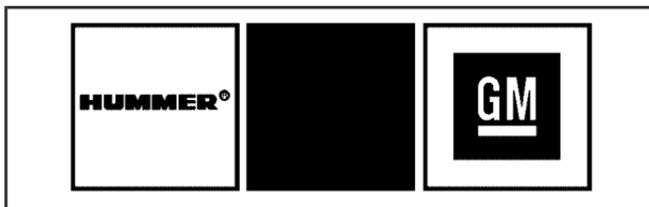


# 2009 HUMMER H2 Owner Manual

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This manual describes features that may or may not be on your specific vehicle.

Read this manual from beginning to end to learn about the vehicle's features and controls. Pictures, symbols, and words work together to explain vehicle operation.

Keep this manual in the vehicle for quick reference.

Litho in U.S.A.

Part No. 15952375 A First Printing

## Canadian Owners

A French language copy of this manual can be obtained from your dealer/retailer or from:

Helm, Incorporated  
P.O. Box 07130  
Detroit, MI 48207

1-800-551-4123  
helminc.com

## Propriétaires Canadiens

On peut obtenir un exemplaire de ce guide en français auprès de concessionnaire ou à l'adresse suivante:

Helm Incorporated  
P.O. Box 07130  
Detroit, MI 48207

1-800-551-4123  
helminc.com

## Index

To quickly locate information about the vehicle use the Index in the back of the manual. It is an alphabetical list of what is in the manual and the page number where it can be found.

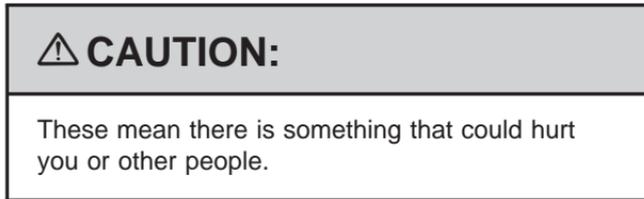
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## Safety Warnings and Symbols



A circle with a slash through it is a safety symbol which means “Do Not,” “Do not do this” or “Do not let this happen.”

A box with the word CAUTION is used to tell about things that could hurt you or others if you were to ignore the warning.



Cautions tell what the hazard is and what to do to avoid or reduce the hazard. Read these cautions.

A notice tells about something that can damage the vehicle.

**Notice:** These mean there is something that could damage your vehicle.

Many times, this damage would not be covered by the vehicle's warranty, and it could be costly. The notice tells what to do to help avoid the damage.

There are also warning labels on the vehicle which use the same words, CAUTION or Notice.

## Vehicle Symbols

The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gage, or indicator.

 : This symbol is shown when you need to see your owner manual for additional instructions or information.

 : This symbol is shown when you need to see a service manual for additional instructions or information.

## Vehicle Symbol Chart

Here are some additional symbols that may be found on the vehicle and what they mean. For more information on the symbol, refer to the index.

 : Airbag Readiness Light

 : Air Conditioning

 : Antilock Brake System (ABS)

 : Audio Steering Wheel Controls or OnStar®

 : Brake System Warning Light

 : Charging System

 : Cruise Control

 : Engine Coolant Temperature

 : Exterior Lamps

 : Fog Lamps

 : Fuel Gage

 : Fuses

 : Headlamp High/Low-Beam Changer

 : LATCH System Child Restraints

 : Malfunction Indicator Lamp

 : Oil Pressure

 : Power

 : Remote Vehicle Start

 : Safety Belt Reminders

 : Tire Pressure Monitor

 : Tow/Haul Mode

 : Traction Control

 : Windshield Washer Fluid

# Section 1 Seats and Restraint System

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## Head Restraints

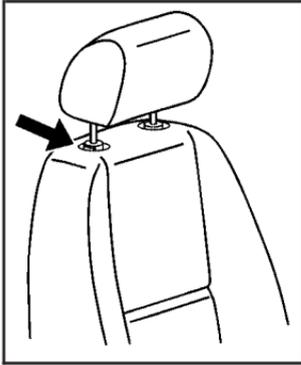
The front seats have adjustable head restraints in the outboard seating positions.

### CAUTION:

With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.



Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant's head. This position reduces the chance of a neck injury in a crash.



Pull the head restraint up to raise it. To lower the head restraint, press the button, located on the top of the seatback, and push the restraint down.

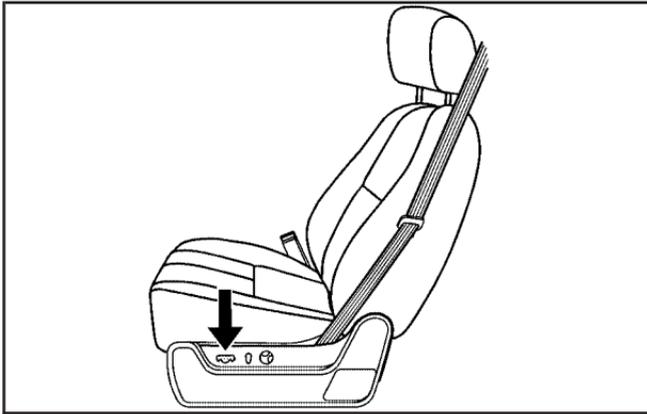
Push down on the head restraint after the button is released to make sure that it is locked in place.

The head restraints are not designed to be removed.

The rear seat has head rests that can be adjusted up and down.

# Front Seats

## Power Seats



**Driver Seat with Power Seat Control, Power Recline,  
and Power Lumbar shown**

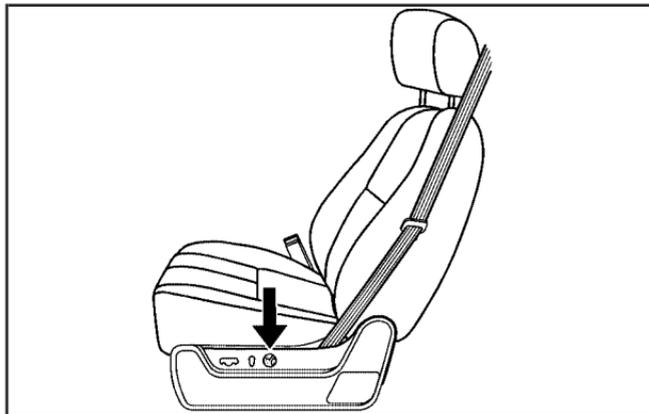
On a vehicle with power seats, the controls used to operate them are located on the outboard side of the seats. To adjust the seat, do any of the following:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the front part of the seat cushion by moving the front of the control up or down.
- Raise or lower the rear part of the seat cushion by moving the rear of the control up or down.
- Raise or lower the entire seat by moving the entire control up or down.

On seats with power reclining seatbacks, the control is located behind the power seat control on the outboard side of the seats. See “Power Reclining Seatbacks” under *Power Reclining Seatbacks* on page 1-8.

A vehicle with a memory function allows seat settings to be saved and recalled. See *Memory Seat and Mirrors* on page 1-6 for more information.

## Power Lumbar



If the seats have power lumbar, the controls used to operate this feature are located on the outboard side of the seats.

- To increase lumbar support, press and hold the front of the control.
- To decrease lumbar support, press and hold the rear of the control.
- To raise the height of the lumbar support, press and hold the top of the control.
- To lower the height of the lumbar support, press and hold the bottom of the control.

Release the control when the lower seatback reaches the desired level of lumbar support.

The vehicle may have a memory function which allows seat settings to be saved and recalled. See *Memory Seat and Mirrors* on page 1-6 for more information.

Keep in mind that as the seating position changes, as it may during long trips, so should the position of the lumbar support. Adjust the seat as needed.

## Heated Seats

On vehicles with heated front seats, the controls are located on the driver and passenger doors.

 **(Heated Seatback):** Press to turn on the heated seatback.

 **(Heated Seat and Seatback):** Press to turn on the heated seat and seatback.

The light on the button will come on to indicate that the feature is working. Press the button to cycle through the temperature settings of high, medium, and low and to turn the heat to the seat off. Indicator lights will show the level of heat selected: three for high, two for medium, and one for low.

The heated seats will be canceled 10 seconds after the ignition is turned off. To use the heated seat feature after restarting the vehicle, press the heated seat or seatback button again.

## Memory Seat and Mirrors

If the vehicle has this feature, the controls for the memory function are located on the driver door.

**1:** Saves the seating position for driver 1.

**2:** Saves the seating position for driver 2.

 : Programs and recalls the easy exit position.

These buttons are used to program and recall memory settings for the driver seat and both the driver and passenger outside mirrors. The settings for these features can be saved for up to two drivers.

To store the memory settings:

1. While the vehicle is in P (Park), adjust the driver seat, including the seatback recliner, lumbar, and side wing area, and both outside mirrors to a comfortable position.
2. Press and hold button 1 until a double chime sounds to let you know that the position has been stored.

A second seating and mirror position can be programmed by repeating Steps 1 and 2 and pressing button 2.

To recall the memory positions, the vehicle must be in P (Park). Press and release either button 1 or button 2 corresponding to the desired driving position. A single chime will sound and the memory position will be recalled.

To stop recall movement of the memory seat feature at any time, press one of the memory buttons or power seat controls.

## Easy Exit Seat

To store the seat exit position:

1. Press and release the button 1. The seat will move to the stored memory position.
2. Adjust the seat to the desired exit position.
3. Press and hold the exit button until a double chime sounds to let you know that the position has been stored.

A second seat exit position can be programmed by repeating Steps 1 through 3 and pressing button 2.

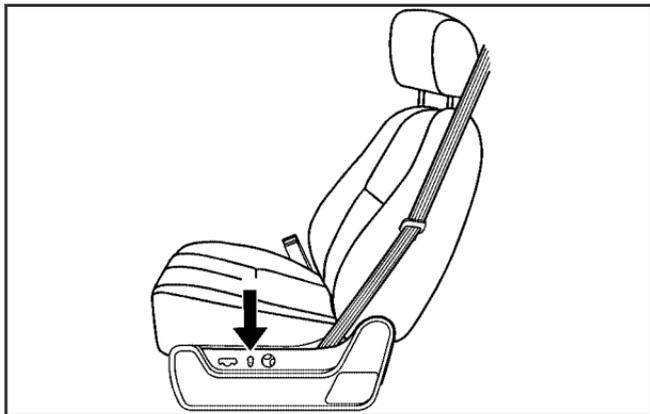
 **(Easy Exit Seat):** To use the seat exit position:

- Press the exit button on the memory control.
- If this feature is activated in the DIC, removing the key from the ignition will move the seat to the exit position.

See “Easy Exit Seat” under *DIC Vehicle Customization on page 3-64* for more information on activating this feature in the DIC.

## Power Reclining Seatbacks

The front seats have power reclining seatbacks. The control used to operate the seatbacks is located on the outboard side of the seats.



- To recline the seatback, press the control toward the rear of the vehicle.
- To raise the seatback, press the control toward the front of the vehicle.

### CAUTION:

Sitting in a reclined position when your vehicle is in motion can be dangerous. Even if you buckle up, your safety belts cannot do their job when you are reclined like this.

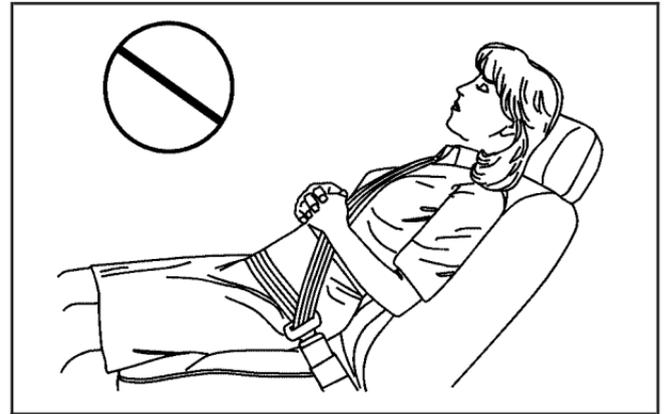
The shoulder belt cannot do its job. In a crash, you could go into it, receiving neck or other injuries.

CAUTION: (Continued)

**CAUTION: (Continued)**

The lap belt cannot do its job either. In a crash the belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

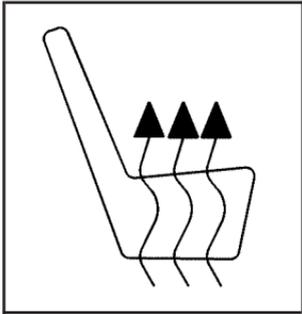
For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear your safety belt properly.



Do not have a seatback reclined if the vehicle is moving.

# Rear Seats

## Heated Seats



**Driver Side RSA Heated  
Seat Button shown**

On vehicles with rear outboard heated seats, the buttons used to control this feature are located on the Rear Seat Audio (RSA) panel.

 **(Heated Seat):** To heat the seat cushion, press the button with the heated seat symbol.

A heated seat symbol will be shown in the RSA display to indicate that the feature is on. Press the button to cycle through the temperature settings of high, medium, and low, and to turn it off. Indicator bars next to the symbol will designate the level of heat selected: three for high, two for medium, and one for low.

The heated seats are off when the ignition is off.

## Split Folding Rear Seat

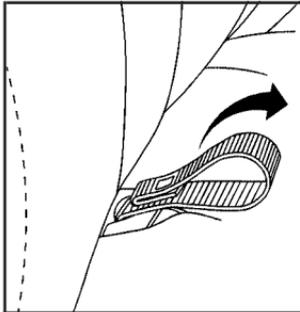
The split bench and bucket seats can be folded to provide more cargo space.

### Folding the Seatbacks

The seatbacks are equipped with rearward folding head rests (SUV only). When the seatback is being folded down, the head rest will automatically fold rearward.

To fold the rear seat:

1. Make sure that nothing is under or in front of the seat.



2. Pull up on the strap loop located at the rear of the seat cushion and pull the seat cushion up and fold it forward.

**Notice:** Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.

3. Pull the seatback forward and fold it down until it is flat.  
If the seatback cannot fold flat because it interferes with the cushion, try moving the front seat forward and/or bringing the front seatback more upright.
4. Repeat the steps for the other half of the split bench seat.

### CAUTION:

Using the third row seating position while the second row is folded, or folded and tumbled, could cause injury in a sudden stop or crash. Be sure to return the seat to the passenger seating position. Push and pull on the seat to make sure it is locked into place.

## Returning the Seat(s) to an Upright Position

### CAUTION:

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

### CAUTION:

A safety belt that is improperly routed, not properly attached, or twisted will not provide the protection needed in a crash. The person wearing the belt

CAUTION: (Continued)

### CAUTION: (Continued)

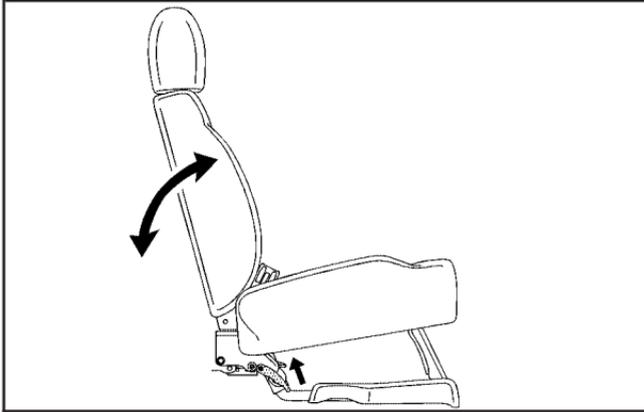
could be seriously injured. After raising the rear seatback, always check to be sure that the safety belts are properly routed and attached, and are not twisted.

To return the seat(s) to the upright position:

1. Lift the seatback up and push it rearward all the way.
2. Lower the seat cushion until it latches into position.
3. Pull forward on the seatback and up on the seat cushion to make sure the seat is securely in place.
4. Return the head rest (SUV only) to the upright position.

## Bucket Seats (Reclining Seatbacks)

Vehicles with bucket seats have a manual reclining seat back function.



The lever used to operate them is located on the outboard side of the seat(s).

To recline the seatback:

1. Lift the recline lever.
2. Move the seatback to the desired position, then release the lever to lock the seatback in place.
3. Push and pull on the seatback to make sure it is locked.

To return the seatback to an upright position:

1. Lift the lever fully without applying pressure to the seatback and the seatback will return to the upright position.
2. Push and pull on the seatback to make sure it is locked.

## Third Row Seat

### Entering or Exiting the Third Row Seat

If the vehicle has a third row seat, it is intended for two passengers and has only two designated seating positions.

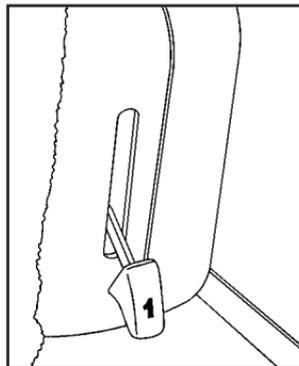
A second row split folding rear seat must be folded down before entering or exiting the third row. See "Folding the Seatbacks" under *Split Folding Rear Seat* on page 1-11 earlier in this section for instructions.

The third row seatback can be folded and the entire seat can be tilted or removed from the vehicle.

## Folding the Seatback

To fold the seatback:

**Notice:** Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.



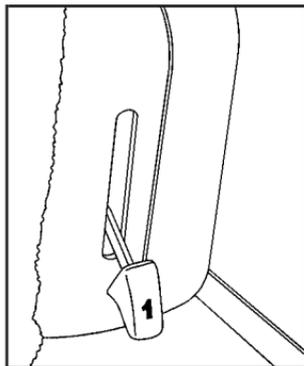
1. Pull up on the release lever labeled 1, located on the rear of the seatback, and push the seatback forward.

## Unfolding the Seatback

### CAUTION:

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

To return the seatback to the passenger position:

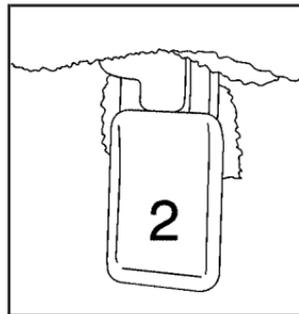


1. Pull up on the release lever labeled 1 and then pull up on the seatback until the seatback locks into the upright position.

2. Push forward on the seatback to make sure it is locked into position.

## Tilting the Seat

1. Fold the seatback forward using the instructions listed previously.



2. Unlatch the seat from the floor by pulling up on the lever labeled 2, located on the rear of the seat.

3. Lift the rear of the seat up from the floor and push it forward until it locks into place. The seat cannot be unlatched from the floor unless the seatback is folded down.

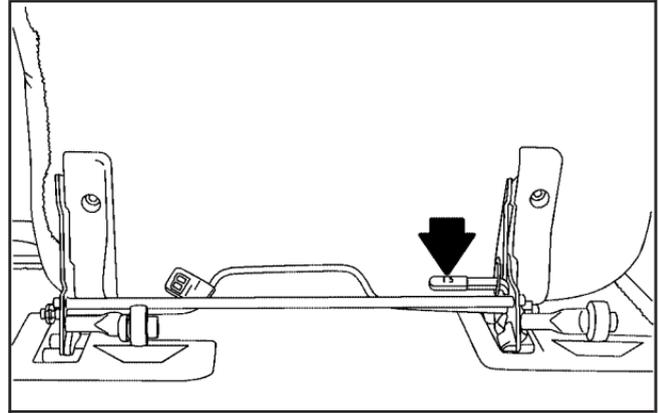
The seat will now remain locked in the upright position.

## Returning the Seat from a Tilted to an Upright Position

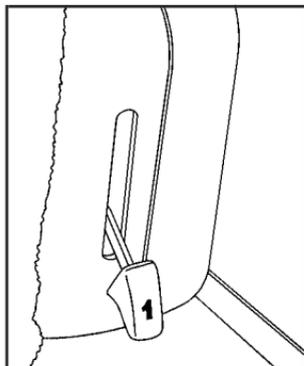
### CAUTION:

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

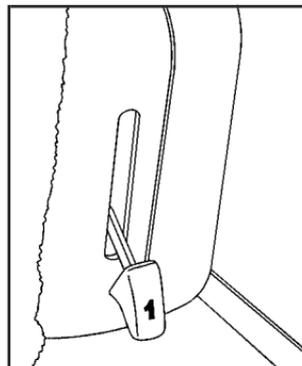
To return the seatback to an upright position:



1. Pull the lever labeled 3 toward you.
2. While still holding lever 3 toward you, grasp the top of the seat and pull it toward you slightly.
3. Release lever 3 and pull the seat completely down.
4. Push down on the seat firmly. Try pulling it up to be sure it is locked into place.



5. Pull up on the release lever labeled 1 and then pull up on the seatback until the seatback locks into the upright position.



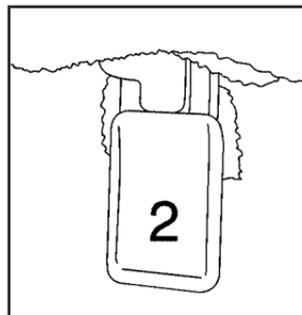
2. Fold the seatback forward onto the seat cushion by using the lever labeled 1. The seat cannot be removed unless the seatback is folded.

## Removing the Seat

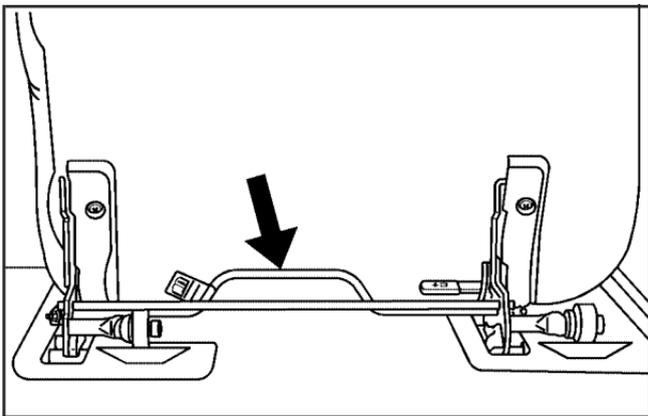
To remove the seat:

1. Open the liftgate.

**Notice:** Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.



3. Pull up on the release lever labeled 2, at the rear of the seat, to unlatch the rear of the seat from the floor, and lift the rear of the seat up from the floor.



## Installing the Seat

### CAUTION:

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

### CAUTION:

A seat that is not locked into place properly can move around in a collision or sudden stop. People in the vehicle could be injured. Be sure to lock the seat into place properly when installing it.

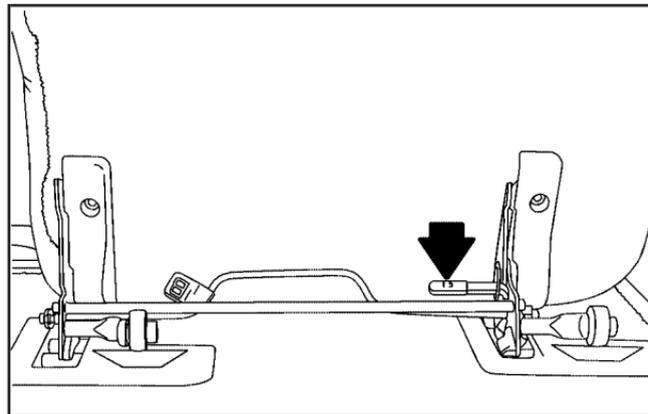
4. Squeeze the release handle while pulling the seat out of the slots on the floor.
5. Roll the seat out of the vehicle while holding the rear of the seat up.

**⚠ CAUTION:**

A safety belt that is improperly routed, not properly attached, or twisted will not provide the protection needed in a crash. The person wearing the belt could be seriously injured. After raising the rear seatback, always check to be sure that the safety belts are properly routed and attached, and are not twisted.

To install the seat:

1. Slide the front wheels into the slots on the floor while holding the rear of the seat up. The front latches should lock into place. If the latches do not lock, try tilting the rear of the seat upward.



2. Once the latches are engaged, pull up on the lever labeled 3 to allow the seat to drop into place.
3. Pull up on the lever labeled 1 to return the seatback to its upright position.
4. Push and pull on the seat to make sure it is locked into place. The seatback cannot be raised to the upright position unless the seat is secured to the floor.

# Safety Belts

## Safety Belts: They Are for Everyone

This part of the manual tells you how to use safety belts properly. It also tells you some things you should not do with safety belts.

### CAUTION:

Do not let anyone ride where a safety belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing safety belts, the injuries can be much worse. You can hit things inside the vehicle harder or be ejected from the vehicle. You and your passenger(s) can be seriously injured or killed. In the same crash, you might not be, if you are buckled up. Always fasten your safety belt, and check that your passenger(s) are restrained properly too.

### CAUTION:

People riding on the tailgate (if equipped) can easily lose their balance and fall even when the vehicle is operated at low speeds. Falling from a moving vehicle may result in serious injuries or death.

### CAUTION:

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and safety belts. Be sure everyone in your vehicle is in a seat and using a safety belt properly.

Your vehicle has indicators as a reminder to buckle your safety belts. See *Safety Belt Reminders* on page 3-32.

In most states and in all Canadian provinces, the law requires wearing safety belts. Here is why:

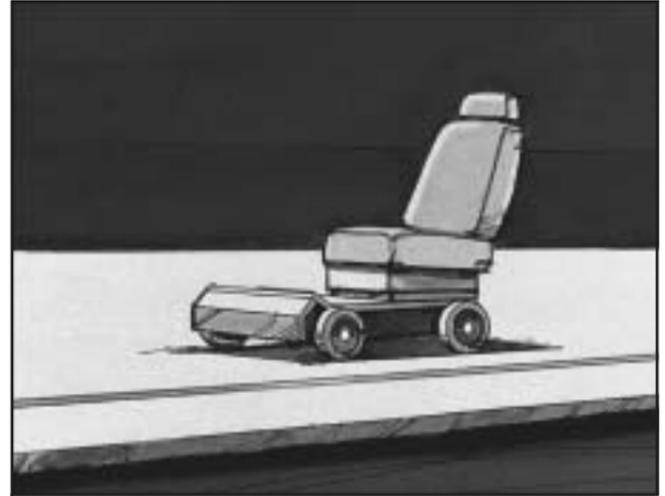
You never know if you will be in a crash. If you do have a crash, you do not know if it will be a serious one.

A few crashes are mild, and some crashes can be so serious that even buckled up, a person would not survive. But most crashes are in between. In many of them, people who buckle up can survive and sometimes walk away. Without belts they could have been badly hurt or killed.

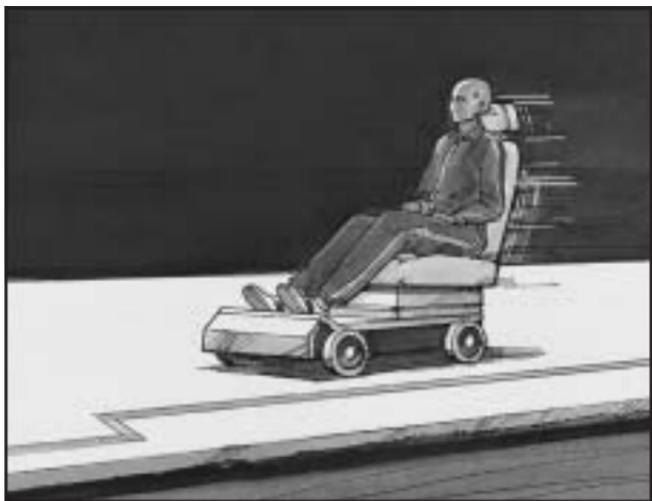
After more than 40 years of safety belts in vehicles, the facts are clear. In most crashes buckling up does matter... a lot!

## Why Safety Belts Work

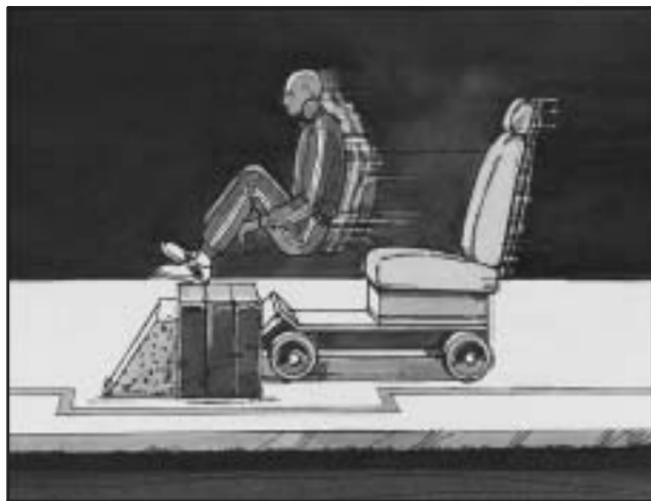
When you ride in or on anything, you go as fast as it goes.



Take the simplest vehicle. Suppose it is just a seat on wheels.



Put someone on it.



Get it up to speed. Then stop the vehicle. The rider does not stop.



The person keeps going until stopped by something. In a real vehicle, it could be the windshield...



or the instrument panel...



or the safety belts!

With safety belts, you slow down as the vehicle does. You get more time to stop. You stop over more distance, and your strongest bones take the forces. That is why safety belts make such good sense.

## Questions and Answers About Safety Belts

**Q:** Will I be trapped in the vehicle after a crash if I am wearing a safety belt?

**A:** You *could* be — whether you are wearing a safety belt or not. But your chance of being conscious during and after an accident, so you can unbuckle and get out, is *much* greater if you are belted. And you can unbuckle a safety belt, even if you are upside down.

**Q:** If my vehicle has airbags, why should I have to wear safety belts?

**A:** Airbags are supplemental systems only; so they work *with* safety belts — not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection. That is true not only in frontal collisions, but especially in side and other collisions.

**Q:** If I am a good driver, and I never drive far from home, why should I wear safety belts?

**A:** You may be an excellent driver, but if you are in a crash — even one that is not your fault — you and your passenger(s) can be hurt. Being a good driver does not protect you from things beyond your control, such as bad drivers.

Most accidents occur within 25 miles (40 km) of home. And the greatest number of serious injuries and deaths occur at speeds of less than 40 mph (65 km/h).

Safety belts are for everyone.

## How to Wear Safety Belts Properly

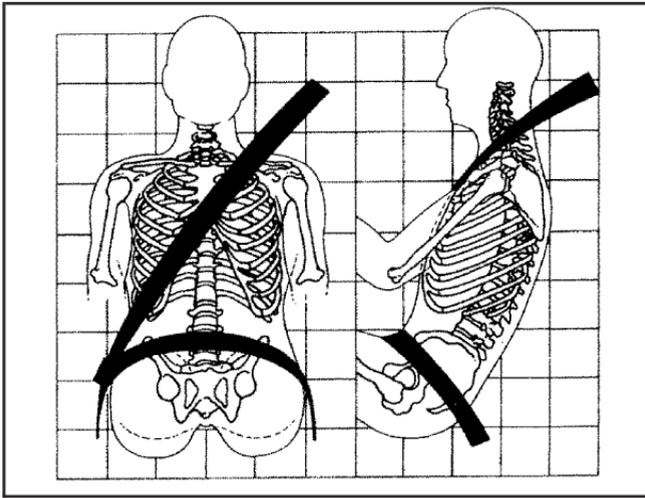
This section is only for people of adult size.

Be aware that there are special things to know about safety belts and children. And there are different rules for smaller children and infants. If a child will be riding in the vehicle, see *Older Children on page 1-40* or *Infants and Young Children on page 1-43*. Follow those rules for everyone's protection.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing safety belts.

Occupants who are not buckled up can be thrown out of the vehicle in a crash. And they can strike others in the vehicle who are wearing safety belts.

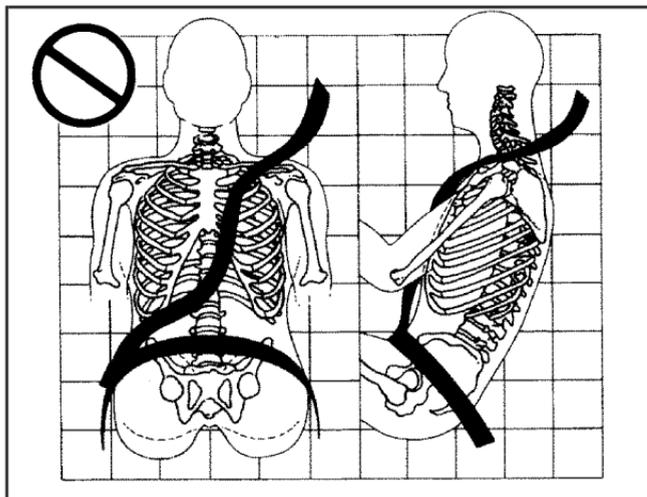
First, before you or your passenger(s) wear a safety belt, there is important information you should know.



Sit up straight and always keep your feet on the floor in front of you. The lap part of the belt should be worn low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries. The shoulder belt should go over the shoulder and across the chest. These parts of the body are best able to take belt restraining forces.

The shoulder belt locks if there is a sudden stop or crash.

**Q:** What is wrong with this?

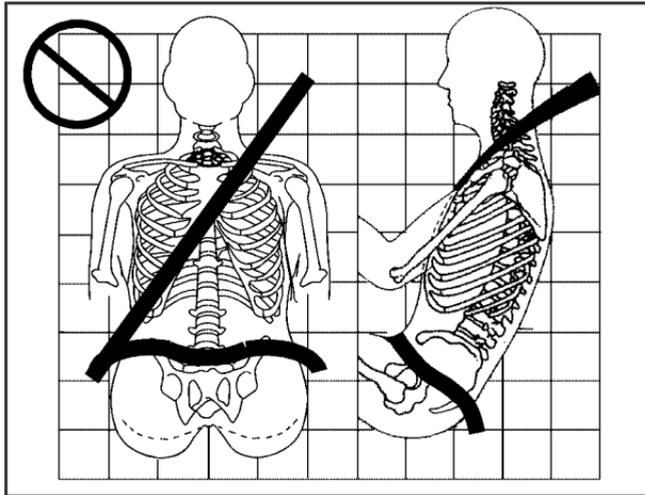


**A:** The shoulder belt is too loose. It will not give as much protection this way.

**⚠ CAUTION:**

You can be seriously hurt if your shoulder belt is too loose. In a crash, you would move forward too much, which could increase injury. The shoulder belt should fit snugly against your body.

**Q:** What is wrong with this?

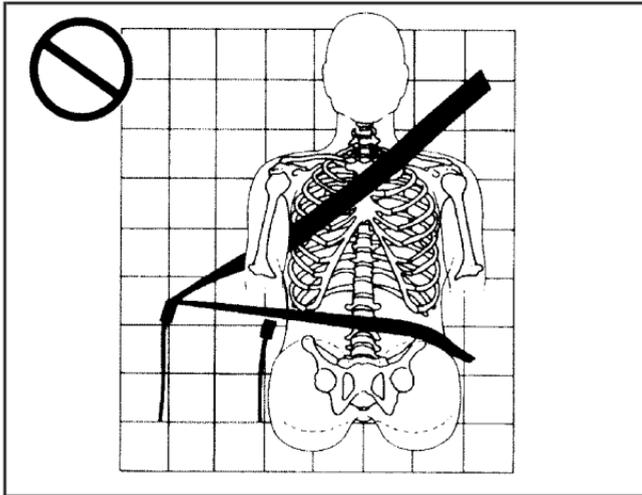


**A:** The lap belt is too loose. It will not give nearly as much protection this way.

**⚠ CAUTION:**

You can be seriously hurt if your lap belt is too loose. In a crash, you could slide under the lap belt and apply force on your abdomen. This could cause serious or even fatal injuries. The lap belt should be worn low and snug on the hips, just touching the thighs.

**Q:** What is wrong with this?

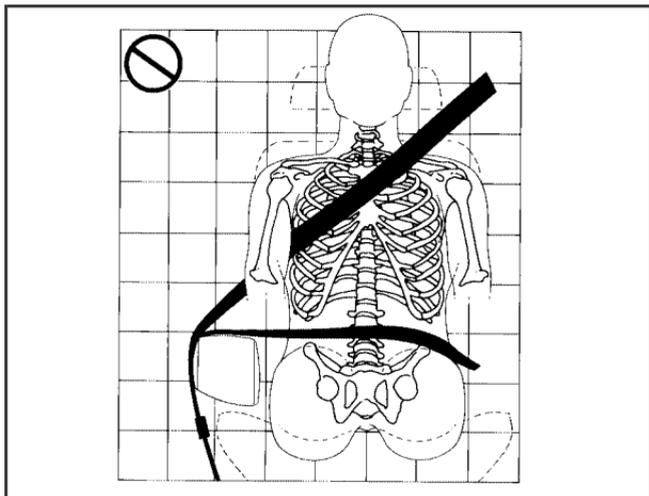


**A:** The belt is buckled in the wrong buckle.

**⚠ CAUTION:**

You can be seriously injured if your belt is buckled in the wrong place like this. In a crash, the belt would go up over your abdomen. The belt forces would be there, not on the pelvic bones. This could cause serious internal injuries. Always buckle your belt into the buckle nearest you.

**Q:** What is wrong with this?

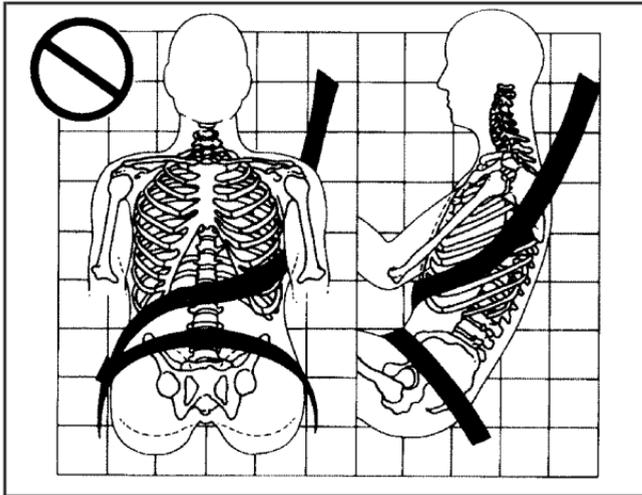


**A:** The belt is over an armrest.

**⚠ CAUTION:**

You can be seriously injured if your belt goes over an armrest like this. The belt would be much too high. In a crash, you can slide under the belt. The belt force would then be applied on the abdomen, not on the pelvic bones, and that could cause serious or fatal injuries. Be sure the belt goes under the armrests.

**Q:** What is wrong with this?

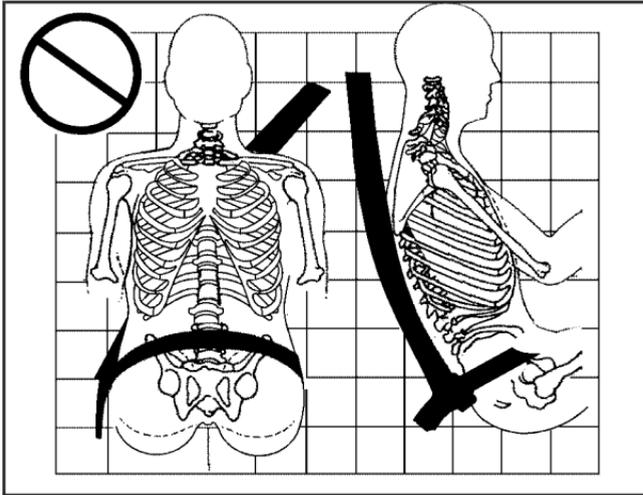


**A:** The shoulder belt is worn under the arm. It should be worn over the shoulder at all times.

**⚠ CAUTION:**

You can be seriously injured if you wear the shoulder belt under your arm. In a crash, your body would move too far forward, which would increase the chance of head and neck injury. Also, the belt would apply too much force to the ribs, which are not as strong as shoulder bones. You could also severely injure internal organs like your liver or spleen. The shoulder belt should go over the shoulder and across the chest.

**Q:** What is wrong with this?

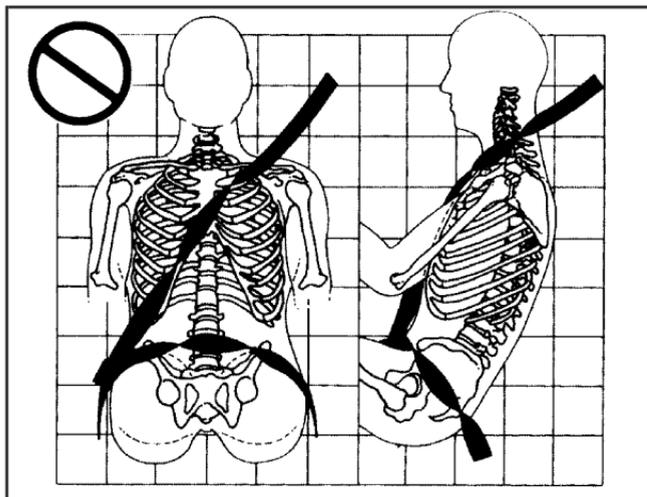


**A:** The belt is behind the body.

**⚠ CAUTION:**

You can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, you would not be restrained by the shoulder belt. Your body could move too far forward increasing the chance of head and neck injury. You might also slide under the lap belt. The belt force would then be applied right on the abdomen. That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.

**Q:** What is wrong with this?



**A:** The belt is twisted across the body.

**⚠ CAUTION:**

You can be seriously injured by a twisted belt. In a crash, you would not have the full width of the belt to spread impact forces. If a belt is twisted, make it straight so it can work properly, or ask your dealer/retailer to fix it.

## Lap-Shoulder Belt

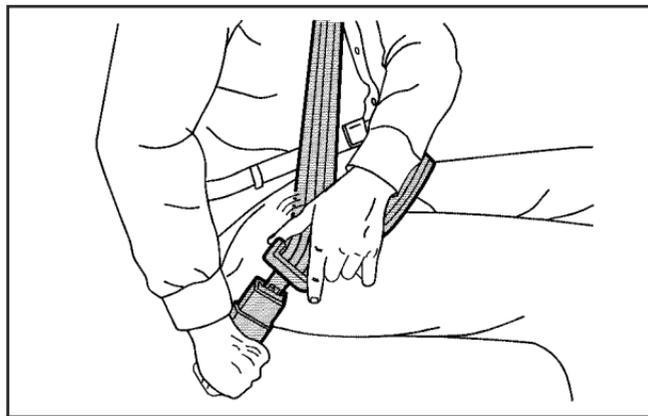
All seating positions in the vehicle have a lap-shoulder belt.

The following instructions explain how to wear a lap-shoulder belt properly.

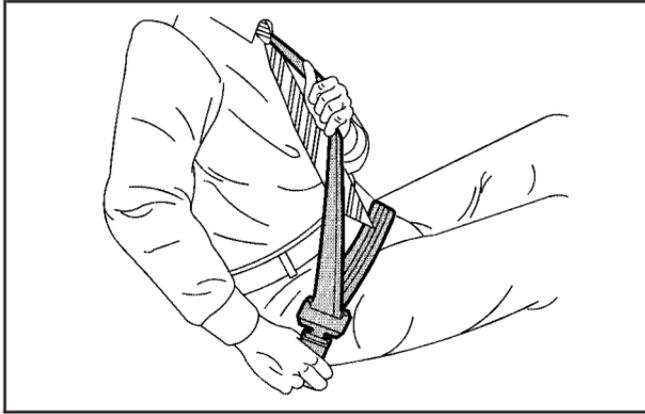
1. Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see “Seats” in the Index.
2. Pick up the latch plate and pull the belt across you. Do not let it get twisted.

The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

If the shoulder portion of a passenger belt is pulled out all the way, the child restraint locking feature may be engaged. If this happens, let the belt go back all the way and start again.

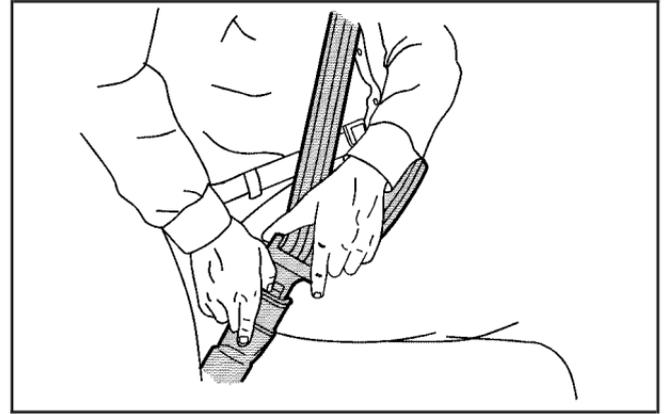


3. Push the latch plate into the buckle until it clicks. Pull up on the latch plate to make sure it is secure. If the belt is not long enough, see *Safety Belt Extender on page 1-39*.  
Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.



4. To make the lap part tight, pull up on the shoulder belt.

It may be necessary to pull stitching on the safety belt through the latch plate to fully tighten the lap belt on smaller occupants.



To unlatch the belt, push the button on the buckle. The belt should return to its stowed position. Slide the latch plate up the safety belt webbing when the safety belt is not in use. The latch plate should rest on the stitching on the safety belt, near the guide loop on the side wall.

Before a door is closed, be sure the safety belt is out of the way. If a door is slammed against a safety belt, damage can occur to both the belt and the vehicle.

## Safety Belt Pretensioners

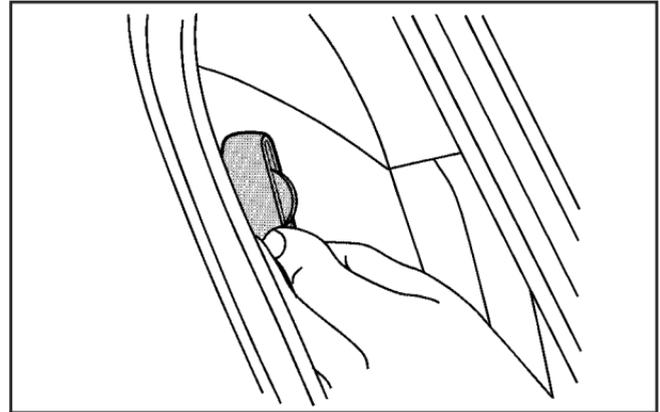
This vehicle has safety belt pretensioners for front outboard occupants. Although the safety belt pretensioners cannot be seen, they are part of the safety belt assembly. They can help tighten the safety belts during the early stages of a moderate to severe frontal, near frontal, or rear crash if the threshold conditions for pretensioner activation are met. And, if the vehicle has side impact airbags, safety belt pretensioners can help tighten the safety belts in a side crash or a rollover event.

Pretensioners work only once. If the pretensioners activate in a crash, they will need to be replaced, and probably other new parts for the vehicle's safety belt system. See *Replacing Restraint System Parts After a Crash* on page 1-81.

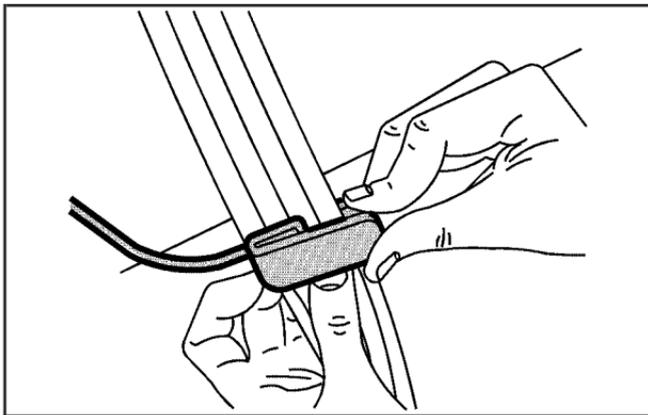
## Rear Safety Belt Comfort Guides

Rear shoulder belt comfort guides may provide added safety belt comfort for older children who have outgrown booster seats and for some adults. When installed on a shoulder belt, the comfort guide positions the belt away from the neck and head.

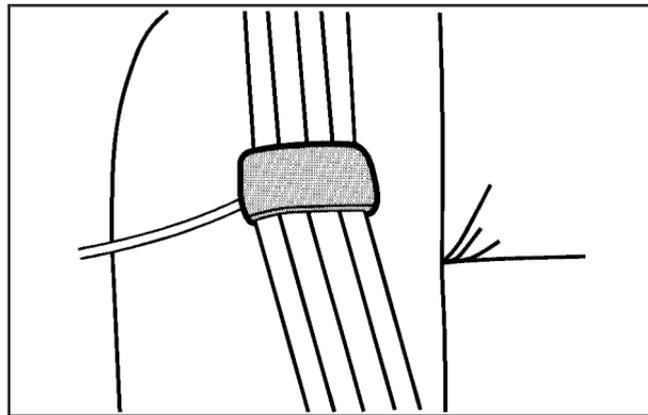
There is one guide for each outside passenger position in the second row seat. Here is how to install a comfort guide to the safety belt:



1. Remove the guide from its storage pocket on the side of the seat.



2. Place the guide over the belt, and insert the two edges of the belt into the slots of the guide.



3. Be sure that the belt is not twisted and it lies flat. The elastic cord must be under the belt and the guide on top.

**⚠ CAUTION:**

A safety belt that is not properly worn may not provide the protection needed in a crash. The person wearing the belt could be seriously injured. The shoulder belt should go over the shoulder and across the chest. These parts of the body are best able to take belt restraining forces.

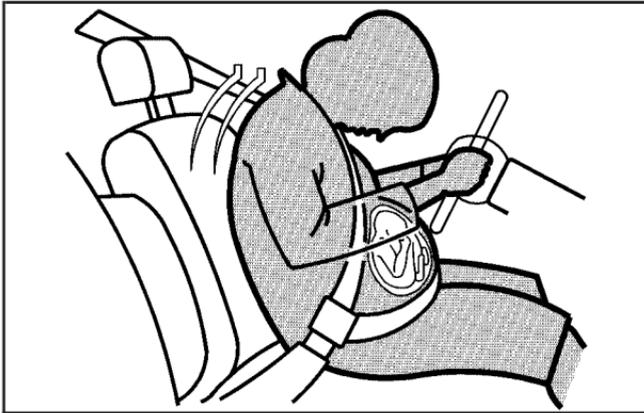


4. Buckle, position, and release the safety belt as described previously in this section. Make sure that the shoulder belt crosses the shoulder.

To remove and store the comfort guide, squeeze the belt edges together so that the safety belt can be removed from the guide. Slide the guide into its storage pocket on the side of the seat. Make sure you remove the comfort guide from the safety belt before you fold a rear seat down.

## Safety Belt Use During Pregnancy

Safety belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear safety belts.



A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a safety belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making safety belts effective is wearing them properly.

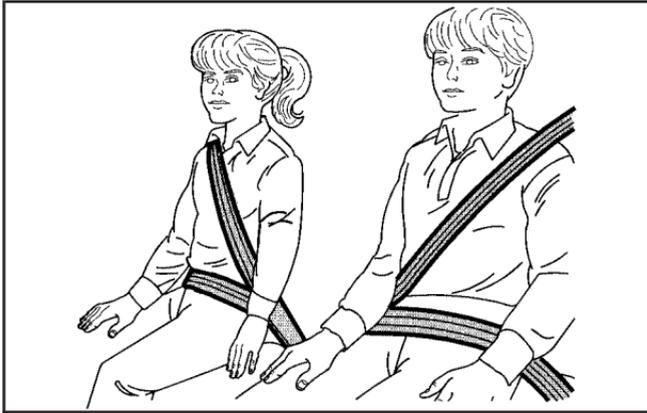
## Safety Belt Extender

If the safety belt will fasten around you, you should use it.

But if a safety belt is not long enough, your dealer/retailer will order you an extender. When you go in to order it, take the heaviest coat you will wear, so the extender will be long enough for you. To help avoid personal injury, do not let someone else use it, and use it only for the seat it is made to fit. The extender has been designed for adults. Never use it for securing child seats. To wear it, attach it to the regular safety belt. For more information, see the instruction sheet that comes with the extender.

# Child Restraints

## Older Children



Older children who have outgrown booster seats should wear the vehicle's safety belts.

The manufacturer's instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the below fit test:

- Sit all the way back on the seat. Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.
- Buckle the lap-shoulder belt. Does the shoulder belt rest on the shoulder? If yes, continue. If no, try using the rear safety belt comfort guide. See "Rear Safety Belt Comfort Guides" under *Lap-Shoulder Belt on page 1-34* for more information. If the shoulder belt still does not rest on the shoulder, then return to the booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue. If no, return to the booster seat.
- Can proper safety belt fit be maintained for the length of the trip? If yes, continue. If no, return to the booster seat.
- If you have the choice, a child should sit in a position with a lap-shoulder belt and get the additional restraint a shoulder belt can provide.

**Q: What is the proper way to wear safety belts?**

**A:** An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck. The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt force to the child's pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

Also see "Rear Safety Belt Comfort Guides" under *Lap-Shoulder Belt on page 1-34*.

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position.

In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use safety belts properly.

**⚠ CAUTION:**

Never do this.

Never allow two children to wear the same safety belt. The safety belt can not properly spread the impact forces. In a crash, the two children can be crushed together and seriously injured. A safety belt must be used by only one person at a time.



**⚠ CAUTION:**

Never do this.

Never allow a child to wear the safety belt with the shoulder belt behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap belt. The belt force would then be applied right on the abdomen. That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.



## Infants and Young Children

Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety restraints. In fact, the law in every state in the United States and in every Canadian province says children up to some age must be restrained while in a vehicle.

### **CAUTION:**

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck and the safety belt continues to tighten. Never leave children unattended in a vehicle and never allow children to play with the safety belts.

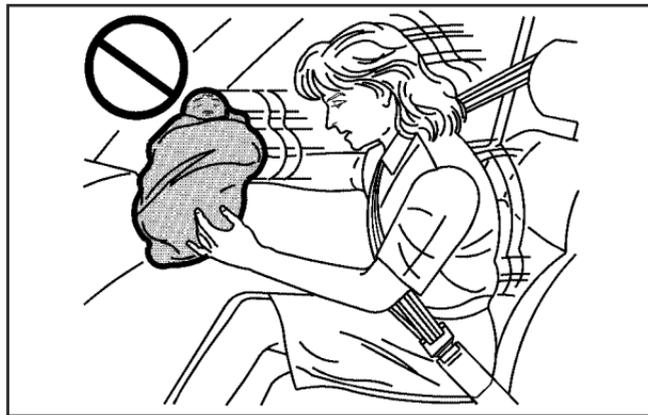
Airbags plus lap-shoulder belts offer protection for adults and older children, but not for young children and infants. Neither the vehicle's safety belt system nor its airbag system is designed for them. Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

**⚠ CAUTION:**

Never do this.

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it is not possible to hold it during a crash. For example, in a crash at only 25 mph (40 km/h), a 12 lb (5.5 kg) infant will suddenly become a 240 lb (110 kg) force on a person's arms. An infant should be secured in an appropriate restraint.



**⚠ CAUTION:**

Never do this.

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the right front seat. Secure a rear-facing child restraint in a rear seat. It is also better to secure a forward-facing child restraint in a rear seat. If you must secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go.



**Q:** What are the different types of add-on child restraints?

**A:** Add-on child restraints, which are purchased by the vehicle's owner, are available in four basic types. Selection of a particular restraint should take into consideration not only the child's weight, height, and age but also whether or not the restraint will be compatible with the motor vehicle in which it will be used.

For most basic types of child restraints, there are many different models available. When purchasing a child restraint, be sure it is designed to be used in a motor vehicle. If it is, the restraint will have a label saying that it meets federal motor vehicle safety standards.

The restraint manufacturer's instructions that come with the restraint state the weight and height limitations for a particular child restraint. In addition, there are many kinds of restraints available for children with special needs.

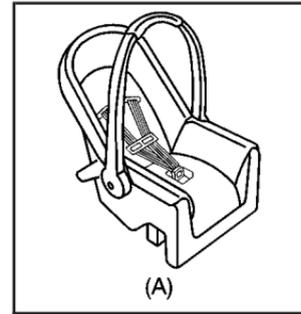
 **CAUTION:**

To reduce the risk of neck and head injury during a crash, infants need complete support. This is because an infant's neck is not fully developed and its head weighs so much compared with the rest of its body. In a crash, an infant in a rear-facing child restraint settles into the restraint, so the crash forces can be distributed across the strongest part of an infant's body, the back and shoulders. Infants should always be secured in rear-facing child restraints.

**⚠ CAUTION:**

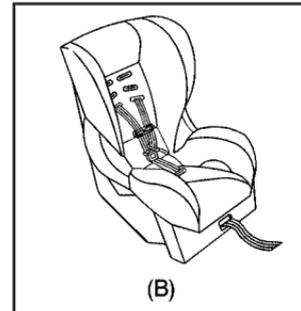
A young child's hip bones are still so small that the vehicle's regular safety belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen. In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in appropriate child restraints.

## Child Restraint Systems



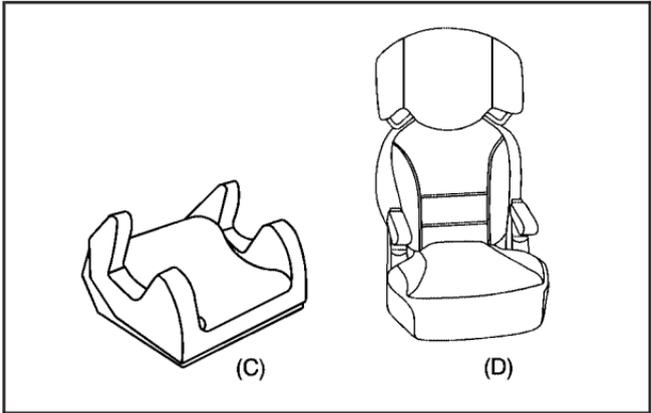
A rear-facing infant seat (A) provides restraint with the seating surface against the back of the infant.

The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.



A forward-facing child seat (B) provides restraint for the child's body with the harness.

## Securing an Add-On Child Restraint in the Vehicle



A booster seat (C-D) is a child restraint designed to improve the fit of the vehicle's safety belt system. A booster seat can also help a child to see out the window.

### CAUTION:

A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child restraint properly in the vehicle using the vehicle's safety belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraint systems must be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt, or by the LATCH system. See *Lower Anchors and Tethers for Children (LATCH)* on page 1-51 for more information. A child can be endangered in a crash if the child restraint is not properly secured in the vehicle.

When securing an add-on child restraint, refer to the instructions that come with the restraint which may be on the restraint itself or in a booklet, or both, and to this manual. The child restraint instructions are important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

## Securing the Child Within the Child Restraint

### CAUTION:

A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

## Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position.

We recommend that children and child restraints be secured in a rear seat, including: an infant or a child riding in a rear-facing child restraint; a child riding in a forward-facing child seat; an older child riding in a booster seat; and children, who are large enough, using safety belts.

A label on your sun visor says, "Never put a rear-facing child seat in the front." This is because the risk to the rear-facing child is so great, if the airbag deploys.

### **CAUTION:**

A child in a rear-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates and the passenger seat is in a forward position.

Even if the airbag switch has turned off the right front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

CAUTION: (Continued)

### **CAUTION: (Continued)**

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

When securing a child restraint in a rear seating position, study the instructions that came with your child restraint to make sure it is compatible with this vehicle.

Wherever a child restraint is installed, be sure to secure the child restraint properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in your vehicle — even when no child is in it.

## **Lower Anchors and Tethers for Children (LATCH)**

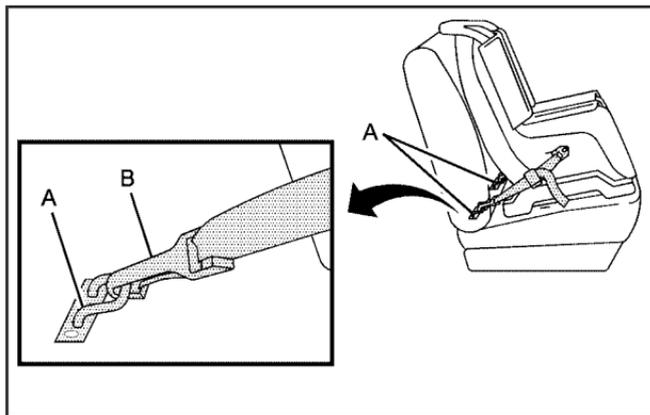
The LATCH system holds a child restraint during driving or in a crash. This system is designed to make installation of a child restraint easier. The LATCH system uses anchors in the vehicle and attachments on the child restraint that are made for use with the LATCH system.

Make sure that a LATCH-compatible child restraint is properly installed using the anchors, or use the vehicle's safety belts to secure the restraint, following the instructions that came with that restraint, and also the instructions in this manual. When installing a child restraint with a top tether, you must also use either the lower anchors or the safety belts to properly secure the child restraint. A child restraint must never be installed using only the top tether and anchor.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. The child restraint manufacturer will provide you with instructions on how to use the child restraint and its attachments. The following explains how to attach a child restraint with these attachments in your vehicle.

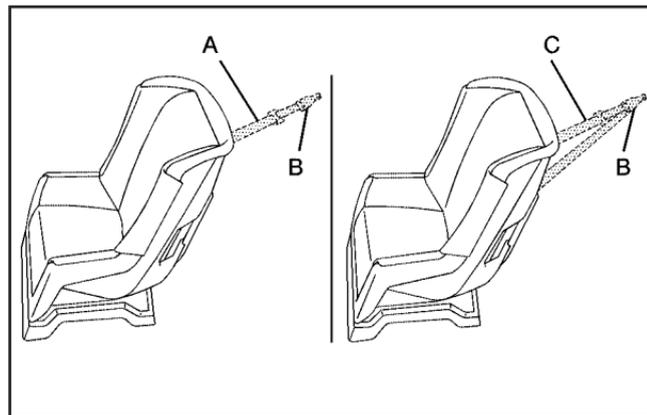
Not all vehicle seating positions or child restraints have lower anchors and attachments or top tether anchors and attachments.

## Lower Anchors



Lower anchors (A) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (B).

## Top Tether Anchor



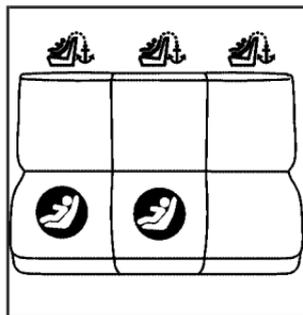
A top tether (A, C) anchors the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment (B) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint during driving or in a crash.

Your child restraint may have a single tether (A) or a dual tether (C). Either will have a single attachment (B) to secure the top tether to the anchor.

Some child restraints that have a top tether are designed for use with or without the top tether being attached. Others require the top tether always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for your child restraint.

If the child restraint does not have a top tether, one can be obtained, in kit form, for many child restraints. Ask the child restraint manufacturer whether or not a kit is available.

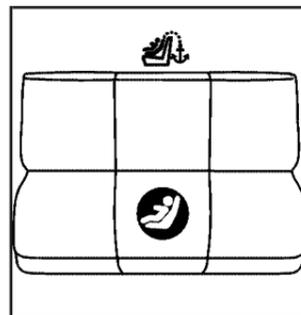
## Lower Anchor and Top Tether Anchor Locations



Second Row — SUV  
60/40 Bench

 (Top Tether Anchor): Seating positions with top tether anchors.

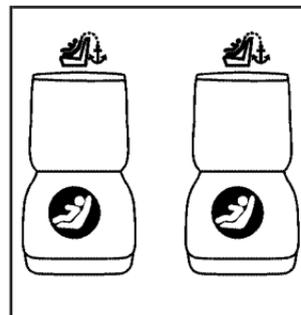
 (Lower Anchor): Seating positions with two lower anchors.



Second Row — SUT  
60/40 Bench

 (Top Tether Anchor): Seating positions with top tether anchors.

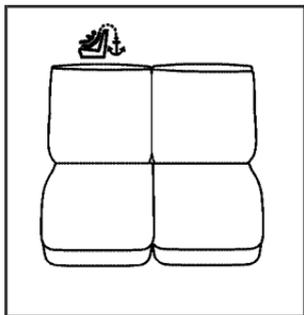
 (Lower Anchor): Seating positions with two lower anchors.



Second Row — Bucket

 (Top Tether Anchor): Seating positions with top tether anchors.

 (Lower Anchor): Seating positions with two lower anchors.



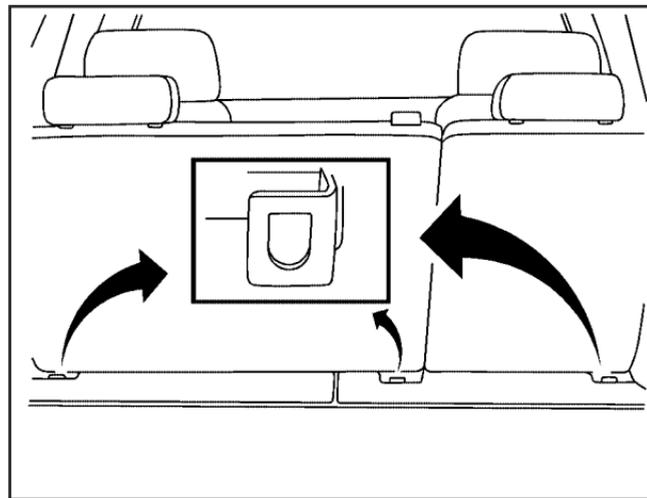
### Third Row — SUV

For SUV models with a second row 60/40 bench seat, there are exposed metal anchors for the center and passenger side seating positions.

For SUV models with a second row 60/40 bench seat, there are exposed metal anchors for the center seating position.

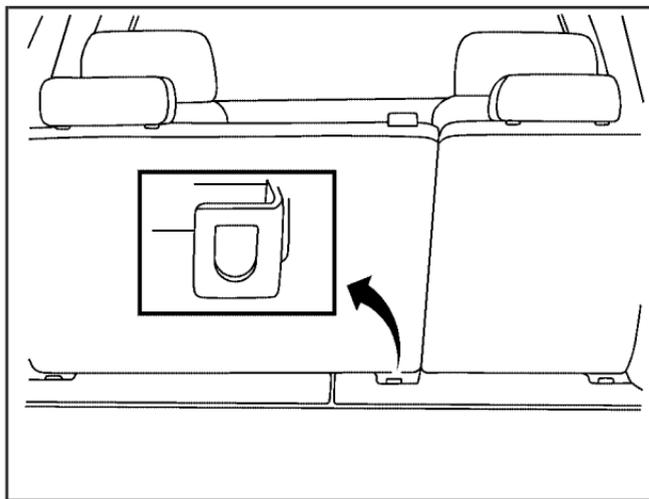
For models with second row bucket seats, there are exposed metal anchors for both seating positions.

 (Top Tether Anchor):  
Seating positions with top  
tether anchors.



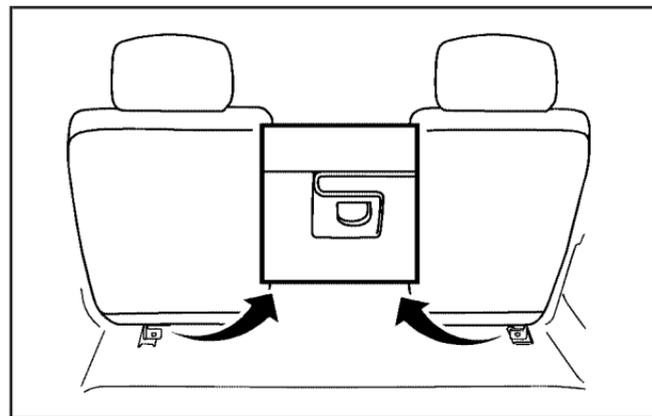
### Second Row — SUV 60/40 Bench

For SUV models with a second row 60/40 bench seat, the top tether anchors are located at the bottom rear of the seat cushion for each position in the second row. Be sure to use the anchor located nearest to the seating position where the child restraint will be placed.



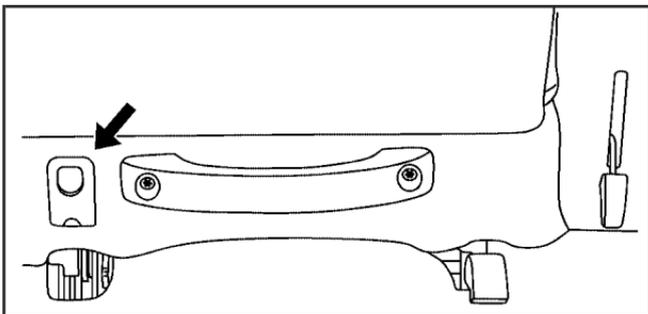
**Second Row — SUT 60/40 Bench**

For SUT models with a second row 60/40 bench seat, the top tether anchor is located at the bottom rear of the seat cushion for the center position in the second row. You may need to fold the seatback of the passenger side seat forward in order to access this anchor.



**Second Row — Bucket**

For models with second row bucket seats, the top tether anchors are located at the bottom rear of the seat cushion for each position in the second row. Be sure to use the anchor located nearest to the seating position where the child restraint will be placed.



**Third Row — SUV**

For SUV models with third row seating, the top tether anchor is located at the bottom rear of the seat cushion for the passenger side seating position in the third row.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached.

Accident statistics show that children are safer if they are restrained in the rear rather than the front seat. See *Where to Put the Restraint on page 1-50* for additional information.

## Securing a Child Restraint Designed for the LATCH System

### **⚠ CAUTION:**

If a LATCH-type child restraint is not attached to anchors, the child restraint will not be able to protect the child correctly. In a crash, the child could be seriously injured or killed. Install a LATCH-type child restraint properly using the anchors, or use the vehicle's safety belts to secure the restraint, following the instructions that came with the child restraint and the instructions in this manual.

 **CAUTION:**

Do not attach more than one child restraint to a single anchor. Attaching more than one child restraint to a single anchor could cause the anchor or attachment to come loose or even break during a crash. A child or others could be injured. To reduce the risk of serious or fatal injuries during a crash, attach only one child restraint per anchor.

 **CAUTION:**

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck and the safety belt continues to tighten. Buckle any unused safety belts behind the child restraint so

CAUTION: (Continued)

**CAUTION: (Continued)**

children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, if your vehicle has one, after the child restraint has been installed.

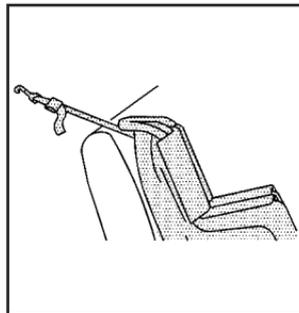
**Notice:** Do not let the LATCH attachments rub against the vehicle's safety belts. This may damage these parts. If necessary, move buckled safety belts to avoid rubbing the LATCH attachments.

Do not fold the empty rear seat with a safety belt buckled. This could damage the safety belt or the seat. Unbuckle and return the safety belt to its stowed position, before folding the seat.

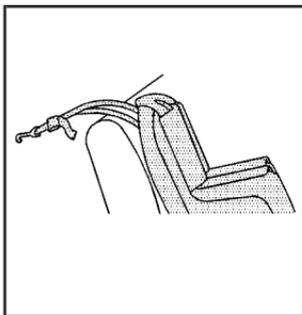
## Second Row Center Position — SUT

1. If the child restraint manufacturer recommends that the top tether be attached, attach the top tether to the top tether anchor, if equipped. Refer to the child restraint instructions and the following steps:
  - 1.1. To access the top tether anchor, raise the passenger side seat cushion by pulling up on the strap loop at the rear of the seat cushion and fold the seat cushion forward. Then fold the seatback forward. See *Split Folding Rear Seat* on page 1-11 for additional information.
  - 1.2. Place the child restraint in the center seating position.
  - 1.3. Find the top tether anchor at the rear base of the center seat.

- 1.4. Route and attach, but do not tighten, the top tether according to your child restraint instructions and the following instructions:



If your child restraint has a single tether, route the tether over the seatback.



If your child restraint has a dual tether, route the tether over the seatback.

- 1.5. Return the rear passenger side seatback to its upright position. You may have to move the child restraint to a temporary position to do this. Ensure that the seatback locks and the safety belt is routed properly. Then lower the seat cushion until the seatback and the seat cushion lock into position.

2. Attach the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the safety belts. Refer to your child restraint manufacturer instructions and the instructions in this manual.
  - 2.1. Find the lower anchors for the desired seating position.
  - 2.2. Attach and tighten the lower attachments on the child restraint to the lower anchors.
3. Tighten the top tether.

**⚠ CAUTION:**

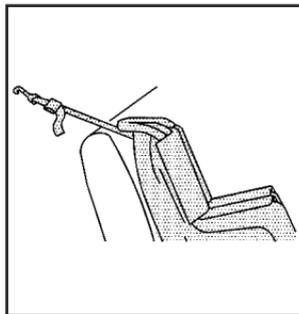
If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

4. Push and pull the child restraint in different directions to be sure it is secure.

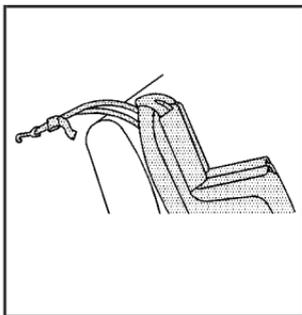
## Second and Third Row Positions — SUV and SVA Special Edition

1. Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the safety belts. Refer to your child restraint manufacturer instructions and the instructions in this manual.
  - 1.1. Find the lower anchors for the desired seating position.
  - 1.2. Put the child restraint on the seat.
  - 1.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.

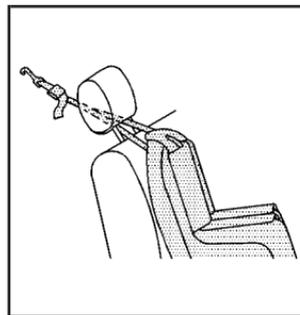
2. If the child restraint manufacturer recommends that the top tether be attached, attach and tighten the top tether to the top tether anchor, if equipped. Refer to the child restraint instructions and the following steps:
  - 2.1. Find the top tether anchor.
  - 2.2. Route, attach, and tighten the top tether according to your child restraint instructions and the following instructions:



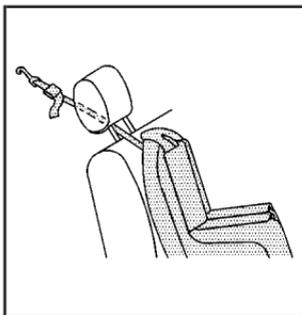
If the position you are using does not have a headrest or head restraint and you are using a single tether, route the tether over the seatback.



If the position you are using does not have a headrest or head restraint and you are using a dual tether, route the tether over the seatback.



If the position you are using has an adjustable headrest or head restraint and you are using a dual tether, raise the headrest or head restraint and route the tether under the headrest or head restraint and in between the headrest or head restraint posts.



If the position you are using has an adjustable headrest or head restraint and you are using a single tether, raise the headrest or head restraint and route the tether under the headrest or head restraint and in between the headrest or head restraint posts.

3. Push and pull the child restraint in different directions to be sure it is secure.

## Securing a Child Restraint in a Rear Seat Position

When securing a child restraint in a rear seating position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

If the child restraint has the LATCH system, see *Lower Anchors and Tethers for Children (LATCH) on page 1-51* for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a safety belt and it uses a top tether, see *Lower Anchors and Tethers for Children (LATCH) on page 1-51* for top tether anchor locations.

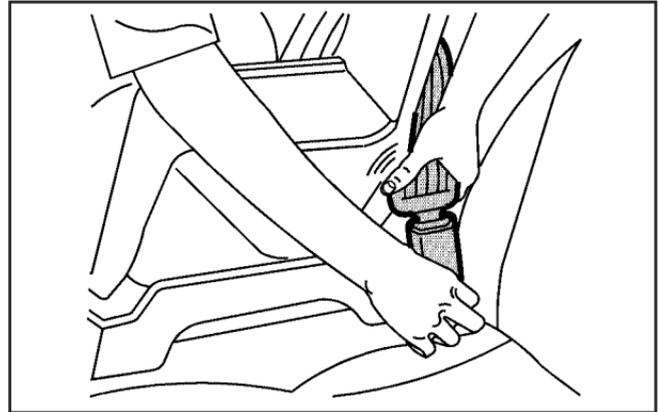
Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

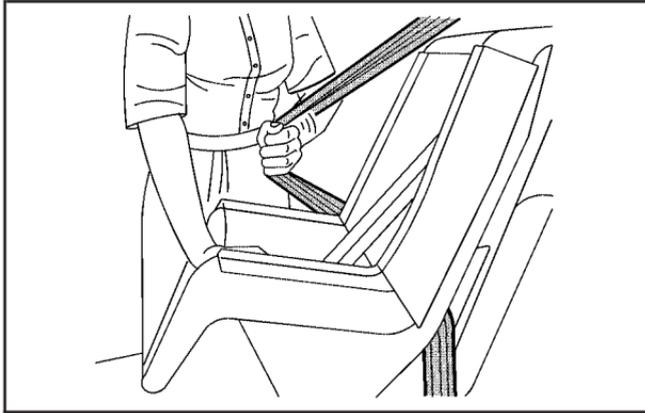
If the child restraint does not have the LATCH system, you will be using the safety belt to secure the child restraint in this position. Be sure to follow the instructions that came with the child restraint. Secure the child in the child restraint when and as the instructions say.

If more than one child restraint needs to be installed in the rear seat, be sure to read *Where to Put the Restraint on page 1-50*.

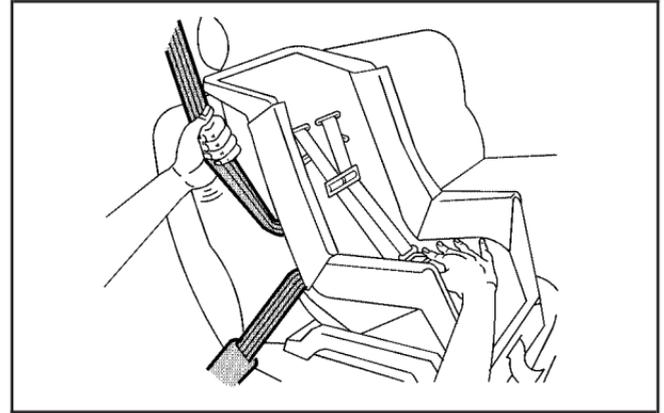
1. Put the child restraint on the seat.
2. Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt through or around the restraint. The child restraint instructions will show you how.



3. Push the latch plate into the buckle until it clicks. Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.



4. Pull the rest of the shoulder belt all the way out of the retractor to set the lock.



5. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

6. If the child restraint has a top tether, follow the child restraint manufacturer's instructions regarding the use of the top tether. See *Lower Anchors and Tethers for Children (LATCH)* on page 1-51 for more information.
7. Push and pull the child restraint in different directions to be sure it is secure.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it.

## Securing a Child Restraint in the Right Front Seat Position

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See *Where to Put the Restraint* on page 1-50.

There is a switch in the glove box that you can use to turn off the right front passenger frontal airbag. See *Airbag Off Switch* on page 1-76 for more information, including important safety information.

A label on the sun visor says, "Never put a rear-facing child seat in the front." This is because the risk to the rear-facing child is so great, if the airbag deploys.

### **CAUTION:**

A child in a rear-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates and the passenger seat is in a forward position.

Even if the airbag switch has turned off the right front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

 **CAUTION:**

If the airbag readiness light ever comes on when you have turned off the airbag, it means that something may be wrong with the airbag system. The right front passenger's airbag could inflate even though the switch is off. If this ever happens, do not let anyone whom the national government has identified as a member of a passenger airbag risk group sit in the right front passenger's position (for example, do not secure a rear-facing child restraint in the right front passenger's seat) until you have your vehicle serviced. See *Airbag Off Switch* on page 1-76 and *Airbag Readiness Light* on page 3-32 for more on this, including important safety information.

If your child restraint has the LATCH system, see *Lower Anchors and Tethers for Children (LATCH)* on page 1-51 for how and where to install the child restraint using LATCH. If a child restraint is secured using a safety belt and it uses a top tether, see *Lower Anchors and Tethers for Children (LATCH)* on page 1-51 for top tether anchor locations.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

You will be using the lap-shoulder belt to secure the child restraint in this position. Follow the instructions that came with the child restraint.

1. Move the seat as far back as it will go before securing the forward-facing child restraint.

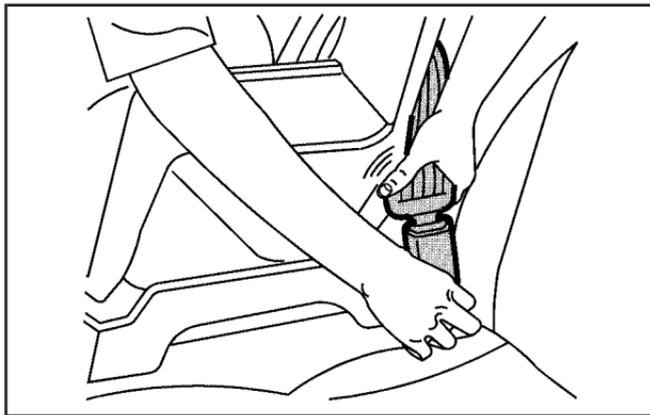
If you have no other choice but to install a rear-facing child restraint in this seat, make sure the airbag is off once the child restraint has been installed.

When the airbag off switch has turned off the right front passenger frontal airbag, the off indicator in the airbag off light should light and stay lit when you start the vehicle. See *Airbag Off Light* on page 3-33.

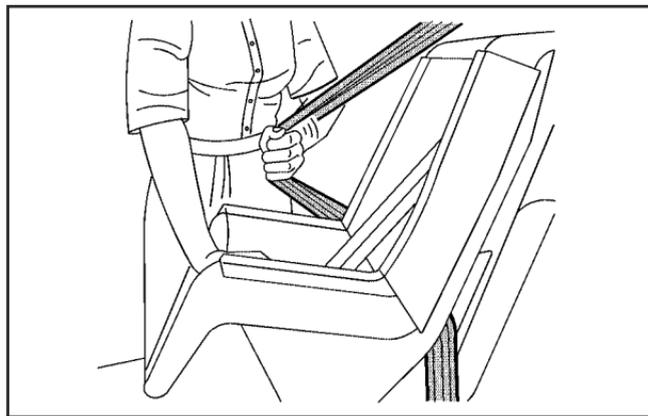
2. Put the child restraint on the seat.

If the seat has a safety belt guide, remove the safety belt from the guide by sliding the webbing through the opening on the guide. Do not secure the child restraint with the safety belt routed through the guide.

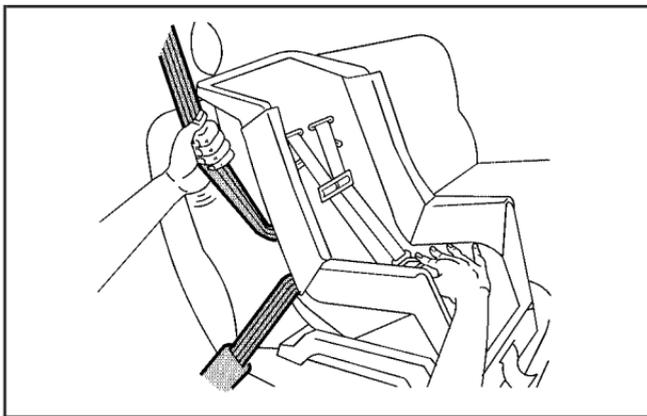
3. Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt through or around the restraint. The child restraint instructions will show you how.



4. Push the latch plate into the buckle until it clicks. Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.



5. Pull the rest of the shoulder belt all the way out of the retractor to set the lock.



6. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.
7. Push and pull the child restraint in different directions to be sure it is secure.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position.

If you turned the airbag off with the switch, turn on the right front passenger airbag when you remove the child restraint from the vehicle unless the person who will be sitting there is a member of a passenger airbag risk group. See *Airbag Off Switch on page 1-76* for more information, including important safety information.

## Airbag System

The vehicle has the following airbags:

- A frontal airbag for the driver.
- A frontal airbag for the right front passenger.
- A roof-rail airbag for the driver and the passenger seated directly behind the driver.
- A roof-rail airbag for the right front passenger and the passenger seated directly behind the right front passenger.

The vehicle may have the following airbags:

- If your vehicle has a third row seat, it will have third row roof-rail airbags.

All of the airbags in your vehicle will have the word AIRBAG embossed in the trim or on an attached label near the deployment opening.

For frontal airbags, the word AIRBAG will appear on the middle part of the steering wheel for the driver and on the instrument panel for the right front passenger.

With roof-rail airbags, the word AIRBAG will appear along the headliner or trim.

Airbags are designed to supplement the protection provided by safety belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:

### CAUTION:

You can be severely injured or killed in a crash if you are not wearing your safety belt — even if you have airbags. Airbags are designed to work with safety belts, but do not replace them. Also, airbags are not designed to deploy in every crash. In some crashes safety belts are your only restraint. See *When Should an Airbag Inflate?* on page 1-72.

Wearing your safety belt during a crash helps reduce your chance of hitting things inside the vehicle or being ejected from it. Airbags are “supplemental restraints” to the safety belts. Everyone in your vehicle should wear a safety belt properly — whether or not there is an airbag for that person.

### CAUTION:

Airbags inflate with great force, faster than the blink of an eye. Anyone who is up against, or very close to, any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to the airbag, as you would be if you were sitting on the edge of your seat or leaning forward. Safety belts help keep you in position before and during a crash. Always wear your safety belt, even with airbags. The driver should sit as far back as possible while still maintaining control of the vehicle.

Occupants should not lean on or sleep against the door or side windows in seating positions with roof-rail airbags.

**⚠ CAUTION:**

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Airbags plus lap-shoulder belts offer protection for adults and older children, but not for young children and infants. Neither the vehicle's safety belt system nor its airbag system is designed for them. Young children and infants need the protection that a child restraint system can provide. Always secure children properly in your vehicle. To read how, see *Older Children on page 1-40* or *Infants and Young Children on page 1-43*.



There is an airbag readiness light on the instrument panel cluster, which shows the airbag symbol.

The system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem. See *Airbag Readiness Light on page 3-32* for more information.

## Where Are the Airbags?



The driver's frontal airbag is in the middle of the steering wheel.



The right front passenger's frontal airbag is in the instrument panel on the passenger's side.



**Driver Side shown, Passenger Side similar**

The roof-rail airbags for the driver, right front passenger, and second row outboard passengers are in the ceiling above the side windows.



**Driver Side shown, Passenger Side similar**

If your vehicle has roof-rail airbags and a third row passenger seat, the airbags are located in the ceiling above the rear windows for the outboard passenger positions in the third row.

**⚠ CAUTION:**

If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into that person causing severe injury or even death. The path of an inflating airbag must be kept clear. Do not put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Never secure anything to the roof of a vehicle with roof-rail airbags by routing a rope or tie down through any door or window opening. If you do, the path of an inflating roof-rail airbag will be blocked.

## When Should an Airbag Inflate?

Frontal airbags are designed to inflate in moderate to severe frontal or near-frontal crashes to help reduce the potential for severe injuries mainly to the driver's or right front passenger's head and chest. However, they are only designed to inflate if the impact exceeds a predetermined deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time for the airbags to inflate and help restrain the occupants.

Whether your frontal airbags will or should deploy is not based on how fast your vehicle is traveling. It depends largely on what you hit, the direction of the impact, and how quickly your vehicle slows down.

Frontal airbags may inflate at different crash speeds. For example:

- If the vehicle hits a stationary object, the airbags could inflate at a different crash speed than if the vehicle hits a moving object.
- If the vehicle hits an object that deforms, the airbags could inflate at a different crash speed than if the vehicle hits an object that does not deform.
- If the vehicle hits a narrow object (like a pole), the airbags could inflate at a different crash speed than if the vehicle hits a wide object (like a wall).
- If the vehicle goes into an object at an angle, the airbags could inflate at a different crash speed than if the vehicle goes straight into the object.

Thresholds can also vary with specific vehicle design.

Frontal airbags are not intended to inflate during vehicle rollovers, rear impacts, or in many side impacts.

Your vehicle has roof-rail airbags. See *Airbag System on page 1-67*. Roof-rail airbags are intended to inflate in moderate to severe side crashes. In addition, these roof-rail airbags are intended to inflate during a rollover. Roof-rail airbags will inflate if the crash severity is above the system's designed threshold level. The threshold level can vary with specific vehicle design.

Roof-rail airbags are not intended to inflate in frontal impacts, near-frontal impacts, or rear impacts. Both roof-rail airbags will deploy when either side of the vehicle is struck, or if the sensing system predicts that the vehicle is about to roll over.

In any particular crash, no one can say whether an airbag should have inflated simply because of the damage to a vehicle or because of what the repair costs were. For frontal airbags, inflation is determined by what the vehicle hits, the angle of the impact, and how quickly the vehicle slows down. For roof-rail airbags, deployment is determined by the location and severity of the side impact. In a rollover event, roof-rail airbag deployment is determined by the direction of the roll.

## What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover and deploy. The inflator, the airbag, and related hardware are all part of the airbag module.

Frontal airbag modules are located inside the steering wheel and instrument panel. For vehicles with roof-rail airbags, there are airbag modules in the ceiling of the vehicle, near the side windows that have occupant seating positions.

## How Does an Airbag Restrain?

In moderate to severe frontal or near frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by safety belts. Frontal airbags distribute the force of the impact more evenly over the occupant's upper body, stopping the occupant more gradually. Roof-rail airbags distribute the force of the impact more evenly over the occupant's upper body.

Rollover capable roof-rail airbags are designed to help contain the head and chest of occupants in the outboard seating positions in the first, second, and third rows, if equipped with a third row seat. The rollover capable roof-rail airbags are designed to help reduce the risk of full or partial ejection in rollover events, although no system can prevent all such ejections.

But airbags would not help in many types of collisions, primarily because the occupant's motion is not toward those airbags. See *When Should an Airbag Inflate?* on page 1-72 for more information.

Airbags should never be regarded as anything more than a supplement to safety belts.

## What Will You See After an Airbag Inflates?

After the frontal airbags inflate, they quickly deflate, so quickly that some people may not even realize an airbag inflated. Roof-rail airbags may still be at least partially inflated for some time after they deploy. Some components of the airbag module may be hot for several minutes. For location of the airbag modules, see *What Makes an Airbag Inflate?* on page 1-73.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent the driver from seeing out of the windshield or being able to steer the vehicle, nor does it prevent people from leaving the vehicle.

 **CAUTION:**

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an airbag inflates, then get fresh air by opening a window or a door. If you experience breathing problems following an airbag deployment, you should seek medical attention.

The vehicle has a feature that may automatically unlock the doors, turn the interior lamps on, and turn the hazard warning flashers on when the airbags inflate. You can lock the doors, turn the interior lamps off, and turn the hazard warning flashers off by using the controls for those features.

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the right front passenger airbag.

- Airbags are designed to inflate only once. After an airbag inflates, you will need some new parts for the airbag system. If you do not get them, the airbag system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for the vehicle covers the need to replace other parts.
- The vehicle has a crash sensing and diagnostic module which records information after a crash. See *Vehicle Data Recording and Privacy on page 7-16* and *Event Data Recorders on page 7-17*.
- Let only qualified technicians work on the airbag systems. Improper service can mean that an airbag system will not work properly. See your dealer/retailer for service.

## Airbag Off Switch

The vehicle has an airbag on-off switch that you can use to manually turn on or off the right front passenger airbag.



United States



Canada

This switch should only be turned to the off position if the person in the right front passenger position is a member of a passenger risk group identified by the national government as follows:

**Infant.** *An infant (less than 1 year old) must ride in the front seat because:*

- *My vehicle has no rear seat;*
- *My vehicle has a rear seat too small to accommodate a rear-facing infant seat; or*
- *The infant has a medical condition which, according to the infant's physician, makes it necessary for the infant to ride in the front seat so that the driver can constantly monitor the child's condition.*

**Child age 1 to 12.** *A child age 1 to 12 must ride in the front seat because:*

- *My vehicle has no rear seat;*
- *Although children ages 1 to 12 ride in the rear seat(s) whenever possible, children ages 1 to 12 sometimes must ride in the front because no space is available in the rear seat(s) of my vehicle; or*
- *The child has a medical condition which, according to the child's physician, makes it necessary for the child to ride in the front seat so that the driver can constantly monitor the child's condition.*

**Medical Condition.** A passenger has a medical condition which, according to his or her physician:

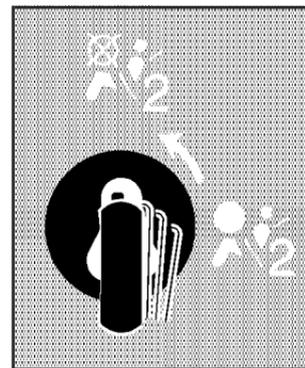
- Causes the passenger airbag to pose a special risk for the passenger; and
- Makes the potential harm from the passenger airbag in a crash greater than the potential harm from turning off the airbag and allowing the passenger, even if belted, to hit the dashboard or windshield in a crash.

**⚠ CAUTION:**

If the right front passenger's airbag is turned off for a person who is not in a risk group identified by the national government, that person will not have the extra protection of an airbag. In a crash, the airbag will not be able to inflate and help protect the person sitting there. Do not turn off the passenger's airbag unless the person sitting there is in a risk group.



**United States**



**Canada**

To turn off the right front passenger frontal airbag, insert the ignition key into the switch, push in, and move the switch to the off position.

The word OFF or the off symbol will come on in the passenger airbag status indicator located in the overhead console to let you know that the right front passenger airbag is off, after the system check is completed. The airbag off light will come on and stay on to let you know that the right front passenger airbag is off. See *Airbag Off Light* on page 3-33.

The airbag off light will stay on to remind you that the airbag is off. The right front passenger airbag will remain off until you turn it back on again.

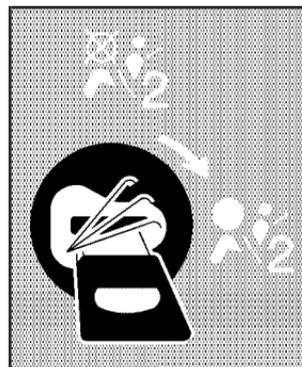
**⚠ CAUTION:**

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. For example, the right front passenger airbag could inflate even though the airbag on-off switch is turned off.

To help avoid injury to yourself or others, have the vehicle serviced right away. See *Airbag Readiness Light on page 3-32* for more information, including important safety information.



**United States**



**Canada**

To turn the right front passenger airbag on again, insert the ignition key into the switch, push in, and move the switch to the on position.

The right front passenger's frontal airbag is now enabled (may inflate). See *Airbag Off Light on page 3-33* for more information.

## Servicing Your Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer/retailer and the service manual have information about servicing the vehicle and the airbag system. To purchase a service manual, see *Service Publications Ordering Information on page 7-15*.

### CAUTION:

For up to 10 seconds after the ignition is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

## Adding Equipment to Your Airbag-Equipped Vehicle

**Q:** Is there anything I might add to or change about the vehicle that could keep the airbags from working properly?

**A:** Yes. If you add things that change your vehicle's frame, bumper system, height, front end or side sheet metal, they may keep the airbag system from working properly. Changing or moving any parts of the front seats, safety belts, the airbag sensing and diagnostic module, steering wheel, instrument panel, roof-rail airbag modules, ceiling headliner or pillar garnish trim, overhead console, front sensors, side impact sensors, rollover sensor module, or airbag wiring can affect the operation of the airbag system.

If you have any questions about this, you should contact Customer Assistance before you modify your vehicle. The phone numbers and addresses for Customer Assistance are in Step Two of the Customer Satisfaction Procedure in this manual. See *Customer Satisfaction Procedure on page 7-2*.

If your vehicle has rollover roof-rail airbags, see *Different Size Tires and Wheels on page 5-74* for additional important information.

**Q: Because I have a disability, I have to get my vehicle modified. How can I find out whether this will affect my airbag system?**

**A:** If you have questions, call Customer Assistance. The phone numbers and addresses for Customer Assistance are in Step Two of the Customer Satisfaction Procedure in this manual. See *Customer Satisfaction Procedure on page 7-2*.

In addition, your dealer/retailer and the service manual have information about the location of the airbag sensors, sensing and diagnostic module and airbag wiring.

## Restraint System Check

### Checking the Restraint Systems

#### Safety Belts

Now and then, check the safety belt reminder light, safety belts, buckles, latch plates, retractors, and anchorages are all working properly.

Look for any other loose or damaged safety belt system parts that might keep a safety belt system from doing its job. See your dealer/retailer to have it repaired.

Torn or frayed safety belts may not protect you in a crash. They can rip apart under impact forces. If a belt is torn or frayed, get a new one right away.

Make sure the safety belt reminder light is working. See *Safety Belt Reminders on page 3-32* for more information.

Keep safety belts clean and dry. See *Care of Safety Belts on page 5-105*.

#### Airbags

The airbag system does not need regularly scheduled maintenance or replacement. Make sure the airbag readiness light is working. See *Airbag Readiness Light on page 3-32* for more information.

**Notice:** If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag covers, have the airbag covering and/or airbag module replaced. For the location of the airbag modules, see *What Makes an Airbag Inflate? on page 1-73*. See your dealer/retailer for service.

## Replacing Restraint System Parts After a Crash

### CAUTION:

A crash can damage the restraint systems in your vehicle. A damaged restraint system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure your restraint systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

If the vehicle has been in a crash, do you need new safety belts or LATCH system (if equipped) parts?

After a very minor crash, nothing may be necessary. But the safety belt assemblies that were used during any crash may have been stressed or damaged. See your dealer/retailer to have the safety belt assemblies inspected or replaced.

If the vehicle has the LATCH system and it was being used during a crash, you may need new LATCH system parts.

New parts and repairs may be necessary even if the safety belt or LATCH system (if equipped), was not being used at the time of the crash.

If an airbag inflates, you will need to replace airbag system parts. See the part on the airbag system earlier in this section.

Have the safety belt pretensioners checked if the vehicle has been in a crash, if the airbag readiness light stays on after the vehicle is started, or while you are driving. See *Airbag Readiness Light* on page 3-32.



## Section 2 Features and Controls

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## Section 2 Features and Controls

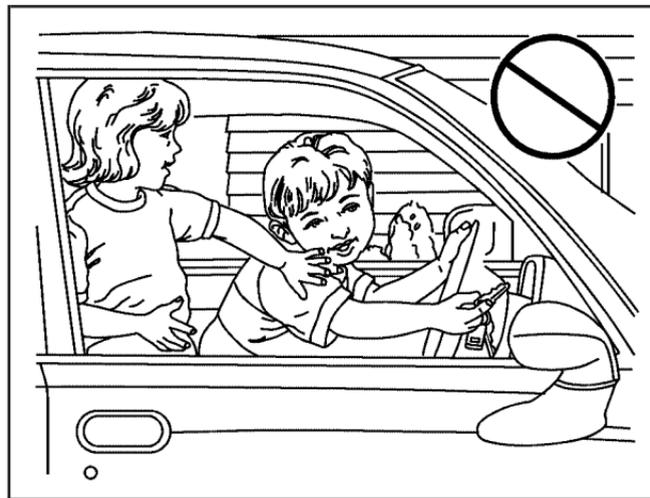
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## Keys

### CAUTION:

Leaving children in a vehicle with the ignition key is dangerous for many reasons, children or others could be badly injured or even killed. They could operate the power windows or other controls or even make the vehicle move. The windows will function with the keys in the ignition and children could be seriously injured or killed if caught in the path of a closing window. Do not leave the keys in a vehicle with children.



The key can be used for the ignition and all door locks. The key has a bar-coded key tag that the dealer/retailer or qualified locksmith can use to make new keys. Store this information in a safe place, not in your vehicle. See your dealer/retailer if a replacement key or additional key is needed.

**Notice:** If you ever lock your keys in the vehicle, you may have to damage the vehicle to get in. Be sure you have spare keys.

If you are locked out of your vehicle, call the Roadside Assistance Center. See *Roadside Service* on page 7-7.

## Remote Keyless Entry (RKE) System

The Remote Keyless Entry (RKE) system operates on a radio frequency subject to Federal Communications Commission (FCC) Rules and with Industry Canada.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to this system by other than an authorized service facility could void authorization to use this equipment.

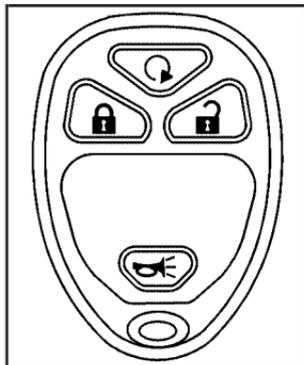
If there is a decrease in the RKE operating range, try this:

- Check the distance. The transmitter may be too far from the vehicle. Stand closer during rainy or snowy weather.
- Check the location. Other vehicles or objects may be blocking the signal. Take a few steps to the left or right, hold the transmitter higher, and try again.
- Check the transmitter's battery. See "Battery Replacement" later in this section.
- If the transmitter is still not working correctly, see your dealer/retailer or a qualified technician for service.

## Remote Keyless Entry (RKE) System Operation

The Remote Keyless Entry (RKE) transmitter functions work up to 195 feet (60 m) away from the vehicle.

There are other conditions which can affect the performance of the transmitter. See *Remote Keyless Entry (RKE) System on page 2-4*.



**⌚ (Remote Vehicle Start):** Press to start the engine from outside the vehicle using the RKE transmitter. See *Remote Vehicle Start on page 2-7* for additional information.

**🔒 (Lock):** Press to lock all the doors.

If enabled through the Driver Information Center (DIC), the turn signal lamps flash once to indicate locking has occurred. If enabled through the DIC, the horn chirps when **🔒** is pressed again within three seconds. See *DIC Vehicle Customization on page 3-64* for additional information.

Pressing **🔒** arms the content theft-deterrent system. See *Content Theft-Deterrent on page 2-24*.

**🔓 (Unlock):** Press once to unlock the driver door. If **🔓** is pressed again within three seconds, all remaining doors unlock. If enabled through the DIC, the turn signal lamps flash twice to indicate unlocking has occurred. See *DIC Vehicle Customization on page 3-64*.

The interior lamps may come on and stay on for 20 seconds or until the ignition is turned on. If enabled through the DIC, the exterior lights turn on briefly if it is dark enough outside. See "APPROACH LIGHTING" under *DIC Vehicle Customization on page 3-64*.

Pressing  on the RKE transmitter disarms the content theft-deterrent system. See *Content Theft-Deterrent on page 2-24*.

Press and hold  to lower the windows. See *Power Windows on page 2-20* for additional information.

The remote recall memory feature may adjust the seats and mirrors if it is on and the RKE transmitter is used to enter the vehicle. See “MEMORY SEAT RECALL” under *DIC Vehicle Customization on page 3-64* for additional information.

 **(Vehicle Locator/Panic Alarm):** Press and release to locate the vehicle. The turn signal lamps flash and the horn sounds three times.

Press and hold  for more than two seconds to activate the panic alarm. The turn signal lamps flash and the horn sounds repeatedly for 30 seconds. The alarm turns off when the ignition is moved to RUN or  is pressed again. The ignition must be in OFF for the panic alarm to work.

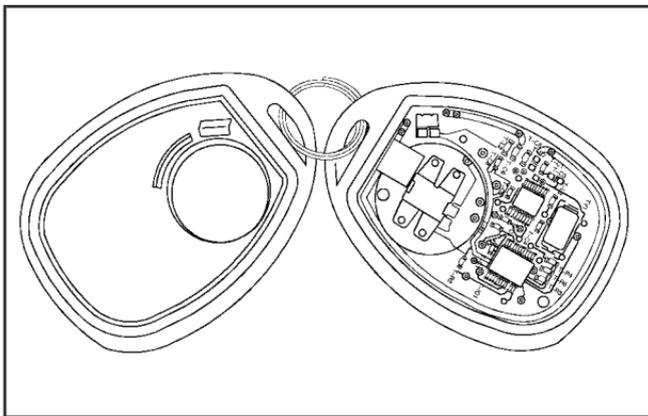
## Programming Transmitters to the Vehicle

Only RKE transmitters programmed to the vehicle will work. If a transmitter is lost or stolen, a replacement can be purchased and programmed through your dealer/retailer. When the replacement transmitter is programmed to the vehicle, all remaining transmitters must also be programmed. Any lost or stolen transmitters no longer work once the new transmitter is programmed. Each vehicle can have up to eight transmitters programmed to it. See “Relearn Remote Key” under *DIC Operation and Displays (Using DIC Buttons) on page 3-47* or *DIC Operation and Displays (Using Trip Odometer Reset Stem) on page 3-52*.

## Battery Replacement

Replace the battery if the REPLACE BATTERY IN REMOTE KEY message displays in the DIC. See “REPLACE BATTERY IN REMOTE KEY” under *DIC Warnings and Messages on page 3-56* for additional information.

**Notice:** When replacing the battery, do not touch any of the circuitry on the transmitter. Static from your body could damage the transmitter.



To replace the battery:

1. Separate the transmitter with a flat, thin object inserted into the notch on the side.
2. Remove the old battery. Do not use a metal object.
3. Insert the new battery, positive side facing down. Replace with a CR2032 or equivalent battery.
4. Snap the transmitter back together.

## Remote Vehicle Start

The remote start feature allows you to start the engine from outside of the vehicle. It may also start up the vehicle's heating or air conditioning systems and rear window defogger. Normal operation of the system will return after the key is turned to the ON/RUN position.

During a remote start, the climate control system will default to a heating mode during colder outside temperatures and a cooling mode during warmer outside temperatures.

During a remote start, the rear window defogger and heated mirrors, if equipped, will turn on during colder outside temperatures and will shut off when the key is turned to ON/RUN.

During a remote start, the heated seats will turn on during colder outside temperatures and will shut off when the key is turned to ON/RUN. See *Heated Seats on page 1-6* for additional information.

Laws in some communities may restrict the use of remote starters. For example, some laws may require a person using the remote start to have the vehicle in view when doing so. Check local regulations for any requirements on remote starting of vehicles.

Do not use the remote start feature if your vehicle is low on fuel. Your vehicle may run out of fuel.

If your vehicle has the remote start feature, the RKE transmitter functions will have an increased range of operation. However, the range may be less while the vehicle is running.

There are other conditions which can affect the performance of the transmitter, see *Remote Keyless Entry (RKE) System on page 2-4* for additional information.

 **(Remote Start):** Press and release the lock button and then press and hold the remote start button to start the vehicle.

To start the vehicle using the remote start feature:

1. Aim the transmitter at the vehicle.
2. Press and release the transmitter's lock button, then immediately press and hold the transmitter's remote start button until the turn signal lights flash. If you cannot see the vehicle's lights, press and hold the remote start button for at least four seconds. The vehicle's doors will lock. Pressing the remote start button again after the vehicle has started will turn off the ignition.

When the vehicle starts, the parking lamps will turn on and remain on while the vehicle is running.

3. If it is the first remote start since the vehicle has been driven, repeat these steps, while the engine is still running, to extend the engine running time by 10 minutes. Remote start can be extended one time.

After entering the vehicle during a remote start, insert and turn the key to ON/RUN to drive the vehicle.

If the vehicle is left running it will automatically shut off after 10 minutes unless a time extension has been done.

To manually shut off a remote start:

- Aim the RKE transmitter at the vehicle and press the remote start button until the parking lamps turn off.
- Turn on the hazard warning flashers.
- Turn the ignition switch on and then off.

The vehicle can be remote started two separate times between driving sequences. The engine will run for 10 minutes after each remote start.

Or, you can extend the engine run time by another 10 minutes within the first 10 minute remote start time frame, and before the engine stops.

For example, if the lock button and then the remote start buttons are pressed again after the vehicle has been running for five minutes, 10 minutes are added, allowing the engine to run for 15 minutes.

The additional ten minutes are considered a second remote vehicle start.

Once two remote starts, or a single remote start with one time extension has been done, the vehicle must be started with the key. After the key is removed from the ignition, the vehicle can be remote started again.

The vehicle cannot be remote started if the key is in the ignition, the hood is not closed, or if there is an emission control system malfunction.

Also, the engine will turn off during a remote vehicle start if the coolant temperature gets too high or if the oil pressure gets low.

Vehicles that have the remote vehicle start feature are shipped from the factory with the remote vehicle start system enabled. The system may be enabled or disabled through the DIC. See "REMOTE START" under *DIC Vehicle Customization on page 3-64* for additional information. If your vehicle does not have DIC buttons, see your dealer/retailer to enable or disable the remote vehicle start system.

# Doors and Locks

## Door Locks

### CAUTION:

Unlocked doors can be dangerous.

- Passengers, especially children, can easily open the doors and fall out of a moving vehicle. When a door is locked, the handle will not open it. You increase the chance of being thrown out of the vehicle in a crash if the doors are not locked. So, wear safety belts properly and lock the doors whenever you drive.

CAUTION: (Continued)

### CAUTION: (Continued)

- Young children who get into unlocked vehicles may be unable to get out. A child can be overcome by extreme heat and can suffer permanent injuries or even death from heat stroke. Always lock your vehicle whenever you leave it.
- Outsiders can easily enter through an unlocked door when you slow down or stop your vehicle. Locking your doors can help prevent this from happening.

There are several ways to lock and unlock the vehicle.

To unlock the door from the outside, use the keyless entry system or the key.

To unlock or lock the door from the inside, slide the manual lever at the top of the door up or down.

## Power Door Locks

The power door lock switches are located on the front doors.

 **(Lock):** Remove the key from the ignition and press to lock all of the doors.

 **(Unlock):** Press once to unlock the driver's door, and twice to unlock all of the doors.

## Delayed Locking

When locking the doors with the power lock switch or the keyless entry transmitter and a door or the liftgate (if equipped) is open, the delayed locking feature will delay locking the doors until five seconds after the last door is closed. Three chimes will sound to signal that the delayed locking feature is in use.

Pressing the power lock switch twice will override the delayed locking feature and immediately lock all the doors.

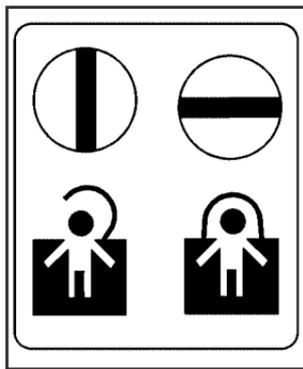
Delayed locking can be programmed using the DIC. See *DIC Vehicle Customization on page 3-64*.

## Programmable Automatic Door Locks

The vehicle has an automatic power door lock/unlock feature which can be programmed through the Driver Information Center (DIC). See *DIC Vehicle Customization on page 3-64* for more information on DIC programming.

## Rear Door Security Locks

The vehicle may have rear door security locks which prevent passengers from opening the rear doors from the inside.



**Security Lock Label  
shown**

The rear door security locks are located on the inside edge of each rear door. The rear doors must be open to access them. The label depicting lock and unlock positions is located near the lock.

To set the locks:

1. Insert the key into the security lock slot and turn it so the slot is in the horizontal position.
2. Close the door.

To open a rear door when the security lock is on:

1. Unlock the door by lifting the rear door manual lock, by pressing the power door lock switch, or if the vehicle has one, by using the Remote Keyless Entry (RKE) transmitter.
2. Open the door from the outside.

To cancel the rear door security lock:

1. Unlock the door and open it from the outside.
2. Insert the key into the security lock slot and turn it so the slot is in the vertical position.

## Lockout Protection

This feature protects you from locking your key in the vehicle when the key is in the ignition and a door is open.

If the driver side power lock switch is pressed when a door is open and the key is in the ignition, all of the doors will lock and then the driver door will unlock.

If the passenger side power lock switch is pressed when a door is open and the key is in the ignition, all of the doors will lock and then the passenger door will unlock.

## Liftgate (SUV)

### CAUTION:

It can be dangerous to drive with the liftgate open because carbon monoxide (CO) gas can come into your vehicle. You can not see or smell CO. It can cause unconsciousness and even death. If you must drive with the liftgate open or if electrical wiring or other cable connections must pass through the seal between the body and the liftgate:

- Make sure all other windows are shut.
- Turn the fan on your heating or cooling system to its highest speed and select the control setting that will force outside air into your vehicle. See *Dual Automatic Climate Control System on page 3-22*.
- If you have air outlets on or under the instrument panel, open them all the way. See *Engine Exhaust on page 2-45*.

To lock and unlock the liftgate, use any of the power door lock switches or the Remote Keyless Entry (RKE) transmitter.

To open the liftgate:

1. Move the spare tire carrier out of the way. See “Opening the Spare Tire Carrier” under *Tailgate/Spare Tire Carrier on page 2-16*.
2. Pull the handle located in the center of the door.

To close the liftgate:

1. Pull the liftgate down until it latches.
2. Move the spare tire carrier back into place. See “Closing the Spare Tire Carrier” under *Tailgate/Spare Tire Carrier on page 2-16*.

## Midgate® (SUT)

### CAUTION:

It can be dangerous to drive with the cargo area covered and the tailgate and the Midgate® open because carbon monoxide (CO) gas can come into your vehicle. You can not see or smell CO. It can cause unconsciousness and even death. If you must drive with the cargo covers on and the tailgate and Midgate® open or if electrical wiring or other cable connections must pass through the seal between the body and the Midgate®:

- Make sure all windows are shut.
- Turn the fan on your heating or cooling system to its highest speed on the setting that brings in outside air. This will force outside air into your vehicle. See *Dual Automatic Climate Control System on page 3-22*.
- If you have air outlets on or under the instrument panel, open them all the way. See *Engine Exhaust on page 2-45*.

The Midgate® allows you to extend the length of the vehicle's cargo area into the cab.

## Lowering the Midgate

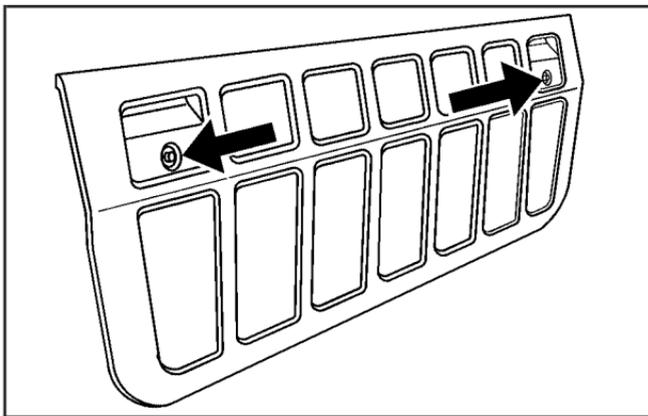
The Midgate window must be completely lowered for the Midgate® to be lowered. See “Midgate® Window” under *Power Windows on page 2-20*.

Both the Midgate and the Midgate window can be lowered while the ignition is in either ON/RUN or ACC/ACCESSORY, or while in Retained Accessory Power (RAP) mode. See *Retained Accessory Power (RAP) on page 2-29* for more information.

To lower the Midgate:

1. Fold the rear seats forward. See *Split Folding Rear Seat on page 1-11*. The front seats may have to be moved forward slightly.
2.  **(Midgate Window):** Press the bottom part of this switch to lower the Midgate window. See *Instrument Panel Overview on page 3-4* for the location of this switch.

The window can also be operated using the global express-down button. See “Global Glass Feature” under *Power Windows on page 2-20*.



3. Press either one of the two power Midgate latch release buttons. The Midgate will move slightly forward from its closed position. The latch release buttons operate while the ignition is in ON/RUN, ACC/ACCESSORY, in RAP mode, or up to 10 minutes after removing the key. If necessary, press the global express-down button to reactivate the release buttons for an additional 10 minutes.

4. Pull the Midgate inward and down to its fully lowered position.
5. Flip the auxiliary panel on the top of the Midgate into position to bridge the gap created by the hinges in the Midgate. There are two finger holds on the panel.

## Raising the Midgate

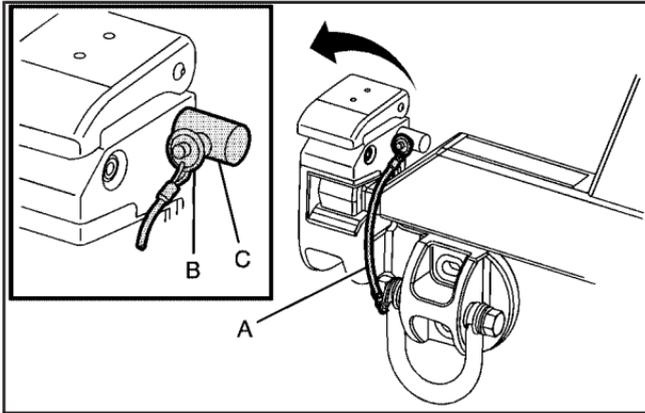
To raise the Midgate:

1. Fold the auxiliary panel back into the exterior of the Midgate. The panel should snap loudly back into position which means it is secure.
2. Reverse the steps for lowering the Midgate listed previously. The Midgate must be fully latched on both sides before the window can be raised.
3. Press the top part of the Midgate window switch to express-up the window. To stop the window, press the switch a second time.

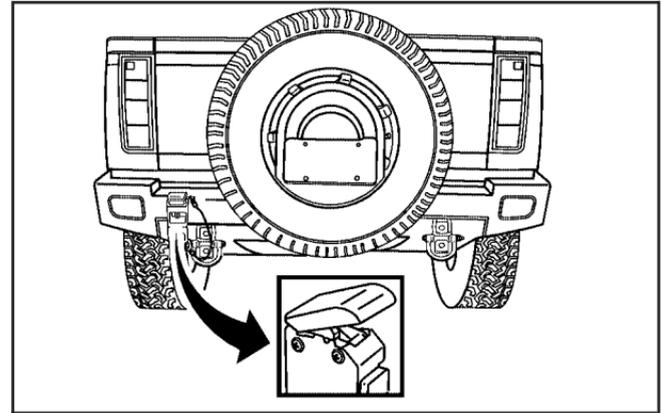
## Tailgate/Spare Tire Carrier

### Opening the Spare Tire Carrier

To open the spare tire carrier:



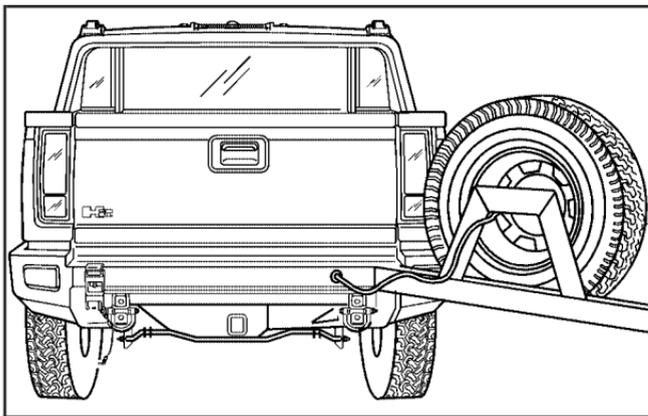
1. Press the button on the pin (B), which is attached to the cable (A), to remove the pin from the latch nut (C).



2. Lift up on the latch on the left side of the vehicle to release the spare tire carrier from the vehicle. The handle will stay in the raised position until the spare tire carrier is closed and latched properly.

### CAUTION:

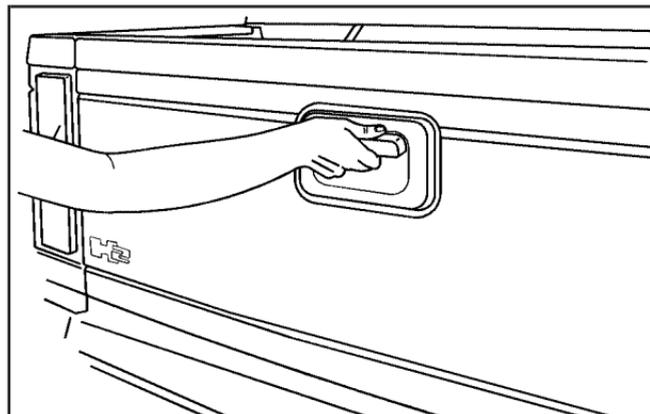
If you drive with the spare tire carrier unlatched, you could injure pedestrians or damage the vehicle. Make sure the carrier is secure before driving.



**SUT Model Spare Tire Carrier shown,  
SUV Model similar**

3. Swing the spare tire carrier to the side.

## Opening the Tailgate



Lift the release handle while pulling the tailgate toward you.

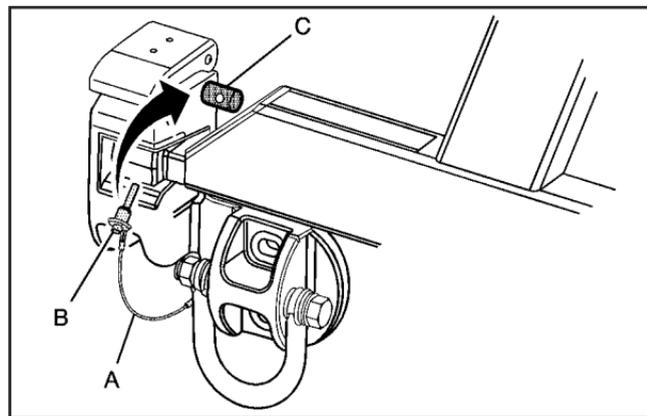
## Closing the Spare Tire Carrier

To close the spare tire carrier:

1. On SUT models swing the tailgate up until it latches firmly into place.

### CAUTION:

The spare tire carrier must be secured so that it does not strike and injure someone. Always close it into the latch forcefully. Make sure that the release handle is fully closed (down) and that the cable is attached.



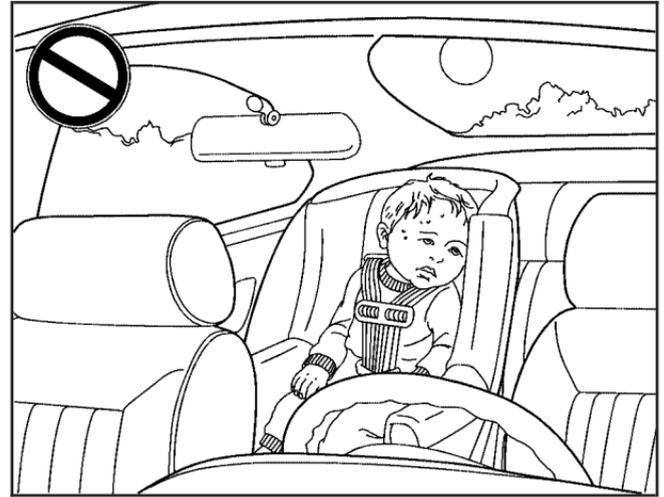
2. Move the spare tire carrier back into place until it latches, by closing it into the latch forcefully. The spare tire carrier is latched properly when the latch handle has lowered to the closed position.

3. Reinstall the cable (A) by pushing in the button on the pin (B) and inserting the pin into the latch bolt nut (C).
4. Pull on the spare tire carrier to make sure it is firmly latched.

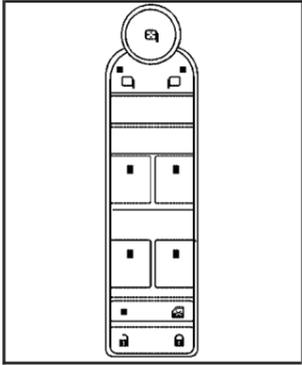
# Windows

## CAUTION:

Leaving children, helpless adults, or pets in a vehicle with the windows closed is dangerous. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke. Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather.



## Power Windows



A power window switch is located on the armrest of each side door. The switches operate while the ignition is in ON/RUN or ACC/ACCESSORY or while Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP)* on page 2-29.

The driver door also has a switch for each of the passenger windows.

Press the front of the switch to the first position to lower the window to the desired level. Pull up the front of the switch to raise the window.

## Window Lockout

This feature prevents the rear passengers from operating their windows.

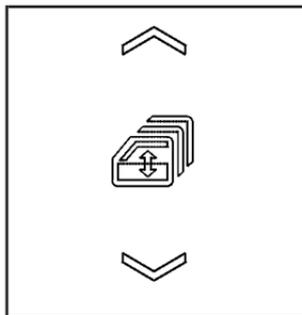
 **(Window Lockout):** This button is located near the power window switches on the driver door. Press this button to activate the window lockout feature. A light in the lockout button will come on to show that lockout has been activated. Press the button again to return to normal operation.

## Express-Down Windows

The window switches have an express-down feature which allows the window to be lowered fully without continuously pressing the switch.

Press the front of the window switch down all the way and release. Express-down can be interrupted at any time by pulling up the front of the switch.

## Global Window Feature



The global window up and express-down button is located on the instrument panel.

This feature allows all side windows and Midgate<sup>®</sup> window, if equipped, to be opened or closed at the same time.

∨ (**Window Express-Down**): Press the express-down button to lower all side windows and Midgate window, if equipped, without stopping. Express-down will operate while the ignition is in ON/RUN or ACC/ACCESSORY, or while Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP)* on page 2-29.

Pressing the global express-down button also activates the power Midgate latch release buttons, if equipped. See “Lowering the Midgate” under *Midgate<sup>®</sup> (SUT)* on page 2-14.

The express-down feature can also be operated through the Remote Keyless Access (RKE) transmitter. Press and hold the unlock button on the transmitter until the windows start to lower. See *Remote Keyless Entry (RKE) System Operation* on page 2-5 for more information.

∧ (**Window Up**): Press and hold the up button to raise the four side windows and, if equipped, the Midgate window. The up button operates while the ignition is in ON/RUN or ACC/ACCESSORY, or while RAP is active.

## Midgate Window

 **(Midgate Window):** On vehicles with a Midgate, the switch to operate the window is located on the instrument panel to the left of the steering wheel. See *Instrument Panel Overview on page 3-4*.

∨ : Press to express-down the window.

∧ : Press to express-up the window.

Press the top or bottom of the switch a second time to stop the window.

The window switch will operate while the ignition is in ON/RUN or ACC/ACCESSORY, or while Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP) on page 2-29*.

The window can also be operated using the global window buttons. See “Global Window Feature” previously.

### CAUTION:

If express override is activated, the midgate window will not reverse automatically. You or others could be injured and the window could be damaged. Before you use express override, make sure that all people and obstructions are clear of the midgate window path.

## Midgate Window Express Override Mode

If an obstruction or weather condition such as severe icing stops the window as it is moving upward, the window will automatically reverse to a partially open position. The window will return to normal operation once the obstruction or condition is removed.

The window auto-reversal function can be overridden in the express override mode. To override, the window must be operated manually by pressing and holding the Midgate window switch or the global window button. This must be done within two seconds after the Midgate window has stopped at a partially open position.

The express override mode only works immediately following a window auto-reversal. Window express functions will not work while in this mode.

## Midgate Window Error/Jog Mode

If the Midgate window has sensed conditions which may lead to damage or malfunction of the window system, the window will automatically go into Error/Jog mode. In this mode, window express functions will not work. The window can only be operated manually by pressing the Midgate window switch or the global window button. The window will move slightly and stop. Press and hold the window switch or global window button to continue to close the window a small amount at a time.

### To Exit Error/Jog Mode

1. Ensure normal Midgate window operating conditions have begun.
2. Press and hold the Midgate window down switch approximately one second to start window express-down.
3. Release the window down switch and allow the window to fully open.  
Do not use any window switches once window movement has started.
4. Press the Midgate window up switch and visually confirm that the express-up has been completed.

## Sun Visors

Swing the sun visor down to block glare. Swing the sun visor to the side to cover the side window.

## Illuminated Visor Vanity Mirrors

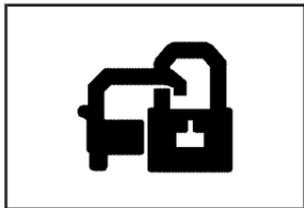
Swing the sun visor down and lift the mirror cover to turn the lamps on.

## Theft-Deterrent Systems

Vehicle theft is big business, especially in some cities. This vehicle has theft-deterrent features, however, they do not make it impossible to steal.

## Content Theft-Deterrent

Your vehicle is equipped with a content theft-deterrent alarm system.



With this system, the security light in the instrument panel cluster will flash as you open the door if your ignition is off.

This light reminds you to activate the theft-deterrent system.

To activate the theft-deterrent system:

1. Open the door.
2. Lock the door with the Remote Keyless Entry (RKE) transmitter. The security light will illuminate to inform the driver the system is arming. If a door is open when the doors are locked, the security light will flash.
3. Close all doors. The security light should go off after about 30 seconds. The alarm is not armed until the security light goes off.

If the delayed locking feature is turned on, the theft-deterrent system will not start the arming process until the last door is closed and the delay timer has expired. See *Delayed Locking on page 2-11*.

If a locked door is opened without the RKE transmitter, the alarm will go off. The headlamps and parking lamps will flash and the horn will sound for 30 seconds, then will turn off to save the battery power.

Remember, the theft-deterrent system will not activate if you lock the doors with the vehicle's key or use the manual door lock. It activates only if you use a power door lock switch with the door open, or with the RKE transmitter. You should also remember that you can start your vehicle with the correct ignition key if the alarm has been set off.

Here is how to avoid setting off the alarm by accident:

- If you do not want to activate the theft-deterrent system, the vehicle should be locked with the door key *after* the doors are closed.
- Always unlock a door with the RKE transmitter. Unlocking a door any other way will set off the alarm.

If you set off the alarm by accident, press unlock on the RKE transmitter or place the key in the ignition and turn it to START to turn it off. The alarm will not stop if you try to unlock a door any other way.

## Testing the Alarm

To test the alarm:

1. From inside the vehicle, lower the driver's window and open the driver's door.
2. Activate the system by locking the doors with the power door lock switch while the door is open, or with the RKE transmitter.
3. Get out of the vehicle, close the door and wait for the security light to go out.
4. Then reach in through the window, unlock the door with the manual door lock and open the door. This should set off the alarm.

While the alarm is set, the power door unlock switch is not operational.

If the alarm does not sound when it should but the headlamps flash, check to see if the horn works. The horn fuse may be blown. To replace the fuse, see *Instrument Panel Fuse Block on page 5-111* and *Underhood Fuse Block on page 5-113*.

If the alarm does not sound or the headlamps do not flash, the vehicle should be serviced by your dealer/retailer.

## PASS-Key<sup>®</sup> III+ Electronic Immobilizer

The PASS-Key III+ system operates on a radio frequency subject to Federal Communications Commission (FCC) Rules and with Industry Canada.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to this system by other than an authorized service facility could void authorization to use this equipment.

PASS-Key III+ uses a radio frequency transponder in the key that matches a decoder in the vehicle.

## PASS-Key® III+ Electronic Immobilizer Operation

Your vehicle has PASS-Key® III+ (Personalized Automotive Security System) theft-deterrent system. PASS-Key® III+ is a passive theft-deterrent system.

The system is automatically armed when the key is removed from the ignition.

The system is automatically disarmed when the key is turned to ON/RUN, ACC/ACCESSORY or START from the LOCK/OFF position.

You do not have to manually arm or disarm the system.

The security light will come on if there is a problem with arming or disarming the theft-deterrent system.

When the PASS-Key® III+ system senses that someone is using the wrong key, it prevents the vehicle from starting. Anyone using a trial-and-error method to start the vehicle will be discouraged because of the high number of electrical key codes.

If the engine does not start and the security light on the instrument panel cluster comes on when trying to start the vehicle, there may be a problem with your theft-deterrent system. Turn the ignition off and try again.

If the engine still does not start, and the key appears to be undamaged, try another ignition key. At this time, you may also want to check the fuse, see *Fuses and Circuit Breakers on page 5-110*. If the engine still does not start with the other key, your vehicle needs service. If your vehicle does start, the first key may be faulty. See your dealer/retailer who can service the PASS-Key® III+ to have a new key made. In an emergency, contact Roadside Assistance.

It is possible for the PASS-Key® III+ decoder to learn the transponder value of a new or replacement key. Up to 10 keys may be programmed for the vehicle. The following procedure is for programming additional keys only. If all the currently programmed keys are lost or do not operate, you must see your dealer/retailer or a locksmith who can service PASS-Key® III+ to have keys made and programmed to the system.

See your dealer/retailer or a locksmith who can service PASS-Key® III+ to get a new key blank that is cut exactly as the ignition key that operates the system.

To program the new additional key:

1. Verify that the new key has a ⊕ stamped on it.
2. Insert the original, already programmed, key in the ignition and start the engine. If the engine will not start, see your dealer/retailer for service.
3. After the engine has started, turn the key to LOCK/OFF, and remove the key.
4. Insert the new key to be programmed and turn it to the ON/RUN position within five seconds of turning the ignition to the LOCK/OFF position in Step 3.  
The security light will turn off once the key has been programmed.
5. Repeat Steps 1 through 4 if additional keys are to be programmed.

If you lose or damage your PASS-Key® III+ key, see your dealer/retailer or a locksmith who can service PASS-Key® III+ to have a new key made.

Do not leave the key or device that disarms or deactivates the theft deterrent system in the vehicle.

## Starting and Operating Your Vehicle

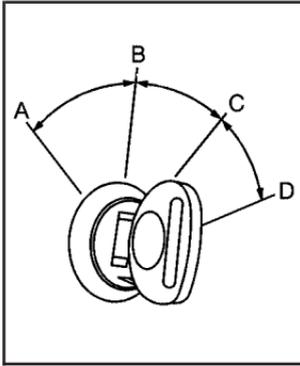
### New Vehicle Break-In

**Notice:** The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:

- **Keep your speed at 55 mph (88 km/h) or less for the first 500 miles (805 km).**
- **Do not drive at any one constant speed, fast or slow, for the first 500 miles (805 km). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.**
- **Avoid making hard stops for the first 200 miles (322 km) or so. During this time the new brake linings are not yet broken in. Hard stops with new linings can mean premature wear and earlier replacement. Follow this breaking-in guideline every time you get new brake linings.**
- **Do not tow a trailer during break-in. See *Towing a Trailer* on page 4-55 for the trailer towing capabilities of the vehicle and more information.**

Following break-in, engine speed and load can be gradually increased.

## Ignition Positions



The ignition switch has four different positions.

To shift out of P (Park), the ignition must be in ON/RUN or ACC/ACCESSORY and the regular brake pedal must be applied.

**A (LOCK/OFF):** This position locks the ignition. It also locks the transmission on automatic transmission vehicles. The key can be removed in LOCK/OFF.

On vehicles with an automatic transmission, the shift lever must be in P (Park) to turn the ignition switch to LOCK/OFF.

The steering can bind with the wheels turned off center. If this happens, move the steering wheel from right to left while turning the key to ACC/ACCESSORY. If this doesn't work, then the vehicle needs service.

**Notice:** Using a tool to force the key to turn in the ignition could cause damage to the switch or break the key. Use the correct key, make sure it is all the way in, and turn it only with your hand. If the key cannot be turned by hand, see your dealer/retailer.

**B (ACC/ACCESSORY):** This position lets things like the radio and the windshield wipers operate while the engine is off. Use this position if the vehicle must be pushed or towed.

**C (ON/RUN):** This position can be used to operate the electrical accessories and to display some instrument panel cluster warning and indicator lights. The switch stays in this position when the engine is running. The transmission is also unlocked in this position on automatic transmission vehicles.

If you leave the key in the ACC/ACCESSORY or ON/RUN position with the engine off, the battery could be drained. You may not be able to start the vehicle if the battery is allowed to drain for an extended period of time.

**D (START):** This is the position that starts the engine. When the engine starts, release the key. The ignition switch returns to ON/RUN for driving.

A warning tone will sound when the driver door is opened, the ignition is in ACC/ACCESSORY or LOCK/OFF and the key is in the ignition.

## Retained Accessory Power (RAP)

These vehicle accessories can be used for up to 10 minutes after the engine is turned off:

- Audio System
- Sunroof
- Power Windows

The sunroof and power windows will continue to work up to 10 minutes after the key is turned to LOCK/OFF or until any door is opened. The radio will continue to work for up to 10 minutes after the key is turned to LOCK/OFF or until the driver door is opened.

## Starting the Engine

Move the shift lever to P (Park) or N (Neutral). The engine will not start in any other position. To restart the engine when the vehicle is already moving, use N (Neutral) only.

**Notice:** Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

## Starting Procedure

1. With your foot off the accelerator pedal, turn the ignition to START. When the engine starts, let go of the key. The idle speed will slow down as the engine warms. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

The vehicle has a Computer-Controlled Cranking System. This feature assists in starting the engine and protects components. If the ignition key is turned to the START position, and then released when the engine begins cranking, the engine will continue cranking for a few seconds or until the vehicle starts. If the engine does not start and the key is held in START, cranking will be stopped after 15 seconds to prevent cranking motor damage. To prevent gear damage, this system also prevents cranking if the engine is already running. Engine cranking can be stopped by turning the ignition switch to the ACC/ACCESSORY or LOCK/OFF position.

**Notice:** Cranking the engine for long periods of time, by returning the key to the START position immediately after cranking has ended, can overheat and damage the cranking motor, and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.

2. If the engine does not start after 5-10 seconds, especially in very cold weather (below 0°F or -18°C), it could be flooded with too much gasoline. Try pushing the accelerator pedal all the way to the floor and holding it there as you hold the key in START for up to a maximum of 15 seconds. Wait at least 15 seconds between each try, to allow the cranking motor to cool down. When the engine starts, let go of the key and accelerator. If the vehicle starts briefly but then stops again, repeat these steps. This clears the extra gasoline from the engine. Do not race the engine immediately after starting it. Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

**Notice:** The engine is designed to work with the electronics in the vehicle. If you add electrical parts or accessories, you could change the way the engine operates. Before adding electrical equipment, check with your dealer/retailer. If you do not, the engine might not perform properly. Any resulting damage would not be covered by the vehicle warranty.

## Engine Coolant Heater

The engine heater can provide easier starting and better fuel economy during engine warm-up in cold weather conditions at or below 0°F (-18°C). Vehicles with an engine heater should be plugged in at least four hours before starting. An internal thermostat in the plug-end of the cord may exist which will prevent engine coolant heater operation at temperatures above 0°F (-18°C).

### To Use the Engine Coolant Heater

1. Turn off the engine.
2. Locate the electrical cord near the front recovery loop on the driver side of the vehicle.
3. Plug it into a normal, grounded 110-volt AC outlet.

### CAUTION:

Plugging the cord into an ungrounded outlet could cause an electrical shock. Also, the wrong kind of extension cord could overheat and cause a fire. You could be seriously injured. Plug the cord into a properly grounded three-prong 110-volt AC outlet. If the cord will not reach, use a heavy-duty three-prong extension cord rated for at least 15 amps.

4. Before starting the engine, be sure to unplug and store the cord as it was before to keep it away from moving engine parts.

The length of time the heater should remain plugged in depends on several factors. Ask a dealer/retailer in the area where you will be parking the vehicle for the best advice on this.

## Automatic Transmission Operation

The vehicle has a Hydra-Matic® 6L80 automatic transmission, and has an electronic shift position indicator within the instrument panel cluster. This display comes on when the ignition key is turned to the ON/RUN position.

There are several different positions for the shift lever.

P R N D M 2 1

**P (Park):** This position locks the rear wheels. It is the best position to use when starting the engine because the vehicle cannot move easily.

When parked on a hill, especially when the vehicle has a heavy load, you may notice an increase in the effort to shift out of P (Park). See Torque Lock (Automatic Transmission) under *Shifting Into Park on page 2-43* for more information.

### CAUTION:

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running unless you have to. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See *Shifting Into Park on page 2-43*. If you are pulling a trailer, see *Towing a Trailer on page 4-55*.

**R (Reverse):** Use this gear to back up.

**Notice:** Shifting to R (Reverse) while the vehicle is moving forward could damage the transmission. The repairs would not be covered by the vehicle warranty. Shift to R (Reverse) only after the vehicle is stopped.

To rock the vehicle back and forth to get out of snow, ice, or sand without damaging the transmission, see *If Your Vehicle is Stuck in Sand, Mud, Ice, or Snow on page 4-39*.

**N (Neutral):** In this position, the engine does not connect with the wheels. To restart the engine when the vehicle is already moving, use N (Neutral) only. Also, use N (Neutral) when the vehicle is being towed.

 **CAUTION:**

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

**Notice:** Shifting out of P (Park) or N (Neutral) with the engine running at high speed may damage the transmission. The repairs would not be covered by the vehicle warranty. Be sure the engine is not running at high speed when shifting the vehicle.

**D (Drive):** This position is for normal driving. It provides the best fuel economy. If you need more power for passing, and you are:

- Going less than about 35 mph (55 km/h), push the accelerator pedal about halfway down.
- Going about 35 mph (55 km/h) or more, push the accelerator all the way down.

By doing this, the vehicle shifts down to the next gear and has more power.

D (Drive) can be used when towing a trailer, carrying a heavy load, driving on steep hills, or for off-road driving. You may want to shift the transmission to a lower gear selection if the transmission shifts too often.

Downshifting the transmission in slippery road conditions could result in skidding, see Skidding under *Loss of Control on page 4-13*.

**M (Manual Mode):** This position lets the driver select the range of gears appropriate for current driving conditions. If the vehicle has this feature, see Driver Shift Control (DSC) later in this section.

**Notice:** Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be covered by the vehicle warranty. If you are stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.

**2 (Second):** This position reduces vehicle speed without using the brakes. Use 2 (Second) on hills. It can help control vehicle speed as you go down steep mountain roads, but then you may also want to use the brakes off and on.

**1 (First):** This position reduces vehicle speed without using the brakes. Use it for major/severe downgrades and off-road driving where the vehicle would otherwise accelerate due to steepness of grade.

When you shift to 2 (Second) or 1 (First) it provides the lowest gear appropriate to your current road speed and continues to downshift as the vehicle slows, eventually downshifting to the selected gear.

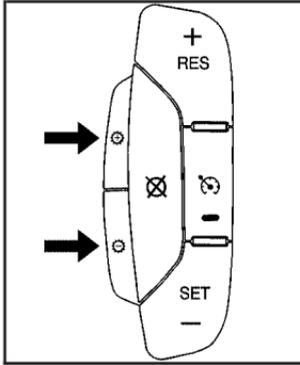
The vehicle has a shift stabilization feature that adjusts the transmission shifting to the current driving conditions in order to reduce rapid upshifts and downshifts. This shift stabilization feature is designed to determine, before making an upshift, if the engine will be able to maintain vehicle speed by analyzing things such as vehicle speed,

throttle position and vehicle load. If the shift stabilization feature determines that a current vehicle speed cannot be maintained, the transmission does not upshift and instead holds the current gear. In some cases, this may appear to be a delayed shift, however the transmission is operating normally.

The transmission uses adaptive shift controls that compares key shift parameters to pre-programmed ideal shifts stored in the transmission's computer. The transmission constantly makes adjustments to improve vehicle performance according to how the vehicle is being used, such as with a heavy load or when the temperature changes. During this adaptive shift control process, shifting may feel different as the transmission determines the best settings.

When temperatures are very cold, the Hydra-Matic® 6L80 automatic transmission's gear shifting may be delayed providing more stable shifts until the engine warms up. Shifts may be more noticeable with a cold transmission. This difference in shifting is normal.

## Driver Shift Control (DSC)



The vehicle has Driver Shift Control (DSC). DSC controls the transmission and vehicle speed while driving down hill or towing a trailer by allowing you to select a desired range of gears.

To use this feature:

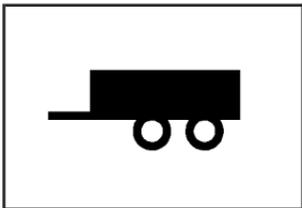
1. Move the shift lever to the M (Manual Mode). This will force a downshift from the current gear, for gears 3 through 6.
2. Press the (+) plus or (-) minus button on the left side of the steering wheel, to select the desired range of gears for current driving conditions.

When in the M (Manual Mode) a number will display next to the M, indicating the maximum available gear. The DIC display will show the message MANUAL SHIFT on the first line and the maximum available gear will be displayed on the second line. See *Driver Information Center (DIC) on page 3-46* and *DIC Operation and Displays (Using DIC Buttons) on page 3-47* or *DIC Operation and Displays (Using Trip Odometer Reset Stem) on page 3-52* for more information. The number displayed in the DIC is the highest gear available. The transmission will be limited to the gear selected and lower gears. Shifting will occur normally while driving, however the cluster will continue to display the maximum available gear. Higher gears will not be available unless the selection is changed to include higher gears using the (+) plus button.

Grade Braking is not available when the Driver Shift Control is active. See *Tow/Haul Mode on page 2-36* and *Towing a Trailer on page 4-55* for more information.

While using the DSC, cruise control and the tow/haul mode can be used.

## Tow/Haul Mode



The vehicle has a tow/haul mode. The tow/haul mode adjusts the transmission shift pattern to reduce shift cycling, providing increased performance, vehicle control, and transmission cooling while towing or hauling heavy loads.

Press the button located on the instrument panel to the right of the steering wheel to turn tow/haul on or off. While tow/haul is on, a light on the instrument panel cluster comes on.

See *Tow/Haul Mode Light on page 3-44* for more information.

Also see "Tow Haul Mode" under *Towing a Trailer on page 4-55* for more information.

## Grade Braking

Grade Braking is only active while the Tow/Haul Mode is selected and you are not in the Range Selection Mode. See "Tow/Haul Mode listed previously and *Automatic Transmission Operation on page 2-32* for more information on the Range Selection Mode. Grade Braking assists in maintaining desired vehicle speeds when driving on downhill grades by automatically implementing a shift schedule that utilizes the engine and transmission to slow the vehicle. This reduces wear on the braking system and increases control of the vehicle. Grade Braking monitors vehicle speed, acceleration, engine torque and brake pedal usage. Using this information, it detects when the truck is on a downhill grade and the driver desires to slow the vehicle by pressing the brake.

Also see *Towing a Trailer on page 4-55* for more information.

## Cruise Grade Braking

Cruise Grade Braking operates while Cruise Control is engaged in Tow/Haul mode to assist in maintaining vehicle speed under loaded vehicle conditions. Cruise Grade Braking assists when driving on a downhill grade. It maintains vehicle speed by automatically implementing a shift schedule that uses the engine and the transmission to slow the vehicle. If vehicle speed is above the desired speed the transmission will downshift to slow the vehicle. If vehicle speed is near or below desired speed the trans will upshift, allowing vehicle speed to increase.

While in the Range Select Mode (RSM) mode, cruise grade braking is not available.

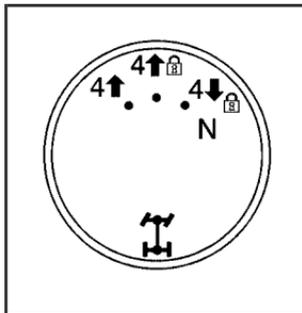
See *Automatic Transmission Operation* on page 2-32.

## Full-Time Four-Wheel Drive

The Full-Time Four-Wheel Drive transfer case is designed to constantly send the engine's driving power to all four wheels for extra traction. To get the most out of Full-Time Four-Wheel Drive, you must be familiar with its operation.

**Notice:** Driving on pavement in Four-Wheel High Lock or Four Wheel Low Lock for extended periods may cause premature wear on the vehicle powertrain and tires. Do not drive in Four-Wheel High Lock or Four-Wheel Low Lock on pavement for extended periods.

## Transfer Case Dial



The transfer case dial is located to the right of the instrument panel cluster. Use this switch to shift into and out of the different Full-Time Four-Wheel Drive modes.

The transfer case is a part of the Full-Time Four-Wheel Drive system and allows the following four different modes of operation:

**4 ↑ (Full-Time Four-Wheel Drive):** This setting is used for driving in most street and highway situations. It can be used for light or variable off-road conditions.

**4 ↑  (Four-Wheel-High Lock):** Use this mode when you need extra traction in most off-road situations such as sand, mud, snow, or level, rocky trails.

**4 ↓  (Four-Wheel-Low Lock):** This mode delivers extra torque to all four wheels and is used for extreme off-road conditions. Choose Four-Wheel-Low Lock while driving off-road in deep sand, mud, or snow and climbing or descending steep hills.

When in this mode you can also choose to lock the rear axle for additional traction in extreme off-road situations. See *Locking Rear Axle* on page 4-10.

**Notice:** Operating the vehicle in **Four-Wheel-Low Lock** above 50 mph (80 km/h) for any extended period of time could cause damage to the transfer case. Do not operate the vehicle in **Four-Wheel-Low Lock** above 50 mph (80 km/h) for extended periods.

### CAUTION:

Shifting the transfer case to N (Neutral) can cause the vehicle to roll even if the transmission is in P (Park). You or someone else could be seriously injured. Be sure to set the parking brake before placing the transfer case in N (Neutral). See *Parking Brake* on page 2-42.

**N (Neutral):** Shift the transfer case to N (Neutral) only when towing the vehicle. See *Recreational Vehicle Towing* on page 4-50 or *Towing Your Vehicle* on page 4-50 for more information.

Indicator lights in the dial show which mode you are in. The indicator lights will come on briefly when you turn on the ignition and one will stay on. If the lights do not come on, take the vehicle to your dealer/retailer for service. An indicator light will flash while shifting the transfer case. It will remain on when the shift is complete. If the transfer case cannot make a requested shift, it will return to the last chosen setting.

If the SERVICE 4WD message stays on, you should take the vehicle to your dealer/retailer for service. See “Service 4WD message” under *Driver Information Center (DIC)* on page 3-46.

### **Shifting between Four-Wheel High and Four-Wheel-High Lock**

With the vehicle traveling less than 40 mph (64 km/h), turn the dial to the Four-Wheel High or Four-Wheel-High Lock position. The indicator light on the dial will flash while shifting. It will remain on when the shift is complete.

It may be necessary to drive backwards for a short distance of 25 feet (7.5 m) to get the lock feature to disengage.

### **Shifting into Four-Wheel-Low Lock**

To shift into Four-Wheel-Low Lock, the ignition must be in ON/RUN and the vehicle must be stopped or moving less than 3 mph (5 km/h) with the transmission in N (Neutral). The preferred method for shifting into Four-Wheel Low Lock is to have the vehicle moving 1 to 2 mph (1.6 to 3.2 km/h). Turn the dial to the Four-Wheel-Low Lock position. You must wait for the Four-Wheel-Low Lock indicator light on the dial to stop flashing and remain lit before shifting the transmission in gear.

When the transfer case is shifted into the Four-Wheel-Low Lock position a StabiliTrak® indicator light will come on to show that the system has been turned off and a message will show in the DIC. See *DIC Warnings and Messages* on page 3-56 for more information.

**Notice:** Shifting the transmission into gear before the indicator light stops flashing could cause damage to the transfer case. Always wait until the indicator light stops flashing before putting the transmission back in gear.

It is normal for the vehicle to have engagement noise and bump when shifting between Four-Wheel Low Lock, Full-Time Four-Wheel Drive or Four-Wheel-High Lock ranges or from N (Neutral) with the engine running.

If the Four-Wheel-Low Lock position is selected when the vehicle is in gear and/or moving, the Four-Wheel Low Lock indicator light will flash for 15 seconds and not complete the shift unless the vehicle is moving less than 3 mph (5 km/h) and the transmission is in N (Neutral). After 15 seconds the transfer case will return to the setting last chosen.

### Shifting Out of Four-Wheel Low Lock

To shift from Four-Wheel-Low Lock to Full-Time Four-Wheel Drive or Four-Wheel-High Lock, the vehicle must be stopped or moving less than 3 mph (5 km/h) with the transmission in N (Neutral) and the ignition in ON/RUN. The preferred method for shifting out of Four-Wheel-Low Lock is to have the vehicle moving 1 to 2 mph (1.6 to 3.2 km/h). Turn the dial to the Full-Time Four-Wheel Drive or Four-Wheel-High Lock position. You must wait for the Full-Time Four-Wheel Drive or Four-Wheel-High Lock indicator light to stop flashing and remain lit before shifting the transmission into gear.

It is normal for the vehicle to have engagement noise and bump when shifting between Four-Wheel Low Lock, Full-Time Four-Wheel Drive or Four-Wheel-High Lock ranges or from N (Neutral) with the engine running.

If the Full-Time Four-Wheel Drive or Four-Wheel-High Lock position is selected when the vehicle is in gear and/or moving, the Full-Time Four-Wheel Drive or Four-Wheel-High Lock indicator light will flash for 30 seconds but will not complete the shift unless the vehicle is moving less than 3 mph (5 km/h) and the transmission is in N (Neutral).

**Notice:** Shifting the transmission into gear before the indicator light stops flashing could cause damage to the transfer case. Always wait until the indicator light stops flashing before putting the transmission back in gear.

## Shifting into Neutral

To shift the transfer case to N (Neutral) do the following:

1. Make sure the vehicle is parked so that it will not roll.
2. Set the parking brake and apply the regular brake pedal. See *Parking Brake on page 2-42*.
3. Start the vehicle or turn the ignition to ON/RUN.
4. Put the transmission in N (Neutral).
5. Shift the transfer case to Full-Time Four-Wheel Drive.
6. Turn the transfer case dial clockwise to N (Neutral) position. The transfer case will not shift to N (Neutral) unless this position is held for 10 seconds. The N (Neutral) light will come on and then the dial can be slowly released. The dial will be in the Four-Wheel Low Lock position but the transfer case will be in N (Neutral) with the N (Neutral) light on.
7. If the engine is running, make sure that the transfer case is in N (Neutral) by shifting the transmission to R (Reverse) for one second, then shift the transmission to D (Drive) for one second.
8. Turn the ignition to ACC/ACCESSORY, which will turn the engine off.
9. Place the transmission shift lever in P (Park).

10. Release the parking brake prior to moving the vehicle.

11. Turn the ignition to LOCK/OFF.

## Shifting Out of Neutral

To shift out of N (Neutral) do the following:

1. Set the parking brake and apply the regular brake pedal.
2. Shift the transmission to N (Neutral) and turn the ignition to ON/RUN with the engine off.
3. Turn the transfer case dial to Full-Time Four-Wheel Drive, Four-Wheel High Lock or Four-Wheel Low Lock.

After the transfer case has shifted out of N (Neutral) the N (Neutral) light will go out.

4. Release the parking brake prior to moving the vehicle.

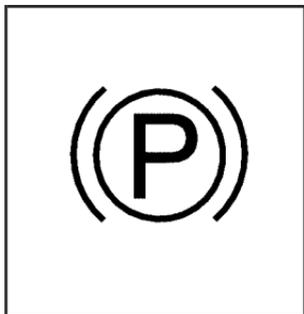
**Notice:** Shifting the transmission into gear before the requested mode indicator light has stopped flashing could damage the transfer case. To help avoid damaging the vehicle, always wait for the mode indicator lights to stop flashing before shifting the transmission into gear.

5. Start the engine and shift the transmission to the desired position.

## Parking Brake

To set the parking brake, hold the regular brake pedal down and push down the parking brake pedal.

A chime will activate and the warning light will flash when the parking brake is applied and the vehicle is moving at least 3 mph (5 km/h) for at least three seconds.



To release the parking brake, hold the regular brake pedal down. Pull the bottom edge of the lever, located above the parking brake pedal, with the parking brake symbol, to release the parking brake.

If the ignition is on when the parking brake is released, the brake system warning light will go off.

**Notice:** Driving with the parking brake on can overheat the brake system and cause premature wear or damage to brake system parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.

If you are towing a trailer and are parking on any hill, see *Towing a Trailer* on page 4-55.

## Shifting Into Park

### CAUTION:

It can be dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, use the steps that follow. If you are pulling a trailer, see *Towing a Trailer on page 4-55*.

1. Hold the brake pedal down and set the parking brake. See *Parking Brake on page 2-42* for more information.
2. Move the shift lever into P (Park) by pressing the button on the shift lever and pushing the lever all the way toward the front of the vehicle.
3. Turn the ignition key to LOCK/OFF.
4. Remove the key and take it with you. If you can leave the vehicle with the key, the vehicle is in P (Park).

## Leaving the Vehicle With the Engine Running

### CAUTION:

It can be dangerous to leave the vehicle with the engine running. The vehicle could move suddenly if the shift lever is not fully in P (Park) with the parking brake firmly set. And, if you leave the vehicle with the engine running, it could overheat and even catch fire. You or others could be injured. Do not leave the vehicle with the engine running.

If you have to leave the vehicle with the engine running, be sure the vehicle is in P (Park) and the parking brake is firmly set before you leave it. After you have moved the shift lever into P (Park), hold the regular brake pedal down. Then, see if you can move the shift lever away from P (Park) without first pressing the button on the console shift lever. If you can, it means that the shift lever was not fully locked into P (Park).

## Torque Lock

If you are parking on a hill and you do not shift the transmission into P (Park) properly, the weight of the vehicle may put too much force on the parking pawl in the transmission. You may find it difficult to pull the shift lever out of P (Park). This is called “torque lock.” To prevent torque lock, set the parking brake and then shift into P (Park) properly before you leave the driver seat. To find out how, see *Shifting Into Park on page 2-43*.

When you are ready to drive, move the shift lever out of P (Park) before you release the parking brake.

If torque lock does occur, you may need to have another vehicle push yours a little uphill to take some of the pressure from the parking pawl in the transmission, so you can pull the shift lever out of P (Park).

## Shifting Out of Park

The vehicle is equipped with an electronic shift lock release system. The shift lock release is designed to:

- Prevent ignition key removal unless the shift lever is in P (Park) with the shift lever button fully released, and

- Prevent movement of the shift lever out of P (Park), unless the ignition is in ON/RUN or ACC/ACCESSORY and the regular brake pedal is applied.

The shift lock release is always functional except in the case of an uncharged or low voltage (less than 9 volt) battery.

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting on page 5-42* for more information.

To shift out of P (Park):

1. Apply the brake pedal.
2. Press the shift lever button.
3. Move the shift lever to the desired position.

If you still are unable to shift out of P (Park):

1. Fully release the shift lever button.
2. While holding down the brake pedal, press the shift lever button again.
3. Move the shift lever to the desired position.

If you still cannot move the shift lever from P (Park), see your dealer/retailer.

## Parking Over Things That Burn

### CAUTION:

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

## Engine Exhaust

### CAUTION:

Engine exhaust contains Carbon Monoxide (CO) which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

CAUTION: (Continued)

### CAUTION: (Continued)

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.
- The exhaust system leaks due to corrosion or damage.
- The vehicle's exhaust system has been modified, damaged or improperly repaired.
- There are holes or openings in the vehicle body from damage or after-market modifications that are not completely sealed.

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.

## Running the Vehicle While Parked

It is better not to park with the engine running. But if you ever have to, here are some things to know.

### CAUTION:

Idling a vehicle in an enclosed area with poor ventilation is dangerous. Engine exhaust may enter the vehicle. Engine exhaust contains Carbon Monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death. Never run the engine in an enclosed area that has no fresh air ventilation. For more information, see *Engine Exhaust on page 2-45*.

### CAUTION:

It can be dangerous to get out of the vehicle if the automatic transmission shift lever is not fully in P (Park) with the parking brake firmly set.

CAUTION: (Continued)

### CAUTION: (Continued)

The vehicle can roll. Do not leave the vehicle when the engine is running unless you have to. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park).

### CAUTION:

Full-time four-wheel drive vehicles with the transfer case in (N) Neutral will allow the vehicle to roll, even if the automatic transmission shift lever is in P (Park). So, be sure the transfer case is in a drive gear — not in (N) Neutral. Always set the parking brake.

Follow the proper steps to be sure the vehicle will not move. See *Shifting Into Park on page 2-43*.

If pulling a trailer, see *Towing a Trailer on page 4-55*.

# Mirrors

## Automatic Dimming Rearview Mirror

The vehicle has an automatic dimming rearview mirror. It may also have an OnStar® system. OnStar control buttons are located at the bottom of the mirror. See *OnStar® System on page 2-54* for more information about the services OnStar provides.

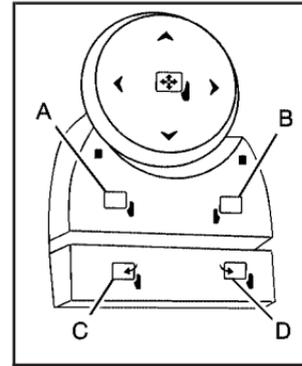
 **(On/Off):** Press to turn the automatic dimming feature on or off.

Your vehicle may also have a Rear Vision Camera. See *Rear Vision Camera (RVC) on page 2-50* for more information.

## Cleaning the Mirror

Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

# Outside Power Foldaway Mirrors



If your vehicle has outside power foldaway mirrors, the controls are located on the driver's door armrest.

## Mirror Adjustment

1. Press (A) or (B) to select the driver or passenger side mirror.
2. Press one of the four arrows located on the control pad to move the mirror to the desired position.
3. Adjust each outside mirror so that a little of the vehicle and the area behind can be seen.

4. Press (C), to fold the mirrors out to the driving position.
5. Press (D) to fold the mirrors in to the folded position.

If the mirrors are accidentally folded/unfolded manually, they may shake or flutter at normal driving speeds and may not stay in the unfolded position. If this happens, you will need to reset the mirrors. See “Resetting the Power Foldaway Mirrors” next.

## Resetting the Power Foldaway Mirrors

You will need to reset the power foldaway mirrors if the following occurs:

- The mirrors are accidentally obstructed while folding.
- They are accidentally manually folded/unfolded.
- The mirrors will not stay in the unfolded position.
- The mirrors shake and flutter at normal driving speeds.

To reset the power foldaway mirrors, fold and unfold them three times using the mirror controls. This will reset them to their normal position.

## Outside Automatic Dimming Mirror

If the vehicle has this feature, the driver outside mirror adjusts for the glare of the headlamps behind you. See *Automatic Dimming Rearview Mirror on page 2-47* for more information.

## Park Tilt Mirrors

The vehicle's outside mirrors can also perform a park tilt function. This causes the passenger and/or driver's mirror to tilt to a preselected position when the vehicle is in R (Reverse). This feature may be useful in viewing the curb when parallel parking.

When the vehicle is shifted out of R (Reverse) and a short delay has occurred, the passenger and/or driver's mirror will return to its original position.

To change the preselected tilt position, adjust the mirrors to the desired position while the vehicle is in R (Reverse). When the vehicle is shifted out of R (Reverse), this new position is saved in memory as the tilt position.

This feature can be enabled/disabled through the Driver Information Center. See *DIC Vehicle Customization on page 3-64* for more information.

## Outside Convex Mirror

### CAUTION:

A convex mirror can make things (like other vehicles) look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

The passenger side mirror is convex shaped. A convex mirror's surface is curved so more can be seen from the driver seat.

## Outside Heated Mirrors

The vehicle may have outside heated mirrors which help clear them of condensation, snow, and ice.

When the rear window defogger button is pressed, the heated mirrors are also turned on. See "Rear Window Defogger" under *Dual Automatic Climate Control System* on page 3-22 for more information.

# Object Detection Systems

## Rear Vision Camera (RVC)

This vehicle may have a Rear Vision Camera system. Read this entire section before using it.

### CAUTION:

The Rear Vision Camera (RVC) system does not replace driver vision. RVC does not:

- Detect objects that are outside the camera's field of view, below the bumper, or underneath the vehicle.
- Detect children, pedestrians, bicyclists, or pets.

CAUTION: (Continued)

### CAUTION: (Continued)

Do not back the vehicle by only looking at the rear vision camera screen, or use the screen during longer, higher speed backing maneuvers or where there could be cross-traffic. Your judged distances using the screen will differ from actual distances.

So if you do not use proper care before backing up, you could hit a vehicle, child, pedestrian, bicyclist, or pet, resulting in vehicle damage, injury, or death. Even though the vehicle has the RVC system, always check carefully before backing up by checking behind and around the vehicle.

## Vehicles Without Navigation System

The rear vision camera system is designed to help the driver when backing up by displaying a view of the area behind the vehicle. When the key is in the ON/RUN position and the driver shifts the vehicle into R (Reverse), the video image automatically appears on the inside rear view mirror. Once the driver shifts out of R (Reverse), the video image automatically disappears from the inside rear view mirror.

## Turning the Rear Vision Camera System Off or On

To turn off the rear vision camera system, press and hold , located on the inside rearview mirror, until the left indicator light turns off. The rear camera vision display is now disabled.

To turn the rear vision camera system on again, press and hold  until the left indicator light illuminates. The rear vision camera system display is now enabled and the display will appear in the mirror normally.

## Vehicles With Navigation System

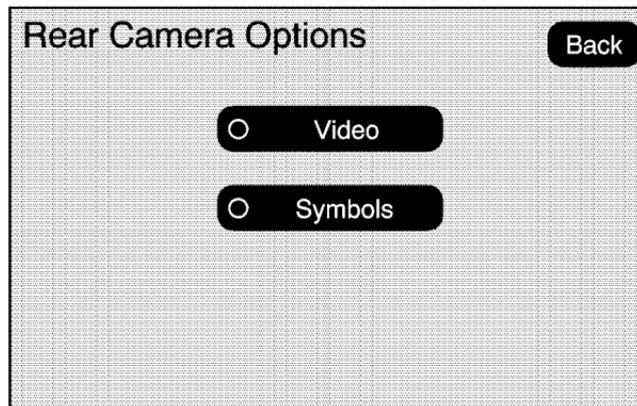
The rear vision camera system is designed to help the driver when backing up by displaying a view of the area behind the vehicle. When the driver shifts the vehicle into R (Reverse), the video image automatically appears on the navigation screen. Once the driver shifts out of R (Reverse), the navigation screen will go back to the last screen that had been displayed, after a delay.

## Turning the Rear Vision Camera System On or Off

To turn the rear vision camera system on or off:

1. Shift into P (Park).
2. Press the MENU button to enter the configure menu options, then press the MENU hard key to select Display or touch the Display screen button.

3. Select the Rear Camera Options screen button. The Rear Camera Options screen will display.



4. Select the Video screen button. When the Video screen button is highlighted the RVC system is on.

The delay that is received after shifting out of R (Reverse) is approximately 10 seconds. The delay can be cancelled by performing one of the following:

- Pressing a hard key on the navigation system.
- Shifting in to P (Park).
- Reach a vehicle speed of 5 mph (8 km/h).

There is a message on the rear vision camera screen that states “Check Surroundings for Safety”.

## Adjusting the Brightness and Contrast of the Screen

To adjust the brightness and contrast of the screen, press the MENU button while the rear vision camera image is on the display. Any adjustments made will only affect the rear vision camera screen.

☀️ **(Brightness):** Touch the + (plus) or – (minus) screen buttons to increase or decrease the brightness of the screen.

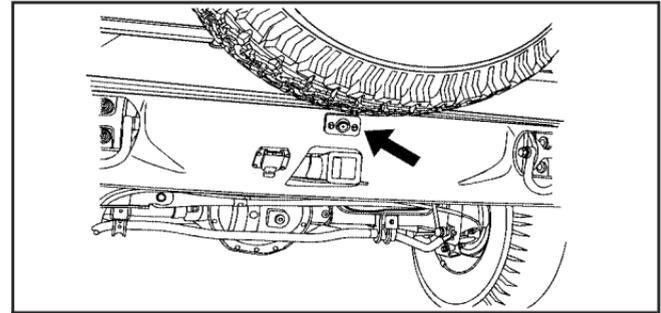
● **(Contrast):** Touch the + (plus) or – (minus) screen buttons to increase or decrease the contrast of the screen.

## Rear Vision Camera Error Messages

**Service Rear Vision Camera System:** This message can display when the system is not receiving information it requires from other vehicle systems.

If any other problem occurs or if a problem persists, see your dealer/retailer.

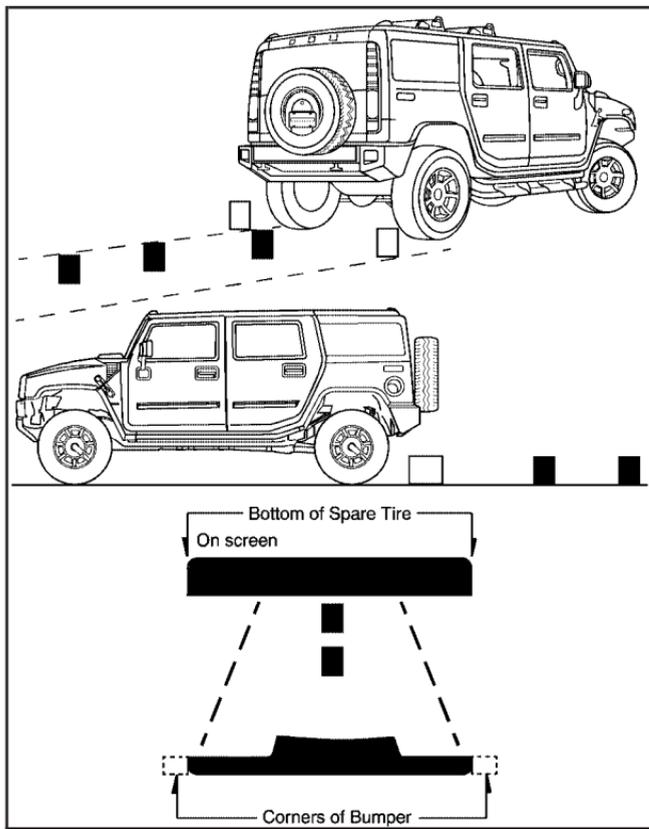
## Rear Vision Camera Location



The image is provided by the camera located on the rear bumper.

The camera uses a special lens. The distance of the image that appears on the screen differs from the actual distance. The area displayed by the camera is limited. The camera does not display objects which are close to either corner of the bumper or under the bumper. The spare tire and carrier extends rearward of the rear bumper. The area displayed on the screen can vary according to vehicle orientation or road conditions.

The following illustration shows the field of view that the camera provides.



**Notice:** The spare tire extends farther away from rear of the vehicle than the trailer hitch shown on rear vision camera display. The spare tire could hit an object even though there appears to be enough distance on the display between the trailer hitch and objects behind you causing vehicle or property damage. Do not use this system to judge the distance between the spare tire and objects behind you.

## When the System Does Not Seem To Work Properly

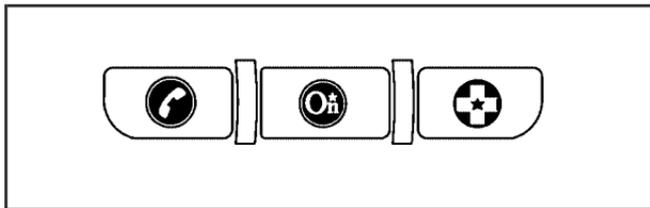
The rear vision camera system might not work properly or display a clear image if:

- The RVC is turned off. See “Turning the Rear Camera System On or Off” earlier in this section.
- It is dark.
- The sun or the beam of headlights is shining directly into the camera lens.
- Ice, snow, mud, or anything else builds up on the camera lens. Clean the lens, rinse it with water, and wipe it with a soft cloth.
- The back of the vehicle is in an accident, the position and mounting angle of the camera can change or the camera can be affected. Be sure to have the camera and its position and mounting angle checked at your dealer/retailer.
- There are extreme temperature changes.

The rear vision camera system display in the rearview mirror may turn off or not appear as expected due to a loss of video signal, or no video signal present during the reverse cycle. The display will be blank and the left indicator light will slowly flash as long as the vehicle is in R (Reverse) or until the condition returns to normal.

Pressing and holding  when the left indicator light is flashing will turn off the video display along with the left indicator light.

## OnStar<sup>®</sup> System



OnStar uses several innovative technologies and live advisors to provide a wide range of safety, security, information, and convenience services. If the airbags deploy, the system is designed to make an automatic call to OnStar Emergency advisors who can request emergency services be sent to your location. If the keys are locked in the vehicle, call OnStar at 1-888-4-ONSTAR to have a signal sent to unlock the doors. OnStar

Hands-Free Calling, including 30 trial minutes good for 60 days, is available on most vehicles. OnStar Turn-by-Turn Navigation service, with one trial route, is available on most vehicles. Press the OnStar button to have an OnStar advisor contact Roadside Service.

OnStar service is provided subject to the OnStar Terms and Conditions included in the OnStar Subscriber glove box literature.

Some services such as Remote Door Unlock or Stolen Vehicle Location Assistance may not be available until the owner of the vehicle registers with OnStar. After the first prepaid year, contact OnStar to select a monthly or annual subscription payment plan. If a payment plan is not selected, the OnStar system and all services, including airbag notification and emergency services, may be deactivated and no longer available. For more information visit [onstar.com](http://onstar.com) (U.S.) or [onstar.ca](http://onstar.ca) (Canada), or press the OnStar button to speak with an advisor.

Not all OnStar services are available on all vehicles. To check if this vehicle is able to provide the services described below, or for a full description of OnStar services and system limitations, see the OnStar Owner's Guide in the glove box or visit [onstar.com](http://onstar.com) (U.S.) or [onstar.ca](http://onstar.ca) (Canada), contact OnStar at 1-888-4-ONSTAR (1-888-466-7827) or TTY 1-877-248-2080, or press the OnStar button to speak with an OnStar advisor 24 hours a day, 7 days a week.

## **OnStar Services Available with the Safe & Sound Plan**

- Automatic Notification of Airbag Deployment
- Advanced Automatic Crash Notification (AACN) (If equipped)
- Link to Emergency Services
- Roadside Assistance
- Stolen Vehicle Location Assistance
- Remote Door Unlock/Vehicle Alert
- OnStar Vehicle Diagnostic Email
- GM Goodwrench On Demand Diagnostics
- OnStar Hands-Free Calling with 30 trial minutes
- OnStar Virtual Advisor (U.S. Only)

## **OnStar Services Included with Directions & Connections Plan**

- All Safe and Sound Plan Services
- OnStar Turn-by-Turn Navigation (If equipped) or Driving Directions - Advisor delivered
- RideAssist
- Information and Convenience Services

## **OnStar Hands-Free Calling**

OnStar Hands-Free Calling allows eligible OnStar subscribers to make and receive calls using voice commands. Hands-Free Calling is fully integrated into the vehicle, and can be used with OnStar Pre-Paid Minute Packages. Most vehicles include 30 trial minutes good for 60 days. Hands-Free Calling can also be linked to a Verizon Wireless service plan in the U.S. or a Bell Mobility service plan in Canada, depending on eligibility. To find out more, refer to the OnStar Owner's Guide in the vehicle's glove box, visit [onstar.com](http://onstar.com) or [onstar.ca](http://onstar.ca), or speak with an OnStar advisor by pressing the OnStar button or calling 1-888-4-ONSTAR (1-888-466-7827).

## **OnStar Turn-by-Turn Navigation**

Vehicles with the OnStar Turn-by-Turn Navigation system can provide voice-guided driving directions. Press the OnStar button to have an OnStar advisor locate a business or address and download driving directions to the vehicle. Voice-guided directions to the desired destination will play through the audio system speakers. See the OnStar Owner's Guide for more information.

## OnStar Virtual Advisor

OnStar Virtual Advisor is a feature of OnStar Hands-Free Calling that uses minutes to access location-based weather, local traffic reports, and stock quotes. Press the phone button and give a few simple voice commands to browse through the various topics. See the OnStar Owner's Guide for more information. This feature is only available in the continental U.S.

## OnStar Steering Wheel Controls

This vehicle may have a Talk/Mute button that can be used to interact with OnStar Hands-Free Calling. See *Audio Steering Wheel Controls on page 3-129* for more information.

On some vehicles, the mute button can be used to dial numbers into voice mail systems, or to dial phone extensions. See the OnStar Owner's Guide for more information.

## How OnStar Service Works

The OnStar system can record and transmit vehicle information. This information is automatically sent to an OnStar Call Center when the OnStar button is pressed, the emergency button is pressed, or if the airbags or AACN system deploy. This information usually includes the vehicle's GPS location and, in the event of a crash, additional information regarding the crash that the vehicle was involved in (e.g. the direction from which the vehicle was hit). When the Virtual Advisor feature of OnStar Hands-Free Calling is used, the vehicle also sends OnStar the vehicle's GPS location so they can provide services where it is located.

OnStar service cannot work unless the vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area. OnStar service also cannot work unless the vehicle is in a place where the wireless service provider OnStar has hired for that area has coverage, network capacity and reception when the service is needed, and technology that is compatible with the OnStar service. Not all services are available everywhere, particularly in remote or enclosed areas, or at all times.

Location information about the vehicle is only available if the GPS satellite signals are unobstructed and available.

The vehicle must have a working electrical system, including adequate battery power, for the OnStar equipment to operate. There are other problems OnStar cannot control that may prevent OnStar from providing OnStar service at any particular time or place. Some examples are damage to important parts of the vehicle in a crash, hills, tall buildings, tunnels, weather or wireless phone network congestion.

## **Your Responsibility**

Increase the volume of the radio if the OnStar advisor cannot be heard. If the light next to the OnStar buttons is red, the system may not be functioning properly. Press the OnStar button and request a vehicle diagnostic. If the light appears clear (no light is appearing), your OnStar subscription has expired and all services have been deactivated. Press the OnStar button to confirm that the OnStar equipment is active.

## **Universal Home Remote System**

The Universal Home Remote System provides a way to replace up to three hand-held radio-frequency (RF) transmitters used to activate devices such as garage door openers, security systems, and home lighting.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

The FCC Grant of Equipment Authorization Certificate number is KOBGTV06A.

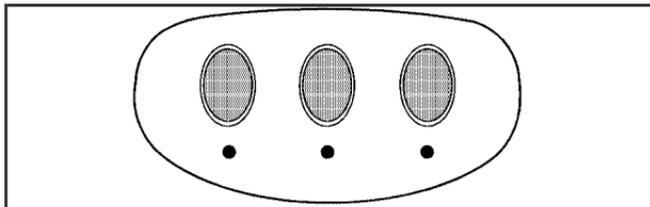
This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

The Canadian Registration ID number is 3521A-GTV06A.

Changes or modifications to this system by other than an authorized service facility could void authorization to use this equipment.

## Universal Home Remote System Operation



Your vehicle may have the Universal Home Remote System. If there are three round Light Emitting Diode (LED) indicator lights above the Universal Home Remote buttons, follow the instructions below.

This system provides a way to replace up to three remote control transmitters used to activate devices such as garage door openers, security systems, and home automation devices.

Do not use this system with any garage door opener that does not have the stop and reverse feature. This includes any garage door opener model manufactured before April 1, 1982.

Read the instructions completely before attempting to program the transmitter. Because of the steps involved, it may be helpful to have another person available to assist you in programming the transmitter.

Be sure to keep the original remote control transmitter for use in other vehicles, as well as, for future programming. You only need the original remote control transmitter for Fixed Code programming. It is also recommended that upon the sale or lease termination of the vehicle, the programmed buttons should be erased for security purposes. See "Erasing Universal Home Remote Buttons" later in this section.

When programming a garage door, it is advised to park outside of the garage. Be sure that people and objects are clear of the garage door or security device you are programming.

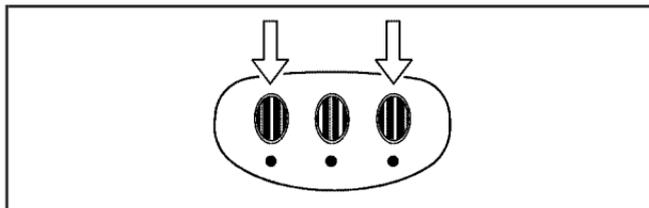
## Programming Universal Home Remote — Rolling Code

If you have questions or need help programming the Universal Home Remote System, call 1-866-572-2728 or go to [www.learcar2u.com](http://www.learcar2u.com).

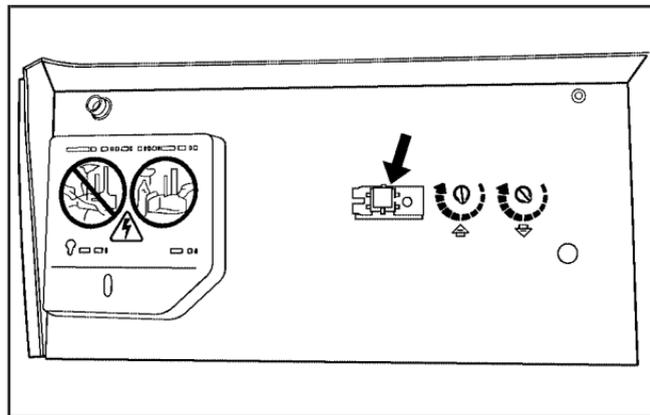
Most garage door openers sold after 1996 are Rolling Code units.

Programming a garage door opener involves time-sensitive actions, so read the entire procedure before you begin. If you do not follow these actions, the device will time out and you will have to repeat the procedure.

To program up to three devices:



1. From inside the vehicle, press the two outside buttons at the same time for one to two seconds, and immediately release them.



2. Locate in the garage, the garage door opener receiver (motor-head unit). Locate the "Learn" or "Smart" button. It can usually be found where the hanging antenna wire is attached to the motor-head unit and may be a colored button. Press this button. After you press this button, you will have 30 seconds to complete the following steps.

3. Immediately return to your vehicle. Press and hold the Universal Home Remote button that you would like to use to control the garage door until the garage door moves. The indicator light, above the selected button, should slowly blink. You may need to hold the button from five to 20 seconds.
4. Immediately, within one second, release the button when the garage door moves. The indicator light will blink rapidly until programming is complete.
5. Press and release the same button again. The garage door should move, confirming that programming is successful and complete.

To program another Rolling Code device such as an additional garage door opener, a security device, or home automation device, repeat Steps 1-5, choosing a different function button in Step 3 than what you used for the garage door opener.

If these instructions do not work, you probably have a Fixed Code garage door opener. Follow the Programming instructions that follow for a Fixed Code garage door opener.

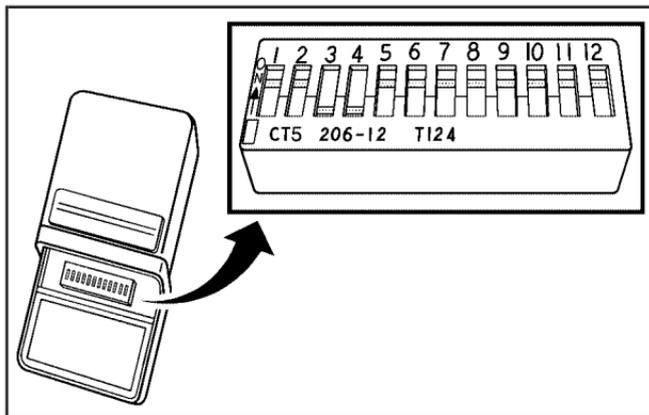
## **Programming Universal Home Remote — Fixed Code**

If you have questions or need help programming the Universal Home Remote System, call 1-866-572-2728 or go to [www.learcar2u.com](http://www.learcar2u.com).

Most garage door openers sold before 1996 are Fixed Code units.

Programming a garage door opener involves time-sensitive actions, so read the entire procedure before you begin. If you do not follow these actions, the device will time out and you will have to repeat the procedure.

To program up to three devices:



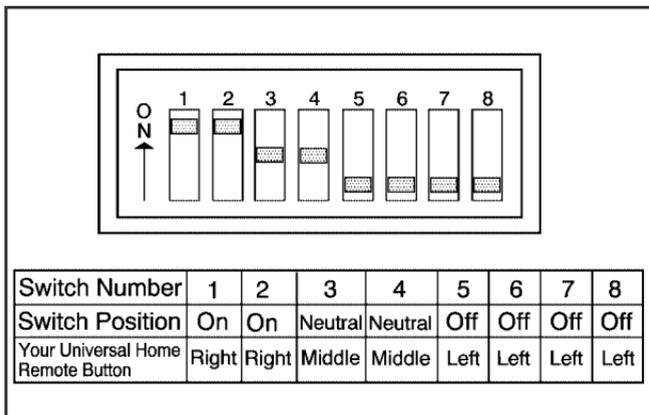
1. To verify if you have a Fixed Code garage door opener, remove the battery cover on your hand held transmitter supplied by the manufacturer of your garage door opener motor. If you see a row of dip switches similar to the graphic above, you have a Fixed Code garage door opener. If you do not see a row of dip switches, return to the previous section for Programming Universal Home Remote – Rolling Code.

Your hand held transmitter may have between eight to 12 dip switches depending on the brand of transmitter.

Your garage door opener receiver (motor head unit) may also have a row of dip switches that can be used when programming the Universal Home Remote. If the total number of switches on the motor head and hand held transmitter are different, or if the dip switch settings are different, use the dip switch settings on the motor head unit to program your Universal Home Remote. The motor head dip switch settings can also be used when you do not have the original hand held transmitter.

| Switch Number                     | 1     | 2     | 3    | 4     | 5    | 6     | 7    | 8    |
|-----------------------------------|-------|-------|------|-------|------|-------|------|------|
| Switch Position                   | On    | On    | Off  | On    | Off  | On    | Off  | Off  |
| Your Universal Home Remote Button | Right | Right | Left | Right | Left | Right | Left | Left |

**Example of Eight Dip Switches with Two Positions**



### Example of Eight Dip Switches with Three Positions

Your panel of switches may not appear exactly as they do in the examples above, but they should be similar.

The switch positions on your hand-held transmitter may be labeled, as follows:

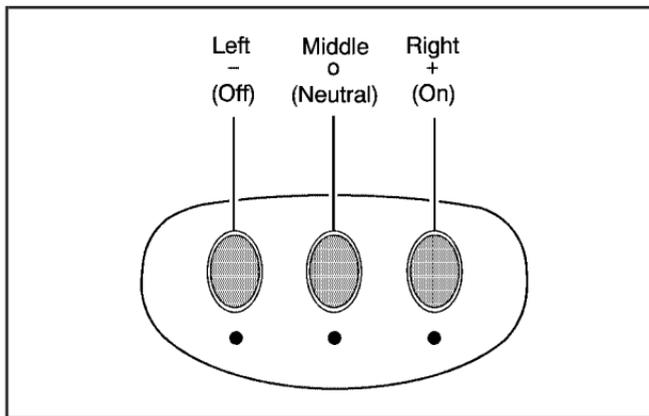
- A switch in the up position may be labeled as “Up,” “+,” or “On.”
- A switch in the down position may be labeled as “Down,” “-,” or “Off.”
- A switch in the middle position may be labeled as “Middle,” “0,” or “Neutral.”

2. Write down the eight to 12 switch settings from left to right as follows:

- When a switch is in the up position, write “Right.”
- When a switch is in the down position, write “Left.”
- If a switch is set between the up and down position, write “Middle.”

The switch settings that you wrote down in Step 2 will now become the button strokes you enter into the Universal Home Remote in Step 4. Be sure to enter the switch settings that you wrote down in Step 2, in order from left to right, into the Universal Home Remote, when completing Step 4.

3. From inside your vehicle, first firmly press all three buttons at the same time for about three seconds. Release the buttons to put the Universal Home Remote into programming mode.



4. The indicator lights will blink slowly. Enter each switch setting from Step 2 into your vehicle's Universal Home Remote. You will have two and one-half minutes to complete Step 4. Now press one button on the Universal Home Remote for each switch setting as follows:

- If you wrote "Left," press the left button in the vehicle.
- If you wrote "Right," press the right button in the vehicle.
- If you wrote "Middle," press the middle button in the vehicle.

5. After entering all of the switch positions, again, firmly press and release all three buttons at the same time. The indicator lights will turn on.
6. Press and hold the button you would like to use to control the garage door until the garage door moves. The indicator light above the selected button should slowly blink. You may need to hold the button from five to 55 seconds.
7. Immediately release the button when the garage door moves. The indicator light will blink rapidly until programming is complete.
8. Press and release the same button again. The garage door should move, confirming that programming is successful and complete.

To program another Fixed Code device such as an additional garage door opener, a security device, or home automation device, repeat Steps 1-8, choosing a different button in Step 6 than what you used for the garage door opener.

## Using Universal Home Remote

Press and hold the appropriate button for at least half of a second. The indicator light will come on while the signal is being transmitted.

## Reprogramming Universal Home Remote Buttons

You can reprogram any of the three buttons by repeating the instructions.

## Erasing Universal Home Remote Buttons

You should erase the programmed buttons when you sell or terminate your lease.

To erase either Rolling Code or Fixed Code on the Universal Home Remote device:

1. Press and hold the two outside buttons at the same time for approximately 20 seconds, until the indicator lights, located directly above the buttons, begin to blink rapidly.
2. Once the indicator lights begin to blink, release both buttons. The codes from all buttons will be erased.

For help or information on the Universal Home Remote System, call the customer assistance phone number under *Customer Assistance Offices on page 7-6*.

## Storage Areas

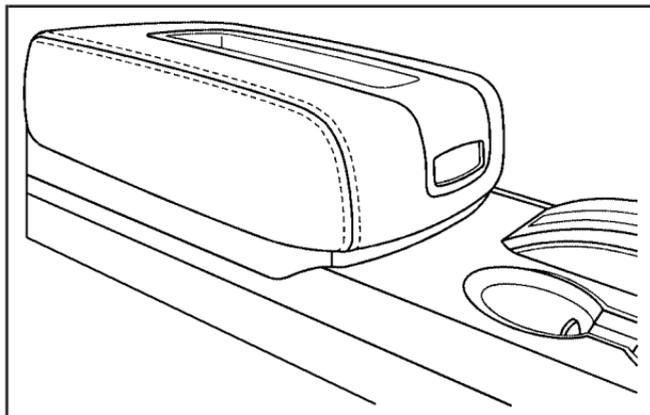
### Glove Box

Lift up on the glove box lever to open it.

### Cupholders

Cupholders are located in front of the center console. They are also located in the rear center armrest, and on the left rear of the vehicle.

## Center Console Storage



To open the front center console, press the button and lift up.

## Luggage Carrier

For vehicles with this feature, cargo can be loaded on the vehicle.

The luggage carrier consists of siderails attached to the roof. The crossrails attach into the siderails and can be moved back and forth to accommodate securing various cargo sizes.

See your dealer/retailer for more information.

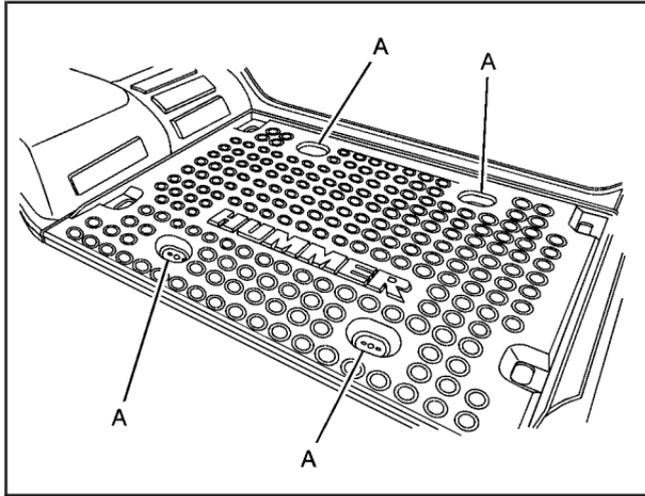
**Notice:** Loading cargo on the luggage carrier that weighs more than 300 lbs. (136 kg) or hangs over the rear or sides of the vehicle can damage the vehicle. Load cargo only on top of the crossrails and tie the cargo down to the crossrail support cargo tie-down loops, making sure to fasten it securely.

Do not exceed the maximum vehicle capacity when loading the vehicle. For more information on vehicle capacity and loading, see *Loading the Vehicle* on page 4-44.

## Rear Seat Armrest

This vehicle has a rear seat armrest with cupholders. Pull the tab on the armrest forward, to access it.

## Cargo Tie Downs (SUT)



There are four oval shaped openings (A) in the cargo bed that allow access to four tie downs. The tie downs can be used to secure cargo.

## All-Weather Cargo Area (SUT)

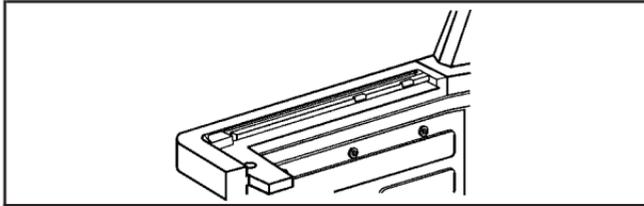
The vehicle has features to help it resist the elements and protect cargo inside the cargo area.

Even when the water management system is working properly and the cover system is on, there can be instances when water may be present in the drain holes. See "Cargo Area Floor Drains" later in this section for more information.

## Removal and Cleaning

To ensure that the water management system performs properly, make sure that the midgate, tailgate and cover system are fully closed and that each part of the water management system is clean and not blocked with debris. Follow the instructions given next in this section for the proper procedures on cleaning each part of the water management system.

## Side Rail Channels

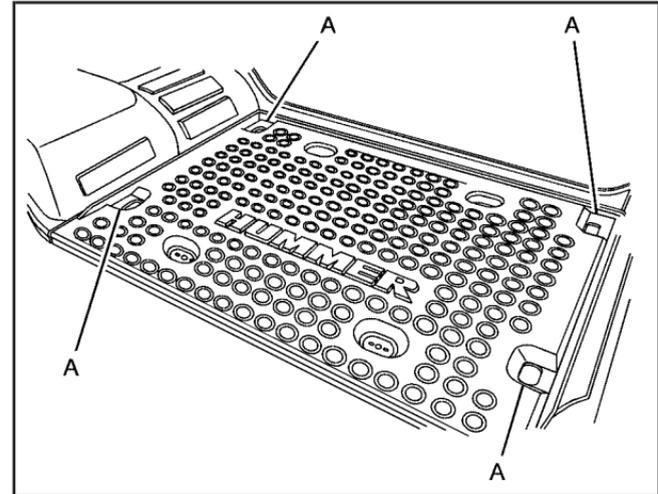


Both side rail channels are located on top of the roof and the cargo area. Flush them out with clean water if debris collects inside of them.

When loading cargo into the cargo area, be careful not to damage the rails.

For more information on this feature see *Luggage Carrier* on page 2-65.

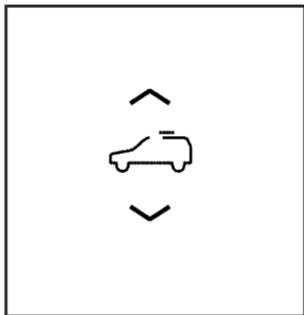
## Cargo Area Floor Drains



For vehicles with a cargo mat, located under it are four cargo-area floor drains (A) near the sides of the cargo area. These drains should be cleaned periodically to allow water to exit the cargo area.

The cargo mat has cutouts for the drains. Flush the drains through the cutouts, but if the cargo area is extremely dirty lift up the edges of the cargo floor mat or take the whole mat out and flush the drains with water. The drain grates can be removed to clear any debris that has accumulated in the drain.

## Sunroof



The vehicle may have a power sliding sunroof. The ignition must be in ON/RUN or ACC/ACCESSORY or Retained Accessory Power (RAP) must be active.

See *Retained Accessory Power (RAP)* on page 2-29. The switch used to operate the sunroof is located in the overhead console.

## Express-Open/Close Sunroof

The sunroof has a feature which allows the sunroof panel to be opened or closed without continuously pressing the switch. The express-open can be stopped at any time by pushing the front of the switch a second time.

The sunroof has four positions:

- **Comfort open stop:** To open the sunroof and sunshade, press the rear of the switch quickly and release. The glass panel will open to an interim position that reduces wind noise. For information on using the sunshade, see "Sunshade Operation" later.
- **Full open stop:** To open the sunroof further, press the rear of the switch quickly once more.
- **Express close:** To close the sunroof, press the front of the switch quickly and release.
- **Vent:** The vent position allows the rear of the sunroof to be opened and tilted upward. With the sunroof in the fully closed position, press and hold the front of the switch until the sunroof reaches the desired vent position or until it stops moving. To close the sunroof from the vent position, press and hold the rear of the switch until the sunroof is fully closed.

Do not leave the sunroof open for long periods of time as debris may collect in the tracks.

## Anti-Pinch Protection Feature

If something gets caught between the glass panel and roof frame while the sunroof is closing, the glass panel will stop and open half way, and the deflector will raise fully.

If something gets caught between the glass panel and the roof frame during the tilt down operation, the glass panel will stop and open fully.

If the sunroof panel receives a strong impact, the anti-pinch protection feature may work even if nothing gets caught between the glass panel and roof frame.

## Sunshade Operation

The sunshade will open automatically when opening the sunroof.

However, it can manually be pulled shut after the sunroof is closed. To adjust the sunshade, push it backward or pull it forward to the desired position. The sunshade cannot be adjusted further than the current closed position of the sunroof.

**Notice:** If you force the sunshade forward of the sliding glass panel, damage will occur and the sunroof may not open or close properly. Always close the glass panel before closing the sunshade.



## Section 3 Instrument Panel

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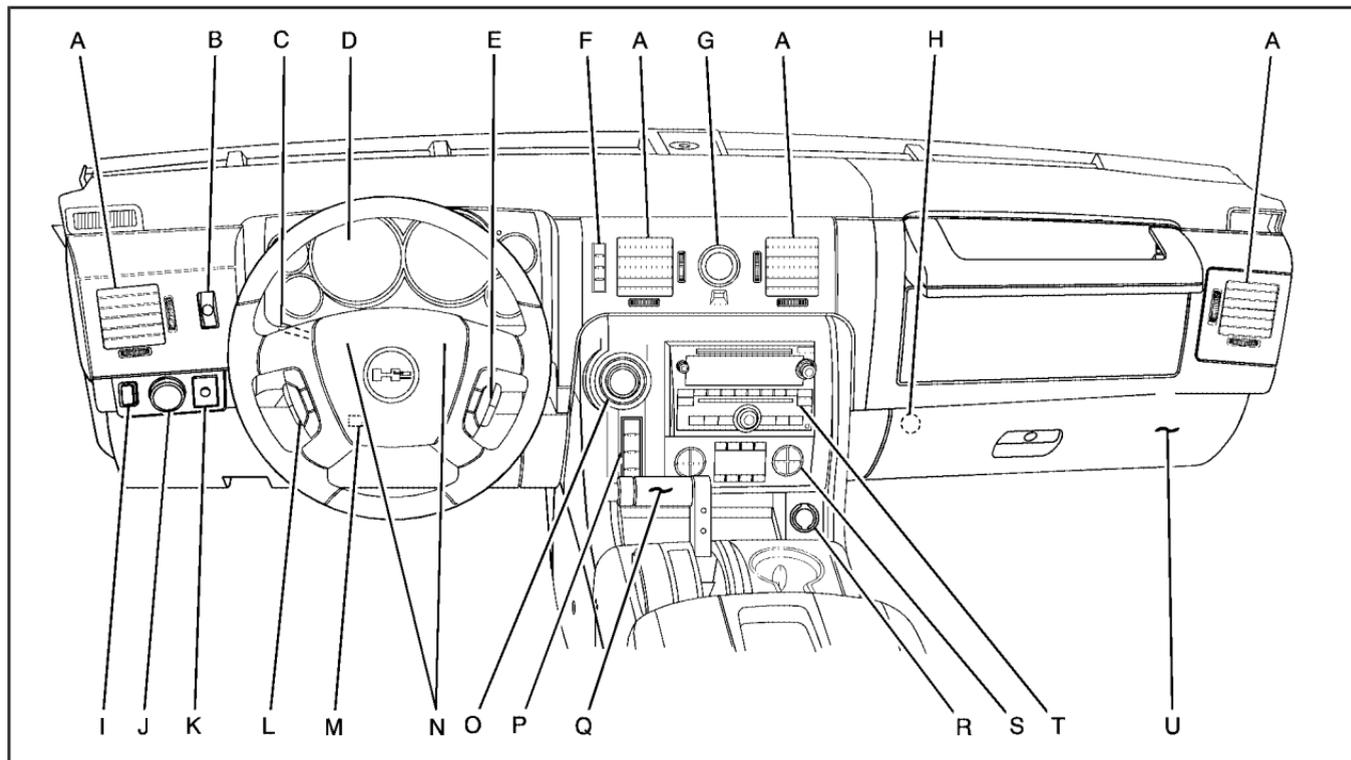
## Section 3 Instrument Panel

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# Instrument Panel Overview



The main components of the instrument panel are the following:

- A. *Outlet Adjustment on page 3-27.*
- B. *Midgate Window Switch (SUT). See Power Windows on page 2-20. Rear Window Wiper/Washer on page 3-11 (SUV).*
- C. *Turn Signal/Multifunction Lever on page 3-8.*
- D. *Instrument Panel Cluster on page 3-30.*
- E. *Audio Steering Wheel Controls on page 3-129.*
- F. *Driver Information Center (DIC) on page 3-46.*
- G. *Analog Clock on page 3-21.*
- H. *Airbag Off Switch on page 1-76.*
  - I. *Global Window Switch. See Power Windows on page 2-20.*
- J. *Exterior Lamps on page 3-15.*
- K. *Dome Lamp Override on page 3-18. Instrument Panel Brightness on page 3-17. Heated Windshield Washer Control (If Equipped). See Windshield Washer on page 3-10.*
- L. *Cruise Control on page 3-12. Heated Steering Wheel on page 3-7 (If Equipped).*
- M. *Tilt Wheel on page 3-6.*
- N. *Horn on page 3-6.*
- O. *Full-Time Four-Wheel Drive on page 2-37.*
- P. *Locking Rear Axle on page 4-10. Tow/Haul Mode on page 2-36. Traction Control System (TCS) on page 4-9. Ride Height Selector Button (If Equipped). See Selectable Extended Rear Ride Height on page 4-52.*
- Q. *Shift Lever. See Automatic Transmission Operation on page 2-32.*
- R. *Accessory Power Outlet(s) on page 3-20.*
- S. *Dual Automatic Climate Control System on page 3-22.*
- T. *Audio System(s) on page 3-72.*
- U. *Glove Box on page 2-64.*

## Hazard Warning Flashers

 **(Hazard Warning Flasher):** Press this button located on top of the steering column, to make the front and rear turn signal lamps flash on and off. This warns others that you are having trouble. Press again to turn the flashers off.

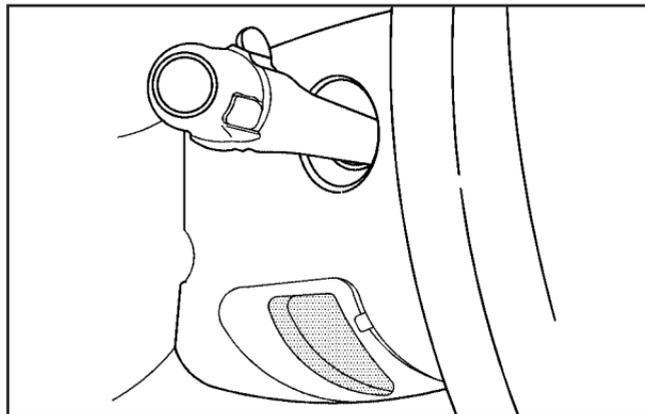
When the hazard warning flashers are on, the vehicle's turn signals will not work.

## Horn

Press on or near the horn symbols on the steering wheel pad to sound the horn.

## Tilt Wheel

The tilt steering wheel lets the steering wheel be adjusted.

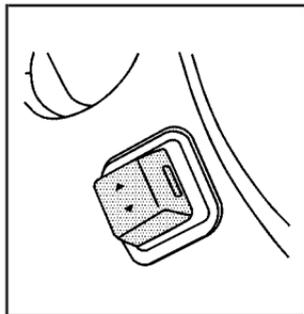


The tilt lever is located on the left side of the steering column.

To tilt the wheel, hold the steering wheel and pull the lever. Raise or lower the steering wheel to a comfortable level, then release the lever to lock the wheel in place.

Do not adjust the steering wheel while driving.

## Power Tilt Wheel



For vehicles with the power tilt wheel control it is located on the left side of the steering column.

Push the control up or down to tilt the steering wheel up or down.

To set the memory position, see *DIC Vehicle Customization* on page 3-64.

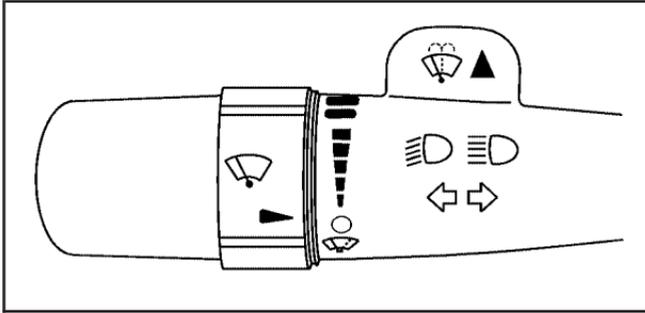
## Heated Steering Wheel

For vehicles with a heated steering wheel, the button for this feature is located on the steering wheel.

 : Press to turn the heated steering wheel on or off. A light on the button displays when the feature is turned on.

The steering wheel takes about three minutes to start heating.

## Turn Signal/Multifunction Lever



The lever on the left side of the steering column includes the following:

↔ : Turn and Lane Change Signals

☰☷ : Headlamp High/Low-Beam Changer

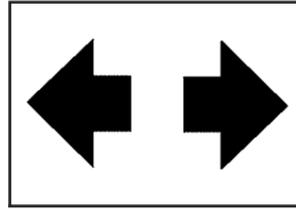
☂ : Windshield Wipers

☂ : Windshield Washer

Flash-to-Pass Feature

Information for these features is on the pages following.

## Turn and Lane-Change Signals



An arrow on the instrument panel cluster flashes in the direction of the turn or lane change.

Move the lever all the way up or down to signal a turn.

Raise or lower the lever until the arrow starts to flash to signal a lane change. The turn signals automatically flash three times. It will flash six times if the tow-haul mode is active. Holding the turn signal lever for more than one second causes the turn signals to flash until the lever is released.

The lever returns to its starting position when it is released.

If after signaling a turn or a lane change the arrows flash rapidly or do not come on, a signal bulb may be burned out.

Have the bulbs replaced. If the bulb is not burned out, check the fuse. See *Instrument Panel Fuse Block* on page 5-111 and *Underhood Fuse Block* on page 5-113.

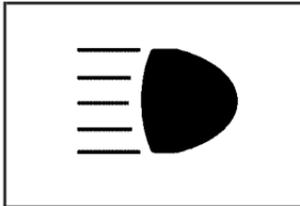
## Turn Signal On Chime

If the turn signal is left on for more than 3/4 of a mile (1.2 km), a chime will sound at each flash of the turn signal and the message TURN SIGNAL ON will also appear in the DIC. See *DIC Warnings and Messages on page 3-56*. To turn the chime and message off, move the turn signal lever to the off position.

## Headlamp High/Low-Beam Changer

### (Headlamp High/Low Beam Changer):

To change the headlamps from low to high beam, push the lever toward the instrument panel. To return to low-beam headlamps, pull the multifunction lever toward you. Then release it.



When the high beams are on, this indicator light on the instrument panel cluster will also be on.

## Flash-to-Pass

This feature lets you use your high-beam headlamps to signal a driver in front of you that you want to pass. It works even if your headlamps are in the automatic position.

To use it, pull the turn signal lever toward you, then release it.

If your headlamps are in the automatic position or on low beam, your high-beam headlamps will turn on. They will stay on as long as you hold the lever toward you. The high-beam indicator on the instrument panel cluster will come on. Release the lever to return to normal operation.

## Windshield Wipers

The windshield wipers are controlled by turning the band with  on it.

 **(Mist):** For a single wiping cycle, turn the band to mist. Hold it there until the wipers start. Then let go. The wipers will stop after one wipe. If more wipes are needed, hold the band on mist longer.

 **(Delay):** The wiper speed can be set for a long or short delay between wipes. Turn the band to choose the delay time. The closer to the top of the lever, the shorter the delay.

 **(Low Speed):** For steady wiping at low speed, turn the band away from you to the first solid band past the delay settings.

 **(High Speed):** For high-speed wiping, turn the band further, to the second solid band past the delay settings.

 **(Off):** Turns the wipers off.

Be sure to clear ice and snow from the wiper blades before using them. If the wipers are frozen to the windshield, carefully loosen or thaw them. If the blades do become worn or damaged, get new blades or blade inserts.

## Windshield Washer

### CAUTION:

In freezing weather, do not use your washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

 **(Washer Fluid):** Push the paddle marked with the windshield washer symbol at the top of the multifunction lever, to spray washer fluid on the windshield. The wipers clear the window and then either stop or return to the preset speed.

## Heated Windshield Washer

For vehicles with the heated windshield washer fluid system it can be used to help clear ice, snow, tree sap, or bugs from the windshield.

 **(Heated Washer Fluid):** Press the heated washer fluid button to activate the heated windshield washer fluid system. This activation initiates four heated wash/wipe cycles. The first heated wash/wipe cycle may take up to 40 seconds to occur, depending on outside temperature. After the first wash/wipe cycle, it may take up to 20 seconds for each of the remaining cycles to begin. Press the button again to turn off the heated windshield washer fluid system or it will automatically turn off after four wipe cycles have been completed.

When the heated windshield washer fluid system is activated under certain outside temperature conditions, steam may flow out of the washer nozzles for a short period of time before washer fluid is sprayed. This is a normal condition.

HEATING WASH FLUID WASH WIPES PENDING is displayed on the DIC when the washer system is heating the fluid. WASHER FLUID LOW ADD FLUID is displayed when the washer fluid is low. See *DIC Warnings and Messages on page 3-56*.

## Rear Window Wiper/Washer

For vehicles with a rear window washer/wiper, the button is located on the instrument panel to the left of the instrument panel cluster.

### CAUTION:

In freezing weather, do not use your washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

 **(Rear Wiper):** Press to turn the rear wiper on and off. The wiper speed cannot be changed.

 **(Wash):** Press to spray washer fluid on the rear window. Release the button when enough fluid has been sprayed on the window. The rear wiper will run a few more cycles after it is released. If the rear wiper function was already on, prior to pressing the wash button, it stays on until the wiper button is pressed again.

 **(Delay):** Press to turn on delayed wiping.

The rear window washer uses the same fluid that is in the windshield washer reservoir. See *Windshield Washer Fluid on page 5-37*.

## Cruise Control

### CAUTION:

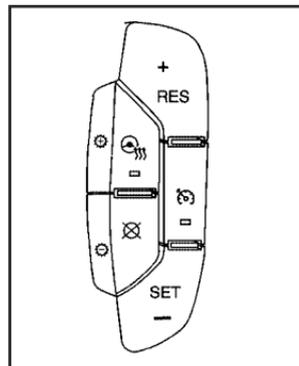
Cruise control can be dangerous where you cannot drive safely at a steady speed. So, do not use the cruise control on winding roads or in heavy traffic.

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

With cruise control, a speed of about 25 mph (40 km/h) or more can be maintained without keeping your foot on the accelerator. This can really help on long trips. Cruise control does not work at speeds below about 25 mph (40 km/h).

When the brakes are applied, cruise control is turned off.

If the vehicle has the StabiliTrak<sup>®</sup> system or Traction Control system (TCS) and begins to limit wheel spin while you are using cruise control, the cruise control automatically disengages. See *StabiliTrak<sup>®</sup> System on page 4-6* or *Traction Control System (TCS) on page 4-9*. When road conditions allow the cruise control to be safely used again, it can be turned back on.



The cruise control buttons are located on the left side of the steering wheel.

 **(On/Off):** Press to turn the system on or off.

The indicator light on the button turns on when cruise control is on and turns off when cruise control is off.

**+ RES (Resume/Accelerate):** Press to make the vehicle accelerate or resume to a previously set speed.

**SET – (Set/Coast):** Press to set the speed or make the vehicle decelerate.

 **(Cancel):** Press to cancel cruise control without erasing the set speed from memory.

## Setting Cruise Control

Cruise control will not work if the parking brake is set or if the master cylinder brake fluid level is low.

The cruise control light on the instrument panel cluster comes on after the cruise control has been set to the desired speed.

### CAUTION:

If you leave your cruise control on when you are not using cruise, you might hit a button and go into cruise when you do not want to. You could be startled and even lose control. Keep the cruise control switch off until you want to use cruise control.

1. Press .
2. Get up to the desired speed.
3. Press the SET- button located on the steering wheel and release it.
4. Take your foot off the accelerator.

## Resuming a Set Speed

If the cruise control is set at a desired speed and then the brake is applied, this shuts off the cruise control. But it does not need to be reset.

Once the vehicle is driving about 25 mph (40 km/h) or more, press the +RES button on the steering wheel. The vehicle will return to the previously set speed and stay there.

## Increasing Speed While Using Cruise Control

To increase the cruise speed while using cruise control:

- Press and hold the +RES button on the steering wheel until the desired speed is reached, then release it.
- To increase vehicle speed in small increments, press the +RES button. Each time this is done, the vehicle goes about 1 mph (1.6 km/h) faster.

## Reducing Speed While Using Cruise Control

To reduce the vehicle's speed while using cruise control:

- Press and hold the SET- button on the steering wheel until the desired lower speed is reached, then release it.
- To slow down in small amounts, press the SET- button on the steering wheel briefly. Each time this is done, the vehicle goes about 1 mph (1.6 km/h) slower.

## Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase the vehicle's speed. When you take your foot off the pedal, the vehicle will slow down to the previously set cruise speed.

## Using Cruise Control on Hills

How well the cruise control will work on hills depends upon the vehicle's speed, load, and the steepness of the hills. When going up steep hills, you might have to step on the accelerator pedal to maintain the vehicle's speed. When going downhill, you might have to brake or shift to a lower gear to keep the vehicle's speed down. When the brakes are applied the cruise control turns off.

## Ending Cruise Control

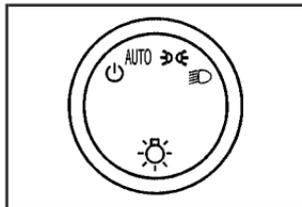
There are three ways to end cruise control:

- Step lightly on the brake pedal.
- Press the  button on the steering wheel.
- Press the  button on the steering wheel.

## Erasing Speed Memory

The cruise control set speed memory is erased when the cruise control or the ignition is turned off.

## Exterior Lamps



The exterior lamps control is located on the instrument panel to the left of the steering wheel.

It controls the following systems:

- Headlamps
- Taillamps
- Parking Lamps
- License Plate Lamps
- Instrument Panel Lights

The exterior lamps control has four positions:

**Off**: Turns off the automatic headlamps and daytime running lamps (DRL). Turning the headlamp control to the off position again will turn the automatic headlamps or DRL back on.

For vehicles first sold in Canada, the off position will only work for vehicles that are shifted into the P (Park) position.

**AUTO (Automatic)**: Automatically turns on the headlamps at normal brightness, together with the following:

- Parking Lamps
- Instrument Panel Lights
- Taillamps
- License Plate Lamps

**Parking Lamps**: Turns on the parking lamps together with the following:

- Instrument Panel Lights
- Taillamps
- License Plate Lamps

**Headlamps**: Turns on the headlamps together with the following lamps listed below.

- Parking Lamps
- Instrument Panel Lights
- Taillamps
- License Plate Lamps

When the headlamps are turned on while the vehicle is on, the headlamps will turn off automatically 10 minutes after the ignition is turned off. When the headlamps are turned on while the vehicle is off, the headlamps will stay on for 10 minutes before automatically turning off to prevent the battery from being drained. Turn the headlamp control to off and then back to the headlamp on position to make the headlamps stay on for an additional 10 minutes.

## Headlamps on Reminder

If a door is open, a reminder chime will sound when the headlamps or parking lamps are manually turned on and the key is out of the ignition. To turn off the chime, turn the headlamp switch to off or AUTO and then back on, or close and re-open the door. In the AUTO mode, the headlamps turn off once the ignition is in LOCK/OFF or may remain on until the headlamp delay ends (if enabled in the DIC). See “Exit Lighting” under *DIC Vehicle Customization on page 3-64*.

## Daytime Running Lamps (DRL)

Daytime Running Lamps (DRL) can make it easier for others to see the front of your vehicle during the day. Fully functional daytime running lamps are required on all vehicles first sold in Canada.

The DRL system will come on when the following conditions are met:

- The ignition is on.
- The exterior lamps control is in AUTO.
- The transmission is not in P (Park).
- The light sensor determines it is daytime.

When the DRL are on, only the DRL lamps will be on. The taillamps, sidemarker, instrument panel lights, and other lamps will not be on.

When it begins to get dark, the automatic headlamp system will switch from DRL to the headlamps.

To turn off the DRL lamps, turn the exterior lamps control to the OFF position and then release. For vehicles first sold in Canada, the transmission must be in the P (Park) position, before the DRL lamps can be turned off.

## Automatic Headlamp System

When it is dark enough outside and the headlamp switch is in AUTO, the automatic headlamp system will turn on the headlamps at the normal brightness along with other lamps such as the taillamps, sidemarker, parking lamps, roof marker lamps, and the instrument panel lights. The radio lights will also be dim.

To turn off the automatic headlamp system, turn the exterior lamps switch to the off position and then release. For vehicles first sold in Canada, the transmission must be in the P (Park) position, before the automatic headlamp system can be turned off.

The vehicle has a light sensor located on the top of the instrument panel. Do not cover this sensor or the system will come on whenever the ignition is on.

The system may also turn on the headlamps when driving through a parking garage, heavy overcast weather, or a tunnel. This is normal.

There is a delay in the transition between the daytime and nighttime operation of the Daytime Running Lamps (DRL) and the automatic headlamp systems so that driving under bridges or bright overhead street lights does not affect the system. The DRL and automatic headlamp system will only be affected when the light sensor sees a change in lighting lasting longer than the delay.

If the vehicle is started in a dark garage, the automatic headlamp system will come on immediately. Once the vehicle leaves the garage, it takes approximately one minute for the automatic headlamp system to change to DRL if it is light outside. During that delay, the instrument panel cluster may not be as bright as usual. Make sure the instrument panel brightness control is in the full bright position. See *Instrument Panel Brightness on page 3-17*.

## Instrument Panel Brightness

 **(Instrument Panel Brightness):** This feature controls the brightness of the instrument panel lights and is located next to the exterior lamp control.

Push the knob to extend out and then it can be turned.

Turn the knob clockwise or counterclockwise to brighten or dim the instrument panel lights. Turning the knob to the farthest clockwise position turns on the dome lamps.

## Dome Lamps

The dome lamps come on when any door is opened and turns off when all doors are closed.

The dome lamps can also be turned on by turning the instrument panel brightness knob, located next to the exterior lamps control, clockwise to the farthest position. In this position, the dome lamps will remain on whether a door is opened or closed.

## Dome Lamp Override

The dome lamp override button is located next to the exterior lamps control.

 **(Dome Off):** Press the button in and the dome lamps remain off when a door is opened. Press the button again to return it to the extended position so that the dome lamps come on when a door is opened.

## Entry/Exit Lighting

The vehicle has an illuminated entry/exit feature.

The dome lamps come on if the dome override button is in the out position, when a door is opened or the key is removed from the ignition.

## Reading Lamps

There are reading lamps located in the overhead console and on the DVD Rear Seat Entertainment (RSE) system console, if equipped. Press the button located next to each lamp to turn it on or off.

These lamps will also come on with the dome lamps.

## Electric Power Management

The vehicle has Electric Power Management (EPM) that estimates the battery's temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. If the vehicle has a voltmeter gage or a voltage display on the Driver Information Center (DIC), you may see the voltage move up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles. This is because the generator (alternator) may not be spinning fast enough at idle to produce all the power that is needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, fog lamps, rear window defogger, climate control fan at high speed, heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator's output and the vehicle's electrical needs. It can increase engine idle speed to generate more power, whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the driver. If so, a Driver Information Center (DIC) message might be displayed, such as BATTERY SAVER ACTIVE, BATTERY VOLTAGE LOW, or LOW BATTERY. If this message is displayed, it is recommended that the driver reduce the electrical loads as much as possible. See *DIC Warnings and Messages on page 3-56*.

## Battery Run-Down Protection

This feature shuts off the dome lamps if they are left on for more than 10 minutes when the ignition is in LOCK/OFF. This helps to prevent the battery from running down.

## Accessory Power Outlet(s)

Accessory power outlets can be used to connect auxiliary electrical equipment, such as a cellular telephone.

The vehicle may have one outlet located inside the storage bin below the climate control system, one outlet inside the center floor console and two outlets on the rear of the center floor console.

The outlet located inside the storage bin below the climate control system can only use equipment that does not exceed 15 amperes.

**Notice:** Leaving electrical equipment on for extended periods will drain the battery. Always turn off electrical equipment when not in use and do not plug in equipment that exceeds the maximum 15 ampere rating.

There may also be an accessory power outlet located in the rear of the vehicle near the liftgate. To use an accessory power outlet, remove the protective cap. When not in use, always cover the accessory power outlet with the protective cap.

If the vehicle is the SUT model, there is an accessory power outlet in the rear cargo area on the passenger side of the vehicle.

**Notice:** Adding any electrical equipment to the vehicle can damage it or keep other components from working as they should. The repairs would not be covered by the vehicle warranty. Do not use equipment exceeding maximum amperage rating of 20 amperes. Check with your dealer/retailer before adding electrical equipment.

Certain power accessory plugs may not be compatible to the accessory power outlets and could result in blown vehicle or adapter fuses. If you experience a problem, see your dealer/retailer for additional information on the accessory power plugs.

The accessory power outlets are powered, even when the ignition is in LOCK/OFF. Continuing to use power outlets while the ignition is in LOCK/OFF may cause the vehicle's battery to run down.

**Notice:** Improper use of the power outlet can cause damage not covered by the warranty. Do not hang any type of accessory or accessory bracket from the plug because the power outlets are designed for accessory power plugs only.

## Ashtray(s) and Cigarette Lighter

For vehicles with an ashtray, it is removable and fits into the front cupholder. Pull up on the ashtray door to open it.

**Notice:** If papers, pins, or other flammable items are put in the ashtray, hot cigarettes or other smoking materials could ignite them and possibly damage the vehicle. Never put flammable items in the ashtray.

To remove the ashtray, pull it out from the console. To reinstall the ashtray, slide it back to the original position.

To use the cigarette lighter, if equipped, push it in all the way, and let go. When it is ready, it will pop back out by itself.

**Notice:** Holding a cigarette lighter in while it is heating does not let the lighter back away from the heating element when it is hot. Damage from overheating can occur to the lighter or heating element, or a fuse could be blown. Do not hold a cigarette lighter in while it is heating.

## Analog Clock

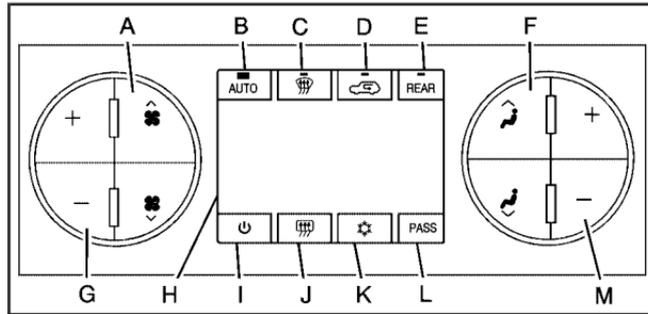
The analog clock is located on the instrument panel above the radio. The clock is not connected with any other vehicle system and runs by itself. To adjust the clock:

1. Locate the adjustment button directly below the clock face.
2. Push and hold the adjustment button to advance the clock hands. Holding the button down will cause the clock to advance faster. Release the button before reaching the desired time.
3. Push and release the button to increase the time by one minute increments until the desired time is reached.

# Climate Controls

## Dual Automatic Climate Control System

The heating, cooling, and ventilation in the vehicle can be controlled with this system. The vehicle also has a flow-through ventilation system described later in this section.



- A. Fan Control
- B. AUTO
- C. Defrost
- D. Recirculation
- E. REAR
- F. Air Delivery Mode Control
- G. Driver Side Temperature Control

- H. Display
- I. Power Button
- J. Rear Window Defogger
- K. Air Conditioning
- L. PASS (Passenger Setting)
- M. Passenger Side Temperature Control

**(On/Off):** Press to turn the climate control system on or off. Outside air still enters the vehicle, and is directed to the floor. This direction can be changed by pressing the mode button. Recirculation can be selected once you have selected vent or bi-level mode. The temperature can also be adjusted using either temperature button. If the air delivery mode or temperature settings are adjusted with the system off, the display illuminates briefly to show the settings and then returns to off. The system can be turned back on by pressing either , , , , the defrost or the AUTO button.

## Driver and Passenger Side Temperature Control

The driver and passenger side temperature buttons are used to adjust the temperature of the air coming through the system on the driver or passengers side of the vehicle. The temperature can be adjusted even if the system is turned off. This is possible since outside air always flows through the system as the vehicle is moving forward unless it is set to recirculation mode. See “Recirculation” later in this section.

Press the + or – buttons to increase or decrease the cabin temperature. The driver side or passenger side temperature display shows the temperature setting decreasing or increasing.

The passenger temperature setting can be set to match the driver temperature setting by pressing the PASS button and turning off the PASS indicator. When the passenger temperature setting is set different than the driver’s setting, the indicator on the PASS button illuminates and both the driver side and passenger side temperature displays are shown.

## Automatic Operation

**AUTO (Automatic):** When automatic operation is active the system will control the inside temperature, the air delivery, and the fan speed.

Use the steps below to place the entire system in automatic mode:

1. Press the AUTO button.

When AUTO is selected, the display will change to show the current temperature(s) and AUTO will be lit on the display. The current delivery mode and fan speed will also be displayed for approximately 5 seconds.

When AUTO is selected, the air conditioning operation and air inlet will be automatically controlled. The air conditioning compressor will run when the outside temperature is over about 40°F (4°C). The air inlet will normally be set to outside air. If it is hot outside, the air inlet may automatically switch to recirculate inside air to help quickly cool down the vehicle. The light on the button comes on in recirculation.

2. Set the driver and passenger temperature.

To find your comfort setting, start with a 74°F (23°C) temperature setting and allow about 20 minutes for the system to regulate. Use the driver or passenger temperature buttons to adjust the temperature setting as necessary. If a temperature setting of 60°F (15°C) is chosen, the system remains at the maximum cooling setting. If a temperature setting of 90°F (32°C) is chosen, the system remains at the maximum heat setting. Choosing either maximum setting will not cause the vehicle to heat or cool any faster.

Do not cover the solar sensor located on the top of the instrument panel near the windshield. This sensor regulates air temperature based on sun load and also turns on the headlamps. For more information on the solar sensor, see “Sensors” later in this section.

To avoid blowing cold air in cold weather, the system will delay turning on the fan until warm air is available. The length of delay depends on the engine coolant temperature. Pressing the fan switch will override this delay and change the fan to a selected speed.

## Manual Operation

 **(Fan Control):** Press these buttons to increase or decrease the fan speed.

Pressing either fan button while in automatic control places the fan under manual control. The fan setting remains displayed and the AUTO light turns off. The air delivery mode remains under automatic control.

 **(Air Delivery Mode Control):** Press these buttons to change the direction of the airflow in the vehicle. Repeatedly press either button until the desired mode appears on the display. Pressing either mode button while the system is off changes the air delivery mode without turning the system on. Pressing either mode button while in automatic control places the mode under manual control.

The air delivery mode setting is displayed and the AUTO light turns off. The fan remains under automatic control.

 **(Vent):** Air is directed to the instrument panel outlets.

 **(Bi-Level):** Air is divided between the instrument panel and floor outlets. Some air is directed towards the windshield and side window outlets.

 **(Floor):** Air is directed to the floor outlets, with some to the windshield, side window outlets, and second row floor outlets. In this mode, the system automatically selects outside air.

 **(Defog):** This mode clears the windows of fog or moisture. Air is directed to the windshield, floor outlets, and side window vents. In this mode, the system turns off recirculation and runs the air conditioning compressor unless the outside temperature is close to freezing. The recirculation mode cannot be selected while in the defog mode.

 **(Defrost):** This mode removes fog or frost from the windshield more quickly. Air is directed to the windshield and side window vents, with some directed to the floor vents. In this mode, the system automatically forces outside air into the vehicle and runs the air conditioning compressor unless the outside temperature is close to freezing. The recirculation mode cannot be selected while in the defrost mode.

Do not drive the vehicle until all the windows are clear.

 **(Air Conditioning):** Press to turn the air conditioning (A/C) compressor on and off. An indicator light comes on to show that the air conditioning is on.

If this button is pressed when the air conditioning compressor is unavailable, the indicator flashes three times and then turns off. If the air conditioning is on and the outside temperature drops below a temperature which is too cool for air conditioning to be effective, the air conditioning light turns off to show that the air conditioning mode has been canceled.

On hot days, open the windows long enough to let hot inside air escape. This helps to reduce the time it takes for the vehicle to cool down. It also helps the system to operate more efficiently.

The air conditioning system removes moisture from the air, so a small amount of water might drip under the vehicle while idling or after turning off the engine. This is normal.

 **(Recirculation):** Press to turn the recirculation mode on or off. An indicator light comes on to show that the recirculation is on.

This mode recirculates and helps to quickly cool the air inside the vehicle. It can be used to help prevent outside air and odors from entering the vehicle.

The recirculation mode cannot be used with floor, defog, or defrost modes. If recirculation is selected with one of those modes, the indicator light flashes three times and then turns off. The air conditioning compressor also comes on when this mode is activated. While in recirculation mode the windows may fog when the weather is cold and damp. To clear the fog, select either the defog or defrost mode and increase the fan speed.

The recirculation mode can also be turned off by turning off the ignition.

 **(Outside Air, If Equipped):** Press to turn on the outside air mode. An indicator light comes on to show that outside air is on. Air from outside is circulated throughout the vehicle. The outside air mode can be used with all modes, but it cannot be used with the recirculation mode.

**REAR:** For vehicles with the rear heat and air conditioning controls. Press to turn the rear climate control system on or off. See *Rear Air Conditioning and Heating System and Electronic Climate Controls* on page 3-28.

## Rear Window Defogger

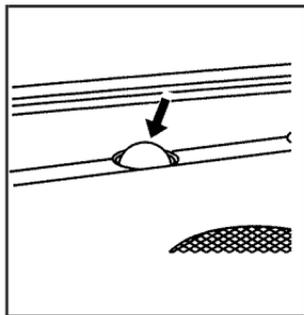
The rear window defogger uses a warming grid to remove fog from the rear window.

 **(Rear Window Defogger):** Press to turn the rear window defogger on or off. It automatically turns off several minutes after it has been activated. The defogger can also be turned off by turning off the engine. Do not drive the vehicle until all the windows are clear.

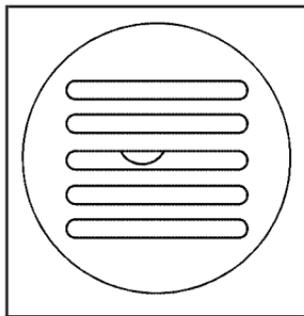
**Notice:** Do not use a razor blade or sharp object to clear the inside rear window. Do not adhere anything to the defogger grid lines in the rear glass. These actions may damage the rear defogger. Repairs would not be covered by your warranty.

**Heated Mirrors:** For vehicles with heated outside rearview mirrors, the mirrors heat to help clear fog or frost from the surface of the mirror when the rear window defog button is pressed. See *Outside Heated Mirrors* on page 2-49.

## Sensors



The solar sensor, located in the defrost grille in the middle of the instrument panel, monitors the solar heat. Do not cover the solar sensor or the system will not work properly.



The interior temperature sensors located in the headliner above the driver side seat measures the temperature of the air inside the vehicle.

There is also an exterior temperature sensor located behind the front grille. This sensor reads the outside air temperature and helps maintain the temperature inside the vehicle. Any cover on the front of the vehicle could cause a false reading in the displayed temperature.

The climate control system uses the information from these sensors to maintain your comfort setting by adjusting the outlet temperature, fan speed, and the air delivery mode. The system may also supply cooler air to the side of the vehicle facing the sun. The recirculation mode will also be used as needed to maintain cool outlet temperatures.

## Outlet Adjustment

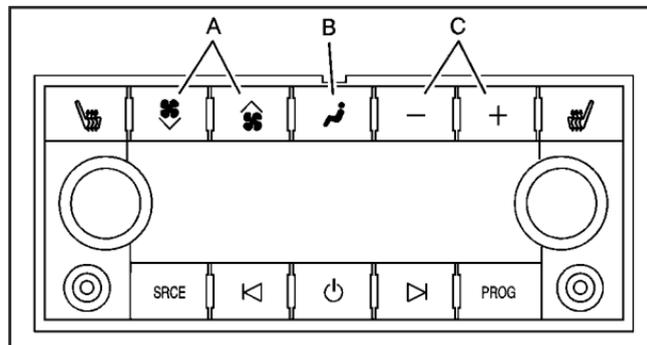
The vehicle has adjustable air outlets that can control the amount and direction of the airflow inside the vehicle. Use the thumbwheels located beside the air outlets to direct the airflow up and down. Use the thumbwheels below the air outlets to direct the air left or right.

## Operation Tips

- Keep the hood and front air inlets free of ice, snow, or any other obstruction, such as leaves. The heater and defroster will work better, reducing the chance of fogging the inside of the windows.
- Keep the air path under the front seats clear of objects. This helps air to circulate throughout the vehicle.
- Adding outside equipment to the front of the vehicle, such as hood-air deflectors, etc., may affect the performance of the heating and air conditioning system. Check with your dealer/retailer before adding equipment to the outside of the vehicle.

## Rear Air Conditioning and Heating System and Electronic Climate Controls

For vehicles with the rear heat and air conditioning controls, they are integrated with the rear seat audio controls located in the center console. The system can be controlled from the front controls as well as the rear controls.



### Rear Climate Control with Rear Seat Audio Controls

- A. Fan Control
- B. Air Delivery Mode Control
- C. Temperature Control

**REAR:** Press the REAR button on the front climate control system to turn the rear climate control system on or off. An indicator comes on when the rear system is on. The airflow direction, temperature, and speed for the rear of the vehicle will be the same as those set for the front of the vehicle.

The rear controls can be used to control the air flow for the rear of the vehicle separately from that of the front of the vehicle. To turn the system on from the rear seats, press any rear climate control button, except the button. The rear climate control system can also be turned off by pressing and holding the button.

## Manual Operation

 **(Fan Control):** Press these buttons on the rear seat audio control panel to increase or decrease airflow.

**+/- (Temperature Control):** Press these buttons to adjust the temperature of the air flowing into the passenger area. Press the + button for warmer air and press the – button for cooler air. The temperature settings will display in 0-12 increments, going from the coolest (0) to the warmest (12) setting.

 **(Air Delivery Mode Control):** Press the mode button to change the direction of the airflow in the vehicle. Repeatedly press the button until the desired mode appears on the display. Multiple presses will cycle through the delivery selections.

Select from the following:

 **(Vent):** Air is directed to the headliner outlets.

 **(Bi-Level):** Air is directed to the floor outlets as well as the headliner outlets. The rear system floor outlet is located at the passenger side rear quarter trim panel.

 **(Floor):** Air is directed to the floor outlets. The rear system floor outlets are located under the seats.

## Warning Lights, Gages, and Indicators

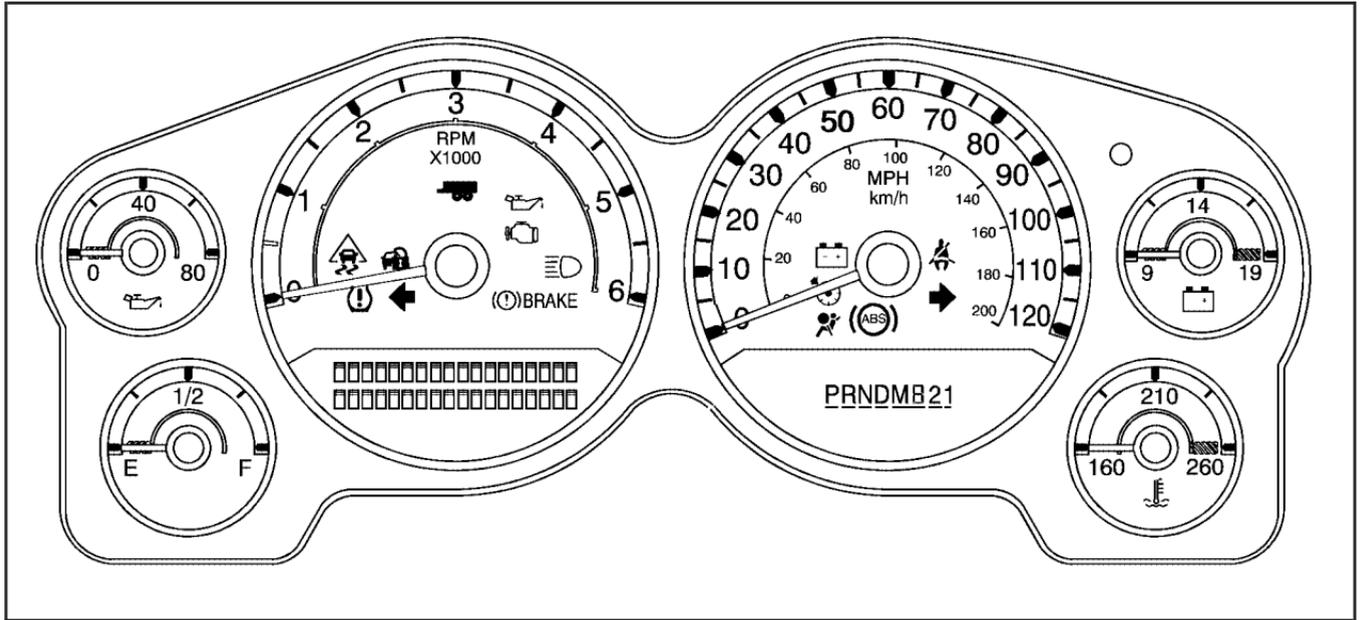
Warning lights and gages can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gages could prevent injury.

Warning lights come on when there may be or is a problem with one of the vehicle's functions. Some warning lights come on briefly when the engine is started to indicate they are working.

Gages can indicate when there may be or is a problem with one of the vehicle's functions. Often gages and warning lights work together to indicate a problem with the vehicle.

When one of the warning lights comes on and stays on while driving, or when one of the gages shows there may be a problem, check the section that explains what to do. Follow this manual's advice. Waiting to do repairs can be costly and even dangerous.

## Instrument Panel Cluster



**United States version shown, Canada similar**

The instrument cluster is designed to show how the vehicle is running. It indicates how fast the vehicle is going, about how much fuel the fuel tank has left and many other things needed to drive safely and economically.

## Speedometer and Odometer

The speedometer shows the vehicle's speed in both miles per hour (mph) and kilometers per hour (km/h).

The vehicle's odometer works together with the Driver Information Center (DIC). The Trip odometer can be set. See "Trip Odometer" under *DIC Operation and Displays (Using DIC Buttons)* on page 3-47 or *DIC Operation and Displays (Using Trip Odometer Reset Stem)* on page 3-52 for more information.

The odometer mileage can be checked while the vehicle is not running. Simply press the trip stem on the instrument panel cluster.

If the vehicle ever needs a new odometer installed, the new one will be set to the correct mileage total of the old odometer.

## Trip Odometer

The trip odometer can show how far the vehicle has been driven since the trip odometer was last set to zero.

Press the trip stem to toggle between the trip odometer and the regular odometer. Hold the trip stem for approximately one second while the trip odometer is displayed to reset it.

To display the odometer reading with the ignition off, press the trip stem.

## Tachometer

The tachometer displays the engine speed in revolutions per minute (rpm).

## Safety Belt Reminders

### Safety Belt Reminder Light

When the engine is started, a chime comes on for several seconds to remind people to fasten their safety belts, unless the driver safety belt is already buckled.



The safety belt light also comes on and stay on for several seconds, then it flashes for several more.

This chime and light is repeated if the driver remains unbuckled and the vehicle is in motion. If the driver safety belt is already buckled, neither the chime nor the light comes on.

## Airbag Readiness Light

There is an airbag readiness light on the center overhead console, which shows the airbag symbol. The system checks the airbag's electrical system for malfunctions. The light indicates if there is an electrical problem. The system check includes the airbag sensors, the airbag modules, the wiring and the crash sensing and diagnostic module. For more information on the airbag system, see *Airbag System on page 1-67*.



This light comes on when the vehicle is started, and flashes for a few seconds. Then the light should go out. This means the system is ready.

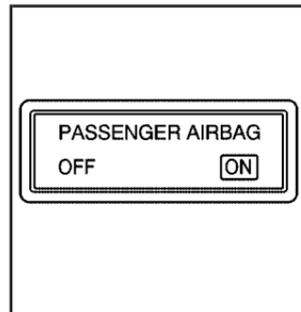
If the airbag readiness light stays on after the vehicle is started or comes on while driving, the airbag system may not work properly. Have the vehicle serviced by your dealer/retailer.

**⚠ CAUTION:**

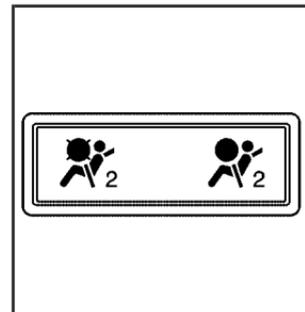
If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate without a crash. To help avoid injury, have the vehicle serviced right away.

## Airbag Off Light

If the vehicle has an airbag on-off switch in the glove box, it also has a passenger airbag status indicator located in the overhead console.



**United States**



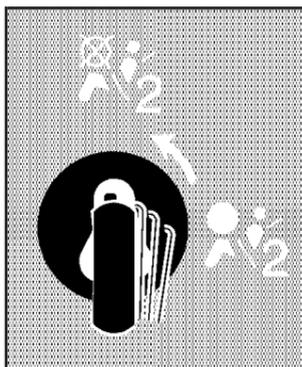
**Canada**

When the vehicle is started, the passenger airbag status indicator will light ON and OFF, or the symbol for on and off, will light for several seconds as a system check. Then, after several more seconds, the status indicator ON or OFF, or either the on or off symbol, will light to let you know the status of the right front passenger frontal airbag.

When the right front passenger airbag is manually turned off using the airbag on-off switch in the glove box, the indicator light OFF or the off symbol will come on and stay on as a reminder that the airbag has been turned off. This light will go off when the airbag has been turned on. See *Airbag Off Switch* on page 1-76 for more on this, including important safety information.



United States



Canada

## ⚠ CAUTION:

If the right front passenger's airbag is turned off for a person who is not in a risk group identified by the national government, that person will not have the extra protection of an airbag. In a crash, the airbag will not be able to inflate and help protect the person sitting there.

Do not turn off the passenger's airbag unless the person sitting there is in a risk group identified by the national government. See *Airbag Off Switch* on page 1-76 for more on this, including important safety information.

## CAUTION:

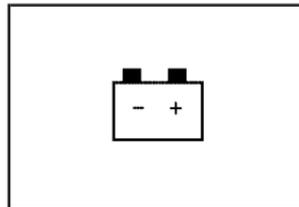
If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. For example, the right front passenger airbag could inflate even though the airbag on-off switch is turned off.

To help avoid injury to yourself or others, have the vehicle serviced right away. See *Airbag Readiness Light* on page 3-32 for more information, including important safety information.

If the word ON or the on symbol is lit, it means that the right front passenger frontal airbag is enabled (may inflate). See *Airbag Off Switch* on page 1-76 for more information, including important safety information.

If, after several seconds, both status indicator lights remain on, or if there are no lights at all, there may be a problem with the lights or the airbag on-off switch. See your dealer/retailer for service.

## Charging System Light

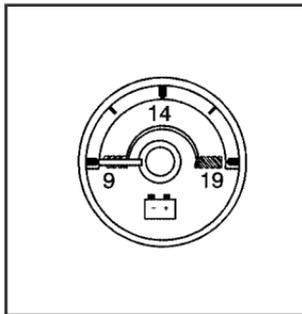


This light comes on briefly when the ignition key is turned to START, but the engine is not running, as a check to show it is working.

If it does not, have the vehicle serviced by your dealer/retailer.

The light should go out once the engine starts. If it stays on, or comes on while driving, there could be a problem with the charging system. A charging system message in the Driver Information Center (DIC) can also appear. See *DIC Warnings and Messages* on page 3-56 for more information. This light could indicate that there are problems with a generator drive belt, or that there is an electrical problem. Have it checked right away. If the vehicle must be driven a short distance with the light on, turn off accessories, such as the radio and air conditioner.

## Voltmeter Gage



When the engine is not running, but the ignition is on, this gage shows the battery's state of charge in DC volts.

Readings in the low warning zone can occur when a large number of electrical accessories are operating in the vehicle and the engine is left at an idle for an extended period. This condition is normal since the charging system is not able to provide full power at engine idle. As engine speeds are increased, this condition should correct itself as higher engine speeds allow the charging system to create full power. If there is a problem with the battery charging system, this light comes on or the SERVICE BATTERY CHARGING SYSTEM DIC message displays. See *DIC Warnings and Messages on page 3-56* and *Charging System Light on page 3-35* for more information.

When the engine is running, the gage shows the condition of the charging system. The charging system regulates voltage based on the state of the battery for improved fuel economy and battery life. The gage can transition from a higher to lower or a lower to higher reading. This is normal. Readings between the low and high warning zones indicate the normal operating range. The gage can also read low during the fuel economy mode.

## Brake System Warning Light

With the ignition on, the brake system warning light comes on when the parking brake is set. If the vehicle is driven with the parking brake engaged, a chime sounds when the vehicle speed is greater than 5 mph (8 km/h).

The vehicle's hydraulic brake system is divided into two parts. If one part is not working, the other part can still work and stop the vehicle. For good braking, both parts need to be working well.

If the warning light comes on and a chime sounds there could be a brake problem. Have the brake system inspected right away.

This light can also come on due to low brake fluid. See *Brakes* on page 5-38 for more information.



**United States**



**Canada**

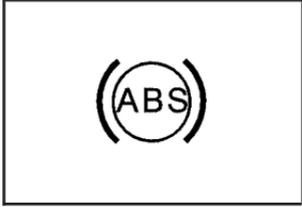
This light comes on briefly when the ignition key is turned to ON/RUN. If it does not come on then, have it fixed so it is ready to warn if there is a problem.

### **CAUTION:**

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped, have the vehicle towed for service.

If the light comes on while driving, pull off the road and stop carefully. The pedal might be harder to push or might go closer to the floor. It can take longer to stop. If the light is still on, have the vehicle towed for service. See *Towing Your Vehicle* on page 4-50.

## Antilock Brake System (ABS) Warning Light



For vehicles with the Antilock Brake System (ABS), this light comes on briefly when the engine is started.

If it does not, have the vehicle serviced by your dealer/retailer. If the system is working normally the indicator light then goes off.

If the ABS light stays on, turn the ignition off. If the light comes on while driving, stop as soon as it is safely possible and turn the ignition off. Then start the engine again to reset the system. If the ABS light stays on, or comes on again while driving, the vehicle needs service. If the regular brake system warning light is not on, the vehicle still has brakes, but not antilock brakes. If the regular brake system warning light is also on, the vehicle does not have antilock brakes and there is a problem with the regular brakes. See *Brake System Warning Light on page 3-37*.

For vehicles with a Driver Information Center (DIC), see *DIC Warnings and Messages on page 3-56* for all brake related DIC messages.

## StabiliTrak<sup>®</sup> Indicator Light



For vehicles with the StabiliTrak<sup>®</sup> system, this light comes on briefly while starting the engine.

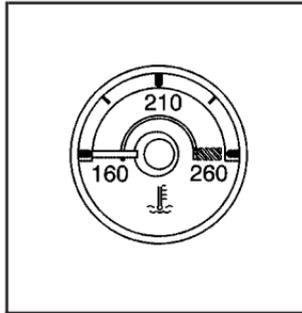
If it does not, have the vehicle serviced by your dealer/retailer. If the system is working normally the indicator light then goes off.

If the light comes on and stays on while driving, there could be a problem with the StabiliTrak<sup>®</sup> system and the vehicle might need service. When this warning light is on, the StabiliTrak<sup>®</sup> system is off and does not limit wheel spin.

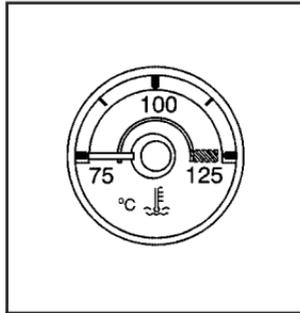
The light flashes if the system is active and is working to assist the driver with directional control of the vehicle in difficult driving conditions.

See *StabiliTrak<sup>®</sup> System on page 4-6* for more information.

## Engine Coolant Temperature Gage



United States



Canada

This gage shows the engine coolant temperature.

It also provides an indicator of how hard the vehicle is working. During a majority of the operation, the gage reads 210°F (100°C) or less. If the vehicle is pulling a load or going up hills, it is normal for the temperature to fluctuate and approach the 250°F (122°C) mark. If the gage reaches the 260°F (125°C) mark, it indicates that the cooling system is working beyond its capacity.

See *Engine Overheating* on page 5-33.

## Tire Pressure Light



For vehicles with a tire pressure light, this light comes on briefly when the engine is started.

It provides information about tire pressures and the Tire Pressure Monitoring System.

### When the Light is On Steady

This indicates that one or more of the tires is significantly underinflated.

A tire pressure message in the Driver Information Center (DIC), can accompany the light. See *DIC Warnings and Messages* on page 3-56 for more information. Stop and check the tires as soon as it is safe to do so. If a tire is underinflated, inflate to the proper pressure. See *Tires* on page 5-57 for more information.

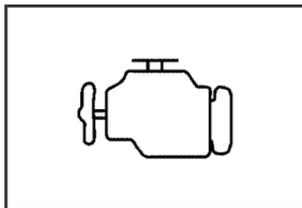
## When the Light Flashes First and Then is On Steady

This indicates that there could be a problem with the Tire Pressure Monitor System. The light flashes for about a minute and stays on steady for the remainder of the ignition cycle. This sequence repeats with every ignition cycle. See *Tire Pressure Monitor System on page 5-64* for more information.

## Malfunction Indicator Lamp

### Check Engine Light

A computer system called OBD II (On-Board Diagnostics-Second Generation) monitors operation of the fuel, ignition, and emission control systems. It ensures that emissions are at acceptable levels for the life of the vehicle, helping to produce a cleaner environment.



This light should come on when the ignition is on, but the engine is not running, as a check to show it is working. If it does not, have the vehicle serviced by your dealer/retailer.

If the check engine light comes on and stays on, while the engine is running, this indicates that there is an OBD II problem and service is required.

Malfunctions often are indicated by the system before any problem is apparent. Being aware of the light can prevent more serious damage to the vehicle. This system assists the service technician in correctly diagnosing any malfunction.

**Notice:** If the vehicle is continually driven with this light on, after a while, the emission controls might not work as well, the vehicle's fuel economy might not be as good, and the engine might not run as smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.

**Notice:** Modifications made to the engine, transmission, exhaust, intake, or fuel system of the vehicle or the replacement of the original tires with other than those of the same Tire Performance Criteria (TPC) can affect the vehicle's emission controls and can cause this light to come on. Modifications to these systems could lead to costly repairs not covered by the vehicle warranty. This could also result in a failure to pass a required Emission Inspection/Maintenance test. See *Accessories and Modifications on page 5-3*.

This light comes on during a malfunction in one of two ways:

**Light Flashing:** A misfire condition has been detected. A misfire increases vehicle emissions and could damage the emission control system on the vehicle. Diagnosis and service might be required.

To prevent more serious damage to the vehicle:

- Reduce vehicle speed.
- Avoid hard accelerations.
- Avoid steep uphill grades.
- If towing a trailer, reduce the amount of cargo being hauled as soon as it is possible.

If the light continues to flash, when it is safe to do so, stop the vehicle. Find a safe place to park the vehicle. Turn the key off, wait at least 10 seconds, and restart the engine. If the light is still flashing, follow the previous steps and see your dealer/retailer for service as soon as possible.

**Light On Steady:** An emission control system malfunction has been detected on the vehicle. Diagnosis and service might be required.

An emission system malfunction might be corrected by doing the following:

- Make sure the fuel cap is fully installed. See *Filling the Tank* on page 5-8. The diagnostic system can determine if the fuel cap has been left off or improperly installed. A loose or missing fuel cap allows fuel to evaporate into the atmosphere. A few driving trips with the cap properly installed should turn the light off.
- If the vehicle has been driven through a deep puddle of water, the vehicle's electrical system might be wet. The condition is usually corrected when the electrical system dries out. A few driving trips should turn the light off.
- Make sure to fuel the vehicle with quality fuel. Poor fuel quality causes the engine not to run as efficiently as designed and can cause: stalling after start-up, stalling when the vehicle is changed into gear, misfiring, hesitation on acceleration, or stumbling on acceleration. These conditions might go away once the engine is warmed up.  
If one or more of these conditions occurs, change the fuel brand used. It will require at least one full tank of the proper fuel to turn the light off.  
See *Gasoline Octane* on page 5-5.

If none of the above have made the light turn off, your dealer/retailer can check the vehicle. The dealer/retailer has the proper test equipment and diagnostic tools to fix any mechanical or electrical problems that might have developed.

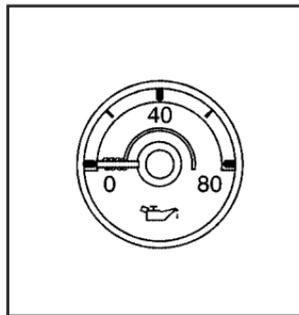
## Emissions Inspection and Maintenance Programs

Some state/provincial and local governments have or might begin programs to inspect the emission control equipment on the vehicle. Failure to pass this inspection could prevent getting a vehicle registration.

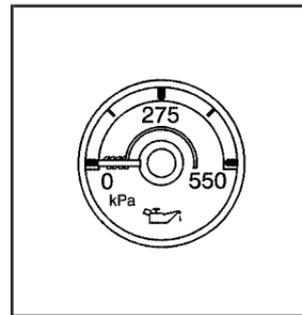
Here are some things to know to help the vehicle pass an inspection:

- The vehicle will not pass this inspection if the check engine light is on with the engine running, or if the key is in ON/RUN and the light is not on.
- The vehicle will not pass this inspection if the OBD II (on-board diagnostic) system determines that critical emission control systems have not been completely diagnosed by the system. The vehicle would be considered not ready for inspection. This can happen if the battery has recently been replaced or if the battery has run down. The diagnostic system is designed to evaluate critical emission control systems during normal driving. This can take several days of routine driving. If this has been done and the vehicle still does not pass the inspection for lack of OBD II system readiness, your dealer/retailer can prepare the vehicle for inspection.

## Oil Pressure Gage



United States



Canada

### CAUTION:

Do not keep driving if the oil pressure is low. The engine can become so hot that it catches fire. Someone could be burned. Check the oil as soon as possible and have the vehicle serviced.

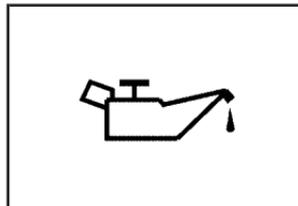
**Notice:** Lack of proper engine oil maintenance can damage the engine. The repairs would not be covered by the vehicle warranty. Always follow the maintenance schedule in this manual for changing engine oil.

The oil pressure gage shows the engine oil pressure in psi (pounds per square inch) when the engine is running. Canadian vehicles indicate pressure in kPa (kilopascals).

Oil pressure can vary with engine speed, outside temperature and oil viscosity, but readings above the low pressure zone indicate the normal operating range. When the oil pressure reaches the low pressure zone, the OIL PRESSURE LOW STOP ENGINE message appears in the Driver Information Center (DIC). See *DIC Warnings and Messages on page 3-56* and *Engine Oil on page 5-15* for more information.

A reading in the low pressure zone can be caused by a dangerously low oil level or some other problem causing low oil pressure. Check the oil as soon as possible.

## Oil Pressure Light



### CAUTION:

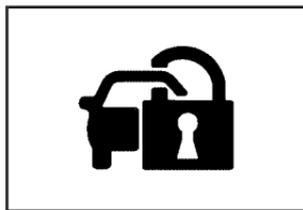
Do not keep driving if the oil pressure is low. The engine can become so hot that it catches fire. Someone could be burned. Check the oil as soon as possible and have the vehicle serviced.

**Notice:** Lack of proper engine oil maintenance can damage the engine. The repairs would not be covered by the vehicle warranty. Always follow the maintenance schedule in this manual for changing engine oil.

This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer/retailer. If the system is working normally the indicator light then goes off.

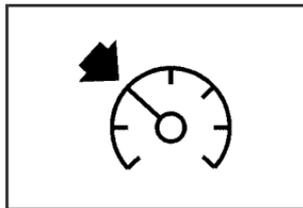
If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil and it might have some other system problem.

## Security Light



For information regarding this light and the vehicle's security system, see *Content Theft-Deterrent* on page 2-24.

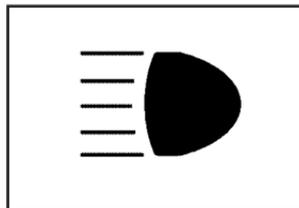
## Cruise Control Light



The cruise control light comes on whenever the cruise control is set.

The light goes out when the cruise control is turned off. See *Cruise Control* on page 3-12 for more information.

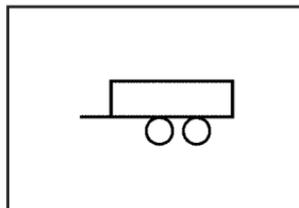
## Highbeam On Light



This light comes on when the high-beam headlamps are in use.

See *Headlamp High/Low-Beam Changer* on page 3-9 for more information.

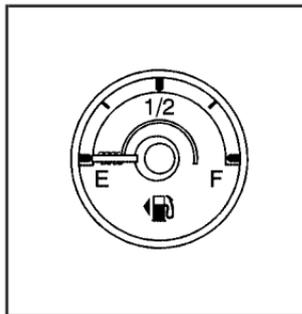
## Tow/Haul Mode Light



This light comes on when the Tow/Haul mode has been activated.

For more information, see *Tow/Haul Mode* on page 2-36.

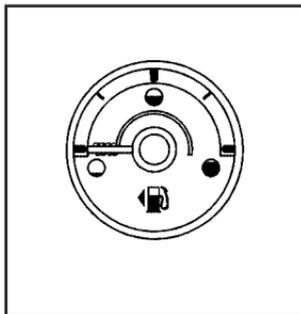
## Fuel Gage



**United States**

The fuel gage indicates about how much fuel is left when the ignition is turned on.

An arrow on the fuel gage indicates the side of the vehicle the fuel door is on.



**Canada**

The gage first indicates empty before the vehicle is out of fuel, and the vehicle's fuel tank should be filled soon.

When the fuel tank is low, the FUEL LEVEL LOW message appears in the Driver Information Center (DIC). See *DIC Warnings and Messages* on page 3-56 for more information.

Here are some situations customers may experience with the fuel gage. None of these indicate a problem with the fuel gage.

- At the gas station, the fuel pump shuts off before the gage reads full.
- It takes a little more or less fuel to fill up than the fuel gage indicated. For example, the gage may have indicated the tank was half full, but it actually took a little more or less than half the tank's capacity to fill the tank.
- The gage goes back to empty when the ignition is turned off.

## Low Fuel Warning Light



This light, under the fuel gage, comes on briefly while the engine is being started.

This light and a chime comes on when the fuel tank is low on fuel. The Driver Information Center also displays a “FUEL LEVEL LOW” message. See *DIC Warnings and Messages on page 3-56* for more information. When fuel is added this light and message should go off. If it does not, have the vehicle serviced by your dealer/retailer.

## Driver Information Center (DIC)

Your vehicle has a Driver Information Center (DIC).

The DIC displays information about your vehicle. It also displays warning messages if a system problem is detected.

All messages will appear in the DIC display located below the tachometer in the instrument panel cluster.

The DIC comes on when the ignition is on. After a short delay, the DIC will display the information that was last displayed before the engine was turned off.

For the displays available using DIC buttons, see “DIC Operation and Displays (Using DIC Buttons)” later in this section and *DIC Vehicle Customization on page 3-64*.

For the displays available using the trip odometer reset stem, see “DIC Operation and Displays (Using Trip Odometer Reset Stem)” later in this section.

## DIC Operation and Displays (Using DIC Buttons)

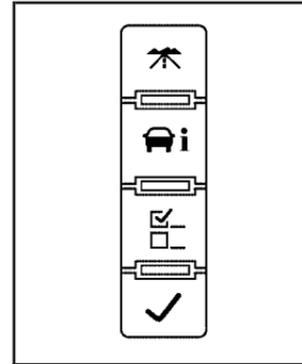
The DIC has different displays which can be accessed by pressing the DIC buttons located on the instrument panel, next to the steering wheel.

The DIC displays trip, fuel, and vehicle system information, and warning messages if a system problem is detected.

The DIC also allows some features to be customized. See *DIC Vehicle Customization on page 3-64* for more information.

You can also use the trip odometer reset stem to view some of the DIC displays. See “DIC Operation and Displays (Using Trip Odometer Reset Stem)” later in this section.

## DIC Buttons



The buttons are the trip/fuel, vehicle information, customization, and set/reset buttons. The button functions are detailed in the following pages.

 **(Trip/Fuel):** Press this button to display the odometer, trip odometer, fuel range, average economy, fuel used, timer, and transmission temperature. The compass and outside air temperature will also be shown in the display. The temperature will be shown in °F or °C depending on the units selected.

 **(Vehicle Information):** Press this button to display the oil life, units, tire pressure readings for vehicles with the Tire Pressure Monitor System (TPMS), engine hours, Remote Keyless Entry (RKE) transmitter programming, compass zone setting, and compass recalibration.

 **(Customization):** Press this button to customize the feature settings on your vehicle. See *DIC Vehicle Customization on page 3-64* for more information.

✓ **(Set/Reset):** Press this button to set or reset certain functions and to turn off or acknowledge messages on the DIC.

## Trip/Fuel Menu Items

 **(Trip/Fuel):** Press this button to scroll through the following menu items:

### Odometer

Press the trip/fuel button until ODOMETER displays. This display shows the distance the vehicle has been driven in either miles (mi) or kilometers (km). Pressing the trip odometer reset stem will also display the odometer.

To switch between English and metric measurements, see “Units” later in this section.

### Trip Odometer

Press the trip/fuel button until TRIP displays. This display shows the current distance traveled in either miles (mi) or kilometers (km) since the last reset for the trip odometer. Pressing the trip odometer reset stem will also display the trip odometer.

The trip odometer can be reset to zero by pressing the set/reset button while the trip odometer is displayed. You can also reset the trip odometer while it is displayed by pressing and holding the trip odometer reset stem.

The trip odometer has a feature called the retro-active reset. This can be used to set the trip odometer to the number of miles (kilometers) driven since the ignition was last turned on. This can be used if the trip odometer is not reset at the beginning of the trip.

To use the retro-active reset feature, press and hold the set/reset button for at least four seconds. The trip odometer will display the number of miles (mi) or kilometers (km) driven since the ignition was last turned on and the vehicle was moving. Once the vehicle begins moving, the trip odometer will accumulate mileage. For example, if the vehicle was driven 5 miles (8 km) before it is started again, and then the retro-active reset feature is activated, the display will show 5 miles (8 km). As the vehicle begins moving, the display will then increase to 5.1 miles (8.2 km), 5.2 miles (8.4 km), etc.

If the retro-active reset feature is activated after the vehicle is started, but before it begins moving, the display will show the number of miles (mi) or kilometers (km) that were driven during the last ignition cycle.

## **Fuel Range**

Press the trip/fuel button until FUEL RANGE displays. This display shows the approximate number of remaining miles (mi) or kilometers (km) the vehicle can be driven without refueling. The display will show LOW if the fuel level is low.

The fuel range estimate is based on an average of the vehicle's fuel economy over recent driving history and the amount of fuel remaining in the fuel tank. This estimate will change if driving conditions change. For example, if driving in traffic and making frequent stops, this display may read one number, but if the vehicle is driven on a freeway, the number may change even though the same amount of fuel is in the fuel tank. This is because different driving conditions produce different fuel economies. Generally, freeway driving produces better fuel economy than city driving. Fuel range cannot be reset.

## **Average Economy**

Press the trip/fuel button until AVG ECONOMY displays. This display shows the approximate average miles per gallon (mpg) or liters per 100 kilometers (L/100 km). This number is calculated based on the number of mpg (L/100 km) recorded since the last time this menu item was reset. To reset AVG ECONOMY, press and hold the set/reset button.

## **Fuel Used**

Press the trip/fuel button until FUEL USED displays. This display shows the number of gallons (gal) or liters (L) of fuel used since the last reset of this menu item. To reset the fuel used information, press and hold the set/reset button while FUEL USED is displayed.

## Timer

Press the trip/fuel button until TIMER displays. This display can be used as a timer.

To start the timer, press the set/reset button while TIMER is displayed. The display will show the amount of time that has passed since the timer was last reset, not including time the ignition is off. Time will continue to be counted as long as the ignition is on, even if another display is being shown on the DIC. The timer will record up to 99 hours, 59 minutes and 59 seconds (99:59:59) after which the display will return to zero.

To stop the timer, press the set/reset button briefly while TIMER is displayed.

To reset the timer to zero, press and hold the set/reset button while TIMER is displayed.

## Transmission Temperature

Press the trip/fuel button until TRANS TEMP displays. This display shows the temperature of the automatic transmission fluid in either degrees Fahrenheit (°F) or degrees Celsius (°C).

## Blank Display

This display shows no information.

## Vehicle Information Menu Items

 **(Vehicle Information):** Press this button to scroll through the following menu items:

### Oil Life

Press the vehicle information button until OIL LIFE REMAINING displays. This display shows an estimate of the oil's remaining useful life. If you see 99% OIL LIFE REMAINING on the display, that means 99% of the current oil life remains. The engine oil life system will alert you to change the oil on a schedule consistent with your driving conditions.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. See "CHANGE ENGINE OIL SOON" under *DIC Warnings and Messages on page 3-56*. You should change the oil as soon as you can. See *Engine Oil on page 5-15*. In addition to the engine oil life system monitoring the oil life, additional maintenance is recommended in the Maintenance Schedule in this manual. See *Scheduled Maintenance on page 6-4* for more information.

Remember, you must reset the OIL LIFE display yourself after each oil change. It will not reset itself. Also, be careful not to reset the OIL LIFE display accidentally at any time other than when the oil has just been changed.

It cannot be reset accurately until the next oil change. To reset the engine oil life system, see *Engine Oil Life System on page 5-18*.

## Units

Press the vehicle information button until UNITS displays. This display allows you to select between English or Metric units of measurement. Once in this display, press the set/reset button to select between ENGLISH or METRIC units. All of the vehicle information will then be displayed in the unit of measurement selected.

## Tire Pressure

On vehicles with the Tire Pressure Monitor System (TPMS), the pressure for each tire can be viewed in the DIC. The tire pressure will be shown in either pounds per square inch (psi) or kilopascals (kPa). Press the vehicle information button until the DIC displays FRONT TIRES PSI (kPa) LEFT ## RIGHT ##. Press the vehicle information button again until the DIC displays REAR TIRES PSI (kPa) LEFT ## RIGHT ##.

If a low or high tire pressure condition is detected by the system while driving, a message advising you to check the pressure in a specific tire will appear in the display. See *Inflation - Tire Pressure on page 5-63* and *DIC Warnings and Messages on page 3-56* for more information.

If the tire pressure display shows dashes instead of a value, there may be a problem with your vehicle. If this consistently occurs, see your dealer/retailer for service.

## Engine Hours

Press the vehicle information button until ENGINE HOURS displays. This display shows the total number of hours the engine has run.

## Relearn Remote Key

This display allows you to match Remote Keyless Entry (RKE) transmitters to your vehicle. To match an RKE transmitter to your vehicle:

1. Press the vehicle information button until PRESS ✓ TO RELEARN REMOTE KEY displays.
2. Press the set/reset button until REMOTE KEY LEARNING ACTIVE is displayed.
3. Press and hold the lock and unlock buttons on the first transmitter at the same time for about 15 seconds.

On vehicles with memory recall seats, the first transmitter learned will match driver 1 and the second will match driver 2.

A chime will sound indicating that the transmitter is matched.

4. To match additional transmitters at this time, repeat Step 3.

Each vehicle can have a maximum of eight transmitters matched to it.

5. To exit the programming mode, you must cycle the key to LOCK/OFF.

## Compass Zone Setting

This display allows for setting the compass zone. See *DIC Compass on page 3-54* for more information.

## Compass Recalibration

This display allows for calibrating the compass. See *DIC Compass on page 3-54* for more information.

## Blank Display

This display shows no information.

## DIC Operation and Displays (Using Trip Odometer Reset Stem)

The DIC has different displays which can be accessed by pressing the trip odometer reset stem located on the instrument panel cluster. Pressing the trip odometer reset stem will also turn off, or acknowledge, DIC messages.

You can use the trip odometer reset stem to view the following displays: odometer, engine hours, trip odometer, compass zone setting, compass recalibration, and display language.

## Trip Odometer Reset Stem Menu Items

### Odometer

Press the trip odometer reset stem until ODOMETER displays. This display shows the distance the vehicle has been driven in either miles (mi) or kilometers (km).

### Engine Hours

To display the ENGINE HOURS, place the ignition in LOCK/OFF or ACC/ACCESSORY, then press and hold the trip odometer reset stem for four seconds while viewing the ODOMETER. This display shows the total number of hours the engine has run.

### Trip Odometer

Press the trip odometer reset stem until TRIP displays. This display shows the current distance traveled in either miles (mi) or kilometers (km) since the last reset for the trip odometer.

The trip odometer can be reset to zero by pressing and holding the trip odometer reset stem while the trip odometer is displayed.

The trip odometer has a feature called the retro-active reset. This can be used to set the trip odometer to the number of miles (kilometers) driven since the ignition was last turned on. This can be used if the trip odometer is not reset at the beginning of the trip.

To use the retro-active reset feature, press and hold the trip odometer reset stem for at least four seconds. The trip odometer will display the number of miles (mi) or kilometers (km) driven since the ignition was last turned on and the vehicle was moving. Once the vehicle begins moving, the trip odometer will accumulate mileage. For example, if the vehicle was driven 5 miles (8 km) before it is started again, and then the retro-active reset feature is activated, the display will show 5 miles (8 km). As the vehicle begins moving, the display will then increase to 5.1 miles (8.2 km), 5.2 miles (8.4 km), etc.

### Compass Zone Setting

This display allows for setting the compass zone. See *DIC Compass on page 3-54* for more information.

### Compass Recalibration

This display allows for calibrating the compass. See *DIC Compass on page 3-54* for more information.

## Language

This display allows you to select the language in which the DIC messages will appear. To select a language:

1. Press the trip odometer reset stem until ODOMETER displays.
2. While in the ODOMETER display, press and hold the trip odometer reset stem for three seconds until the currently set language displays.
3. Continue to press and hold the trip odometer reset stem to scroll through all of the available languages. The available languages are ENGLISH (default), FRANCAIS (French), ESPANOL (Spanish), and NO CHANGE.
4. Once the desired language is displayed, release the trip odometer reset stem to set your choice.

## DIC Compass

Your vehicle may have a compass in the Driver Information Center (DIC).

## Compass Zone

The zone is set to zone eight upon leaving the factory. Your dealer/retailer will set the correct zone for your location.

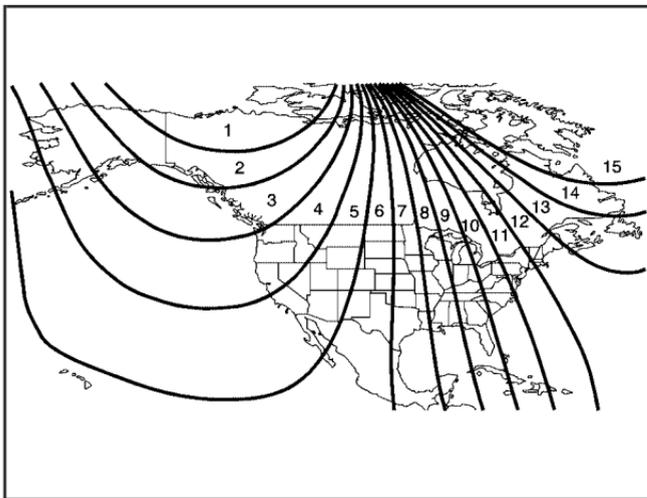
Under certain circumstances, such as during a long distance cross-country trip or moving to a new state or province, it will be necessary to compensate for compass variance by resetting the zone through the DIC if the zone is not set correctly.

Compass variance is the difference between the earth's magnetic north and true geographic north. If the compass is not set to the zone where you live, the compass may give false readings. The compass must be set to the variance zone in which the vehicle is traveling.

To adjust for compass variance, use the following procedure:

### Compass Variance (Zone) Procedure

1. Do not set the compass zone when the vehicle is moving. Only set it when the vehicle is in P (Park).  
Press the vehicle information button until PRESS ✓ TO CHANGE COMPASS ZONE displays.  
Or, if the vehicle does not have DIC buttons, press the trip odometer reset stem until CHANGE COMPASS ZONE displays.



2. Find the vehicle's current location and variance zone number on the map.  
Zones 1 through 15 are available.
3. Press the set/reset button to scroll through and select the appropriate variance zone.

4. Press the trip/fuel button until the vehicle heading, for example, N for North, is displayed in the DIC. Or, if the vehicle does not have DIC buttons, press and hold the trip odometer reset stem for two seconds to select the next available variance zone. Repeat this step until the appropriate variance zone is displayed.
5. If calibration is necessary, calibrate the compass. See "Compass Calibration Procedure" following.

### Compass Calibration

The compass can be manually calibrated. Only calibrate the compass in a magnetically clean and safe location, such as an open parking lot, where driving the vehicle in circles is not a danger. It is suggested to calibrate away from tall buildings, utility wires, manhole covers, or other industrial structures, if possible.

If CAL should ever appear in the DIC display, the compass should be calibrated.

If the DIC display does not show a heading, for example, N for North, or the heading does not change after making turns, there may be a strong magnetic field interfering with the compass. Such interference may be caused by a magnetic CB or cell phone antenna mount, a magnetic emergency light, magnetic note pad holder, or any other magnetic item. Turn off the vehicle, move the magnetic item, then turn on the vehicle and calibrate the compass.

To calibrate the compass, use the following procedure:

## Compass Calibration Procedure

1. Before calibrating the compass, make sure the compass zone is set to the variance zone in which the vehicle is located. See “Compass Variance (Zone) Procedure” earlier in this section.  
Do not operate any switches such as window, sunroof, climate controls, seats, etc. during the calibration procedure.
2. Press the vehicle information button until **PRESS ✓ TO CALIBRATE COMPAS** (Compass) displays. Or, if the vehicle does not have DIC buttons, press the trip odometer reset stem until **CALIBRATE COMPASS** displays.
3. Press the set/reset button to start the compass calibration. Or, if the vehicle does not have DIC buttons, press and hold the trip odometer reset stem for two seconds to start the compass calibration.
4. The DIC will display **CALIBRATING: DRIVE IN CIRCLES**. Drive the vehicle in tight circles at less than 5 mph (8 km/h) to complete the calibration. The DIC will display **CALIBRATION COMPLETE** for a few seconds when the calibration is complete. The DIC display will then return to the previous menu.

## DIC Warnings and Messages

Messages are displayed on the DIC to notify the driver that the status of the vehicle has changed and that some action may be needed by the driver to correct the condition. Multiple messages may appear one after another.

Some messages may not require immediate action, but you can press any of the DIC buttons on the instrument panel or the trip odometer reset stem on the instrument panel cluster to acknowledge that you received the messages and to clear them from the display.

Some messages cannot be cleared from the DIC display because they are more urgent. These messages require action before they can be cleared. You should take any messages that appear on the display seriously and remember that clearing the messages will only make the messages disappear, not correct the problem.

The following are the possible messages that can be displayed and some information about them.

### CHANGE ENGINE OIL SOON

This message displays when the engine oil needs to be changed. When you change the engine oil, be sure to reset the **CHANGE ENGINE OIL SOON** message. See *Engine Oil Life System on page 5-18* for information on how to reset the message. See *Engine Oil on page 5-15* and *Scheduled Maintenance on page 6-4* for more information.

## CHECK TIRE PRESSURE

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays when the pressure in one or more of the vehicle's tires needs to be checked. This message also displays LEFT FRONT, RIGHT FRONT, LEFT REAR, or RIGHT REAR to indicate which tire needs to be checked. You can receive more than one tire pressure message at a time. To read the other messages that may have been sent at the same time, press the set/reset button or the trip odometer reset stem. If a tire pressure message appears on the DIC, stop as soon as you can. Have the tire pressures checked and set to those shown on the Tire Loading Information label. See *Tires on page 5-57, Loading the Vehicle on page 4-44, and Inflation - Tire Pressure on page 5-63*. The DIC also shows the tire pressure values. See "DIC Operation and Displays (Using DIC Buttons)" earlier in this section. If the tire pressure is low, the low tire pressure warning light comes on. See *Tire Pressure Light on page 3-39*.

## DRIVER DOOR OPEN

This message displays and a chime sounds if the driver door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

## ENGINE HOT A/C (Air Conditioning) TURNED OFF

This message displays when the engine coolant becomes hotter than the normal operating temperature. See *Engine Coolant Temperature Gage on page 3-39*. To avoid added strain on a hot engine, the air conditioning compressor automatically turns off. When the coolant temperature returns to normal, the air conditioning compressor turns back on. You can continue to drive your vehicle.

If this message continues to appear, have the system repaired by your dealer/retailer as soon as possible to avoid damage to the engine.

## ENGINE OVERHEATED IDLE ENGINE

**Notice:** If you drive your vehicle while the engine is overheating, severe engine damage may occur. If an overheat warning appears on the instrument panel cluster and/or DIC, stop the vehicle as soon as possible. See *Engine Overheating on page 5-33* for more information.

This message displays when the engine coolant temperature is too hot. Stop and allow the vehicle to idle until it cools down. See *Engine Coolant Temperature Gage on page 3-39*.

See *Overheated Engine Protection Operating Mode on page 5-35* for information on driving to a safe place in an emergency.

## **ENGINE POWER IS REDUCED**

This message displays and a chime sounds when the cooling system temperature gets too hot and the engine further enters the engine coolant protection mode. See *Engine Overheating on page 5-33* for further information.

This message also displays when the vehicle's engine power is reduced. Reduced engine power can affect the vehicle's ability to accelerate. If this message is on, but there is no reduction in performance, proceed to your destination. The performance may be reduced the next time the vehicle is driven. The vehicle may be driven at a reduced speed while this message is on, but acceleration and speed may be reduced. Anytime this message stays on, the vehicle should be taken to your dealer/retailer for service as soon as possible.

## **FUEL LEVEL LOW**

This message displays and a chime sounds if the fuel level is low. Refuel as soon as possible. See *Fuel Gage on page 3-45* and *Fuel on page 5-5* for more information.

## **HEATED WASHER FLUID SYSTEM OFF**

This message displays when the heated windshield washer has been turned off. See *Windshield Washer on page 3-10* for more information.

## **HEATING WASH FLUID WASH WIPES PENDING**

This message displays when the heated windshield washer system is heating the fluid. See *Windshield Washer on page 3-10* for more information.

## **HOOD OPEN**

This message displays and a chime sounds if the hood is not fully closed. Stop and turn off the vehicle, check the hood for obstructions, and close the hood again. Check to see if the message still appears on the DIC.

## **ICE POSSIBLE DRIVE WITH CARE**

This message displays when ice conditions are possible.

## **LEFT REAR DOOR OPEN**

This message displays and a chime sounds if the driver side rear door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

## OIL PRESSURE LOW STOP ENGINE

**Notice:** If you drive your vehicle while the engine oil pressure is low, severe engine damage may occur. If a low oil pressure warning appears on the Driver Information Center (DIC), stop the vehicle as soon as possible. Do not drive the vehicle until the cause of the low oil pressure is corrected.

See *Engine Oil on page 5-15* for more information.

This message displays if low oil pressure levels occur. Stop the vehicle as soon as safely possible and do not operate it until the cause of the low oil pressure has been corrected. Check the oil as soon as possible and have your vehicle serviced by your dealer/retailer. See *Engine Oil on page 5-15*.

## PASSENGER DOOR OPEN

This message displays and a chime sounds if the front passenger door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

## REAR ACCESS OPEN

On the SUV, this message displays and a chime sounds if the liftgate is open while the ignition is in ON/RUN. Turn off the vehicle and check the liftgate. Restart the vehicle and check for the message on the DIC display.

On the SUT, this message displays if the midgate is open or one or both of the midgate latches are not fully closed. Turn off the vehicle and check that the midgate and the latches are closed. Restart the vehicle and check for the message on the DIC display.

## REMOTE KEY LEARNING ACTIVE

This message displays while you are matching a Remote Keyless Entry (RKE) transmitter to your vehicle. See “Matching Transmitter(s) to Your Vehicle” under *Remote Keyless Entry (RKE) System Operation on page 2-5* and “DIC Operation and Displays (Using DIC Buttons)” earlier in this section for more information.

## REPLACE BATTERY IN REMOTE KEY

This message displays if a Remote Keyless Entry (RKE) transmitter battery is low. The battery needs to be replaced in the transmitter. See “Battery Replacement” under *Remote Keyless Entry (RKE) System Operation on page 2-5*.

## RIGHT REAR DOOR OPEN

This message displays and a chime sounds if the passenger side rear door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

## SERVICE 4 WHEEL DRIVE (Full-Time Four-Wheel Drive)

This message displays if a problem occurs with the Full-Time Four-Wheel Drive system. If this message appears, stop as soon as possible and turn off the vehicle. Restart the vehicle and check for the message on the DIC display. If the message is still displayed, or appears again when you begin driving, there is a problem with the Full-Time Four-Wheel Drive system. See your dealer/retailer for service.

## SERVICE AIR BAG

This message displays if there is a problem with the airbag system. Have your dealer/retailer inspect the system for problems. See *Airbag Readiness Light on page 3-32* and *Airbag System on page 1-67* for more information.

## SERVICE BATTERY CHARGING SYSTEM

On some vehicles, this message displays if there is a problem with the battery charging system. Under certain conditions, the charging system light may also turn on in the instrument panel cluster. See *Charging System Light on page 3-35*. Driving with this problem could drain the battery. Turn off all unnecessary accessories. Have the electrical system checked as soon as possible. See your dealer/retailer.

## SERVICE BRAKE SYSTEM

This message displays along with the brake system warning light if there is a problem with the brake system. See *Brake System Warning Light on page 3-37*. If this message appears, stop as soon as possible and turn off the vehicle. Restart the vehicle and check for the message on the DIC display. If the message is still displayed or appears again when you begin driving, the brake system needs service as soon as possible. See your dealer/retailer.

## SERVICE BRAKES SOON

This message displays if there is a problem with the brake system. If this message appears, stop as soon as possible and turn off the vehicle. Restart the vehicle and check for the message on the DIC display. If the message is still displayed or appears again when you begin driving, the brake system needs service. See your dealer/retailer.

## SERVICE STABILITRAK

This message displays when there may be a problem with the StabiliTrak<sup>®</sup> system. If you see this message, try to reset the system. Stop; turn off the engine for at least 15 seconds; then start the engine again. If this message still comes on, it means there is a problem. You should see your dealer/retailer for service. The vehicle is safe to drive, however, you do not have the benefit of StabiliTrak, so reduce your speed and drive accordingly.

## SERVICE SUSPENSION SYSTEM

On some models, this message displays if a problem occurs with the suspension system. If this message appears, stop as soon as possible and turn off the vehicle. Restart the vehicle and check for the message on the DIC display. If the message is still displayed, or appears again when you begin driving, there is a problem with the air suspension system. See your dealer/retailer for service.

## SERVICE THEFT DETERRENT SYSTEM

This message displays when there is a problem with the theft-deterrent system. The vehicle may or may not restart so you may want to take the vehicle to your dealer/retailer before turning off the engine. See *PASS-Key<sup>®</sup> III+ Electronic Immobilizer Operation on page 2-26* for more information.

## SERVICE TIRE MONITOR SYSTEM

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays if a part on the TPMS is not working properly. The tire pressure light also flashes and then remains on during the same ignition cycle. See *Tire Pressure Light on page 3-39*. Several conditions may cause this message to appear. See *Tire Pressure Monitor Operation on page 5-66* for more information. If the warning comes on and stays on, there may be a problem with the TPMS. See your dealer/retailer.

## SERVICE TRACTION CONTROL

This message displays when there is a problem with the Traction Control System (TCS). When this message displays, the system will not limit wheel spin. Adjust your driving accordingly. See your dealer/retailer for service. See *Traction Control System (TCS) on page 4-9* and *StabiliTrak<sup>®</sup> System on page 4-6* for more information.

## STABILITRAK OFF

This message displays when you turn off StabiliTrak, or when the stability control has been automatically disabled. To limit wheel spin and realize the full benefits of the stability enhancement system, you should normally leave StabiliTrak on. However, you should turn StabiliTrak off if your vehicle gets stuck in sand, mud, ice, or snow and you want to rock your vehicle to attempt to free it, or if you are driving in extreme off-road conditions and require more wheel spin. See *If Your Vehicle is Stuck in Sand, Mud, Ice, or Snow on page 4-39*. To turn the StabiliTrak system on or off, see *StabiliTrak® System on page 4-6*.

There are several conditions that can cause this message to appear.

- The message displays if an engine or vehicle related problem has been detected and the vehicle needs service. See your dealer/retailer.
- The message also displays if the vehicle is shifted into 4LO.

The message turns off as soon as the conditions that caused the message to be displayed are no longer present.

## TIGHTEN GAS CAP

This message may display along with the check engine light on the instrument panel cluster if the vehicle's fuel cap is not tightened properly. See *Malfunction Indicator Lamp on page 3-40*. Reinstall the fuel cap fully. See *Filling the Tank on page 5-8*. The diagnostic system can determine if the fuel cap has been left off or improperly installed. A loose or missing fuel cap allows fuel to evaporate into the atmosphere. A few driving trips with the cap properly installed should turn this light and message off.

## TIRE LEARNING ACTIVE

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays when the TPMS is re-learning the tire positions on your vehicle. The tire positions must be re-learned after rotating the tires or after replacing a tire or sensor. See *Tire Inspection and Rotation on page 5-69*, *Tire Pressure Monitor System on page 5-64*, and *Inflation - Tire Pressure on page 5-63* for more information.

## TRACTION CONTROL OFF

This message displays when you turn off the Traction Control System (TCS) or when the TCS has been automatically disabled. Adjust your driving accordingly. See *Traction Control System (TCS) on page 4-9* and *StabiliTrak® System on page 4-6* for more information.

TCS may be automatically disabled due to overheating, which could occur if the TCS activates continuously for an extended period of time.

## TRANSMISSION HOT IDLE ENGINE

**Notice:** If you drive your vehicle while the transmission fluid is overheating and the transmission temperature warning is displayed on the instrument panel cluster and/or DIC, you can damage the transmission. This could lead to costly repairs that would not be covered by your warranty. Do not drive your vehicle with overheated transmission fluid or while the transmission temperature warning is displayed.

This message displays along with a continuous chime if the transmission fluid in the vehicle gets hot. Driving with the transmission fluid temperature high can cause damage to the vehicle. Stop the vehicle and let it idle to allow the transmission to cool. This message clears and the chime stops when the fluid temperature reaches a safe level.

## TURN SIGNAL ON

This message displays and a chime sounds if a turn signal is left on for 3/4 of a mile (1.2 km). Move the turn signal/multifunction lever to the off position.

## WASHER FLUID LOW ADD FLUID

This message displays when the windshield washer fluid is low. Fill the windshield washer fluid reservoir as soon as possible. See *Engine Compartment Overview on page 5-14* for the location of the windshield washer fluid reservoir. Also, see *Windshield Washer Fluid on page 5-37* for more information.

## DIC Vehicle Customization

Your vehicle may have customization capabilities that allow you to program certain features to one preferred setting. Customization features can only be programmed to one setting on the vehicle and cannot be programmed to a preferred setting for two different drivers.

All of the customization options may not be available on your vehicle. Only the options available will be displayed on the DIC.

The default settings for the customization features were set when your vehicle left the factory, but may have been changed from their default state since then.

The customization preferences are automatically recalled.

To change customization preferences, use the following procedure.

## Entering the Feature Settings Menu

1. Turn the ignition on and place the vehicle in P (Park).  
To avoid excessive drain on the battery, it is recommended that the headlamps are turned off.
2. Press the customization button to scroll through the available customizable options.

## Feature Settings Menu Items

The following are customization features that allow you to program settings to the vehicle:

### DISPLAY IN ENGLISH

This feature will only display if a language other than English has been set. This feature allows you to change the language in which the DIC messages appear to English.

Press the customization button until the PRESS ✓ TO DISPLAY IN ENGLISH screen appears on the DIC display. Press the set/reset button once to display all DIC messages in English.

## DISPLAY LANGUAGE

This feature allows you to select the language in which the DIC messages will appear.

Press the customization button until the DISPLAY LANGUAGE screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**ENGLISH (default):** All messages will appear in English.

**FRANCAIS:** All messages will appear in French.

**ESPAÑOL:** All messages will appear in Spanish.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

You can also change the language by pressing the trip odometer reset stem. See “Language” under DIC Operation and Displays (Without DIC Buttons) earlier in this section for more information.

## AUTO DOOR LOCK

This feature allows you to select when the vehicle's doors will automatically lock. See *Programmable Automatic Door Locks on page 2-11* for more information.

Press the customization button until AUTO DOOR LOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**SHIFT OUT OF PARK (default):** The doors will automatically lock when the vehicle is shifted out of P (Park).

**AT VEHICLE SPEED:** The doors will automatically lock when the vehicle speed is above 8 mph (13 km/h) for three seconds.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## AUTO DOOR UNLOCK

This feature allows you to select whether or not to turn off the automatic door unlocking feature. It also allows you to select which doors and when the doors will automatically unlock. See *Programmable Automatic Door Locks on page 2-11* for more information.

Press the customization button until AUTO DOOR UNLOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF:** None of the doors will automatically unlock.

**DRIVER AT KEY OUT:** Only the driver's door will unlock when the key is taken out of the ignition.

**DRIVER IN PARK:** Only the driver's door will unlock when the vehicle is shifted into P (Park).

**ALL AT KEY OUT:** All of the doors will unlock when the key is taken out of the ignition.

**ALL IN PARK (default):** All of the doors will unlock when the vehicle is shifted into P (Park).

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## REMOTE DOOR LOCK

This feature allows you to select the type of feedback you will receive when locking the vehicle with the Remote Keyless Entry (RKE) transmitter. You will not receive feedback when locking the vehicle with the RKE transmitter if the doors are open. See *Remote Keyless Entry (RKE) System Operation on page 2-5* for more information.

Press the customization button until REMOTE DOOR LOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF:** There will be no feedback when you press the lock button on the RKE transmitter.

**LIGHTS ONLY:** The exterior lamps will flash when you press the lock button on the RKE transmitter.

**HORN ONLY:** The horn will sound on the second press of the lock button on the RKE transmitter.

**HORN & LIGHTS (default):** The exterior lamps will flash when you press the lock button on the RKE transmitter, and the horn will sound when the lock button is pressed again within five seconds of the previous command.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## REMOTE DOOR UNLOCK

This feature allows you to select the type of feedback you will receive when unlocking the vehicle with the Remote Keyless Entry (RKE) transmitter. You will not receive feedback when unlocking the vehicle with the RKE transmitter if the doors are open. See *Remote Keyless Entry (RKE) System Operation on page 2-5* for more information.

Press the customization button until REMOTE DOOR UNLOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**LIGHTS OFF:** The exterior lamps will not flash when you press the unlock button on the RKE transmitter.

**LIGHTS ON (default):** The exterior lamps will flash when you press the unlock button on the RKE transmitter.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## DELAY DOOR LOCK

This feature allows you to select whether or not the locking of the vehicle's doors and liftgate will be delayed. When locking the doors and liftgate with the power door lock switch or the Remote Keyless Entry (RKE) transmitter and a door or the liftgate is open, this feature will delay locking the doors and liftgate until five seconds after the last door is closed. You will hear three chimes to signal that the delayed locking feature is in use. The key must be out of the ignition for this feature to work. You can temporarily override delayed locking by pressing the power door lock switch or the RKE transmitter a second time. See *Delayed Locking on page 2-11* for more information.

Press the customization button until DELAY DOOR LOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF:** There will be no delayed locking of the vehicle's doors.

**ON (default):** The doors will not lock until five seconds after the last door or the liftgate is closed.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## EXIT LIGHTING

This feature allows you to select the amount of time you want the exterior lamps to remain on when it is dark enough outside. This happens after the key is turned from ON/RUN to LOCK/OFF.

Press the customization button until EXIT LIGHTING appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF:** The exterior lamps will not turn on.

**30 SECONDS (default):** The exterior lamps will stay on for 30 seconds.

**1 MINUTE:** The exterior lamps will stay on for one minute.

**2 MINUTES:** The exterior lamps will stay on for two minutes.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## APPROACH LIGHTING

This feature allows you to select whether or not to have the exterior lights turn on briefly during low light periods after unlocking the vehicle using the Remote Keyless Entry (RKE) transmitter.

Press the customization button until APPROACH LIGHTING appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF:** The exterior lights will not turn on when you unlock the vehicle with the RKE transmitter.

**ON (default):** If it is dark enough outside, the exterior lights will turn on briefly when you unlock the vehicle with the RKE transmitter.

The lights will remain on for 20 seconds or until the lock button on the RKE transmitter is pressed, or the vehicle is no longer off. See *Remote Keyless Entry (RKE) System Operation on page 2-5* for more information.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## CHIME VOLUME

This feature allows you to select the volume level of the chime.

Press the customization button until CHIME VOLUME appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**NORMAL:** The chime volume will be set to a normal level.

**LOUD:** The chime volume will be set to a loud level.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

There is no default for chime volume. The volume will stay at the last known setting.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## PARK TILT MIRRORS

If your vehicle has this feature, it allows you to select whether or not the outside mirror(s) will automatically tilt down when the vehicle is shifted into R (Reverse). See *Outside Automatic Dimming Mirror on page 2-48* for more information.

Press the customization button until PARK TILT MIRRORS appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF (default):** Neither outside mirror will be tilted down when the vehicle is shifted into R (Reverse).

**DRIVER MIRROR:** The driver's outside mirror will be tilted down when the vehicle is shifted into R (Reverse).

**PASSENGER MIRROR:** The passenger's outside mirror will be tilted down when the vehicle is shifted into R (Reverse).

**BOTH MIRRORS:** The driver's and passenger's outside mirrors will be tilted down when the vehicle is shifted into R (Reverse).

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## EASY EXIT RECALL

If your vehicle has this feature, it allows you to select your preference for the automatic easy exit seat feature. See *Memory Seat and Mirrors on page 1-6* for more information.

Press the customization button until EASY EXIT RECALL appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**DOOR BUTTON ONLY:** No automatic seat exit recall will occur. The recall will only occur after pressing the easy exit seat button.

**BUTTON & KEY OUT (default):** If the features are enabled through the EASY EXIT SETUP menu, the driver's seat will move back, and if the vehicle has the power tilt wheel steering feature, the power steering column will move up when the key is removed from the ignition or after pressing the easy exit seat button.

The automatic easy exit seat movement will only occur one time after the key is removed from the ignition. If the automatic movement has already occurred, and you put the key back in the ignition and remove it again, the seat and steering column will stay in the original exit position, unless a memory recall took place prior to removing the key again.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## EASY EXIT SETUP

If your vehicle has this feature, it allows you to select which areas will recall with the automatic easy exit seat feature. It also allows you to turn off the automatic easy exit feature. See *Memory Seat and Mirrors on page 1-6* and "EASY EXIT RECALL" earlier for more information.

Press the customization button until EASY EXIT SETUP appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the menu up/down button to scroll through the following settings:

**OFF:** No automatic seat exit will recall.

**SEAT ONLY:** The driver's seat will recall.

**TILT ONLY:** The steering wheel tilt feature will recall.

**ALL (default):** The driver's seat and the steering wheel tilt feature will recall.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## MEMORY SEAT RECALL

If your vehicle has this feature, it allows you to select your preference for the remote memory seat recall feature. See *Memory Seat and Mirrors on page 1-6* for more information.

Press the customization button until MEMORY SEAT RECALL appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF (default):** No remote memory seat recall will occur.

**ON:** The driver's seat and, on some vehicles, the outside mirrors will automatically move to the stored driving position when the unlock button on the Remote Keyless Entry (RKE) transmitter is pressed. See "Relearn Remote Key" under *DIC Operation and Displays (Using DIC Buttons) on page 3-47* or *DIC Operation and Displays (Using Trip Odometer Reset Stem) on page 3-52* for more information on matching transmitters to driver ID numbers.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## REMOTE START

If your vehicle has this feature, it allows you to turn the remote start off or on. The remote start feature allows you to start the engine from outside of the vehicle using the Remote Keyless Entry (RKE) transmitter. See *Remote Vehicle Start on page 2-7* for more information.

Press the customization button until REMOTE START appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**OFF:** The remote start feature will be disabled.

**ON (default):** The remote start feature will be enabled.

**NO CHANGE:** No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## FACTORY SETTINGS

This feature allows you to set all of the customization features back to their factory default settings.

Press the customization button until **FACTORY SETTINGS** appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

**RESTORE ALL (default):** The customization features will be set to their factory default settings.

**DO NOT RESTORE:** The customization features will not be set to their factory default settings.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

## EXIT FEATURE SETTINGS

This feature allows you to exit the feature settings menu.

Press the customization button until **PRESS ✓ TO EXIT FEATURE SETTINGS** appears in the DIC display. Press the set/reset button once to exit the menu.

If you do not exit, pressing the customization button again will return you to the beginning of the feature settings menu.

## Exiting the Feature Settings Menu

The feature settings menu will be exited when any of the following occurs:

- The vehicle is no longer in ON/RUN.
- The trip/fuel or vehicle information DIC buttons are pressed.
- The end of the feature settings menu is reached and exited.
- A 40 second time period has elapsed with no selection made.

## Audio System(s)

Determine which radio the vehicle has and read the following pages to become familiar with its features.

### CAUTION:

Taking your eyes off the road for extended periods could cause a crash resulting in injury or death to you or others. Do not give extended attention to entertainment tasks while driving.

This system provides access to many audio and non audio listings.

To minimize taking your eyes off the road while driving, do the following while the vehicle is parked:

- Become familiar with the operation and controls of the audio system.
- Set up the tone, speaker adjustments, and preset radio stations.

For more information, see *Defensive Driving on page 4-2*.

**Notice: Contact your dealer/retailer before adding any equipment.**

**Adding audio or communication equipment could interfere with the operation of the vehicle's engine, radio, or other systems, and could damage them. Follow federal rules covering mobile radio and telephone equipment.**

The vehicle has Retained Accessory Power (RAP). With RAP, the audio system can be played even after the ignition is turned off. See *Retained Accessory Power (RAP) on page 2-29* for more information.

## Setting the Clock

### MP3 Radio with a Single CD and DVD Player

If the vehicle has a radio with a single CD and DVD player, it has a  button for setting the time and date.

To set the time and date:

1. Press the  button and the HR, MIN, MM, DD, YYYY (hour, minute, month, day, and year) displays.
2. Press the pushbutton located under any one of the labels to change. Every time the pushbutton is pressed again, the time or the date if selected, increases by one.
  - Another way to increase the time or date, is to press the right  SEEK arrow or the  FWD (forward) button.
3. To decrease, press the left  SEEK arrow or the  REV (reverse) button, or turn the  knob, located on the upper right side of the radio, to adjust the selected setting.

## Changing the Time and Date Default Settings

To change the time default setting from 12 hours to 24 hours or change the date default setting from month/day/year to day/month/year.

To change the time or date default settings:

1. Press the  button and then the pushbutton located under the forward arrow that is currently displayed on the radio screen until the time 12H (hour) and 24H (hour), and the date MM/DD (month and day) and DD/MM (day and month) are displayed.
2. Press the pushbutton located under the desired option.
3. Press the  button again to apply the selected default, or let the screen time out.

## MP3 Radio with a Six-Disc CD Player

If the vehicle has a radio with a six-disc CD player, it has a MENU button instead of the  button to set the time and date.

To set the time and date:

1. Press the MENU button. Once the  option displays, press the pushbutton located under that label. The HR, MIN, MM, DD, YYYY (hour, minute, month, day, and year) displays.
2. Press the pushbutton located under any one of the labels to change. Every time the pushbutton is pressed again, the time or the date if selected, increases by one.
  - Another way to increase the time or date, is to press the right  SEEK arrow or the  FWD (forward) button.
  - To decrease, press the left  SEEK arrow or the  REV (reverse) button, or turn the  knob, located on the upper right side of the radio, to adjust the selected setting.

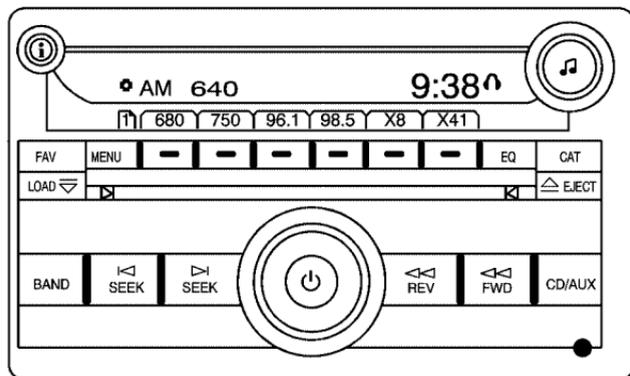
## Changing the Time and Date Default Settings

To change the time default setting from 12 hours to 24 hours or change the date default setting from month/day/year to day/month/year.

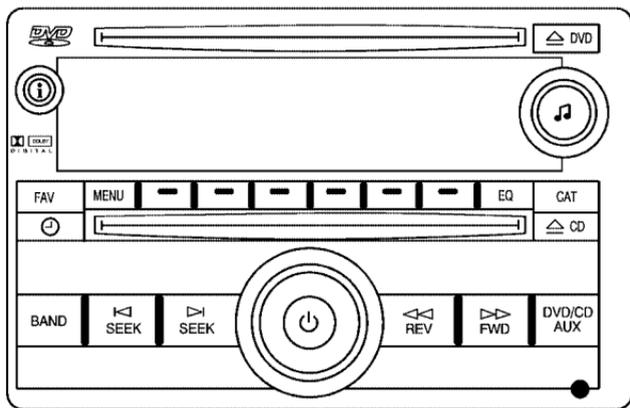
To change the time or date default settings:

1. Press the MENU button. Once the  option displays, press the pushbutton located under the forward arrow that is currently displayed on the radio screen until the 12H (hour) and 24H (hour), and the date MM/DD (month and day) and DD/MM (day and month) displays.
2. Press the pushbutton located under the desired option.
3. Press the MENU button again to apply the selected default, or let the screen time out.

## Radio(s)



Radio with Six-Disc CD



**Radio with CD and DVD**

The vehicle has one of these radios for its audio system.

## **Radios with CD and DVD**

Radios with CD and DVD have a Bose® Cabin Surround® System. Some of its features are explained later in this section under, “Adjusting the Speakers (Balance/Fade)”.

If the vehicle has a Rear Seat Entertainment (RSE) system, it has a CD/DVD radio. See *Rear Seat Entertainment (RSE) System* on page 3-118 for more information on the vehicle’s RSE system.

The DVD player is the top slot on the radio faceplate. The player is capable of reading the DTS programmed DVD Audio or DVD Video media, (DTS and DTS Digital Surround are registered trademarks of Digital Theater Systems, Inc.).

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

## **Radio Data System (RDS)**

The audio system has a Radio Data System (RDS). The RDS feature is available for use only on FM stations that broadcast RDS information. This system relies upon receiving specific information from these stations and only works when the information is available. While the radio is tuned to an FM-RDS station, the station name or call letters displays. In rare cases, a radio station could broadcast incorrect information that causes the radio features to work improperly. If this happens, contact the radio station.

## XM™ Satellite Radio Service

XM is a satellite radio service that is based in the 48 contiguous United States and 10 Canadian provinces. XM Satellite Radio has a wide variety of programming and commercial-free music, coast-to-coast, and in digital-quality sound. During your trial or when you subscribe, you will get unlimited access to XM Radio Online for when you are not in the vehicle. A service fee is required to receive the XM service. For more information, contact XM at [xmradio.com](http://xmradio.com) or call 1-800-929-2100 in the U.S. and [xmradio.ca](http://xmradio.ca) or call 1-877-438-9677 in Canada.

## Playing the Radio

 **(Power/Volume):** Press this knob to turn the system on and off.

Turn this (volume) knob clockwise or counterclockwise to increase or decrease the volume.

**Speed Compensated Volume (SCV) (Radio with Six-Disc CD Player):** Radios with Speed Compensated Volume (SCV) automatically adjusts the radio volume to compensate for road and wind noise as the vehicle speeds up or slows down. The volume level should be consistent while driving.

To activate SCV:

1. Set the radio volume to the desired level.
2. Press the MENU button to display the radio setup menu.
3. Press the pushbutton under the AUTO VOLUM (automatic volume) label on the radio displays.
4. Press the pushbutton under the desired Speed Compensated Volume setting (OFF, Low, Med, or High) to select the level of radio volume compensation. The display times out after approximately 10 seconds. Each higher setting increases the audio volume to compensate for faster vehicle speeds.

**Noise Compensated Technology (Radio with CD and DVD):** Radio's with a Bose® Audio System include Bose AudioPilot® noise compensation technology. When turned ON, AudioPilot® continuously adjusts the audio system equalization, to compensate for background noise, so that the music always sounds the same at the set volume level.

This feature is most effective at lower radio volume settings where background noise can affect how well the music is heard. At higher volume settings, where the music is much louder than the background noise, there might be little or no adjustments by AudioPilot®.

To activate AudioPilot®:

1. Set the radio volume to the desired level.
2. Press the MENU button to display the radio setup menu.
3. Press the pushbutton under the AUTO VOLUM label on the radio display.
4. Press the pushbutton under the ON label. The display times out after approximately 10 seconds.

For additional information on AudioPilot®, please visit [bose.com/audiopilot](http://bose.com/audiopilot).

## Finding a Station

**BAND:** Press this button to switch between AM, FM, or XM (if equipped). The selection displays.

**🎵 (Tune):** Turn this knob to select radio stations.

**⏪ SEEK ⏩ :** Press either SEEK arrow to go to the previous or to the next station and stay there.

To scan stations, press and hold either SEEK arrow for a few seconds until a beep sounds. The radio goes to a station, plays for a few seconds, then goes to the next station. Press either SEEK arrow again to stop scanning.

The radio only seeks and scans stations with a strong signal that are in the selected band.

**ℹ (Information) (XM Satellite Radio Service, MP3, and RDS Features):** Press to switch the display between the radio station frequency and the time. When the ignition is in the OFF position, press **ℹ** to display the time. For vehicles with XM, MP3, WMA or RDS features, press **ℹ** to display additional text information related to the current FM-RDS or XM station; or CD, MP3 or WMA song. If information is available during XM, CD, MP3 or WMA playback, the song title information displays on the top line of the display and artist information displays on the bottom line. When information is not available, "NO INFO" displays.

## Storing a Radio Station as a Favorite

Drivers are encouraged to set up their radio station favorites while the vehicle is parked. Tune to favorite stations using the presets, favorites button, and steering wheel controls, if the vehicle has this feature. See *Defensive Driving on page 4-2*.

**FAV (Favorites):** A maximum of 36 stations can be programmed as favorites using the six pushbuttons positioned below the radio station frequency labels and by using the radio favorites page button (FAV button). Press the FAV button to go through up to six pages of favorites, each having six favorite stations available per page. Each page of favorites can contain any combination of AM, FM, or XM (if equipped) stations.

The balance/fade and tone settings that were previously adjusted, are stored with the favorite stations.

To store a station as a favorite, perform the following steps:

1. Tune to the desired radio station.
2. Press the FAV button to display the page where the station is to be stored.

3. Press and hold one of the six pushbuttons until a beep sounds. When that pushbutton is pressed and released, the station that was set, returns.
4. Repeat the steps for each pushbutton radio station to store as a favorite.

The number of favorites pages can be setup using the MENU button. To setup the number of favorites pages, perform the following steps:

1. Press the MENU button to display the radio setup menu.
2. Press the pushbutton located below the FAV 1-6 label.
3. Select the desired number of favorites pages by pressing the pushbutton located below the displayed page numbers.
4. Press the FAV button, or let the menu time out, to return to the original main radio screen showing the radio station frequency labels and to begin the process of programming favorites for the chosen amount of numbered pages.

## Setting the Tone (Bass/Midrange/Treble)

**BASS/MID/TREB (Bass, Midrange, or Treble):** To adjust bass, midrange, or treble, press the  knob until the tone control labels display. Continue pressing to highlight the desired label, or press the pushbutton positioned under the desired label. Turn the  knob clockwise or counterclockwise to adjust the highlighted setting, or adjust the highlighted setting by pressing either SEEK arrow,  FWD (forward), or  REV (reverse) button until the desired levels are obtained. If a station's frequency is weak or if there is static, decrease the treble.

To quickly adjust bass, midrange, or treble to the middle position, press the pushbutton positioned under the BASS, MID, or TREB label for more than two seconds. A beep sounds and the level adjusts to the middle position.

To quickly adjust all tone and speaker controls to the middle position, press the  knob for more than two seconds.

**EQ (Equalization) (Radio with Six-Disc CD Player):** Press this button to choose bass and treble equalization settings designed for different types of music. Selecting MANUAL or changing bass or treble, returns the EQ to the manual bass and treble settings.

**EQ (Equalization) (Radio with CD and DVD):** Press to change Digital Signal Processing (DSP) settings (Bose® sound systems only). DSP settings provide a choice of different listening experiences.

The following DSP settings are available:

- **Normal** — Select this setting to adjust the audio for normal mode. This provides the best sound quality for all seating positions.
- **Driver** — Select this setting to adjust the audio for the driver to receive the best possible sound quality.
- **Rear** — Select this setting to adjust the audio for the rear seat passengers to receive the best possible sound quality.
- **Surround (Centerpoint®)** — Select this setting to enable Bose Centerpoint®. Centerpoint® signal processing circuitry produces a surround sound listening experience from a CD or XM stereo digital audio source. Centerpoint® delivers five independent audio channels from conventional two channel stereo recordings. (Not available for AM, FM.)

## Adjusting the Speakers (Balance/Fade)

**BAL/FADE (Balance/Fade):** To adjust balance or fade, press the  knob until the speaker control labels display. Continue pressing to highlight the desired label, or press the pushbutton positioned under the desired label. Turn the  knob clockwise or counterclockwise to adjust the highlighted setting, or press either SEEK arrow,  FWD, or  REV button until the desired levels are obtained.

To quickly adjust balance or fade to the middle position, press the pushbutton positioned under the BAL or FADE label for more than two seconds. A beep sounds and the level adjusts to the middle position.

To quickly adjust all speaker and tone controls to the middle position, press the  knob for more than two seconds.

## Finding a Category (CAT) Station

**CAT (Category):** The CAT button is used to find XM stations when the radio is in the XM mode. To find XM channels within a desired category, perform the following:

1. Press the BAND button until the XM frequency displays. Press the CAT button to display the category labels. Continue pressing the CAT button until the desired category name displays.
  - Radios with CD and DVD can also navigate the category list by pressing the  REV button or the  FWD button.
2. Press either of the two buttons below the desired category label to immediately tune to the first XM station associated with that category.
3. Turn the  knob, press the buttons below the right or left arrows displayed, or press either SEEK arrow to go to the previous or to the next XM station within the selected category.
4. To exit the category search mode, press the FAV button or BAND button to display the favorites again.

Undesired XM categories can be removed through the setup menu. To remove an undesired category, perform the following:

1. Press the MENU button to display the radio setup menu.
2. Press the pushbutton located below the XM CAT label.
3. Turn the  knob to display the category to be removed.
4. Press the pushbutton located under the Remove label until the category name along with the word Removed displays.
5. Repeat the steps to remove more categories.

Removed categories can be restored by pressing the pushbutton under the Add label when a removed category is displayed or by pressing the pushbutton under the Restore All label.

Categories cannot be removed or added while the vehicle is moving faster than 5 mph (8 km/h).

## Radio Messages

**Calibration Error:** The audio system has been calibrated for the vehicle from the factory. If Calibration Error displays, it means that the radio has not been configured properly for the vehicle and it must be returned to your dealer/retailer for service.

**Locked:** This message displays when the THEFTLOCK® system has locked up the radio. Take the vehicle to your dealer/retailer for service.

If any error occurs repeatedly or if an error cannot be corrected, contact your dealer/retailer.

### Radio Messages for XM Only

See *XM Radio Messages* on page 3-105 later in this section for further detail.

## Playing CD(s) (Six-Disc CD Player)

**LOAD** : Press this button to load CDs into the CD player. This CD player holds up to six CDs.

To insert one CD, do the following:

1. Press and release the **LOAD**  button, Load Disc and then Insert Disc 1 displays.
2. Insert the CD partway into the slot, label side up. Loading Disc 1 displays as the disc is being pulled into the player.
3. Once the CD is loaded, Disc 1 and Track 1 displays as the CD starts playback.

To insert multiple CDs, do the following:

1. Press and hold the  button for two seconds. A beep sounds and Load All Discs displays.
2. Follow the displayed instruction on when to insert the discs. The CD player takes up to six CDs.
3. Press the  button again to cancel loading more CDs.

If the ignition or radio is turned off with a CD in the player it stays in the player. When the ignition or radio is turned on, the CD starts to play where it stopped, if it was the last selected audio source.

When the CD is inserted, the CD symbol displays. As each new track starts to play, the track number displays.

The CD player can play the smaller 3 inch (8 cm) single CDs with an adapter ring. Full-size CDs and the smaller CDs are loaded in the same manner.

## Playing a CD (In Either the DVD or CD Slot)

Insert a CD partway into the slot, label side up. The player pulls it in and the CD should begin playing (loading a disc into the system, depending on media type and format ranges from 5 to 20 seconds for a CD, and up to 30 seconds for a DVD to begin playing).

If the ignition or radio is turned off, with a CD in the player, it stays in the player. When the ignition or radio is turned on, the CD starts playing where it stopped, if it was the last selected audio source. The CD is controlled by the buttons on the radio faceplate or by the RSA unit. See *Rear Seat Audio (RSA) on page 3-127* for more information. The DVD/CD decks, (upper slot is the DVD deck and the lower slot is the CD deck) of the radio are compatible with most audio CDs, CD-R, CD-RW, and MP3s.

When a CD is inserted, the text label DVD or CD symbol displays on the left side of the radio display. As each new track starts to play, the track number displays.

The CD player can play the smaller 3 inch (8 cm) single CDs with an adapter ring. Full-size CDs and the smaller CDs are loaded in the same manner.

## Care of CDs and DVDs

If playing a CD-R, the sound quality can be reduced due to CD-R or CD-RW quality, the method of recording, the quality of the music that has been recorded, and the way the CD-R or CD-RW has been handled. Handle them carefully. Store CD-R(s) or CD-RW(s) in their original cases or other protective cases and away from direct sunlight and dust. The CD or DVD player scans the bottom surface of the disc. If the surface of a CD is damaged, such as cracked, broken, or scratched, the CD does not play properly or not at all. Do not touch the bottom side of a CD while handling it; this could damage the surface. Pick up CDs by grasping the outer edges or the edge of the hole and the outer edge.

If the surface of a CD is soiled, take a soft, lint free cloth or dampen a clean, soft cloth in a mild, neutral detergent solution mixed with water, and clean it. Make sure the wiping process starts from the center to the edge.

## Care of the CD and DVD Player

Do not add any label to a CD, it could get caught in the CD or DVD player. If a CD is recorded on a personal computer and a description label is needed, try labeling the top of the recorded CD with a marking pen instead.

The use of CD lens cleaners for CDs is not advised, due to the risk of contaminating the lens of the CD optics with lubricants internal to the CD and DVD player mechanism.

If there is no apparent damage, try a known good CD.

**Notice:** If a label is added to a CD, or more than one CD is inserted into the slot at a time, or an attempt is made to play scratched or damaged CDs, the CD player could be damaged. While using the CD player, use only CDs in good condition without any label, load one CD at a time, and keep the CD player and the loading slot free of foreign materials, liquids, and debris.

If an error displays, see “CD Messages” later in this section.

 **EJECT or CD (Eject):** Press and release this button to eject the disc that is currently playing. A CD ejecting from a radio with CD and DVD, ejects from the bottom slot. A beep sounds and Ejecting Disc displays. Once the disc is ejected, Remove Disc displays. The disc can be removed. If the disc is not removed, after several seconds, the disc automatically pulls back into the player.

For the Six-Disc CD player, press and hold this button for two seconds to eject all discs.

 **DVD (Eject):** Press and release this button to eject the disc that is currently playing in the top slot. A beep sounds and Ejecting Disc displays.

If loading and reading of a disc cannot be completed, such as unknown format, etc., and the disc fails to eject, press and hold this button for more than five seconds to force the disc to eject.

 **(Tune):** Turn this knob to select tracks on the CD that is currently playing.

 **SEEK**  : Press the left SEEK arrow to go to the start of the current track, if more than ten seconds on the CD have played. Press the right SEEK arrow to go to the next track.

For Radios with CD and DVD, Press the left SEEK arrow to go to the start of the current track, if more than five seconds on the CD have played. If less than five seconds on the CD have played, the previous track plays. Press the right SEEK arrow to go to the next track.

If either SEEK arrow is held, or pressed multiple times, the player continues moving backward or forward through the tracks on the CD.

 **REV (Reverse):** Press and hold this REV button to reverse playback quickly within a track. Sound is heard at a reduced volume. Release this pushbutton to resume playing the track. The elapsed time of the track displays.

 **FWD (Fast Forward):** Press and hold this button to advance playback quickly within a track. Sound is heard at a reduced volume. Release this button to resume playing the track. The elapsed time of the track displays.

**RDM (Random):** With the random setting, the tracks can be listened to in random, rather than sequential order, on one CD or all CDs in a six-disc CD player.

To use random, do one of the following:

- Press the CD/AUX button, or press and hold the  button. A beep sounds and Load All Discs displays. Insert one or more discs partway into the slot of the CD player.

To play tracks from all CDs loaded in a six-disc CD player in random order, press the pushbutton positioned under the RDM label until Randomize All Discs displays. Press the same pushbutton again to turn off random play.

To play the tracks from a CD loaded in the radio with CD and DVD, press the DVD/CD AUX button when not sourced to the CD, or insert a disc partway into the slot. A RDM label displays.

To play tracks from a single CD in random order, press the pushbutton positioned under the RDM label until Random Current Disc displays. Press the pushbutton again to turn off random play.

**BAND:** Press this button to listen to the radio when a CD is playing. The CD remains inside the radio for future listening.

For the radio with CD and DVD, press this button to listen to the radio when a CD or DVD is playing. The CD or DVD remains inside the radio for future listening or for viewing entertainment.

**CD/AUX (CD/Auxiliary):** Press this button to play a CD when listening to the radio. The CD icon and a message showing the disc and/or track number displays when a CD is in the player. Press this button again and the system automatically searches for an auxiliary input device, such as a portable audio player. If a portable audio player is not connected, “No Input Device Found” displays.

**DVD/CD AUX (Auxiliary):** Press this button to cycle through DVD, CD, or Auxiliary when listening to the radio. The DVD/CD text label and a message showing the track or chapter number displays when a disc is in either slot. Press this button again and the system automatically searches for an auxiliary input device, such as a portable audio player. If a portable audio player is not connected, “No Aux Input Device” displays. If a disc is in both the DVD slot and the CD slot the DVD/CD AUX button cycles between the two sources and not indicate “No Aux Input Device”. If a front auxiliary device is connected, the DVD/CD AUX button cycles through all available options, such as: DVD slot, CD slot, Front Auxiliary, and Rear Auxiliary (if available). See “Using the Auxiliary Input Jack(s)” later in this section, or “Audio/Video (A/V) Jacks” under, *Rear Seat Entertainment (RSE) System on page 3-118* for more information.

If a disc is inserted into top DVD slot, the rear seat operator can turn on the video screen and use the remote control to navigate the CD (tracks only) through the remote control.

## Radios with CD and DVD Audio Output

Only one audio source can be heard through the speakers at one time. An audio source is defined as DVD slot, CD slot, XM, FM/AM, Front Auxiliary Jack, or Rear Auxiliary Jack.

Press the  button to turn the radio on. The radio can be heard through all of the vehicle speakers.

Front seat passengers can listen to the radio (AM, FM, or XM) by pressing the BAND button or the DVD/CD AUX button to select CD slot, DVD slot, front or rear auxiliary input (if available).

If a playback device is plugged into the radio's front auxiliary input jack or the rear auxiliary jack, the front seat passengers are able to listen to playback from this source through the vehicle speakers. See "Using the Auxiliary Input Jack(s)" later in this section, or "Audio/Video (A/V) Jacks" under, *Rear Seat Entertainment (RSE) System on page 3-118* for more information.

In some vehicles, depending on audio options, the rear speakers can be muted when the RSA power is turned on. See *Rear Seat Audio (RSA) on page 3-127* for more information.

## Playing an MP3 CD-R or CD-RW Disc

The radio with a Six-Disc CD player has the capability of playing an MP3 CD-R or CD-RW disc. For more information on how to play an MP3 CD-R or CD-RW disc, see "Using an MP3" in the index.

## Playing an MP3/WMA CD-R or CD-RW Disc

The radio with a CD and DVD player has the capability of playing an MP3/WMA CD-R or CD-RW disc. For more information on how to play an MP3/WMA CD-R or CD-RW disc, see "Using an MP3" in the index.

## CD Messages

**CHECK DISC:** Radios with a Single CD player or radios with a Six-Disc player displays CHECK DISC and/or ejects the CD if an error occurs.

Radios with a CD and DVD player may display other messages when an error occurs:

**Optical Error:** The disc was inserted upside down.

**Disk Read Error:** A disc was inserted with an invalid or unknown format.

**Player Error:** There are disc LOAD or disc EJECT problems.

- It is very hot. When the temperature returns to normal, the CD should play.
- The road is very rough. When the road becomes smoother, the CD should play.
- The CD is dirty, scratched, wet, or upside down.
- The air is very humid. If so, wait about an hour and try again.
- There could have been a problem while burning the CD.
- The label could be caught in the CD player.

If the CD is not playing correctly, for any other reason, try a known good CD.

Radios with a CD and DVD player displays

If any error occurs repeatedly or if an error cannot be corrected, contact your dealer/retailer. If the radio displays an error message, write it down and provide it to your dealer/retailer when reporting the problem.

## Using the DVD Player

The DVD player is controlled by the buttons on the remote control, or by the RSA system, or by the buttons on the radio faceplate. See "Remote Control", under *Rear Seat Entertainment (RSE) System on page 3-118* and *Rear Seat Audio (RSA) on page 3-127* for more information.

The DVD player is only compatible with DVDs of the appropriate region code that is printed on the jacket of most DVDs.

The DVD slot of the radio is compatible with most audio CDs, CD-R, CD-RW, DVD-Video, DVD-Audio, DVD-R/RW, DVD+R/RW media along with MP3 and WMA formats.

If an error message displays on the video screen or the radio, see "DVD Display Error Messages" under, *Rear Seat Entertainment (RSE) System on page 3-118* and "DVD Radio Error Messages" in this section for more information.

## Playing a DVD

**DVD/CD AUX (Auxiliary):** Press this button to cycle through DVD, CD, or Auxiliary when listening to the radio. The DVD/CD text label and a message showing track or chapter number displays when a disc is in either slot. Press this button again and the system automatically searches for an auxiliary input device, such as a portable audio player. If a portable audio player is not connected, “No Aux Input Device” displays. If a disc is in both the DVD slot and the CD slot the DVD/CD AUX button cycles between the two sources and not indicate “No Aux Input Device”. If a front auxiliary device is connected, the DVD/CD AUX button cycles through all available options, such as: DVD slot, CD slot, Front Auxiliary, and Rear Auxiliary (if available). See “Using the Auxiliary Input Jack(s)” later in this section, or “Audio/Video (A/V) Jacks” under, *Rear Seat Entertainment (RSE) System on page 3-118* for more information.

 **(Power):** Press this knob to turn the radio on or off. Turn this knob clockwise or counterclockwise to increase or decrease the volume. Press and hold this knob for more than two seconds to turn off the entire radio and

Rear Seat Entertainment (RSE) system and to start the parental control feature. Parental control prevents the rear seat occupant from operating the Rear Seat Audio (RSA) system or remote control.

A lock symbol displays next to the clock display. The parental control feature remains on until this knob is pressed and held for more than two seconds again, or until the driver turns the ignition off and exits the vehicle.

 **(Tune):** Turn this knob to change tracks on a CD or DVD, to manually tune a radio station, or to change clock or date settings, while in the clock or date setting mode. See the information given earlier in this section specific to the radio, CD, and the DVD. Also, see “Setting the Clock” in the index, for setting the clock and date.

 **SEEK (Previous Track/Chapter):** Press the left SEEK arrow to return to the start of the current track or chapter. Press the left SEEK arrow again to go to the previous track or chapter. This button might not work when the DVD is playing the copyright information or the previews.

**SEEK ▷ (Next Track/Chapter):** Press the right SEEK arrow to go to the next track or chapter. This button might not work when the DVD is playing the copyright information or the previews.

**◀◀ REV (Reverse):** Press this button to quickly reverse the CD or DVD at five times the normal speed. The radio displays the elapsed time while in fast reverse. To stop fast reversing, press this button again. This button might not work when the DVD is playing the copyright information or the previews.

**▶▶ FWD (Fast Forward):** Press this button to fast forward the CD or DVD. The radio displays the elapsed time and fast forwards five times the normal speed. To stop fast forwarding, press this button again. This button might not work when the DVD is playing the copyright information or the previews.

**△ (Eject):** Press this button to eject a CD or DVD. If a CD or DVD is ejected, but not removed, the player automatically pulls it back in after 15 seconds.

If loading and reading of a CD cannot be completed, because of an unknown format, etc., and the disc fails to eject, press and hold this button for more than five seconds to force the disc to eject.

## DVD-V (Video) Display Buttons

Once a DVD-V is inserted, the radio display menu shows several tag options for DVD playing. Press the pushbuttons located under any desired tag option during DVD playback. See the tag options listed after, for more information.

The rear seat passenger can navigate the DVD-V menus and controls through the remote control. See “Remote Control”, under *Rear Seat Entertainment (RSE) System on page 3-118* for more information. The Video Screen automatically turns on when the DVD-V is inserted into the DVD slot.

**▶ / || (Play/Pause):** Press either the play or pause icon displayed on the radio system, to toggle between pausing or restarting playback of a DVD. If the forward arrow is showing on display, the system is in pause mode. If the pause icon is showing on display, the system is in playback mode. If the DVD screen is off, press the play button to turn the screen on.

Some DVDs begin playing after the previews have finished, although there could be a delay of up to 30 seconds. If the DVD does not begin playing the movie automatically, press the pushbutton located under the play/pause symbol tag displayed on the radio. If the DVD still does not play, refer to the on-screen instructions, if available.

 **(Stop):** Press this button to stop playing, rewinding, or fast forwarding a DVD.

 **(Enter):** Press this button to select the choices that are highlighted in any menu.

 **(Menu):** Press this button to access the DVD menu. The DVD menu is different on every DVD. Use the pushbuttons located under the navigation arrows to navigate the cursor through the DVD menu. After making a selection press this button. This button only operates when using a DVD.

**Nav (Navigate):** Press this button to display directional arrows for navigating through the menus.

 **(Return):** Press this button to exit the current active menu and return to the previous menu. This button operates only when a DVD is playing and a menu is active.

## DVD-A (Audio) Display Buttons

Once a DVD-A is inserted, radio display menu shows several tag options for DVD playing. Press the pushbuttons located under any desired tag option during DVD playback. See the tag options listed after, for more information.

The rear seat operator can navigate the DVD-A menus and controls through the remote control. See “Remote Control”, under *Rear Seat Entertainment (RSE) System on page 3-118* for more information. The Video Screen does not automatically power on when the DVD-A is inserted into the DVD slot. It must be manually turned on by the rear seat occupant through the remote control power button.

 /  **(Play/Pause):** Press either the play or pause icon displayed on the radio system, to toggle between pausing or restarting playback of a DVD. If the forward arrow is showing on the display, the system is in pause mode. If the pause icon is showing on the display, the system is in playback mode.

 **Group** : Press this button to cycle through musical groupings on the DVD-A disc.

**Nav (Navigate):** Press this button to display directional arrows for navigating through the menus.

 **(Audio Stream):** Press this button to cycle through audio stream formats located on the DVD-A disc. The video screen shows the audio stream changing.

## Inserting a Disc

To play a disc, gently insert the disc, with the label side up, into the loading slot. The DVD player might not accept some paper labeled media. The player starts loading the disc into the system and show "Loading Disc" on the radio display. At the same time, the radio displays a softkey menu of option(s). Some discs automatically play the movie while others default to the softkey menu display, which requires the Play, Enter, or Navigation softkeys to be pressed; either by softkey or by the rear seat passenger using the remote control.

Loading a disc into the system, depending on media type and format, ranges from 5 to 20 seconds for a CD, and up to 30 seconds for a DVD.

## Stopping and Resuming Playback

To stop playing a DVD without turning off the system, press the  button on the remote control, or press the pushbutton located under the stop or the play/pause symbol tags displayed on the radio. If the radio head is sourced to something other than DVD-V, press the DVD/CD AUX button to make DVD-V the active source.

To resume DVD playback, press the  button on the remote control, or press the pushbutton located under the play/pause symbol tag displayed on the radio. The DVD should resume play from where it last stopped if the disc has not been ejected and the stop button has not been pressed twice on the remote control. If the disc has been ejected or the stop button has been pressed twice on the remote control, the disc resumes playing at the beginning of the disc.

## Ejecting a Disc

Press the  button on the radio to eject the disc. If a disc is ejected from the radio, but not removed, the radio reloads the disc after a short period of time. The disc is stored in the radio. The radio does not resume play of the disc automatically. If the RSA system is sourced to the DVD, the movie when reloaded into the DVD player begins to play again. In case loading and reading of a DVD or CD cannot be completed (unknown format, etc.), and the disc fails to eject, press and hold the DVD  button more than five seconds to force the disc to eject.

## DVD Radio Error Messages

**Player Error:** This message displays when there are disc load or eject problems.

**Disc Format Error:** This message displays, if the disc is inserted with the disc label wrong side up, or if the disc is damaged.

**Disc Region Error:** This message displays, if the disc is not from a correct region.

**No Disc Inserted:** This message displays, if no disc is present when the  or DVD/CD AUX button is pressed on the radio.

## Using the Auxiliary Input Jack

The radio system has an auxiliary input jack located on the lower right side of the faceplate. This is not an audio output; do not plug the headphone set into the front auxiliary input jack. An external audio device such as an iPod, laptop computer, MP3 player, CD player, or cassette tape player, etc. can be connected to the auxiliary input jack for use as another audio source.

Drivers are encouraged to set up any auxiliary device while the vehicle is in P (Park). See *Defensive Driving on page 4-2* for more information on driver distraction.

To use a portable audio player, connect a 3.5 mm (1/8 inch) cable to the radio's front auxiliary input jack. When a device is connected, press the radio CD/AUX button to begin playing audio from the device over the vehicle speakers.

For optimal sound quality, increase the portable audio device's volume to the loudest level.

It is always best to power the portable audio device through its own battery while playing.

 **(Power/Volume):** Turn this knob clockwise or counterclockwise to increase or decrease the volume of the portable player. Additional volume adjustments might have to be made from the portable device if the volume is not loud or soft enough.

**BAND:** Press to listen to the radio when a portable audio device is playing. The portable audio device also continues to play.

**CD/AUX (CD/Auxiliary):** Press this button to play a CD when a portable audio device is playing. Press this button again and the system begins playing audio from the connected portable audio player. If a portable audio player is not connected, "No Input Device Found" displays.

**DVD/CD AUX (CD/Auxiliary):** Press this button to cycle through DVD, CD, or Auxiliary when listening to the radio. The DVD/CD text label and a message showing track or chapter number displays when a disc is in either slot. Press this button again and the system automatically searches for an auxiliary input device, such as a portable audio player. If a portable audio player is not connected, “No Aux Input Device” displays. If a disc is in both the DVD slot and the CD slot the DVD/CD AUX button cycles between the two sources and not indicate “No Aux Input Device”. If a front auxiliary device is connected, the DVD/CD AUX button cycles through all available options, such as: DVD slot, CD slot, Front Auxiliary, and Rear Auxiliary (if available). See “Using the Auxiliary Input Jack(s)” later in this section, or “Audio/Video (A/V) Jacks” under, *Rear Seat Entertainment (RSE) System on page 3-118* for more information.

## Using an MP3 (Radio with Six-Disc Player)

### MP3 CD-R or CD-RW Disc

The radio plays MP3 files that were recorded on a CD-R or CD-RW disc. The files can be recorded with the following fixed bit rates: 32 kbps, 40 kbps, 56 kbps, 64 kbps, 80 kbps, 96 kbps, 112 kbps, 128 kbps, 160 kbps, 192 kbps, 224 kbps, 256 kbps, and 320 kbps or a variable bit rate. Song title, artist name, and album are available for display by the radio when recorded using ID3 tags version 1 and 2.

### Compressed Audio

The radio also plays discs that contain both uncompressed CD audio (.CDA files) and MP3 files. By default the radio shows the MP3 label on the left side of the screen but plays both file formats in the order in which they were recorded to the disc.

## MP3 Format

Burning an MP3 disc on a personal computer:

- Make sure the MP3 files are recorded on a CD-R or CD-RW disc.
- Do not mix standard audio and MP3 files on one disc.
- Make sure the CD does not have more than a maximum of 50 folders, 50 playlists, and 255 files.
- Create a folder structure that makes it easy to find songs while driving. Organize songs by albums using one folder for each album. Each folder or album should contain 18 songs or less.
- Avoid subfolders. The system can support up to 8 subfolders deep, however, keep the total number of folders to a minimum in order to reduce the complexity and confusion in trying to locate a particular folder during playback.
- Make sure playlists have a .m3u extension as other file extensions might not work.

- Minimize the length of the file, folder, or playlist names. Long file, folder, or playlist names, or a combination of a large number of files and folders, or playlists can cause the player to be unable to play up to the maximum number of files, folders, playlists, or sessions. To play a large number of files, folders, playlists or sessions, minimize the length of the file, folder, or playlist name. Long names also take up more space on the display, potentially getting cut off.
- Finalize the audio disc before burning it. Trying to add music to an existing disc may cause the disc not to function in the player.

Playlists can be changed by using the previous and next folder buttons, the  (tune) knob, or the  SEEK  arrows. An MP3 CD-R or CD-RW that was recorded using no file folders can be played. If a CD-R or CD-RW contains more than the maximum of 50 folders, 50 playlists, and 255 files, the player can access and navigate up to the maximum, but all items over the maximum are not accessible.

## Root Directory

The root directory of the CD-R or CD-RW is treated as a folder. If the root directory has compressed audio files, the directory is displayed as the CD label. All files contained directly under the root directory are accessed prior to any root directory folders. However, playlists (Px) are always be accessed before root folders or files.

If a disc contains both uncompressed CD audio (.CDA) and MP3 files, a folder under the root directory called CD access all of the CD audio tracks on the disc.

## Empty Directory or Folder

If a root directory or a folder exists somewhere in the file structure that contains only folders/subfolders and no compressed files directly beneath them, the player advances to the next folder in the file structure that contains compressed audio files. The empty folder does not display.

## No Folder

When the CD contains only compressed files, the files are located under the root folder. The <  (previous) and next  > folder functions do not display on a CD that was recorded without folders or playlists.

When the CD contains only playlists and compressed audio files, but no folders, all files are located under the root folder. The folder down and the folder up buttons search playlists (Px) first and then go to the root folder.

## Order of Play

Tracks recorded to the CD-R or CD-RW are played in the following order:

- Play begins from the first track in the first playlist and continues sequentially through all tracks in each playlist. When the last track of the last playlist has played, play continues from the first track of the first playlist.
- Play begins from the first track in the first folder and continues sequentially through all tracks in each folder. When the last track of the last folder has played, play continues from the first track of the first folder.

When play enters a new folder, the display does not automatically show the new folder name unless the folder mode has been chosen as the default display. The new track name displays.

## File System and Naming

The song name that is displayed is the song name that is contained in the ID3 tag. If the song name is not present in the ID3 tag, the radio display is blank following the track indicator.

## Preprogrammed Playlists

Preprogrammed playlists that were created by WinAmp™, MusicMatch™, or Real Jukebox™ software can be accessed, however, they cannot be edited using the radio. These playlists are treated as special folders containing compressed audio song files.

## Playing an MP3

Wait for the message to insert a disc, label side up. The player pulls it in, and the CD-R or CD-RW should begin playing.

When the ignition or radio is turned off with a CD-R or CD-RW in the player it stays in the player. When the ignition or radio is turned on, the CD-R or CD-RW starts to play where it stopped, if it was the last selected audio source.

As each new track starts to play, the track number and song title displays.

 **EJECT:** Press this button to eject CD-R(s) or CD-RW(s). To eject the CD-R or CD-RW that is currently playing, press and release this button. A beep sounds and Ejecting Disc displays. Once the disc is ejected, Remove Disc displays. The CD-R can be removed. If the CD-R or CD-RW is not removed, after several seconds, the CD-R or CD-RW automatically pulls back into the player and begins playing. For multiple discs, press and hold this button for two seconds to eject all discs.

 **(Tune):** Turn this knob to select MP3 files on the CD-R or CD-RW currently playing.

 **SEEK**  : Press the left SEEK arrow to go to the start of the current MP3 file, if more than ten seconds have played. Press the right SEEK arrow to go to the next MP3 file. If either SEEK arrow is held or pressed multiple times, the player continues moving backward or forward through MP3 files on the CD.

 **(Previous Folder):** Press the pushbutton positioned under the Folder label to go to the first track in the previous folder.

 **(Next Folder):** Press the pushbutton positioned under the Folder label to go to the first track in the next folder.

 **REV (Reverse):** Press and hold this button to reverse playback quickly within an MP3 file. Sound is heard at a reduced volume. Release this button to resume playing the file. The elapsed time of the file displays.

 **FWD (Fast Forward):** Press and hold this button to advance playback quickly within an MP3 file. Sound is heard at a reduced volume. Release this button to resume playing the file. The elapsed time of the file displays.

**RDM (Random):** With the random setting, MP3 files on the CD-R or CD-RW can be listened to in random, rather than sequential order, on one CD-R/CD-RW or all discs in a six-disc CD player. To use random, do one of the following:

1. To play MP3 files from the CD-R or CD-RW in random order, press the pushbutton positioned under the RDM label until Random Current Disc displays. Press the same pushbutton again to turn off random play.
2. To play songs from all CDs loaded in random order, press the pushbutton positioned under the RDM label until Randomize All Discs displays. Press the same pushbutton again to turn off random play.

 **(Music Navigator):** Use the music navigator feature to play MP3 files on the CD-R or CD-RW in order by artist or album. Press the pushbutton located below the music navigator label. The player scans the disc to sort the files by artist and album ID3 tag information. It can take several minutes to scan the disc depending on the number of MP3 files recorded to the CD-R or CD-RW. The radio can begin playing while it is scanning the disc in the background. When the scan is finished, the CD-R or CD-RW begins playing again.

Once the disc has been scanned, the player defaults to playing MP3 files in order by artist. The current artist playing is shown on the second line of the display between the arrows. Once all songs by that artist are played, the player moves to the next artist in alphabetic order on the CD-R or CD-RW and begin playing MP3 files by that artist. To listen to MP3 files by another artist, press the pushbutton located below either arrow button. The player will go to the next or previous artist in alphabetic order. Continue pressing either button until the desired artist is displayed.

To change from playback by artist to playback by album, press the pushbutton located below the Sort By label. From the sort screen, push one of the buttons below the album button. Press the pushbutton below the back label to return to the main music navigator screen. Now the album name displays on the second line between the arrows and songs from the current album begins to play.

Once all songs from that album are played, the player moves to the next album in alphabetic order on the CD-R or CD-RW and begin playing MP3 files from that album.

To exit music navigator mode, press the pushbutton below the Back label to return to normal MP3 playback.

**BAND:** Press this button to listen to the radio when a CD is playing. The CD remains safely inside the radio for future listening.

**CD/AUX (CD/Auxiliary):** Press this button to play a CD when listening to the radio. The CD icon and a message showing disc and/or track number displays when a CD is in the player. Press this button again and the system automatically searches for an auxiliary input device such as a portable audio player. If a portable audio player is not connected, "No Input Device Found" displays.

## Using an MP3 (Radio with CD and DVD Player)

### MP3/WMA CD-R or CD-RW Disc

#### Compressed Audio or Mixed Mode Discs

The radio also plays discs that contain both uncompressed CD audio (.CDA files) and MP3/WMA files depending on which slot the disc is loaded into. By default the radio reads only the uncompressed audio (.CDA) and ignores the MP3/WMA files on the DVD deck. On the CD deck, press the CAT (category) button to toggle between compressed and uncompressed audio format, the default being the uncompressed format (.CDA).

## MP3/WMA Format

Burning an MP3/WMA disc on a personal computer:

- Make sure the MP3/WMA files are recorded on a CD-R or CD-RW disc.
- Do not mix standard audio and MP3/WMA files on one disc.
- The CD player (lower slot) is able to read and play a maximum combination of 512 files and folders. The DVD player (upper slot) is able to read 255 folders, 15 playlists and 40 sessions.
- Create a folder structure that makes it easy to find songs while driving. Organize songs by albums using one folder for each album. Each folder or album should contain 18 songs or less.
- Avoid subfolders. The system can support up to eight subfolders deep, however, keep the total number of folders to a minimum in order to reduce the complexity and confusion in trying to locate a particular folder during playback.
- Make sure playlists have a .m3u extension as other file extensions might not work.

- Minimize the length of the file, folder, or playlist names. Long file, folder, or playlist names, or a combination of a large number of files and folders, or playlists could cause the player to be unable to play up to the maximum number of files, folders, playlists, or sessions. To play a large number of files, folders, playlists, or sessions, minimize the length of the file, folder, or playlist name. Long names also take up more space on the display, potentially getting cut off.
- Finalize the audio disc before burning it. Trying to add music to an existing disc could cause the disc not to function in the player.

## Root Directory

The root directory of the CD-R or CD-RW is treated as a folder. If the root directory has compressed audio files, the directory is displayed as F1 ROOT. All files contained directly under the root directory are accessed prior to any root directory folders. However, playlists (Px) are always accessed before root folders or files.

## Empty Directory or Folder

If a root directory or a folder exists somewhere in the file structure that contains only folders/subfolders and no compressed files directly beneath them, the player advances to the next folder in the file structure that contains compressed audio files. The empty folder does not display.

## No Folder

When the CD contains only compressed files, the files are located under the root folder. The next and previous folder function does not function on a CD that was recorded without folders or playlists. When displaying the name of the folder the radio displays ROOT.

When the CD contains only playlists and compressed audio files, but no folders, all files are located under the root folder. The folder down and the folder up buttons search playlists (Px) first and then goes to the root folder. When the radio displays the name of the folder the radio displays ROOT.

## Order of Play

Tracks recorded to the CD-R or CD-RW are played in the following order:

- Play begins from the first track in the first playlist and continues sequentially through all tracks in each playlist. When the last track of the last playlist has played, play continues from the first track of the first playlist.
- Play begins from the first track in the first folder and continues sequentially through all tracks in each folder. When the last track of the last folder has played, play continues from the first track of the first folder.

When play enters a new folder, the display does not automatically show the new folder name unless folder mode has been chosen as the default display. The new track name displays.

## File System and Naming

The song name that is displayed is the song name that is contained in the ID3 tag. If the song name is not present in the ID3 tag, then the radio displays the file name without the extension (such as .mp3) as the track name.

Track names longer than 32 characters or four pages are shortened. Parts of words on the last page of text and the extension of the filename displays.

## Preprogrammed Playlists

Preprogrammed playlists that were created using WinAmp™, MusicMatch™, or Real Jukebox™ software can be accessed, however, they cannot be edited using the radio. These playlists are treated as special folders containing compressed audio song files.

## Playing an MP3/WMA (In Either the DVD or CD Slot)

Insert a CD-R or CD-RW partway into either the top or bottom slot, label side up. The player pulls it in, and the CD-R or CD-RW should begin playing.

Depending on the format of the disc, a softkey menu appears and allows navigation of the disc. The menu reads left to right as RDM (Randomize song play order), a Folder icon with left and right arrows (to move up or down through available folders), a PL tag if the disc has a Playlist available, and a Music Navigator tag. If a Playlist tag is shown, toggling this key brings up a Folder softkey only or the menu as previously described.

If the ignition or radio is turned off with a CD-R or CD-RW in the player it stays in the player. When the ignition or radio is turned back on, the CD-R starts to play where it stopped, if it was the last selected audio source.

As each new track starts to play, the track number and song title displays.

 **CD (Eject):** Press and release this button to eject the CD-R or CD-RW that is currently playing in the bottom slot. A beep sounds and Ejecting Disc displays. Once the disc is ejected, Remove Disc displays. The CD-R or CD-RW can be removed. If the CD-R or CD-RW is not removed, after several seconds, the CD-R or CD-RW automatically pulls back into the player.

If loading and reading of a CD cannot be completed, such as unknown format, etc., and the disc fails to eject, press and hold this button for more than five seconds to force the disc to eject.

 **DVD (Eject):** Press and release this button to eject the CD-R or CD-RW that is currently playing in the top slot. A beep sounds and Ejecting Disc displays. Once the disc is ejected, Remove Disc displays. The CD-R or CD-RW can be removed. If the CD-R or CD-RW is not removed, after several seconds, the CD-R automatically pulls back into the player. If loading and reading of a CD cannot be completed, such as unknown format, etc., and the disc fails to eject, press and hold this button for more than five seconds to force the disc to eject.

 **(Tune):** Turn this knob to select MP3/WMA files on the CD-R or CD-RW that is currently playing.

 **SEEK**  : Press the left SEEK arrow to go to the start of the current MP3/WMA file, if more than five seconds have played. If less than five seconds have played, the previous MP3/WMA file plays. Press the right SEEK arrow to go to the next MP3/WMA file. If either SEEK arrow is held, or pressed multiple times, the player continues moving backward or forward through the MP3/WMA files on the CD.

 **(Previous Folder):** Press the pushbutton positioned under the Folder label to go to the first track in the previous folder.

 **(Next Folder):** Press the pushbutton positioned under the Folder label to go to the first track in the next folder.

 **REV (Reverse):** Press and hold this button to reverse playback quickly within an MP3/WMA file. Sound is heard at a reduced volume. Release this button to resume playing the file. The elapsed time of the file displays.

 **FWD (Fast Forward):** Press and hold this button to advance playback quickly within an MP3/WMA file. Sound is heard at a reduced volume. Release this button to resume playing the file. The elapsed time of the file displays.

**RDM (Random):** With the random setting, MP3/WMA files on the CD-R or CD-RW can be listened to in random, rather than sequential order. To play MP3/WMA files from the CD-R or CD-RW in random order, press the pushbutton positioned under the RDM label until Random Current Disc displays. Press the same pushbutton again to turn off random play.

 **(Music Navigator):** Use the music navigator feature to play MP3/WMA files on the CD-R or CD-RW in order by artist or album. Press the pushbutton located below the music navigator label. The player scans the disc to sort the files by artist and album ID3 tag information. It could take several minutes to scan the disc depending on the number of MP3/WMA files recorded to the CD-R or CD-RW.

To cancel music navigator while the player is scanning, press the pushbutton located below the music navigator label or eject the disc.

The radio can begin playing while it is scanning the disc in the background. When the scan is finished, the CD-R or CD-RW begins playing again.

Once the disc has been scanned, the player defaults to playing MP3/WMA files in order by artist. The current artist playing is shown on the second line of the display

between the arrows. To listen to MP3/WMA files by another artist, press the pushbutton located below either arrow button. The disc goes to the next or previous artist in alphabetical order. Continue pressing either button until the desired artist is displayed.

To change from playback by artist to playback by album, press the pushbutton located below the Sort By label. From the sort screen, push one of the buttons below the album button. Press the pushbutton below the back label to return to the main music navigator screen. Now the album name displays on the second line between the arrows and songs from the current album begin to play. Once all songs from that album are played, the player moves to the next album in alphabetical order on the CD-R or CD-RW and begins playing MP3/WMA files from that album.

To exit music navigator mode, press the pushbutton below the Back label to return to normal MP3/WMA playback.

**BAND:** Press this button to listen to the radio when a CD or a DVD is playing. The CD or DVD remains inside the radio for future listening or viewing entertainment.

**DVD/CD AUX (Auxiliary):** Press this button to cycle through DVD, CD, or Auxiliary when listening to the radio. The DVD/CD text label and a message showing track or chapter number displays when a disc is in either slot. Press this button again and the system automatically searches for an auxiliary input device, such as a portable audio player. If a portable audio player is not connected, “No Aux Input Device” displays. If a disc is in both the DVD slot and the CD slot the DVD/CD AUX button cycles between the two sources and not indicate “No Aux Input Device”. If a front auxiliary device is connected, the DVD/CD AUX button cycles through all available options, such as: DVD slot, CD slot, Front Auxiliary, and Rear Auxiliary (if available). See “Using the Auxiliary Input Jack(s)” earlier in this section, or “Audio/Video (A/V) Jacks” under, *Rear Seat Entertainment (RSE) System on page 3-118* for more information.

If a MP3/WMA is inserted into top DVD slot, the rear seat operator can turn on the video screen and use the remote control to navigate the CD (tracks only) through the remote control.

## XM Radio Messages

**XL (Explicit Language Channels):** These channels, or any others, can be blocked at a customer’s request, by calling 1-800-852-XXXM (9696).

**XM Updating:** The encryption code in the receiver is being updated, and no action is required. This process should take no longer than 30 seconds.

**No XM Signal:** The system is functioning correctly, but the vehicle is in a location that is blocking the XM™ signal. When the vehicle is moved into an open area, the signal should return.

**Loading XM:** The audio system is acquiring and processing audio and text data. No action is needed. This message should disappear shortly.

**Channel Off Air:** This channel is not currently in service. Tune in to another channel.

**Channel Unauth:** This channel is blocked or cannot be received with your XM Subscription package.

**Channel Unavail:** This previously assigned channel is no longer assigned. Tune to another station. If this station was one of the presets, choose another station for that preset button.

**No Artist Info:** No artist information is available at this time on this channel. The system is working properly.

**No Title Info:** No song title information is available at this time on this channel. The system is working properly.

**No CAT Info:** No category information is available at this time on this channel. The system is working properly.

**No Information:** No text or informational messages are available at this time on this channel. The system is working properly.

**CAT Not Found:** There are no channels available for the selected category. The system is working properly.

**XM Theftlocked:** The XM™ receiver in your vehicle could have previously been in another vehicle. For security purposes, XM™ receivers cannot be swapped between vehicles. If this message is received after having your vehicle serviced, check with your dealer/retailer.

**XM Radio ID:** If tuned to channel 0, this message alternates with the XM™ Radio 8 digit radio ID label. This label is needed to activate the service.

**Unknown:** If this message is received when tuned to channel 0, there could be a receiver fault. Consult with your dealer/retailer.

**Check XM Receivr:** If this message does not clear within a short period of time, the receiver could have a fault. Consult with your dealer/retailer.

**XM Not Available:** If this message does not clear within a short period of time, the receiver could have a fault. Consult with your dealer/retailer.

## Navigation/Radio System

For vehicles with a navigation radio system, see the separate Navigation System manual.

## Bluetooth®

Vehicles with a Bluetooth system can use a Bluetooth capable cell phone with a Hands Free Profile to make and receive phone calls. The system can be used while the key is in ON/RUN or ACC/ACCESSORY position. The range of the Bluetooth system can be up to 30 ft. (9.1 m). Not all phones support all functions, and not all phones are guaranteed to work with the in-vehicle Bluetooth system. See [gm.com/bluetooth](http://gm.com/bluetooth) for more information on compatible phones.

## Voice Recognition

The Bluetooth system uses voice recognition to interpret voice commands to dial phone numbers and name tags.

**Noise:** Keep interior noise levels to a minimum. The system may not recognize voice commands if there is too much background noise.

**When to Speak:** A short tone sounds after the system responds indicating when it is waiting for a voice command. Wait until the tone and then speak.

**How to Speak:** Speak clearly in a calm and natural voice.

## Audio System

When using the in-vehicle Bluetooth system, sound comes through the vehicle's front audio system speakers and overrides the audio system. Use the audio system volume knob, during a call, to change the volume level. The adjusted volume level remains in memory for later calls. To prevent missed calls, a minimum volume level is used if the volume is turned down too low.

## Bluetooth Controls

Use the buttons located on the steering wheel to operate the in-vehicle Bluetooth system. See *Audio Steering Wheel Controls on page 3-129* for more information.

 **(Push To Talk):** Press to answer incoming calls, to confirm system information, and to start speech recognition.

 **(Phone On Hook):** Press to end a call, reject a call, or to cancel an operation.

## Pairing

A Bluetooth enabled cell phone must be paired to the in-vehicle Bluetooth system first and then connected to the vehicle before it can be used. See the cell phone manufacturers user guide for Bluetooth functions before pairing the cell phone. If a Bluetooth phone is not connected, calls will be made using OnStar<sup>®</sup> Hands-Free Calling, if available. Refer to the OnStar owner's guide for more information.

### Pairing Information:

- Up to five cell phones can be paired to the in-vehicle Bluetooth system.
- The pairing process is disabled when the vehicle is moving.
- The in-vehicle Bluetooth system automatically links with the first available paired cell phone in the order the phone was paired.
- Only one paired cell phone can be connected to the in-vehicle Bluetooth system at a time.
- Pairing should only need to be completed once, unless changes to the pairing information have been made or the phone is deleted.

To link to a different paired phone, see [Linking to a Different Phone](#) later in this section.

## Pairing a Phone

1. Press and hold   for two seconds. The system responds with "Ready" followed by a tone.
2. Say "Bluetooth". The system responds with "Bluetooth ready" followed by a tone.
3. Say "Pair". The system responds with instructions and a four digit PIN number. The PIN number will be used in Step 4.
4. Start the Pairing process on the cell phone that will be paired to the vehicle. Reference the cell phone manufacturers user guide for information on this process.

Locate the device named "General Motors" in the list on the cellular phone and follow the instructions on the cell phone to enter the four digit PIN number that was provided in Step 3.

5. The system prompts for a name for the phone. Use a name that best describes the phone. This name will be used to indicate which phone is connected. The system then confirms the name provided.
6. The system responds with "<Phone name> has been successfully paired" after the pairing process is complete.
7. Repeat Steps 1 through 7 for additional phones to be paired.

## Listing All Paired and Connected Phones

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Bluetooth”. The system responds with “Bluetooth ready” followed by a tone.
3. Say “List”. The system lists all the paired Bluetooth devices. If a phone is connected to the vehicle, the system will say “Is connected” after the connected phone.

## Deleting a Paired Phone

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Bluetooth”. The system responds with “Bluetooth ready” followed by a tone.
3. Say “Delete”. The system asks which phone to delete followed by a tone.
4. Say the name of the phone to be deleted. If the phone name is unknown, use the “List” command for a list of all paired phones. The system responds with “Would you like to delete <phone name>? Yes or No” followed by a tone.
5. Say “Yes” to delete the phone. The system responds with “OK, deleting <phone name>”.

## Linking to a Different Phone

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Bluetooth”. The system responds with “Bluetooth ready” followed by a tone.
3. Say “Change phone”. The system responds with “Please wait while I search for other phones”.
  - If another phone is found, the response will be “<Phone name> is now connected”.
  - If another phone is not found, the original phone remains connected.

## Storing Name Tags

The system can store up to thirty phone numbers as name tags that are shared between the Bluetooth and OnStar systems.

The system uses the following commands to store and retrieve phone numbers:

- Store
- Digit Store
- Directory

## Using the Store Command

The store command allows a phone number to be stored without entering the digits individually.

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Store”. The system responds with “Store, number please” followed by a tone.
3. Say the complete phone number to be stored at once with no pauses.
  - If the system recognizes the number it responds with “OK, Storing” and repeats the phone number.
  - If the system is unsure it recognizes the phone number, it responds with “Store” and repeats the number followed by “Please say yes or no”. If the number is correct, say “Yes”. If the number is not correct, say “No”. The system will ask for the number to be re-entered.
4. After the system stores the phone number, it responds with “Please say the name tag” followed by a tone.

5. Say a name tag for the phone number. The name tag is recorded and the system responds with “About to store <name tag>. Does that sound OK?”.
  - If the name tag does not sound correct, say “No” and repeat Step 5.
  - If the name tag sounds correct, say “Yes” and the name tag is stored. After the number is stored the system returns to the main menu.

## Using the Digit Store Command

The digit store command allows a phone number to be stored by entering the digits individually.

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Digit Store”. The system responds with “Please say the first digit to store” followed by a tone.
3. Say the first digit to be stored. The system will repeat back the digit it heard followed by a tone. Continue entering digits until the number to be stored is complete.
  - If an unwanted number is recognized by the system, say “Clear” at any time to clear the last number.
  - To hear all of the numbers recognized by the system, say “Verify” at any time and the system will repeat them.

4. After the complete number has been entered, say “Store”. The system responds with “Please say the name tag” followed by a tone.
5. Say a name tag for the phone number. The name tag is recorded and the system responds with “About to store <name tag>. Does that sound OK?”.
  - If the name tag does not sound correct, say “No” and repeat Step 5.
  - If the name tag sounds correct, say “Yes” and the name tag is stored. After the number is stored the system returns to the main menu.

## Using the Directory Command

The directory command lists all of the name tags stored by the system. To use the directory command:

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Directory”. The system responds with “Directory” and then plays back all of the stored name tags. When the list is complete, the system returns to the main menu.

## Deleting Name Tags

The system uses the following commands to delete name tags:

- Delete
- Delete all name tags

## Using the Delete Command

The delete command allows specific name tags to be deleted.

To use the delete command:

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Delete”. The system responds with “Delete, please say the name tag” followed by a tone.
3. Say the name tag to be deleted. The system responds with “Would you like to delete, <name tag>? Please say yes or no”.
  - If the name tag is correct, say “Yes” to delete the name tag. The system responds with “OK, deleting <name tag>, returning to the main menu.”
  - If the name tag is incorrect, say “No”. The system responds with “No. OK, let’s try again, please say the name tag.”

## Using the Delete All Name Tags Command

The delete all name tags command deletes all stored phone book name tags and route name tags for OnStar (if present).

To use the delete all name tags command:

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Delete all name tags”. The system responds with “You are about to delete all name tags stored in your phone directory and your route destination directory. Are you sure you want to do this? Please say yes or no.”
  - Say “Yes” to delete all name tags.
  - Say “No” to cancel the function and return to the main menu.

## Making a Call

Calls can be made using the following commands:

- Dial
- Digit Dial
- Call
- Re-dial

## Using the Dial Command

1. Press and hold   for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Dial”. The system responds with “Dial using <phone name>. “Number please” followed by a tone.
3. Say the entire number without pausing.
  - If the system recognizes the number, it responds with “OK, Dialing” and dials the number.
  - If the system does not recognize the number, it confirms the numbers followed by a tone. If the number is correct, say “Yes”. The system responds with “OK, Dialing” and dials the number. If the number is not correct, say “No”. The system will ask for the number to be re-entered.

## Using the Digit Dial Command

1. Press and hold  for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Digit Dial”. The system responds with “Digit dial using <phone name>, please say the first digit to dial” followed by a tone.
3. Say the digit to be dialed one at a time. Following each digit, the system will repeat back the digit it heard followed by a tone.
4. Continue entering digits until the number to be dialed is complete. After the whole number has been entered, say “Dial”. The system responds with “OK, Dialing” and dials the number.
  - If an unwanted number is recognized by the system, say “Clear” at any time to clear the last number.
  - To hear all of the numbers recognized by the system, say “Verify” at any time and the system will repeat them.

## Using the Call Command

1. Press and hold  for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Call”. The system responds with “Call using <phone name>. Please say the name tag” followed by a tone.

3. Say the name tag of the person to call.
  - If the system clearly recognizes the name tag it responds with “OK, calling, <name tag>” and dials the number.
  - If the system is unsure it recognizes the right name tag, it confirms the name tag followed by a tone. If the name tag is correct, say “Yes”. The system responds with “OK, calling, <name tag>” and dials the number. If the name tag is not correct, say “No”. The system will ask for the name tag to be re-entered.

Once connected, the person called will be heard through the audio speakers.

## Using the Re-dial Command

1. Press and hold  for two seconds. The system responds with “Ready” followed by a tone.
2. After the tone, say “Re-dial”. The system responds with “Re-dial using <phone name>” and dials the last number called from the connected Bluetooth phone.

Once connected, the person called will be heard through the audio speakers.

## Receiving a Call

When an incoming call is received, the audio system mutes and a ring tone is heard in the vehicle.

- Press   and begin speaking to answer the call.
- Press   to ignore a call.

## Call Waiting

Call waiting must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

- Press   to answer an incoming call when another call is active. The original call is placed on hold.
- Press   again to return to the original call.
- To ignore the incoming call, continue with the original call with no action.
- Press   to disconnect the current call and switch to the call on hold.

## Three-Way Calling

Three-Way Calling must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

1. While on a call press  . The system responds with “Ready” followed by a tone.
2. Say “Three-way call”. The system responds with “Three-way call, please say dial or call”.
3. Use the dial or call command to dial the number of the third party to be called.
4. Once the call is connected, press   to link all the callers together.

## Ending a Call

Press   to end a call.

## Muting a Call

During a call, all sounds from inside the vehicle can be muted so that the person on the other end of the call cannot hear them.

### To Mute a call

1. Press  . The system responds with “Ready” followed by a tone.
2. Say “Mute Call”. The system responds with “Call muted”.

### To Cancel Mute

1. Press  . The system responds with “Ready” followed by a tone.
2. After the tone, say “Mute Call”. The system responds with “Resuming call”.

## Transferring a Call

Audio can be transferred between the in-vehicle Bluetooth system and the cell phone.

## To Transfer Audio to the Cell Phone

During a call with the audio in the vehicle:

1. Press  . The system responds with “Ready” followed by a tone.
2. Say “Transfer Call.” The system responds with “Transferring call” and the audio will switch from the vehicle to the cell phone.

## To Transfer Audio to the In-Vehicle Bluetooth System

The cellular phone must be paired and connected with the Bluetooth system before a call can be transferred. The connection process can take up to two minutes after the key is turned to the ON/RUN or ACC/ACCESSORY position.

During a call with the audio on the cell phone, press   for more than two seconds. The audio switches from the cell phone to the vehicle.

## Voice Pass-Thru

Voice Pass-Thru allows access to the voice recognition commands on the cell phone. See the cell phone manufacturers user guide to see if the cell phone supports this feature. This feature can be used to verbally access contacts stored in the cell phone.

1. Press and hold  for two seconds. The system responds with “Ready” followed by a tone.
2. Say “Bluetooth”. The system responds with “Bluetooth ready” followed by a tone.
3. Say “Voice”. The system responds with “OK, accessing <phone name>”.
  - The cell phone’s normal prompt messages will go through its cycle according to the phone’s operating instructions.

## Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers and numbers stored as name tags during a call. This is used when calling a menu driven phone system. Account numbers can be programmed into the phonebook for retrieval during menu driven calls.

### Sending a Number During a Call

1. Press . The system responds with “Ready” followed by a tone.
2. Say “Dial”. The system responds with “Say a number to send tones” followed by a tone.
3. Say the number to send.
  - If the system clearly recognizes the number it responds with “OK, Sending Number” and the dial tones are sent and the call continues.
  - If the system is not sure it recognized the number properly, it responds “Dial Number, Please say yes or no?” followed by a tone. If the number is correct, say “Yes”. The system responds with “OK, Sending Number” and the dial tones are sent and the call continues.

## Sending a Stored Name Tag During a Call

1. Press  . The system responds with “Ready” followed by a tone.
2. Say “Send name tag.” The system responds with “Say a name tag to send tones” followed by a tone.
3. Say the name tag to send.
  - If the system clearly recognizes the name tag it responds with “OK, Sending <name tag>” and the dial tones are sent and the call continues.
  - If the system is not sure it recognized the name tag properly, it responds “Dial <name tag>, Please say yes or no?” followed by a tone. If the name tag is correct, say “Yes”. The system responds with “OK, Sending <name tag>” and the dial tones are sent and the call continues.

## Clearing the System

Unless information is deleted out of the in-vehicle Bluetooth system, it will be retained indefinitely. This includes all saved name tags in the phonebook and phone pairing information. For information on how to delete this information, see the above sections on Deleting a Paired Phone and Deleting Name Tags.

## Other Information

The Bluetooth® word mark and logos are owned by the Bluetooth® SIG, Inc. and any use of such marks by General Motors is under license. Other trademarks and trade names are those of their respective owners.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to this system by other than an authorized service facility could void authorization to use this equipment.

## Rear Seat Entertainment (RSE) System

The vehicle may have a DVD Rear Seat Entertainment (RSE) system. The RSE system works with the vehicle's audio system. The DVD player is part of the front radio. The RSE system includes a radio with a DVD player, a video display screen, audio/video jacks, two wireless headphones, and a remote control. See *Radio(s) on page 3-75* for more information on the vehicle's audio/DVD system.

### Before Driving

The RSE is designed for rear seat passengers only. The driver cannot safely view the video screen while driving and should not try to do so.

In severe or extreme weather conditions the RSE system might not work until the temperature is within the operating range. The operating range for the RSE system is above  $-4^{\circ}\text{F}$  ( $-20^{\circ}\text{C}$ ) or below  $140^{\circ}\text{F}$  ( $60^{\circ}\text{C}$ ). If the temperature of the vehicle is outside of this range, heat or cool the vehicle until the temperature is within the operating range of the RSE system.

## Parental Control

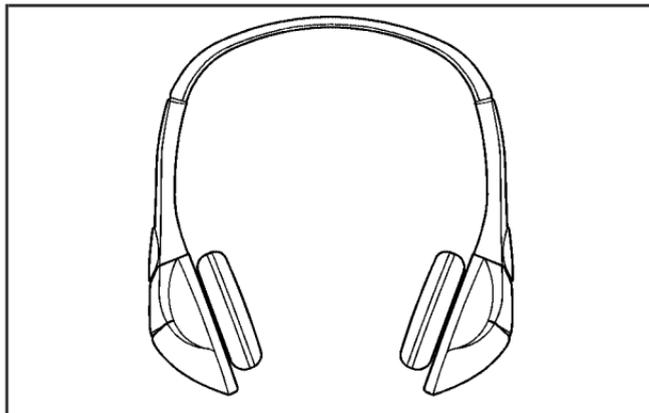
The RSE system may have a Parental Control feature, depending on which radio the vehicle has. To start Parental Control, press and hold the radio power button for more than two seconds to stop all system features such as: radio, video screen, RSA, DVD and/or CD. While Parental Control is on, a padlock icon displays.

The radio can be turned back on with a single press of the power button, but the RSE system will remain under Parental Control.

To turn Parental Control off, press and hold the radio power button for more than two seconds. The RSE returns from where it was previously left and the padlock icon disappears from the radio display.

Parental Control can also be turned off by inserting or ejecting any disc, pressing the play icon on the radio DVD display menu, or changing an ignition position.

## Headphones



The RSE includes two 2-channel wireless headphones that are dedicated to this system. Channel 1 is dedicated to the DVD player, while Channel 2 is dedicated to RSA selections. These headphones can be used to listen to the radio, CDs, DVDs, MP3s, DVDAs, any auxiliary source connected to A/V jacks, or the auxiliary input jack, if the vehicle has this feature. The wireless headphones have an On/Off button, channel 1/2 switch, and a volume control.

Push the power button to turn on the headphones. An indicator light located on the headphones comes on. If the light comes on but, there is intermittent sound

and/or static on the headphones, or if the indicator light does not come on, the batteries might need to be replaced. See “Battery Replacement” later in this section for more information. Switch the headphones to Off when not in use.

Infrared transmitters are located at the rear of the RSE overhead console. The headphones shut off automatically to save the battery power if the RSE system and RSA are shut off or if the headphones are out of range of the transmitters for more than three minutes. If you move too far forward or step out of the vehicle, the headphones lose the audio signal.

The headphones automatically turn off after four hours of continuous use.

To adjust the volume on the headphones, use the volume control located on the right side.

For optimal audio performance, the headphones must be worn correctly. The symbol L (Left) appears on the upper left side, above the ear pad and should be positioned on the left ear. The symbol R (Right) appears on the upper right side, above the ear pad and should be positioned on the right ear.

**Notice:** Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.

If the foam ear pads attached to the headphones become worn or damaged, the pads can be replaced separately from the headphone set. Refer to your dealer/retailer for more information.

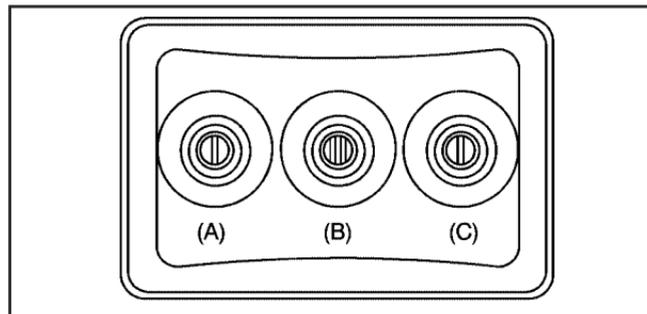
## Battery Replacement

To change the batteries on the headphones, do the following:

1. Turn the screw to loosen the battery door located on the left side of the headphones. Slide the battery door open.
2. Replace the two batteries in the compartment. Make sure that they are installed correctly, using the diagram on the inside of the battery compartment.
3. Replace the battery door and tighten the door screw.

If the headphones are to be stored for a long period of time, remove the batteries and keep them in a cool, dry place.

## Audio/Video (A/V) Jacks



The A/V jacks, located on the rear of the floor console, allow audio or video signals to be connected from an auxiliary device such as a camcorder or a video game unit to the RSE system. Adapter connectors or cables (not included) might be required to connect the auxiliary device to the A/V jacks. Refer to the manufacturer's instructions for proper usage.

The A/V jacks are color coded to match typical home entertainment system equipment. The yellow jack (A) is for the video input. The white jack (B) is for the left audio input. The red jack (C) is for the right audio input.

Power for auxiliary devices is not supplied by the radio system.

To use the auxiliary inputs of the RSE system, connect an external auxiliary device to the color-coded A/V jacks and turn both the auxiliary device and the video screen power on. If the video screen is in the DVD player mode, pressing the AUX (auxiliary) button on the remote control switches the video screen from the DVD player mode to the auxiliary device. The radio can listen to the audio of the connected auxiliary device by sourcing to auxiliary. See *Radio(s) on page 3-75* for more information.

## How to Change the RSE Video Screen Settings

The screen display mode (normal, full, and zoom), screen brightness, and setup menu language can be changed from the on screen setup menu. To change any feature, do the following:

1. Press the  (display menu) button on the remote control.
2. Use the remote control , , ,  (navigation) arrows and the enter button to use the setup menu.
3. Press the  button again to remove the setup menu from the screen.

## Audio Output

Audio from the DVD player or auxiliary inputs can be heard through the following possible sources:

- Wireless Headphones
- Vehicle Speakers
- Vehicle wired headphone jacks on the rear seat audio system, if the vehicle has this feature.

The RSE system always transmits the audio signal to the wireless headphones, if there is audio available. See "Headphones" earlier in this section for more information.

The DVD player is capable of outputting audio to the wired headphone jacks on the RSA system, if the vehicle has this feature. The DVD player can be selected as an audio source on the RSA system. See *Rear Seat Audio (RSA) on page 3-127* for more information.

When a device is connected to the A/V jacks, or the radio's auxiliary input jack, if the vehicle has this feature, the rear seat passengers are able to hear audio from the auxiliary device through the wireless or wired headphones. The front seat passengers are able to listen to playback from this device through the vehicle speakers by selecting AUX as the source on the radio.

## Video Screen

The video screen is located in the overhead console.

To use the video screen, do the following:

1. Push the release button located on the overhead console.
2. Move the screen to the desired position.

When the video screen is not in use, push it up into its locked position.

If a DVD is playing and the screen is raised to its locked position, the screen remains on. This is normal, and the DVD continues to play through the previous audio source. Use the remote control power button or eject the disc to turn off the screen.

The overhead console contains the infrared transmitters for the wireless headphones and the infrared receivers for the remote control. They are located at the rear of the console.

**Notice:** Avoid directly touching the video screen, as damage may occur. See “Cleaning the Video Screen” later in this section for more information.

## Remote Control

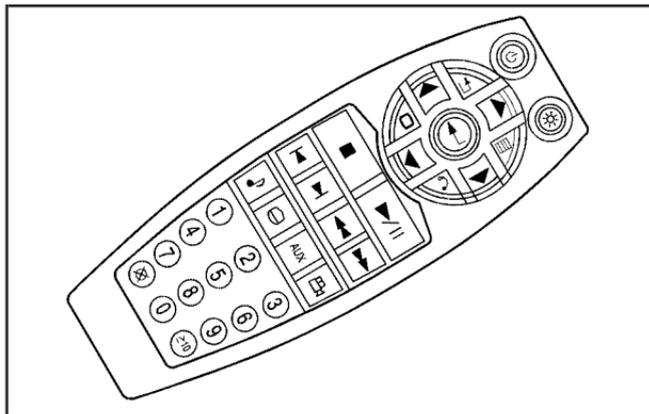
To use the remote control, aim it at the transmitter window at the rear of the RSE overhead console and press the desired button. Direct sunlight or very bright light could affect the ability of the RSE transmitter to receive signals from the remote control. If the remote control does not seem to be working, the batteries might need to be replaced. See “Battery Replacement” later in this section. Objects blocking the line of sight could also affect the function of the remote control.

If a CD or DVD is in the Radio DVD slot, the remote control power button can be used to turn on the video screen display and start the disc. The radio can also turn on the video screen display. See *Radio(s)* on page 3-75 for more information.

**Notice:** Storing the remote control in a hot area or in direct sunlight can damage it, and the repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the remote control stored in a cool, dry place.

If the remote control becomes lost or damaged, a new universal remote control can be purchased. If this happens, make sure the universal remote control uses a code set of Toshiba®.

## Remote Control Buttons



 **(Power):** Press this button to turn the video screen on and off.

 **(Illumination):** Press this button to turn the remote control backlight on. The backlight automatically times out after seven to ten seconds if no other button is pressed while the backlight is on.

 **(Title):** Press this button to return the DVD to the main menu of the DVD. This function could vary for each disc.

 **(Main Menu):** Press this button to access the DVD menu. The DVD menu is different on every DVD. Use the navigation arrows to move the cursor around the DVD menu. After making a selection press the enter button. This button only operates when using a DVD.

 **(Menu Navigation Arrows):** Use the arrow buttons to navigate through a menu.

 **(Enter):** Press this button to select the choice that is highlighted in any menu.

 **(Display Menu):** Press this button to adjust the brightness, screen display mode (normal, full, or zoom), and display the language menu.

 **(Return):** Press this button to exit the current active menu and return to the previous menu. This button operates only when the display menu or a DVD menu is active.

 **(Stop):** Press this button to stop playing, fast reversing, or fast forwarding a DVD. Press this button twice to return to the beginning of the DVD.

 **(Play/Pause):** Press this button to start playing a DVD. Press this button while a DVD is playing to pause it. Press it again to continue playing the DVD.

While the DVD is playing, the DVD can be played slowly by pressing the play/pause button then pressing the fast forward button. The DVD continues playing in a slow play mode. Also, reverse can be played slowly by pressing the play/pause button and then pressing the fast reverse button. To cancel slow play mode, press the play/pause button.

 **(Previous Track/Chapter):** Press this button to return to the start of the current track or chapter. Press this button again to go to the previous track or chapter. This button might not work when the DVD is playing the copyright information or the previews.

 **(Next Track/Chapter):** Press this button to go to the beginning of the next chapter or track. This button might not work while the DVD is playing the copyright information or the previews.

 **(Fast Reverse):** Press this button to quickly reverse the DVD or CD. To stop fast reversing a DVD video, press the play/pause button. To stop fast reversing a DVD audio or CD, release the fast reverse button. This button might not work when the DVD is playing the copyright information or the previews.

 **(Fast Forward):** Press this button to fast forward the DVD or CD. To stop fast forwarding a DVD video, press the play/pause button. To stop fast forwarding a DVD audio or CD, release the fast forward button. This button might not work while the DVD is playing the copyright information or the previews.

 **(Audio):** Press this button to change audio tracks on DVDs that have this feature when the DVD is playing. The format and content of this function vary for each disc.

 **(Subtitles):** Press this button to turn ON/OFF subtitles and to move through subtitle options when a DVD is playing. The format and content of this function vary for each disc.

**AUX (Auxiliary):** Press this button to switch the system between the DVD player and an auxiliary source.

 **(Camera):** Press this button to change camera angles on DVDs that have this feature while a DVD is playing. The format and content of this function vary for each disc.

**1 through 0 (Numeric Keypad):** The numeric keypad provides the capability of direct chapter or track number selection.

 **(Clear):** Press this button within three seconds after entering a numeric selection, to clear all numerical inputs.

 **≥ 10 (Double Digit Entries):** Press this button to select chapter or track numbers greater than nine. Press this button before entering the number.

## Battery Replacement

To change the remote control batteries, do the following:

1. Slide the rear cover back on the remote control.
2. Replace the two batteries in the compartment. Make sure that they are installed correctly, using the diagram on the inside of the battery compartment.
3. Replace the battery cover.

If the remote control is to be stored for a long period of time, remove the battery and keep it in a cool, dry place.

| <b>Problem</b>  | <b>Recommended Action</b>  |
|---|--|
| No power.   | The ignition might not be turned ON/RUN or in ACC/ACCESSORY.   |
| The picture does not fill the screen. There are black borders on the top and bottom or on both sides or it looks stretched out. | Check the display mode settings in the setup menu by pressing the display menu button on the remote control. |
| In auxiliary mode, the picture moves or scrolls.  | Check the auxiliary input connections at both devices.   |

| <b>Problem</b>   | <b>Recommended Action</b>  |
|--|--|
| The remote control does not work.  | Check to make sure there is no obstruction between the remote control and the transmitter window. Check the batteries to make sure they are not dead or installed incorrectly.                           |
| After stopping the player, I push Play but sometimes the DVD starts where I left off and sometimes at the beginning. | If the stop button was pressed one time, the DVD player resumes playing where the DVD was stopped. If the stop button was pressed two times the DVD player begins to play from the beginning of the DVD. |
| The auxiliary source is running but there is no picture or sound.  | Check that the RSE video screen is in the auxiliary source mode. Check the auxiliary input connections at both devices.  |

| Problem  | Recommended Action   |
|--|--|
| Sometimes the wireless headphone audio cuts out or buzzes. | Check for obstructions, low batteries, reception range, and interference from cellular telephone towers or by using a cellular telephone in the vehicle.<br>Check that the headphones are on correctly using the L (left) and R (right) on the headphones. |
| I lost the remote and/or the headphones.                   | See your dealer/retailer for assistance.   |
| The DVD is playing, but there is no picture or sound.      | Check that the RSE video screen is sourced to the DVD player.  |

## DVD Display Error Messages

The DVD display error message depends on the radio that is in the vehicle. The video screen can display one of the following:

**Disc Load/Eject Error:** This message displays when there are disc load or eject problems.

**Disc Format Error:** This message displays, if the disc is inserted with the disc label wrong side up, or if the disc is damaged.

**Disc Region Error:** This message displays, if the disc is not from a correct region.

**No Disc Inserted:** This message displays, if no disc is present when  EJECT or DVD AUX is pressed on the radio.

## DVD Distortion

Video distortion can occur when operating cellular phones, scanners, CB radios, Global Position Systems (GPS)\*, two-way radios, mobile fax, or walkie talkies.

It might be necessary to turn off the DVD player when operating one of these devices in or near the vehicle.

\*Excludes the OnStar<sup>®</sup> System.

## Cleaning the RSE Overhead Console

When cleaning the RSE overhead console surface, use only a clean cloth dampened with clean water.

## Cleaning the Video Screen

When cleaning the video screen, use only a clean cloth dampened with clean water. Use care when directly touching or cleaning the screen, as damage could result.

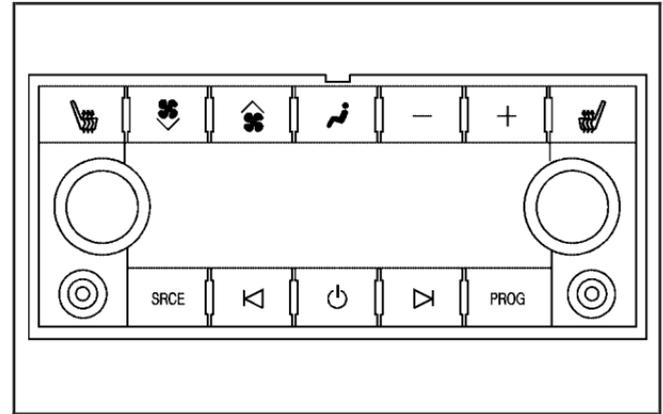
## Rear Seat Audio (RSA)

Vehicles with this feature allow the rear seat passengers to listen to and control any of the music sources: radio, CDs, DVDs, or other auxiliary sources. However, the rear seat passengers can only control the music sources the front seat passengers are not listening to (except on some radios where dual control is allowed). For example, rear seat passengers can control and listen to a CD through the headphones, while the driver listens to the radio through the speakers. The rear seat passengers have control of the volume for each set of wired headphones.

The RSA functions operate even when the main radio is off. The front audio system will display the headphone icon when the RSA is on, and will disappear from the display when it is off.

Audio can be heard through wired headphones (not included) plugged into the jacks on the RSA. If the vehicle has this feature, audio can also be heard on Channel 2 of the wireless headphones.

To listen to an iPod or portable audio device through the RSA, attach the iPod or portable audio device to the front auxiliary input (if available), on the front audio system. Turn the iPod on, then choose the front auxiliary input with the RSA SRCE button.



**Rear Seat Audio with Rear Climate Control shown**

**Power:** Press the  button to turn RSA on and off.

**Volume:** Turn this knob to increase or to decrease the volume of the wired headphones. The left knob controls the left headphones and the right knob controls the right headphones.

**SRCE (Source):** Press this button to switch between the radio (AM/FM), XM™ (if equipped), CD, and if the vehicle has these features, DVD, front auxiliary, and rear auxiliary.

**◀ ▶ (Seek):** When listening to FM, AM, or XM™ (if equipped), press the left ◀ or right ▶ seek arrow to go to the next or the previous station or channels and stay there. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

Press and hold either the left ◀ or right ▶ seek arrow until the display flashes, to tune to an individual station. The display stops flashing after the buttons have not been pushed for more than two seconds. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

While listening to a disc, press the ◀ seek arrow to go back to the start of the current track or chapter (if more than ten seconds have played). Press the right ▶ seek arrow to go to the next track or chapter on the disc. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

When a DVD video menu is being displayed, press either the left ◀ or right ▶ seek arrow to perform a cursor up or down on the menu. Hold either the left ◀ or right ▶ seek arrow to perform a cursor left or right on the menu.

**PROG (Program):** Press this button to go to the next preset radio station or channel set on the main radio. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

When a CD or DVD audio disc is playing, press this button to go to the beginning of the CD or DVD audio. This function is inactive, with some radios, if the front seat passengers are listening to the disc.

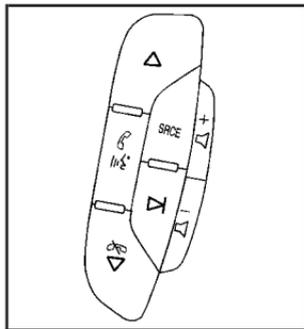
When a disc is playing in the CD or DVD changer, press this button to select the next disc, if multiple discs are loaded. This function is inactive, with some radios, if the front seat passengers are listening to the disc.

When a DVD video menu is being displayed, press the PROG button to perform the menu function, Enter.

## Theft-Deterrent Feature

THEFTLOCK® is designed to discourage theft of the vehicle's radio by learning a portion of the Vehicle Identification Number (VIN). The radio does not operate if it is stolen or moved to a different vehicle.

## Audio Steering Wheel Controls



Vehicles with audio steering wheel controls could differ depending on the vehicle's options. Some audio controls can be adjusted at the steering wheel.

**△ (Next):** Press to go to the next radio station stored as a favorite, or the next track if a CD/DVD is playing.

**▽ (Previous/End):** Press to go to the previous radio station stored as a favorite, the next track if a CD/DVD is playing, to reject an incoming call, or end a current call.

**☎ (Mute/PTT):** Press to silence the vehicle speakers only. Press again to turn the sound on.

For vehicles with OnStar® or Bluetooth® systems press and hold ☎ for longer than two seconds to interact with those systems. See *OnStar® System on page 2-54* and *Bluetooth® on page 3-107* in this manual for more information.

**SRCE (Source/Voice Recognition):** Press to switch between the radio (AM, FM, XM), CD, DVD (if equipped), front auxiliary (if equipped), and rear auxiliary (if equipped).

For vehicles with the navigation system, press and hold this button for longer than one second to initiate voice recognition. See "Voice Recognition" in the Navigation System manual for more information.

**+ - (Volume):** Press to increase or to decrease the radio volume.

**▷ (Seek):** Press to go to the next radio station while in AM, FM, or XM™. Press ▷ to go to the next track or chapter while sourced to the CD or DVD slot. Press the ▷ if multiple discs are loaded to go to the next disc while sourced to a CD player.

## Radio Reception

Frequency interference and static can occur during normal radio reception if items such as cell phone chargers, vehicle convenience accessories, and external electronic devices are plugged into the accessory power outlet. If there is interference or static, unplug the item from the accessory power outlet.

## AM

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with each other. For better radio reception, most AM radio stations boost the power levels during the day, and then reduce these levels during the night. Static can also occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

## FM Stereo

FM signals only reach about 10 to 40 miles (16 to 65 km). Although the radio has a built-in electronic circuit that automatically works to reduce interference, some static can occur, especially around tall buildings or hills, causing the sound to fade in and out.

## XM™ Satellite Radio Service

XM Satellite Radio Service gives digital radio reception from coast-to-coast in the 48 contiguous United States, and in Canada. Just as with FM, tall buildings or hills can interfere with satellite radio signals, causing the sound to fade in and out. In addition, traveling or standing under heavy foliage, bridges, garages, or tunnels may cause loss of the XM signal for a period of time.

## Cellular Phone Usage

Cellular phone usage may cause interference with the vehicle's radio. This interference may occur when making or receiving phone calls, charging the phone's battery, or simply having the phone on. This interference causes an increased level of static while listening to the radio. If static is received while listening to the radio, unplug the cellular phone and turn it off.

## Fixed Mast Antenna

The fixed mast antenna can withstand most car washes without being damaged as long as it is securely attached to the base. If the mast becomes slightly bent, straighten it out by hand. If the mast is badly bent, replace it.

Occasionally check to make sure the antenna is tightened to its base. If tightening is required, tighten by hand until fully seated plus one quarter turn.

## XM™ Satellite Radio Antenna System

The XM Satellite Radio antenna is located on the roof of the vehicle. Keep the antenna clear of obstructions for clear radio reception.

If the vehicle has a sunroof, the performance of the XM system may be affected if the sunroof is open.

## Section 4 Driving Your Vehicle

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# Your Driving, the Road, and the Vehicle

## Driving for Better Fuel Economy

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible.

- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.
- Avoid idling the engine for long periods of time.
- When road and weather conditions are appropriate, use cruise control, if equipped.
- Always follow posted speed limits or drive more slowly when conditions require.
- Keep vehicle tires properly inflated.
- Combine several trips into a single trip.
- Replace the vehicle's tires with the same TPC Spec number molded into the tire's sidewall near the size.
- Follow recommended scheduled maintenance.

## Defensive Driving

Defensive driving means “always expect the unexpected.” The first step in driving defensively is to wear your safety belt — See *Safety Belts: They Are for Everyone* on page 1-20.

### CAUTION:

Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they might do and be ready. In addition:

- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

Driver distraction can cause collisions resulting in injury or possible death. These simple defensive driving techniques could save your life.

## Drunk Driving

### CAUTION:

Drinking and then driving is very dangerous. Your reflexes, perceptions, attentiveness, and judgment can be affected by even a small amount of alcohol. You can have a serious — or even fatal — collision if you drive after drinking. Do not drink and drive or ride with a driver who has been drinking. Ride home in a cab; or if you are with a group, designate a driver who will not drink.

Death and injury associated with drinking and driving is a global tragedy.

Alcohol affects four things that anyone needs to drive a vehicle: judgment, muscular coordination, vision, and attentiveness.

Police records show that almost 40 percent of all motor vehicle-related deaths involve alcohol. In most cases, these deaths are the result of someone who was drinking and driving. In recent years, more than 17,000 annual motor vehicle-related deaths have been associated with the use of alcohol, with about 250,000 people injured.

For persons under 21, it is against the law in every U.S. state to drink alcohol. There are good medical, psychological, and developmental reasons for these laws.

The obvious way to eliminate the leading highway safety problem is for people never to drink alcohol and then drive.

Medical research shows that alcohol in a person's system can make crash injuries worse, especially injuries to the brain, spinal cord, or heart. This means that when anyone who has been drinking — driver or passenger — is in a crash, that person's chance of being killed or permanently disabled is higher than if the person had not been drinking.

## Control of a Vehicle

The following three systems help to control the vehicle while driving — brakes, steering, and accelerator. At times, as when driving on snow or ice, it is easy to ask more of those control systems than the tires and road can provide. Meaning, you can lose control of the vehicle. See *Traction Control System (TCS)* on page 4-9.

Adding non-dealer/non-retailer accessories can affect vehicle performance. See *Accessories and Modifications* on page 5-3.

## Braking

See *Brake System Warning Light on page 3-37*.

Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time.

Average reaction time is about three-fourths of a second. But that is only an average. It might be less with one driver and as long as two or three seconds or more with another. Age, physical condition, alertness, coordination, and eyesight all play a part. So do alcohol, drugs, and frustration. But even in three-fourths of a second, a vehicle moving at 60 mph (100 km/h) travels 66 feet (20 m). That could be a lot of distance in an emergency, so keeping enough space between the vehicle and others is important.

And, of course, actual stopping distances vary greatly with the surface of the road, whether it is pavement or gravel; the condition of the road, whether it is wet, dry, or icy; tire tread; the condition of the brakes; the weight of the vehicle; and the amount of brake force applied.

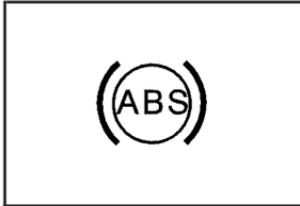
Avoid needless heavy braking. Some people drive in spurts — heavy acceleration followed by heavy braking — rather than keeping pace with traffic. This is a mistake. The brakes might not have time to cool between hard stops. The brakes will wear out much faster with a lot of heavy braking. Keeping pace with the traffic and allowing realistic following distances eliminates a lot of unnecessary braking. That means better braking and longer brake life.

Adding non-dealer/non-retailer accessories can affect vehicle performance. See *Accessories and Modifications on page 5-3*.

## Antilock Brake System (ABS)

This vehicle has the Antilock Brake System (ABS), an advanced electronic braking system that helps prevent a braking skid.

When the engine is started and the vehicle begins to drive away, ABS checks itself. A momentary motor or clicking noise might be heard while this test is going on. This is normal.



If there is a problem with the ABS, this warning light stays on. See *Antilock Brake System (ABS) Warning Light* on page 3-38.

Let us say the road is wet and you are driving safely. Suddenly, an animal jumps out in front of you. You slam on the brakes and continue braking. Here is what happens with ABS:

A computer senses that the wheels are slowing down. If one of the wheels is about to stop rolling, the computer will separately work the brakes at each front wheel and at both rear wheels.

ABS can change the brake pressure to each wheel, as required, faster than any driver could. This can help the driver steer around the obstacle while braking hard.

As the brakes are applied, the computer keeps receiving updates on wheel speed and controls braking pressure accordingly.

Remember: ABS does not change the time needed to get a foot up to the brake pedal or always decrease stopping distance. If you get too close to the vehicle in front of you, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room up ahead to stop, even with ABS.

## Using ABS

Do not pump the brakes. Just hold the brake pedal down firmly and let antilock work. The brakes might vibrate or some noise might be heard, but this is normal.

## Braking in Emergencies

ABS allows the driver to steer and brake at the same time. In many emergencies, steering can help more than even the very best braking.

## StabiliTrak<sup>®</sup> System

The vehicle has the StabiliTrak system which combines antilock brake, traction and stability control systems and helps the driver maintain directional control of the vehicle in most driving conditions.

When the vehicle is started and begins to move, the system performs several diagnostic checks to insure there are no problems. The system may be heard or felt while it is working. This is normal and does not mean there is a problem with the vehicle. The system should initialize before the vehicle reaches 20 mph (32 km/h). In some cases, it may take approximately two miles of driving before the system initializes.

If the system fails to turn on or activate, the StabiliTrak light along with one of the following messages will be displayed on the Driver Information Center (DIC): TRACTION CONTROL OFF, SERVICE TRACTION CONTROL, STABILITRAK OFF, SERVICE STABILITRAK. If these DIC messages appear, make sure the StabiliTrak system has not been turned off using the StabiliTrak on/off button. If this clears the message(s), the vehicle does not need servicing. If this does not clear the message(s), then turn the vehicle off, wait 15 seconds, and then turn it back on again to reset the system. If any of these messages still appear on the Driver Information Center (DIC), the vehicle should be taken in for service. For more information on the DIC messages, see *Driver Information Center (DIC)* on page 3-46.



The StabiliTrak light will flash on the instrument panel cluster when the system is both on and activated.

The system may be heard or felt while it is working; this is normal.



The StabiliTrak disable button is located on the instrument panel below the climate controls.

The traction control part of StabiliTrak can be turned off by pressing and releasing the StabiliTrak button if both systems (traction control and StabiliTrak) were previously on. To disable both traction control and StabiliTrak, press and hold the button until STABILITRAK OFF is displayed on the DIC and the StabiliTrak light comes on the instrument panel.

Traction control and StabiliTrak can be turned on by pressing and releasing the StabiliTrak button if not automatically shut off for any other reason.

When the traction control or StabiliTrak system is turned off, the StabiliTrak light and the appropriate traction control off or StabiliTrak off message will be displayed on the DIC to warn the driver. The vehicle will still have

brake-traction control when traction control is off, but will not be able to use the engine speed management system. See “Traction Control Operation” next for more information.

When the traction control system has been turned off, there may be system noises as a result of the brake-traction control coming on.

It is recommended to leave the system on for normal driving conditions, but it may be necessary to turn the system off if the vehicle is stuck in sand, mud, ice or snow, and you want to “rock” the vehicle to attempt to free it. It may also be necessary to turn off the system when driving in extreme off-road conditions where high wheel spin is required. See *If Your Vehicle is Stuck in Sand, Mud, Ice, or Snow* on page 4-39.

When the transfer case is in Four-Wheel-Low Lock, the stability system is automatically disabled, the StabiliTrak light will come on and the STABILITRAK OFF message will appear on the DIC. Both traction control and StabiliTrak are automatically disabled in this condition.

## Traction Control Operation

The traction control system is part of the StabiliTrak system. Traction control limits wheel spin by reducing engine power to the wheels (engine speed management) and by applying brakes to each individual wheel (brake-traction control) as necessary.

The traction control system is enabled automatically when the vehicle is started. It will activate and the StabiliTrak light will flash if it senses that any of the wheels are spinning or beginning to lose traction while driving. If the traction control is turned off, only the brake-traction control portion of traction control will work. The engine speed management will be disabled. In this mode, engine power is not reduced automatically and the driven wheels can spin more freely. This can cause the brake-traction control to activate constantly.

**Notice:** If the wheel(s) of one axle is allowed to spin excessively while the StabiliTrak, ABS and brake warning lights and any relevant DIC messages are displayed, the transfer case could be

**damaged. The repairs would not be covered by the vehicle warranty. Reduce engine power and do not spin the wheel(s) excessively while these lights and messages are displayed.**

The traction control system may activate on dry or rough roads or under conditions such as heavy acceleration while turning or abrupt upshifts/downshifts of the transmission. When this happens, a reduction in acceleration may be noticed, or a noise or vibration may be heard. This is normal.

If cruise control is being used when StabiliTrak activates, the cruise control automatically disengages. The cruise control can be re-engaged when road conditions allow. See *Cruise Control on page 3-12*.

StabiliTrak may also turn off automatically if it determines that a problem exists with the system. If the problem does not clear itself after restarting the vehicle, see your dealer/retailer for service.

## Traction Control System (TCS)

The vehicle has a Traction Control System (TCS) that limits wheel spin. This is especially useful in slippery road conditions. The system operates only if it senses that any of the wheels are spinning or beginning to lose traction. When this happens, TCS applies the brakes to limit wheel spin and also reduces engine power. The system may be heard or felt while it is working, but this is normal.

TCS can operate on dry roads under some conditions. When this happens, the system may be heard while it is working or a reduction in acceleration may be noticed. This is normal and does not mean there is a problem with the vehicle. Examples of these conditions include hard acceleration in a turn, an abrupt upshift or downshift of the transmission or driving on rough roads.

If cruise control is being used when TCS begins to limit wheel spin, the cruise control automatically disengages. The cruise control can be re-engaged when road conditions allow. See *Cruise Control on page 3-12*.

SERVICE TRACTION CONTROL comes on in the Driver Information Center (DIC) when a Traction Control System or Antilock Brake System problem has been detected and the vehicle needs service. See *DIC Warnings and Messages on page 3-56*. When this message is on, the system will not limit wheel spin. Adjust your driving accordingly.

The traction control system automatically comes on whenever the vehicle is started. To limit wheel spin, especially in slippery road conditions, the system should always be left on. But the traction control system can be turned off if needed. It may be necessary to turn the system off if the vehicle is stuck in sand, mud, ice, or snow, and you want to "rock" the vehicle to attempt to free it. See *If Your Vehicle is Stuck in Sand, Mud, Ice, or Snow on page 4-39*.



To turn the system off, press and release the TCS button.



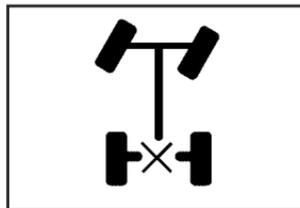
This light will come on steady when the traction control system has been turned off. This light flashes when TCS is active.

If the TCS button is pressed, the traction control system will turn off and a TRACTION CONTROL OFF message will appear on the DIC. Press the TCS button again to turn the system back on. The TRACTION CONTROL OFF message will then go off. The Traction Control System will reset itself at each ignition cycle.

Adding non-dealer/non-retailer accessories can affect the vehicle's performance. See *Accessories and Modifications* on page 5-3.

## Locking Rear Axle

The locking rear axle can give the vehicle additional traction from the rear wheels when traveling in off-road situations such as mud, snow, sand, steep hills and uneven terrain.



The button used to turn this feature on or off is located below the transfer case dial to the right of the steering wheel.

To lock the rear axle:

1. Place the transfer case in the Four-Wheel-Low Lock mode. This is the only mode which will allow the rear axle to lock. See *Full-Time Four-Wheel Drive* on page 2-37 for more information regarding the transfer case and Four-Wheel-Low-Lock mode.
2. Press the button with the vehicle stopped or moving less than 2 mph (3 km/h).

The light in the button must stop flashing and remain illuminated before the rear axle is locked.

**Notice:** If you try to lock the axle while the vehicle is stuck and the tires are spinning, the vehicle's drivetrain could be damaged. The repairs would not be covered by the vehicle warranty. Always lock the axle before attempting situations and/or navigating terrain which could possibly cause the vehicle to become stuck.

The locking rear axle will be disengaged when the vehicle's speed is greater than 40 mph (64 km/h), if the vehicle's battery is low and/or the transfer case is shifted out of Four-Wheel-Low-Lock mode.

**Notice:** If the vehicle's axle is locked while driving on pavement, the drivetrain could be damaged. Repairs would not be covered by the vehicle warranty. Do not use the locking axle on pavement. If four-wheel drive is needed when traveling on pavement, use only 4HI.

## Steering

### Power Steering

If power steering assist is lost because the engine stops or the system is not functioning, the vehicle can be steered but it will take more effort.

### Steering Tips

It is important to take curves at a reasonable speed.

Traction in a curve depends on the condition of the tires and the road surface, the angle at which the curve is banked, and vehicle speed. While in a curve, speed is the one factor that can be controlled.

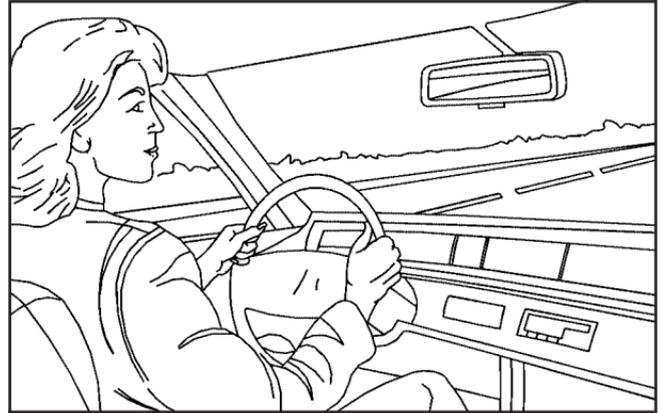
If there is a need to reduce speed, do it before entering the curve, while the front wheels are straight.

Try to adjust the speed so you can drive through the curve. Maintain a reasonable, steady speed. Wait to accelerate until out of the curve, and then accelerate gently into the straightaway.

## Steering in Emergencies

There are times when steering can be more effective than braking. For example, you come over a hill and find a truck stopped in your lane, or a car suddenly pulls out from nowhere, or a child darts out from between parked cars and stops right in front of you. These problems can be avoided by braking — if you can stop in time. But sometimes you cannot stop in time because there is no room. That is the time for evasive action — steering around the problem.

The vehicle can perform very well in emergencies like these. First apply the brakes. See *Braking on page 4-4*. It is better to remove as much speed as possible from a collision. Then steer around the problem, to the left or right depending on the space available.

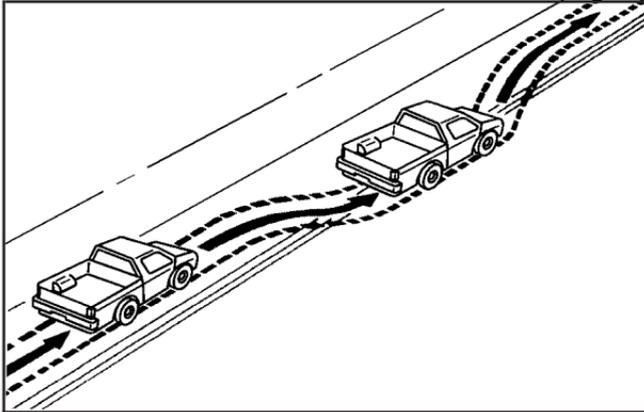


An emergency like this requires close attention and a quick decision. If holding the steering wheel at the recommended 9 and 3 o'clock positions, it can be turned a full 180 degrees very quickly without removing either hand. But you have to act fast, steer quickly, and just as quickly straighten the wheel once you have avoided the object.

The fact that such emergency situations are always possible is a good reason to practice defensive driving at all times and wear safety belts properly.

## Off-Road Recovery

The vehicle's right wheels can drop off the edge of a road onto the shoulder while driving.



If the level of the shoulder is only slightly below the pavement, recovery should be fairly easy. Ease off the accelerator and then, if there is nothing in the way, steer so that the vehicle straddles the edge of the pavement. Turn the steering wheel 3 to 5 inches, 8 to 13 cm, (about one-eighth turn) until the right front tire contacts the pavement edge. Then turn the steering wheel to go straight down the roadway.

## Passing

Passing another vehicle on a two-lane road can be dangerous. To reduce the risk of danger while passing:

- Look down the road, to the sides, and to crossroads for situations that might affect a successful pass. If in doubt, wait.
- Watch for traffic signs, pavement markings, and lines that could indicate a turn or an intersection. Never cross a solid or double-solid line on your side of the lane.
- Do not get too close to the vehicle you want to pass. Doing so can reduce your visibility.
- Wait your turn to pass a slow vehicle.
- When you are being passed, ease to the right.

## Loss of Control

Let us review what driving experts say about what happens when the three control systems — brakes, steering, and acceleration — do not have enough friction where the tires meet the road to do what the driver has asked.

In any emergency, do not give up. Keep trying to steer and constantly seek an escape route or area of less danger.

## Skidding

In a skid, a driver can lose control of the vehicle. Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

The three types of skids correspond to the vehicle's three control systems. In the braking skid, the wheels are not rolling. In the steering or cornering skid, too much speed or steering in a curve causes tires to slip and lose cornering force. And in the acceleration skid, too much throttle causes the driving wheels to spin.

If the vehicle starts to slide, ease your foot off the accelerator pedal and quickly steer the way you want the vehicle to go. If you start steering quickly enough, the vehicle may straighten out. Always be ready for a second skid if it occurs.

Of course, traction is reduced when water, snow, ice, gravel, or other material is on the road. For safety, slow down and adjust your driving to these conditions. It is important to slow down on slippery surfaces because stopping distance is longer and vehicle control more limited.

While driving on a surface with reduced traction, try your best to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide. You might not realize the surface is slippery until the vehicle is skidding. Learn to recognize warning clues —such as enough water, ice, or packed snow on the road to make a mirrored surface — and slow down when you have any doubt.

Remember: Any Antilock Brake System (ABS) helps avoid only the braking skid.

## Off-Road Driving

The airbag system is designed to work properly under a wide range of conditions, including off-road usage. Always wear your safety belt and observe safe driving speeds, especially on rough terrain.

Drinking and driving can be very dangerous on any road and this is certainly true for off-road driving. At the very time you need special alertness and driving skills, your reflexes, perceptions, and judgment can be affected by even a small amount of alcohol. You could have a serious — or even fatal — accident if you drink and drive or ride with a driver who has been drinking.

Off-roading can be great fun but has some definite hazards. The greatest of these is the terrain itself. When off-road driving, traffic lanes are not marked, curves are not banked, and there are no road signs. Surfaces can be slippery, rough, uphill, or downhill.

Avoid sharp turns and abrupt maneuvers. Failure to operate the vehicle correctly off-road could result in loss of vehicle control or vehicle rollover.

Off-roading involves some new skills. That is why it is very important that you read these driving tips and suggestions to help make off-road driving safer and more enjoyable.

## Before You Go Off-Roading

- Have all necessary maintenance and service work done.
- Make sure there is enough fuel, that fluid levels are where they should be, and that the spare tire is fully inflated.
- Be sure to read all the information about four-wheel-drive vehicles in this manual.
- Make sure any equipment you may need — first aid kit, cell phone, flashlight, etc. — is securely stored in the vehicle.
- Remove any removable side steps. See *Assist Steps on page 4-33*.
- Make sure all underbody shields, if the vehicle has them, are properly attached.
- Know the local laws that apply to off-roading where you will be driving or check with law enforcement people in the area.
- Be sure to get the necessary permission if you will be on private land.

## Loading Your Vehicle for Off-Road Driving

### CAUTION:

- Cargo on the load floor piled higher than the seatbacks can be thrown forward during a sudden stop. You or your passengers could be injured. Keep cargo below the top of the seatbacks.
- Unsecured cargo on the load floor can be tossed about when driving over rough terrain. You or your passengers can be struck by flying objects. Secure the cargo properly.
- Heavy loads on the roof raise the vehicle's center of gravity, making it more likely to roll over. You can be seriously or fatally injured if the vehicle rolls over. Put heavy loads inside the cargo area, not on the roof. Keep cargo in the cargo area as far forward and low as possible.

There are some important things to remember about how to load your vehicle.

- The heaviest things should be on the floor, forward of the rear axle. Put heavier items as far forward as you can.
- Be sure the load is properly secured, so things are not tossed around.

You will find other important information under *Loading the Vehicle on page 4-44* and *Tires on page 5-57*.

## Environmental Concerns

Off-road driving can provide wholesome and satisfying recreation. However, it also raises environmental concerns. We recognize these concerns and urge every off-roader to follow these basic rules for protecting the environment:

- Always use established trails, roads, and areas that have been specially set aside for public off-road recreational driving and obey all posted regulations.
- Avoid any driving practice that could damage shrubs, flowers, trees, or grasses or disturb wildlife. This includes wheel-spinning, breaking down trees, or unnecessary driving through streams or over soft ground.
- Always carry a litter bag and make sure all refuse is removed from any campsite before leaving.
- Take extreme care with open fires (where permitted), camp stoves, and lanterns.
- Never park your vehicle over dry grass or other combustible materials that could catch fire from the heat of the vehicle's exhaust system.

## Traveling to Remote Areas

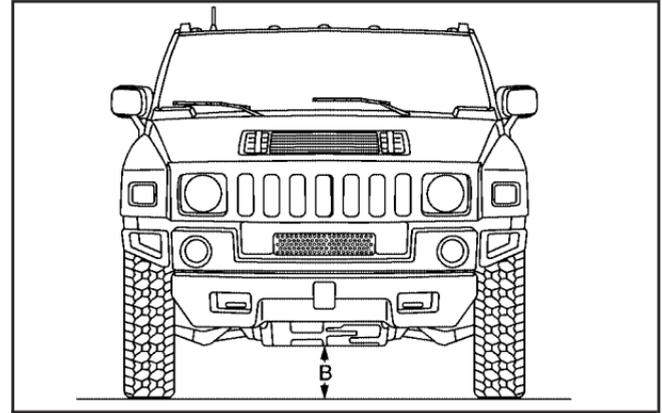
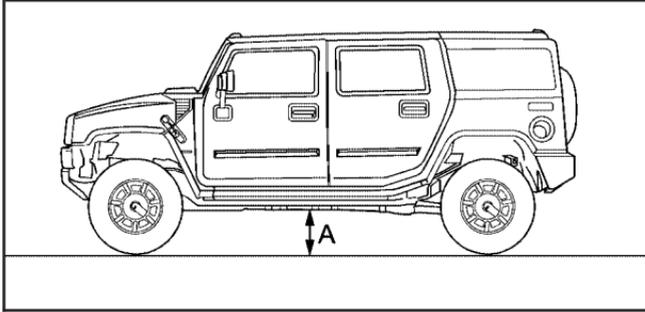
It makes sense to plan your trip, especially when going to a remote area. Know the terrain and plan your route. Get accurate maps of trails and terrain. Check to see if there are any blocked or closed roads.

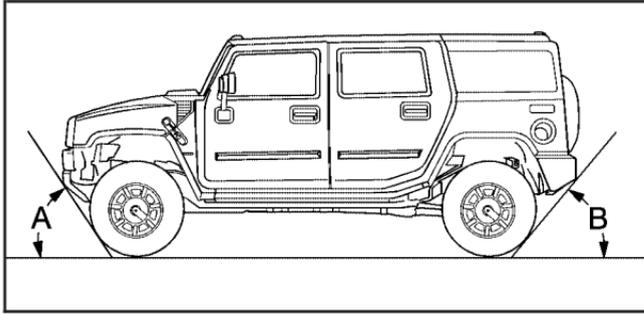
It is also a good idea to travel with at least one other vehicle in case something happens to one of them.

For vehicles with a winch, be sure to read the winch instructions. In a remote area, a winch can be handy if you get stuck but you will want to know how to use it properly.

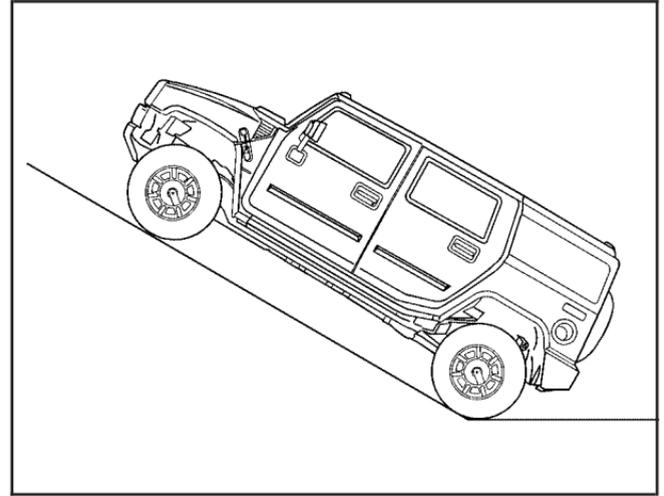
## High Mobility Characteristics

The vehicle has a 10 inch (25.4 cm) running ground clearance (A) and a 9 inch (22.8 cm) axle to ground clearance (B) while maintaining a low silhouette and a low center of gravity.

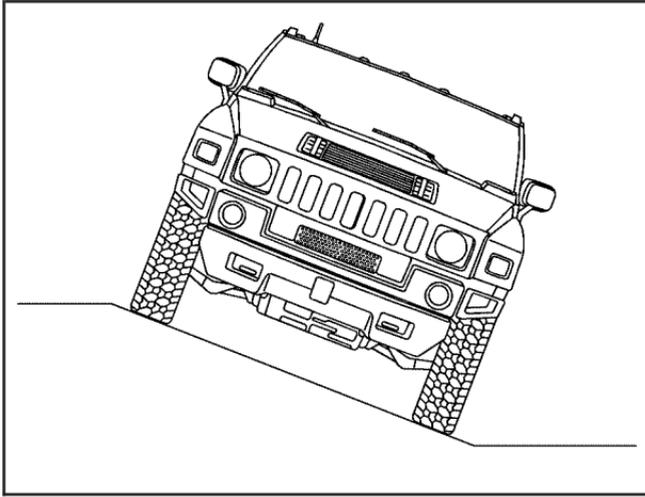




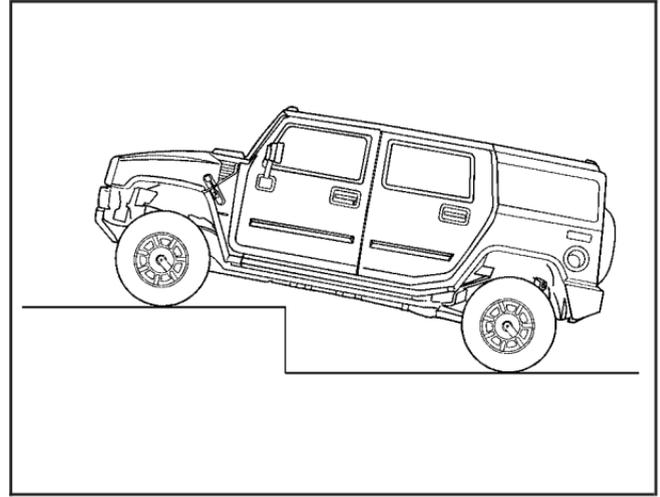
The vehicle has an approximate approach angle (A) of  $42^\circ$  and a departure angle (B) of  $37^\circ$ .



Design specifications required a minimum gradeability of 60% ( $31^\circ$ ) slope, with the vehicle fully loaded, on high friction surfaces at 6 mph (9.7 km/h). The vehicle is expected to traverse this grade only for short durations. Never stop and idle the vehicle or park it on this grade.



The vehicle should be able to traverse a 40% (22°) side slope at 6 mph (9.7 km/h) while fully loaded on high friction surfaces.



The vehicle can climb a 16 inch (40.6 cm) vertical step. Step climbing is best done by approaching the step at an angle rather than straight on.

## **Brake and Accelerator Operation Techniques for Off-Road Driving**

### **For logs, walls, rocks, severe ditches, hills, sand, etc.**

1. Bring the vehicle to a complete stop. Do not rev the engine.
2. Select the proper transmission and transfer case gear range; usually 1 (First) gear, 4LO LOCK for such obstacles.
3. If wheel spin is experienced, maintain steady throttle, with your foot off the brake pedal, to allow the Traction Control System (TCS) to control the wheel spin. TCS might not operate if the brakes are applied.
4. If wheel spin cannot be controlled by the TCS, fully press the brake pedal with your left foot so all wheel spin is stopped.
5. Back away from the obstacle so that a new approach can be tried.
6. As the first wheel crosses the obstacle, be prepared to alternate the brake and accelerator pedal to maintain control and avoid tire drop-off from obstacles. Repeat this process for the other wheels.

### **For mounds, washouts, loose up-hill slopes, ditches, etc.**

When wheel spin occurs as the vehicle is moving, the driver may notice a slight shaking or shuddering of the vehicle. This should be stopped as soon as possible to prevent damage to vehicle components. This is the indication that a loss of traction is occurring on this terrain. The operator should:

1. Reduce speed and apply the brakes.
2. Assess the terrain properly and adjust vehicle speed and gear ranges accordingly: 4HI position for higher speeds and 4LO LOCK for more torque and lower speeds. Transmission 1 (First) gear is generally recommended.
3. Apply slight pressure to the brake when the shaking or shuddering sensation is felt, keeping the vehicle moving in a controlled manner.
4. Be prepared to alternate between braking and accelerating through the adverse terrain.

## Getting Familiar with Off-Road Driving

It is a good idea to practice in an area that is safe and close to home before you go into the wilderness. Off-roading requires some new and different skills.

Tune your senses to different kinds of signals. Your eyes need to constantly sweep the terrain for unexpected obstacles. Your ears need to listen for unusual tire or engine sounds. Use your arms, hands, feet, and body to respond to vibrations and vehicle bounce.

Controlling the vehicle is the key to successful off-road driving. One of the best ways to control the vehicle is to control the speed. At higher speeds:

- You approach things faster and have less time to react.
- There is less time to scan the terrain for obstacles.
- The vehicle has more bounce when driving over obstacles.
- More braking distance is needed, especially on an unpaved surface.

### CAUTION:

When you are driving off-road, bouncing and quick changes in direction can easily throw you out of position. This could cause you to lose control and crash. So, whether you are driving on or off the road, you and your passengers should wear safety belts.

## Scanning the Terrain

Off-road driving can take you over many different kinds of terrain. Be familiar with the terrain and its many different features.

**Surface Conditions:** Off-roading surfaces can be hard-packed dirt, gravel, rocks, grass, sand, mud, snow, or ice. Each of these surfaces affects the vehicle's steering, acceleration, and braking in different ways. Depending on the surface, slipping, sliding, wheel spinning, delayed acceleration, poor traction, and longer braking distances can occur.

**Surface Obstacles:** Unseen or hidden obstacles can be hazardous. A rock, log, hole, rut, or bump can startle you if you are not prepared for them. Often these obstacles are hidden by grass, bushes, snow, or even the rise and fall of the terrain itself.

Some things to consider:

- Is the path ahead clear?
- Will the surface texture change abruptly up ahead?
- Does the travel take you uphill or downhill?
- Will you have to stop suddenly or change direction quickly?

When driving over obstacles or rough terrain, keep a firm grip on the steering wheel. Ruts, troughs, or other surface features can jerk the wheel out of your hands.

When driving over bumps, rocks, or other obstacles, the wheels can leave the ground. If this happens, even with one or two wheels, you cannot control the vehicle as well or at all.

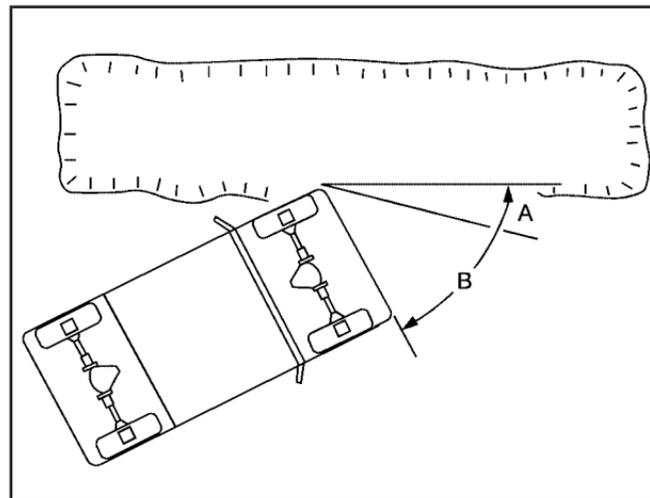
Because you will be on an unpaved surface, it is especially important to avoid sudden acceleration, sudden turns, or sudden braking.

Off-roading requires a different kind of alertness from driving on paved roads and highways. There are no road signs, posted speed limits, or signal lights. Use good judgment about what is safe and what is not.

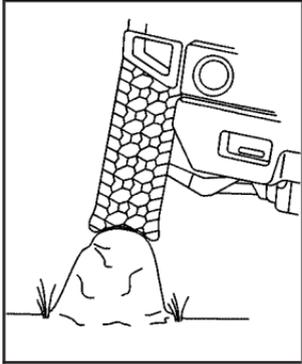
## Crossing Obstacles

### Approach Angle — a Key to Mobility

If you encounter a large dip in the terrain, do not enter straight on; enter at an angle — 15° minimum approach (A), 75° maximum approach angle (B). For very large dips, ditches or small washes, coast in, using the engine as a brake (transmission and transfer case lowest gears). Then, use the low ranges in the transmission and transfer case to power out.



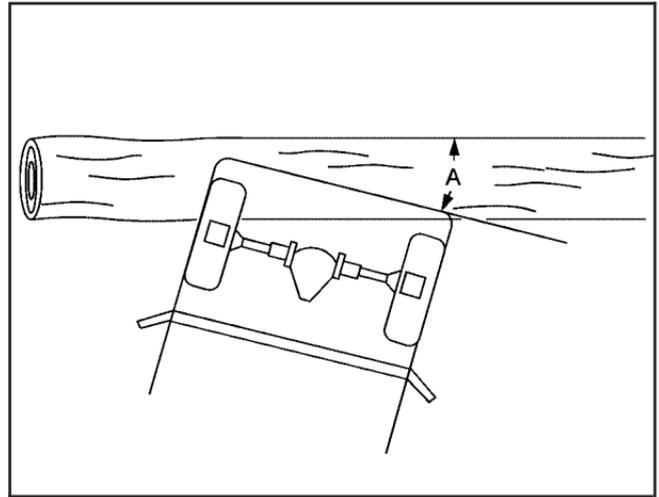
## Roll The Tires Over Large Rocks



Do not straddle large rocks; drive over them, letting the tire cover the rock. The tread of the tire is thicker and tougher than the sidewall of the tire and is more resilient to impact than underbody components.

## Log Crossing

Using the proper technique, the vehicle will cross logs up to 10 inches (25.4 cm) in diameter. Approach the log at approximately a 15° angle (A) with the transmission in 1 (First) and the transfer case in 4LO LOCK and “walk” the vehicle over, one tire at a time. It may be necessary to modulate the brake pedal and accelerator to avoid spin-out. Ease the vehicle down from the log with the brake.



## Driving on Hills

Off-road driving often takes you up, down, or across a hill. Driving safely on hills requires good judgment and an understanding of what the vehicle can and cannot do. There are some hills that simply cannot be driven, no matter how well built the vehicle.

### CAUTION:

Many hills are simply too steep for any vehicle. If you drive up them, you will stall. If you drive down them, you cannot control your speed. If you drive across them, you will roll over. You could be seriously injured or killed. If you have any doubt about the steepness, do not drive the hill.

## Approaching a Hill

When you approach a hill, decide if it is too steep to climb, descend, or cross. Steepness can be hard to judge. On a very small hill, for example, there may be a smooth, constant incline with only a small change in elevation where you can easily see all the way to the top. On a large hill, the incline may get steeper as you near the top, but you might not see this because the crest of the hill is hidden by bushes, grass, or shrubs.

Consider this as you approach a hill:

- Is there a constant incline, or does the hill get sharply steeper in places?
- Is there good traction on the hillside, or will the surface cause tire slipping?
- Is there a straight path up or down the hill so you will not have to make turning maneuvers?
- Are there obstructions on the hill that can block your path, such as boulders, trees, logs, or ruts?
- What is beyond the hill? Is there a cliff, an embankment, a drop-off, a fence? Get out and walk the hill if you do not know. It is the smart way to find out.
- Is the hill simply too rough? Steep hills often have ruts, gullies, troughs, and exposed rocks because they are more susceptible to the effects of erosion.

## Driving Uphill

Once you decide it is safe to drive up the hill:

- Use transmission and transfer case low gear and get a firm grip on the steering wheel.
- Get a smooth start up the hill and try to maintain speed. Not using more power than needed can avoid spinning the wheels or sliding.
- Let the traction system work to control any wheel slippage. The traction control system allows for moderate wheel spin with some capability to dig in and power up the hill.
- Do not continue if the vehicle shudders or exhibits suspension hopping. This can cause damage to the driveline or suspension components. Improper driving technique is not covered by the vehicle warranty.

### **CAUTION:**

Turning or driving across steep hills can be dangerous. You could lose traction, slide sideways, and possibly roll over. You could be seriously injured or killed. When driving up hills, always try to go straight up.

- Try to drive straight up the hill if at all possible. If the path twists and turns, you might want to find another route.
- Ease up on the speed as you approach the top of the hill.
- Attach a flag to the vehicle to be more visible to approaching traffic on trails or hills.
- Sound the horn as you approach the top of the hill to let opposing traffic know you are there.
- Use headlamps even during the day to make the vehicle more visible to oncoming traffic.

 **CAUTION:**

Driving to the top (crest) of a hill at full speed can cause an accident. There could be a drop-off, embankment, cliff, or even another vehicle. You could be seriously injured or killed. As you near the top of a hill, slow down and stay alert.

If the vehicle stalls, or is about to stall, and you cannot make it up the hill:

- Push the brake pedal to stop the vehicle and keep it from rolling backwards and apply the parking brake.
  - If the engine is still running, shift the transmission to R (Reverse), release the parking brake, and slowly back down the hill in R (Reverse).
- If the engine has stopped running, you need to restart it. With the brake pedal pressed, apply the parking brake. If the vehicle has an automatic transmission, shift the transmission to P (Park). Restart the engine. Then, shift to R (Reverse), release the parking brake, and slowly back down the hill as straight as possible in R (Reverse).
  - While backing down the hill, put your left hand on the steering wheel at the 12 o'clock position so you can tell if the wheels are straight and can maneuver as you back down. It is best to back down the hill with the wheels straight rather than in the left or right direction. Turning the wheel too far to the left or right will increase the possibility of a rollover.

Things not to do if the vehicle stalls, or is about to stall, when going up a hill:

- Never attempt to prevent a stall by shifting into N (Neutral) to rev-up the engine and regain forward momentum. This will not work. The vehicle can roll backward very quickly and could go out of control.
- Never try to turn around if about to stall when going up a hill. If the hill is steep enough to stall the vehicle, it is steep enough to cause it to roll over. If you cannot make it up the hill, back straight down the hill.

If, after stalling, you try to back down the hill and decide you just cannot do it, set the parking brake, shift to P (Park), and turn off the engine. Leave the vehicle and go get some help. Exit on the uphill side and stay clear of the path the vehicle would take if it rolled downhill. Do not shift the transfer case to Neutral when you leave the vehicle. Leave it in some gear.

 **CAUTION:**

Shifting the transfer case to Neutral can cause your vehicle to roll even if the transmission is in P (Park). This is because the Neutral position on the transfer case overrides the transmission. You or someone else could be injured. If you are going to leave your vehicle, set the parking brake and shift the transmission to P (Park). But do not shift the transfer case to Neutral. Leave the transfer case in the 4 HI, 4 HI Lock, or 4 LO Lock position.

## Driving Downhill

When off-roading takes you downhill, consider:

- How steep is the downhill? Will I be able to maintain vehicle control?
- What is the surface like? Smooth? Rough? Slippery? Hard-packed dirt? Gravel?
- Are there hidden surface obstacles? Ruts? Logs? Boulders?
- What is at the bottom of the hill? Is there a hidden creek bank or even a river bottom with large rocks?

If you decide you can go down a hill safely, try to keep the vehicle headed straight down. Use a low gear so engine drag can help the brakes so they do not have to do all the work. Descend slowly, keeping the vehicle under control at all times.

### CAUTION:

Heavy braking when going down a hill can cause your brakes to overheat and fade. This could cause loss of control and a serious accident. Apply the brakes lightly when descending a hill and use a low gear to keep vehicle speed under control.

Things not to do when driving down a hill:

- When driving downhill, avoid turns that take you across the incline of the hill. A hill that is not too steep to drive down might be too steep to drive across. The vehicle could roll over.
- Never go downhill with the transmission in N (Neutral), called free-wheeling. The brakes will have to do all the work and could overheat and fade.

Vehicles are much more likely to stall when going uphill, but if it happens when going downhill:

1. Stop the vehicle by applying the regular brakes and apply the parking brake.
2. Shift to P (Park). While still braking, restart the engine.
3. Shift back to a low gear, release the parking brake, and drive straight down.
4. If the engine will not start, get out and get help.

## Driving Across an Incline

An off-road trail will probably go across the incline of a hill. To decide whether to try to drive across the incline, consider the following:

### CAUTION:

Driving across an incline that is too steep will make your vehicle roll over. You could be seriously injured or killed. If you have any doubt about the steepness of the incline, do not drive across it. Find another route instead.

- A hill that can be driven straight up or down might be too steep to drive across. When going straight up or down a hill, the length of the wheel base — the distance from the front wheels to the rear wheels — reduces the likelihood the vehicle will tumble end over end. But when driving across an incline, the narrower track width — the distance between the left and right wheels — might not prevent the vehicle from tilting and rolling over. Driving across an incline puts more weight on the downhill wheels which could cause a downhill slide or a rollover.

- Surface conditions can be a problem. Loose gravel, muddy spots, or even wet grass can cause the tires to slip sideways, downhill. If the vehicle slips sideways, it can hit something that will trip it — a rock, a rut, etc. — and roll over.
- Hidden obstacles can make the steepness of the incline even worse. If you drive across a rock with the uphill wheels, or if the downhill wheels drop into a rut or depression, the vehicle can tilt even more.

For these reasons, carefully consider whether to try to drive across an incline. Just because the trail goes across the incline does not mean you have to drive it. The last vehicle to try it might have rolled over.

If you feel the vehicle starting to slide sideways, turn downhill. This should help straighten out the vehicle and prevent the side slipping. The best way to prevent this is to “walk the course” first, so you know what the surface is like before driving it.

## Stalling on an Incline

### CAUTION:

Getting out on the downhill (low) side of a vehicle stopped across an incline is dangerous. If the vehicle rolls over, you could be crushed or killed. Always get out on the uphill (high) side of the vehicle and stay well clear of the rollover path.

If the vehicle stalls when crossing an incline, be sure you, and any passengers, get out on the uphill side, even if the door there is harder to open. If you get out on the downhill side and the vehicle starts to roll over, you will be right in its path.

If you have to walk down the slope, stay out of the path the vehicle will take if it does roll over.

## Driving in Mud, Sand, Snow, or Ice

When you drive in mud, snow, or sand, the wheels do not get good traction. Acceleration is not as quick, turning is more difficult, and braking distances are longer.

It is best to use a low gear when in mud — the deeper the mud, the lower the gear. In really deep mud, keep the vehicle moving so it does not get stuck.

When driving on sand, wheel traction changes. On loosely packed sand, such as on beaches or sand dunes, the tires will tend to sink into the sand. This affects steering, accelerating, and braking. Drive at a reduced speed and avoid sharp turns or abrupt maneuvers.

Hard packed snow and ice offer the worst tire traction. On these surfaces, it is very easy to lose control. On wet ice, for example, the traction is so poor that you will have difficulty accelerating. And, if the vehicle does get moving, poor steering and difficult braking can cause it to slide out of control.

### CAUTION:

Driving on frozen lakes, ponds, or rivers can be dangerous. Underwater springs, currents under the ice, or sudden thaws can weaken the ice. Your vehicle could fall through the ice and you and your passengers could drown. Drive your vehicle on safe surfaces only.

## Driving in Water

### CAUTION:

Driving through rushing water can be dangerous. Deep water can sweep your vehicle downstream and you and your passengers could drown. If it is only shallow water, it can still wash away the ground from under your tires, and you could lose traction and roll the vehicle over. Do not drive through rushing water.

Heavy rain can mean flash flooding, and flood waters demand extreme caution.

Find out how deep the water is before driving through it. Do not try it if it is deep enough to cover the wheel hubs, axles, or exhaust pipe — you probably will not get through. Deep water can damage the axle and other vehicle parts. The vehicle is capable of depths up to 20 inches (50 cm). Know how to judge whether the water is deeper than this before proceeding into it.

If the water is not too deep, drive slowly through it. At faster speeds, water splashes on the ignition system and the vehicle can stall. Stalling can also occur if you get the tailpipe under water. If the tailpipe is under water, you will never be able to start the engine. When going through water, remember that when the brakes get wet, it might take longer to stop. See *Driving in Rain and on Wet Roads on page 4-34*.

## After Off-Road Driving

Remove any brush or debris that has collected on the underbody, chassis, or under the hood. These accumulations can be a fire hazard.

After operation in mud or sand, have the brake linings cleaned and checked. These substances can cause glazing and uneven braking. Check the engine and oil coolers for mud accumulation. Thoroughly and carefully clean these devices to allow proper cooling. Check the body structure, steering, suspension, wheels, tires, and exhaust system for damage and check the fuel lines and cooling system for any leakage.

The vehicle requires more frequent service due to off-road use. Refer to the Maintenance Schedule for additional information.

## Assist Steps

If your vehicle has removable side steps, remove the steps prior to off-roading to give your vehicle more ground clearance and to prevent damage to the vehicle from the side steps dragging and/or catching on obstacles.

**Notice:** Do not drive off-road with the side steps attached to your vehicle. You can damage the side steps and/or your vehicle's frame if they get caught or drag against an obstacle. This damage would not be covered by your vehicle's warranty. Always remove the side steps prior to any off-road driving.

## Driving at Night

Night driving is more dangerous than day driving because some drivers are likely to be impaired — by alcohol or drugs, with night vision problems, or by fatigue.

Night driving tips include:

- Drive defensively.
- Do not drink and drive.
- Reduce headlamp glare by adjusting the inside rearview mirror.

- Slow down and keep more space between you and other vehicles because headlamps can only light up so much road ahead.
- Watch for animals.
- When tired, pull off the road.
- Do not wear sunglasses.
- Avoid staring directly into approaching headlamps.
- Keep the windshield and all glass on your vehicle clean — inside and out.
- Keep your eyes moving, especially during turns or curves.

No one can see as well at night as in the daytime. But, as we get older, these differences increase. A 50-year-old driver might need at least twice as much light to see the same thing at night as a 20-year-old.

## Driving in Rain and on Wet Roads

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.

### CAUTION:

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause your vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.

## Hydroplaning

Hydroplaning is dangerous. Water can build up under your vehicle's tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When your vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

## Other Rainy Weather Tips

Besides slowing down, other wet weather driving tips include:

- Allow extra following distance.
- Pass with caution.
- Keep windshield wiping equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Have good tires with proper tread depth. See *Tires on page 5-57*.
- Turn off cruise control.

## Before Leaving on a Long Trip

To prepare your vehicle for a long trip, consider having it serviced by your dealer/retailer before departing.

Things to check on your own include:

- *Windshield Washer Fluid*: Reservoir full? Windows clean — inside and outside?
- *Wiper Blades*: In good shape?
- *Fuel, Engine Oil, Other Fluids*: All levels checked?
- *Lamps*: Do they all work and are lenses clean?
- *Tires*: Are treads good? Are tires inflated to recommended pressure?
- *Weather and Maps*: Safe to travel? Have up-to-date maps?

## Highway Hypnosis

Always be alert and pay attention to your surroundings while driving. If you become tired or sleepy, find a safe place to park your vehicle and rest.

Other driving tips include:

- Keep the vehicle well ventilated.
- Keep interior temperature cool.
- Keep your eyes moving — scan the road ahead and to the sides.
- Check the rearview mirror and vehicle instruments often.

## Hill and Mountain Roads

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips for driving in these conditions include:

- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, cooling system, and transmission.
- Going down steep or long hills, shift to a lower gear.

### CAUTION:

If you do not shift down, the brakes could get so hot that they would not work well. You would then have poor braking or even none going down a hill. You could crash. Shift down to let the engine assist the brakes on a steep downhill slope.

### CAUTION:

Coasting downhill in N (Neutral) or with the ignition off is dangerous. The brakes will have to do all the work of slowing down and they could get so hot that they would not work well. You would then have poor braking or even none going down a hill. You could crash. Always have the engine running and the vehicle in gear when going downhill.

- Stay in your own lane. Do not swing wide or cut across the center of the road. Drive at speeds that let you stay in your own lane.
- Top of hills: Be alert — something could be in your lane (stalled car, accident).
- Pay attention to special road signs (falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

See *Off-Road Driving on page 4-15* for information about driving off-road.

# Winter Driving

## Driving on Snow or Ice

Drive carefully when there is snow or ice between the tires and the road, creating less traction or grip. Wet ice can occur at about 32°F (0°C) when freezing rain begins to fall, resulting in even less traction. Avoid driving on wet ice or in freezing rain until roads can be treated with salt or sand.

Drive with caution, whatever the condition. Accelerate gently so traction is not lost. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick, so there is even less traction.

Try not to break the fragile traction. If you accelerate too fast, the drive wheels will spin and polish the surface under the tires even more.

The *Traction Control System (TCS)* on page 4-9 improves the ability to accelerate on slippery roads, but slow down and adjust your driving to the road conditions. When driving through deep snow, turn off the traction control system to help maintain vehicle motion at lower speeds.

The *Antilock Brake System (ABS)* on page 4-5 improves vehicle stability during hard stops on a slippery roads, but apply the brakes sooner than when on dry pavement.

Allow greater following distance on any slippery road and watch for slippery spots. Icy patches can occur on otherwise clear roads in shaded areas. The surface of a curve or an overpass can remain icy when the surrounding roads are clear. Avoid sudden steering maneuvers and braking while on ice.

Turn off cruise control, if equipped, on slippery surfaces.

## Blizzard Conditions

Being stuck in snow can be in a serious situation. Stay with the vehicle unless there is help nearby. If possible, use the *Roadside Service on page 7-7*. To get help and keep everyone in the vehicle safe:

- Turn on the *Hazard Warning Flashers on page 3-6*.
- Tie a red cloth to an outside mirror.

### CAUTION:

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle is stuck in the snow:

- Clear away snow from around the base of your vehicle, especially any that is blocking the exhaust pipe.
- Check again from time to time to be sure snow does not collect there.

CAUTION: (Continued)

### CAUTION: (Continued)

- Open a window about two inches (5 cm) on the side of the vehicle that is away from the wind to bring in fresh air.
- Fully open the air outlets on or under the instrument panel.
- Adjust the Climate Control system to a setting that circulates the air inside the vehicle and set the fan speed to the highest setting. See Climate Control System in the Index.

For more information about carbon monoxide, see *Engine Exhaust on page 2-45*.

Snow can trap exhaust gases under your vehicle. This can cause deadly CO (carbon monoxide) gas to get inside. CO could overcome you and kill you. You cannot see it or smell it, so you might not know it is in your vehicle. Clear away snow from around the base of your vehicle, especially any that is blocking the exhaust.

Run the engine for short periods only as needed to keep warm, but be careful.

To save fuel, run the engine for only short periods as needed to warm the vehicle and then shut the engine off and close the window most of the way to save heat.

Repeat this until help arrives but only when you feel really uncomfortable from the cold. Moving about to keep warm also helps.

If it takes some time for help to arrive, now and then when you run the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible to save fuel.

## **If Your Vehicle is Stuck in Sand, Mud, Ice, or Snow**

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow. See *Rocking Your Vehicle to Get It Out on page 4-40*.

If the vehicle has a traction system, it can often help to free a stuck vehicle. Refer to the vehicle's traction system in the Index. If stuck too severely for the traction system to free the vehicle, turn the traction system off and use the rocking method.

### **CAUTION:**

If you let your vehicle's tires spin at high speed, they can explode, and you or others could be injured. The vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 35 mph (55 km/h) as shown on the speedometer.

For information about using tire chains on the vehicle, see *Tire Chains on page 5-77*.

## Rocking Your Vehicle to Get It Out

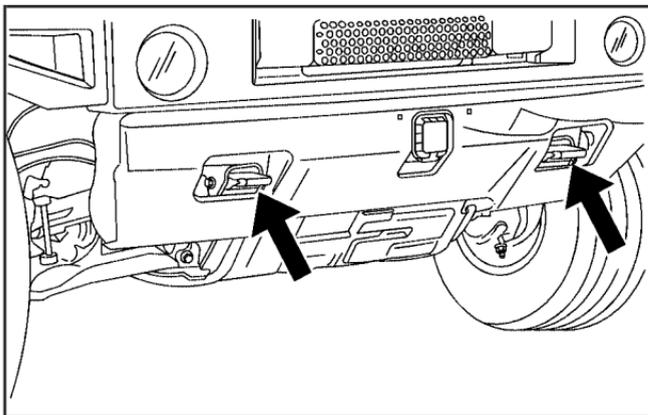
Turn the steering wheel left and right to clear the area around the front wheels. The traction control system activates when the system senses that the wheels are spinning. Shift back and forth between R (Reverse) and a forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Release the accelerator pedal while you shift, and press lightly on the accelerator pedal when the transmission is in gear. Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries, it might need to be towed out. Or, you can use the recovery loops. If the vehicle does need to be towed out, see *Towing Your Vehicle* on page 4-50.

## Recovery Loops

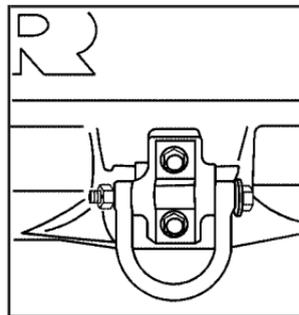
### CAUTION:

These loops, when used, are under a lot of force. Keep people away from the vicinity of the loops and any chains or cables during use. Always pull the vehicle straight out. Never pull on the loops at a sideways angle. The loops could break off and you or others could be injured from the chain or cable snapping back.

**Notice:** Never use the recovery loops to tow the vehicle. Your vehicle could be damaged and it would not be covered by warranty.

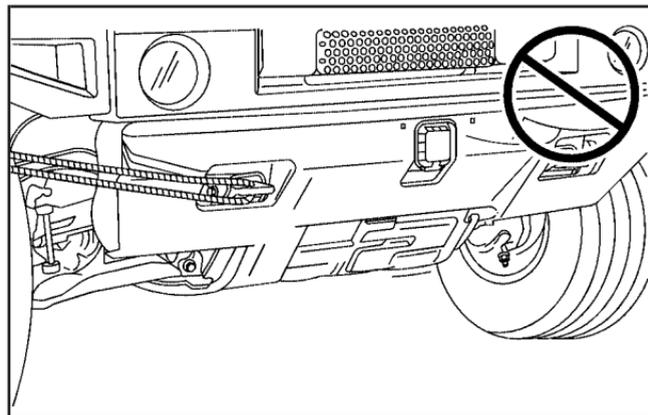


**Front of Vehicle**



**Rear of Vehicle**

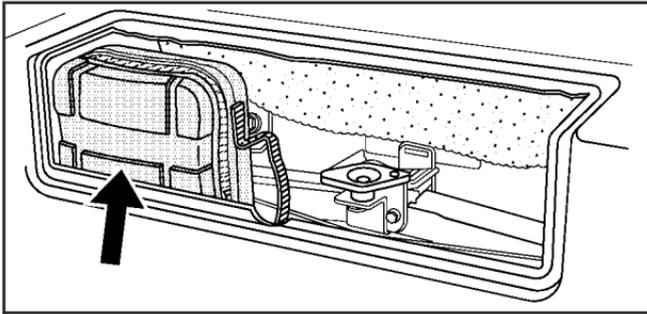
Your vehicle may have recovery loops at the front and rear of the vehicle. You may need to use them if you are stuck off-road and need to be pulled to some place where you can continue driving.



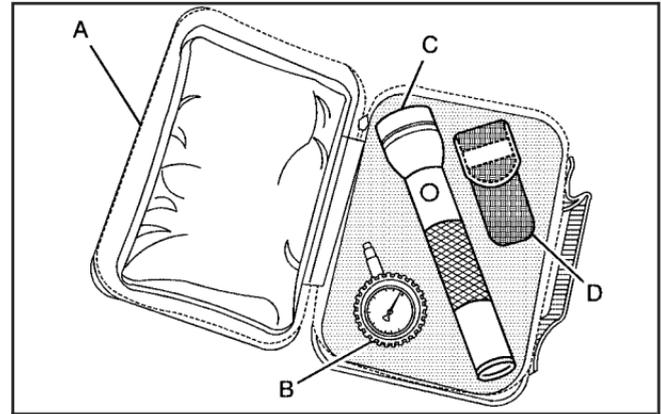
## First Aid Kit and Tool Kit

If the vehicle has a first aid and tool kit, it is located in the storage bin behind the spare tire on SUV models. It is held in place with a hook and loop fastener strap.

On SUT models, the kit is in the rear cargo compartment on the passenger side of the vehicle.

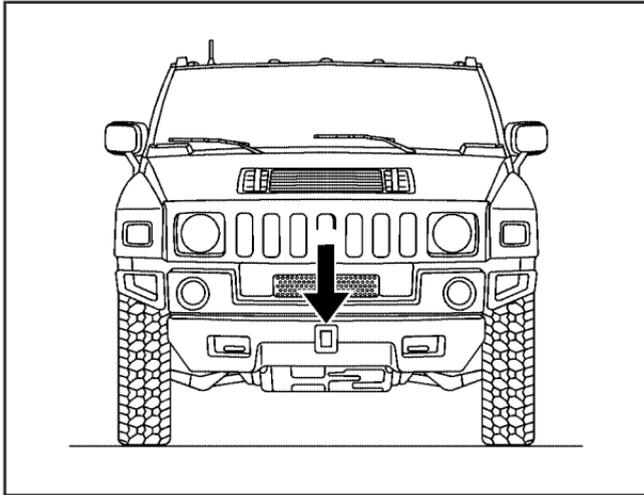


The kit includes a first aid kit, a flashlight, a tire pressure gage, and a multi-purpose tool set.



The tire pressure gage has a reset button in the gage stem. After taking a pressure reading, press the button to reset the gage to zero.

## Front Mounted Receiver



This vehicle is equipped with a front mounted receiver.

The receiver can be used with a power winch platform (described later in this section) or with other accessories.

Never use the front mounted receiver to tow a trailer.

## Power Winch Platform

You can use the power winch platform (if equipped) with an aftermarket winch. Connect the winch to the platform and wiring to the vehicle following the winch manufacturer's guidelines.

**Notice:** Do not use the winch platform to winch at a tension of more than 9,000 lbs. (4 082 kg). This would damage your vehicle's frame. This damage would not be covered by your vehicle's warranty.

If you are using a winch to pull out another vehicle, follow the winch manufacturer's guidelines and observe the following to prevent damage to your vehicle:

- If possible, have your vehicle anchored from the opposite side of the winch to a solid, immovable object.

If winching from the front, use both of the rear recovery loops. If winching from the rear, use both of the front recovery loops.

- Put your transmission in N (Neutral).
- Use your regular brakes to hold your vehicle in place and block the wheels to keep the vehicle from moving.

**Notice:** Using a power winch with the transmission in gear to pull out another vehicle may damage the transmission. When operating a power winch, always leave the transmission in N (Neutral).

**Notice:** Driving your vehicle through an automatic car wash with the winch installed, can cause damage to your vehicle and the car wash. Always remove the winch from your vehicle before using an automatic car wash. See *Washing Your Vehicle* on page 5-105 for more information.

If you are using a winch to pull out your own vehicle, follow the winch manufacturer's guidelines for self recovery and observe the following to prevent damage to your vehicle:

- Do not self recover your vehicle by wrapping the winch cable around an object (such as a pulley block or tree) and attaching it back to your vehicle's recovery loops.
- Always attach the winch cable directly to a solid anchor directly in front of your vehicle to achieve a straight line pull.

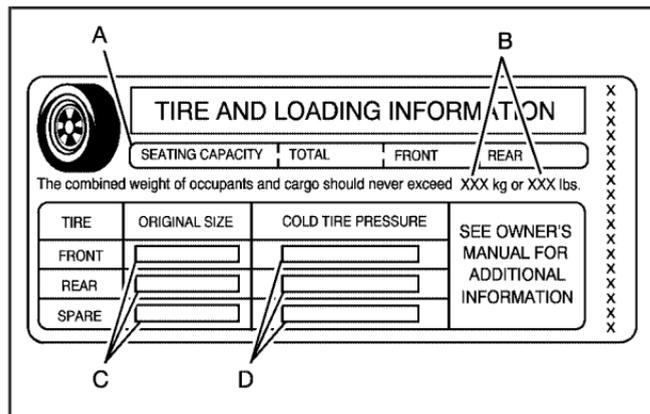
## Loading the Vehicle

It is very important to know how much weight your vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all nonfactory-installed options. Two labels on your vehicle show how much weight it may properly carry, the Tire and Loading Information label and the Certification/Tire label.

### CAUTION:

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). If you do, parts on the vehicle can break, and it can change the way your vehicle handles. These could cause you to lose control and crash. Also, overloading can shorten the life of the vehicle.

## Tire and Loading Information Label



**Label Example**

A vehicle specific Tire and Loading Information label is attached to the center pillar (B-pillar). With the driver's door open, you will find the label attached below the door lock post (striker).

The tire and loading information label shows the number of occupant seating positions (A), and the maximum vehicle capacity weight (B) in kilograms and pounds.

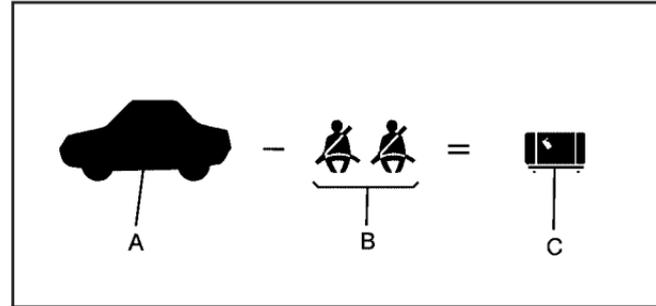
The Tire and Loading Information label also shows the size of the original equipment tires (C) and the recommended cold tire inflation pressures (D). For more information on tires and inflation see *Tires on page 5-57* and *Inflation - Tire Pressure on page 5-63*.

There is also important loading information on the vehicle Certification/Tire label. It tells you the Gross Vehicle Weight Rating (GVWR) and the Gross Axle Weight Rating (GAWR) for the front and rear axle. See "Certification/Tire Label" later in this section.

## Steps for Determining Correct Load Limit

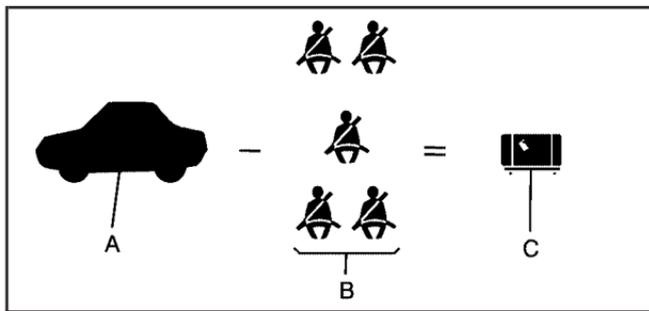
1. Locate the statement “The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs” on your vehicle’s placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the “XXX” amount equals 1400 lbs and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs (1400 – 750 (5 x 150) = 650 lbs).
5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, the load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

See *Towing a Trailer* on page 4-55 for important information on towing a trailer, towing safety rules and trailering tips.



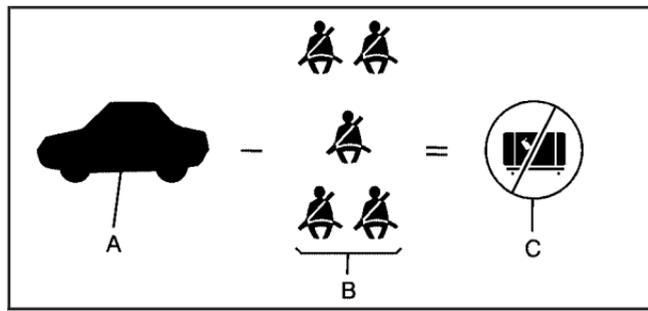
Example 1

| Item | Description                                    | Total              |
|------|--|--------------------|
| A    | Vehicle Capacity Weight for Example 1 =        | 1,000 lbs (453 kg) |
| B    | Subtract Occupant Weight 150 lbs (68 kg) × 2 = | 300 lbs (136 kg)   |
| C    | Available Occupant and Cargo Weight =          | 700 lbs (317 kg)   |



Example 2

| Item | Description                                    | Total              |
|------|--|--------------------|
| A    | Vehicle Capacity Weight for Example 2 =        | 1,000 lbs (453 kg) |
| B    | Subtract Occupant Weight 150 lbs (68 kg) × 5 = | 750 lbs (340 kg)   |
| C    | Available Cargo Weight =                       | 250 lbs (113 kg)   |



Example 3

| Item | Description                                    | Total              |
|------|--|--------------------|
| A    | Vehicle Capacity Weight for Example 3 =        | 1,000 lbs (453 kg) |
| B    | Subtract Occupant Weight 200 lbs (91 kg) × 5 = | 1,000 lbs (453 kg) |
| C    | Available Cargo Weight =                       | 0 lbs (0 kg)       |

Refer to your vehicle's tire and loading information label for specific information about your vehicle's capacity weight and seating positions. The combined weight of the driver, passengers and cargo should never exceed your vehicle's capacity weight.

## Certification/Tire Label

GVWR      GAWR FRT      GAWR RR

MODEL:      PA      QAE

RIM      COLD TIRE PRESSURE

SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION

A vehicle specific Certification/Tire label is attached to the rear edge of the driver's door.

The label shows the gross weight capacity of your vehicle. This is called the GVWR (Gross Vehicle Weight Rating). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo.

The Certification/Tire label also tells you the maximum weights for the front and rear axles, called Gross Axle Weight Rating (GAWR).

To find out the actual loads on your front and rear axles, you need to go to a weigh station and weigh your vehicle. Your dealer can help you with this. Be sure to spread out your load equally on both sides of the centerline.

Never exceed the GVWR for your vehicle, or the GAWR for either the front or rear axle.

And, if you do have a heavy load, you should spread it out.

### CAUTION:

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). If you do, parts on the vehicle can break, and it can change the way your vehicle handles. These could cause you to lose control and crash. Also, overloading can shorten the life of the vehicle.

Your warranty does not cover parts or components that fail because of overloading.

The label will help you decide how much cargo and installed equipment your truck can carry.

Using heavier suspension components to get added durability might not change your weight ratings. Ask your dealer to help you load your vehicle the right way.

If you put things inside your vehicle — like suitcases, tools, packages, or anything else — they go as fast as the vehicle goes. If you have to stop or turn quickly, or if there is a crash, they will keep going.

### **CAUTION:**

Things you put inside your vehicle can strike and injure people in a sudden stop or turn, or in a crash.

- Put things in the cargo area of your vehicle. Try to spread the weight evenly.
- Never stack heavier things, like suitcases, inside the vehicle so that some of them are above the tops of the seats.
- Do not leave an unsecured child restraint in your vehicle.
- When you carry something inside the vehicle, secure it whenever you can.
- Do not leave a seat folded down unless you need to.

There is also important loading information for off-road driving in this manual. See “Loading Your Vehicle for Off-Road Driving” under *Off-Road Driving* on page 4-15.

## **Add-On Equipment**

When you carry removable items, you may need to put a limit on how many people you can carry inside your vehicle. Be sure to weigh your vehicle before you buy and install the new equipment.

**Notice:** Overloading your vehicle may cause damage. Repairs would not be covered by your warranty. Do not overload your vehicle.

Remember not to exceed the Gross Axle Weight Rating (GAWR) of the front or rear axle.

The Cargo Weight Rating (CWR) is the maximum weight of the load your vehicle can carry. It does not include the weight of the people inside. But you can figure about 150 lbs (68 kg) for each seat.

The total cargo load must not be more than your vehicle’s CWR.

# Towing

## Towing Your Vehicle

To avoid damage, the disabled vehicle should be towed with all four wheels off the ground. Consult your dealer/retailer or a professional towing service if the disabled vehicle must be towed. See *Roadside Service on page 7-7*.

To tow the vehicle behind another vehicle for recreational purposes — such as behind a motorhome, see “Recreational Vehicle Towing” following.

## Recreational Vehicle Towing

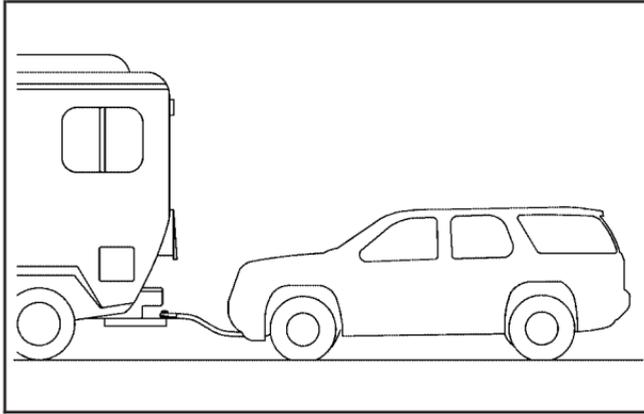
Recreational vehicle towing means towing the vehicle behind another vehicle – such as behind a motorhome.

The two most common types of recreational vehicle towing are known as dinghy towing and dolly towing. Dinghy towing is towing the vehicle with all four wheels on the ground. Dolly towing is towing the vehicle with two wheels on the ground and two wheels up on a device known as a dolly.

Here are some important things to consider before recreational vehicle towing:

- What is the towing capacity of the towing vehicle? Be sure to read the tow vehicle manufacturer's recommendations.
- What is the distance that will be travelled? Some vehicles have restrictions on how far and how long they can tow.
- Is the proper towing equipment going to be used? See your dealer/retailer or trailering professional for additional advice and equipment recommendations.
- Is the vehicle ready to be towed? Just as preparing the vehicle for a long trip, make sure the vehicle is prepared to be towed. See *Before Leaving on a Long Trip on page 4-35*.

## Dinghy Towing



This full-time four-wheel-drive vehicle can be dinghy towed from the front. These vehicles can also be towed by placing them on a platform trailer with all four wheels off the ground. These vehicles cannot be towed using a dolly.

Use the following procedure to tow the vehicle:

1. Shift the transmission to P (Park).
2. Turn the engine off, but leave the ignition in ACC/ACCESSORY.
3. Firmly set the parking brake.
4. Securely attach the vehicle being towed to the tow vehicle.

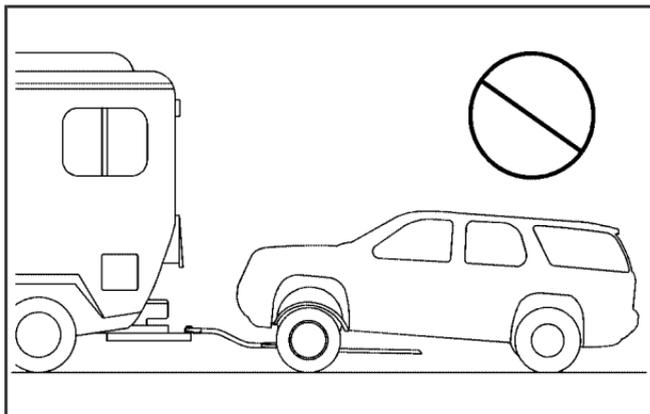
### CAUTION:

Shifting a full-time four-wheel-drive vehicle's transfer case into N (Neutral) can cause the vehicle to roll even if the transmission is in P (Park). The driver or others could be injured. Make sure the parking brake is firmly set before the transfer case is shifted to N (Neutral).

5. Shift the transfer case to N (Neutral). See *Full-Time Four-Wheel Drive* on page 2-37 for the proper procedure to select the N (Neutral) position for the vehicle.
6. Release the parking brake only after the vehicle being towed is firmly attached to the towing vehicle.
7. Turn the ignition to ACC/ACCESSORY.
8. Disconnect the battery if the vehicle will be towed for long distances or long periods of time.

When towing the vehicle for extended periods of time, start the vehicle as often as possible to prevent battery drain. This should only be done when the tow vehicle is parked.

## Dolly Towing



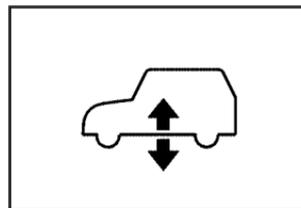
The vehicle cannot be dolly towed. If the vehicle must be towed behind another vehicle, use the dinghy towing procedure explained previously.

**Notice:** Dolly towing the vehicle will damage drivetrain components. Do not dolly tow the vehicle.

## Selectable Extended Rear Ride Height

If the vehicle has this feature it comes as part of the electronically controlled air suspension system.

The selectable rear ride height allows the rear of the vehicle to be raised about 2 inches (5 cm) over the normal ride height. This can be helpful when driving off-road where more ground clearance may be needed to clear an obstacle.



The button that controls this feature is located on the instrument panel to the right of the steering wheel.

To use this feature, ensure that the following conditions are met:

- The engine must be running.
- All doors must be fully closed. The suspension will not raise or lower if a door is open.
- The vehicle speed must be less than 40 mph (64 km/h). The system will not activate otherwise.

Press the height control button to raise the rear of the vehicle.

A light in the button will begin to flash as the rear of the vehicle rises. Once the extended height has been reached (this may take up to a minute), the warning light will stop flashing and will stay lit while the vehicle is at the extended height.

To lower the vehicle to the normal ride height, press the button again. The light in the button will flash as the suspension lowers. When the light in the button stops flashing and goes out, the suspension has reached the normal ride height.

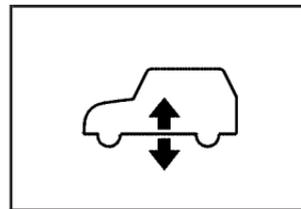
This feature will lower the vehicle to the normal height if vehicle speed exceeds 40 mph (64 km/h).

This feature may also be used when ascending, descending or cresting a steep hill to help prevent the rear bumper from dragging on the base of the hill or prevent the vehicle from grounding out (high centering) on the crest of the hill.

Do not use this feature when towing a trailer.

## Electronically Controlled Air Suspension System

With this feature, the electronically controlled air suspension keeps the rear of the vehicle level under all load conditions. The system maintains the vehicle at the currently selected ride height. There are two ride heights: Normal Ride Height and Extended Ride Height. The Extended Ride Height feature is only available if the vehicle speed is below 40 mph (64 km/h). If the vehicle is at Extended Ride Height and the speed exceeds 40 mph (64 km/h), the system will automatically return the vehicle to Normal Ride Height.



The activation and deactivation of the Extended Ride Height feature is controlled by this switch on the instrument panel.

The system includes a compressor, two height sensors and two air springs supporting the vehicle.

The system is activated when the engine is started and deactivated when the ignition is returned to OFF. The engine must be running for the rear of the vehicle to be raised and the doors must be closed to enable a transition between Normal Ride Height and Extended Ride Height.

The compressor may be heard while the system is active and the release of air similar to a hissing sound may also be heard. This is normal.

Load leveling will not function normally with the inflator hose attached to the inflator outlet. Remove the hose from the outlet when it is not in use. See *Accessory Inflator on page 5-78*.

## Overload and Overheat Protection

Overload protection is designed to protect the air suspension system and is an indication to the driver that the vehicle is overloaded.

If the rear suspension remains at a low height, the rear axle load has exceeded GAWR (Gross Axle Weight Rating). When the overload protection mode is activated, the compressor operates for about 30 seconds to one minute without raising the vehicle depending on the amount of overload. This will continue each time the ignition is turned on until the rear axle load is reduced below GAWR. The system may reactivate without cycling the ignition if some of the excess load is removed.

If the total rear GAWR (Gross Axle Weight Rating) is reached, the suspension may be slightly less than level. This is normal and does not mean there is a problem with the air suspension.

In some instances the compressor may stop working due to being overheated. This is normal. In the instance of an abnormal overheat condition though the compressor will stop working and the SERVICE SUSPENSION SYSTEM will be displayed on the DIC. See *DIC Warnings and Messages on page 3-56* for more information.

## Towing a Trailer

### CAUTION:

The driver can lose control when pulling a trailer if the correct equipment is not used or the vehicle is not driven properly. For example, if the trailer is too heavy, the brakes may not work well — or even at all. The driver and passengers could be seriously injured. The vehicle may also be damaged; the resulting repairs would not be covered by the vehicle warranty. Pull a trailer only if all the steps in this section have been followed. Ask your dealer/retailer for advice and information about towing a trailer with the vehicle.

**Notice:** Pulling a trailer improperly can damage the vehicle and result in costly repairs not covered by the vehicle warranty. To pull a trailer correctly, follow the advice in this section and see your dealer/retailer for important information about towing a trailer with the vehicle.

To identify the trailering capacity of the vehicle, read the information in “Weight of the Trailer” that appears later in this section.

Trailering is different than just driving the vehicle by itself. Trailering means changes in handling, acceleration, braking, durability and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. So please read this section carefully before pulling a trailer.

## Pulling A Trailer

Here are some important points:

- There are many different laws, including speed limit restrictions, having to do with trailering. Make sure the rig will be legal, not only where you live but also where you will be driving. A good source for this information can be state or provincial police.
- Consider using a sway control. See “Hitches” later in this section.
- Do not tow a trailer at all during the first 500 miles (800 km) the new vehicle is driven. The engine, axle or other parts could be damaged.
- Then, during the first 500 miles (800 km) that a trailer is towed, do not drive over 50 mph (80 km/h) and do not make starts at full throttle. This helps the engine and other parts of the vehicle wear in at the heavier loads.
- Vehicles can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions. See “Tow/Haul Mode” following.

Three important considerations have to do with weight:

- The weight of the trailer
- The weight of the trailer tongue
- The weight on the vehicle’s tires

## Weight of the Trailer

How heavy can a trailer safely be?

It depends on how the rig is used. For example, speed, altitude, road grades, outside temperature and how much the vehicle is used to pull a trailer are all important. It can depend on any special equipment on the vehicle, and the amount of tongue weight the vehicle can carry. See “Weight of the Trailer Tongue” later in this section for more information.

Maximum trailer weight is calculated assuming only the driver is in the tow vehicle and it has all the required trailering equipment. The weight of additional optional equipment, passengers and cargo in the tow vehicle must be subtracted from the maximum trailer weight.

Use the following chart to determine how much the vehicle can weigh, based upon the vehicle model and options.

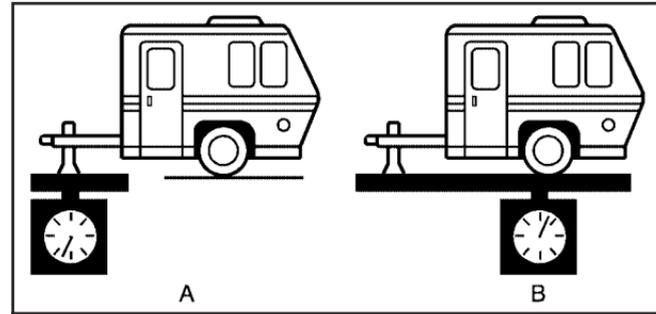
| <b>Engine</b>  | <b>Axle Ratio</b> | <b>Maximum Trailer Weight</b> | <b>**GCWR</b>         |
|----------------|-------------------|-------------------------------|-----------------------|
| 6.2L V8 (SUV)  | 3.73              | 8,200 lbs (3 720 kg)          | 15,000 lbs (6 804 kg) |
| 6.2L V8 (SUT)* | 3.73              | 8,200 lbs (3 720 kg)          | 15,000 lbs (6 804 kg) |

\*Sport utility truck (SUT) models are neither designed nor intended to tow 5th wheel or gooseneck trailers.  
\*\*The Gross Combination Weight Rating (GCWR) is the total allowable weight of the completely loaded vehicle and trailer including any passengers, cargo, equipment and conversions. The GCWR for the vehicle should not be exceeded.

Ask your dealer/retailer for our trailering information or advice, or write us at our Customer Assistance Offices. See *Customer Assistance Offices on page 7-6* for more information.

## Weight of the Trailer Tongue

The tongue load (A) of any trailer is an important weight to measure because it affects the total gross weight of the vehicle. The Gross Vehicle Weight (GVW) includes the curb weight of the vehicle, any cargo carried in it, and the people who will be riding in the vehicle. If there are a lot of options, equipment, passengers or cargo in the vehicle, it will reduce the tongue weight the vehicle can carry, which will also reduce the trailer weight the vehicle can tow. If towing a trailer, the tongue load must be added to the GVW because the vehicle will be carrying that weight, too. See *Loading the Vehicle on page 4-44* for more information about the vehicle's maximum load capacity.



The trailer tongue weight (A) should be 10 percent to 15 percent of the total loaded trailer weight (B), up to a maximum of 600 lbs (272 kg) with a weight carrying hitch. The trailer tongue weight (A) should be 10 percent to 15 percent of the total loaded trailer weight (B), up to a maximum of 1,000 lbs (454 kg) with a weight distributing hitch.

Do not exceed the maximum allowable tongue weight for the vehicle. Choose the shortest hitch extension that will position the hitch ball closest to the vehicle. This will help reduce the effect of trailer tongue weight on the rear axle.

The spare tire carrier is behind the tailgate. If the hitch extension is too short, the spare tire may interfere with trailer coupling or trailer tongue jack operation on some types of trailers.

After loading the trailer, weigh the trailer and then the tongue, separately, to see if the weights are proper. If they are not, adjustments might be made by moving some items around in the trailer.

Trailer may be limited by the vehicle's ability to carry tongue weight. Tongue weight cannot cause the vehicle to exceed the GVWR (Gross Vehicle Weight Rating) or the RGAWR (Rear Gross Axle Weight Rating). The effect of additional weight may reduce the trailering capacity more than the total of the additional weight.

Consider the following example:

A vehicle model base weight is 5,500 lbs (2 495 kg); 2,800 lbs (1 270 kg) at the front axle and 2,700 lbs (1 225 kg) at the rear axle. It has a GVWR of 7,200 lbs (3 266 kg), a RGAWR of 4,000 lbs (1 814 kg) and a GCWR (Gross Combination Weight Rating) of 14,000 lbs (6 350 kg). The trailer rating should be:

|                      |                |
|----------------------|----------------|
| 14,000 lbs (6350 kg) | GCWR           |
| -5,500 lbs (2495 kg) | Vehicle Weight |
| <hr/>                |                |
| 8,500 lbs (3855 kg)  | Trailer Rating |

Expect tongue weight to be at least 10 percent of trailer weight (850 lbs (386 kg)) and because the weight is applied well behind the rear axle, the effect on the rear axle is greater than just the weight itself, as much as 1.5 times as much. The weight at the rear axle could be 850 lbs (386 kg) X 1.5 = 1,275 lbs (578 kg). Since the rear axle already weighs 2,700 lbs (1 225 kg), adding 1,275 lbs (578 kg) brings the total to 3,975 lbs (1 803 kg). This is very close to, but within the limit for RGAWR as well. The vehicle is set to trailer up to 8,500 lbs (3 856 kg).

If the vehicle has many options and there is a front seat passenger and two rear seat passengers with some luggage and gear in the vehicle as well. 300 lbs (136 kg) could be added to the front axle weight and 400 lbs (181 kg) to the rear axle weight. The vehicle now weighs:

|                     |   |                  |       |
|---------------------|---|------------------|-------|
| 2,800 lbs (1270 kg) | + | 300 lbs (136 kg) | Front |
| 2,700 lbs (1225 kg) | + | 400 lbs (181 kg) | Rear  |
| <hr/>               |   |                  |       |
| 6,200 lbs (2812 kg) |   |                  | Total |

Weight is still below 7,200 lbs (3 266 kg) and you might think 700 additional pounds (318 kg) should be subtracted from the trailering capacity to stay within GCWR limits. The maximum trailer would only be 7,800 lbs (3 538 kg). You may go further and think the tongue weight should be limited to less than 1,000 lbs (454 kg) to avoid exceeding GVWR. But the effect on the rear axle must still be considered. Because the rear axle now weighs 3,100 lbs (1 406 kg), 900 lbs (408 kg) can be put on the rear axle without exceeding RGAWR. The effect of tongue weight is about 1.5 times the actual weight. Dividing the 900 lbs (408 kg) by 1.5 leaves only 600 lbs (272 kg) of tongue weight that can be handled. Since tongue weight is usually at least 10 percent of total loaded trailer weight, expect that the largest trailer the vehicle can properly handle is 6,000 lbs (2 721 kg).

It is important that the vehicle does not exceed any of its ratings — GCWR, GVWR, RGAWR, Maximum Trailer Rating or Tongue Weight. The only way to be sure it is not exceeding any of these ratings is to weigh the vehicle and trailer.

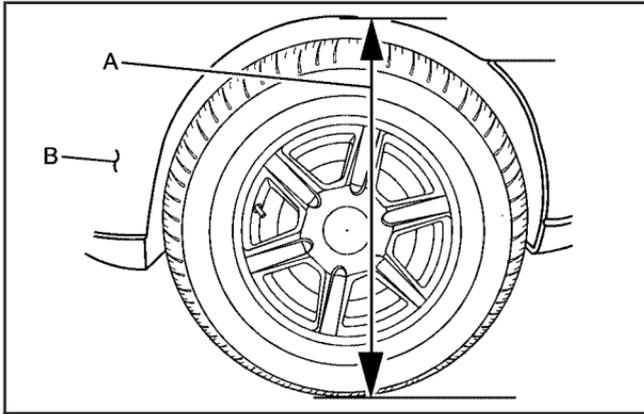
## Total Weight on the Vehicle's Tires

Be sure the vehicle's tires are inflated to the upper limit for cold tires. These numbers can be found on the Certification label at the rear edge of the driver's door or see *Loading the Vehicle on page 4-44* for more information. Make sure not to go over the GVW limit for the vehicle, or the GAWR, including the weight of the trailer tongue. If using a weight distributing hitch, make sure not to go over the rear axle limit before applying the weight distribution spring bars.

## Hitches

It is important to have the correct hitch equipment. Crosswinds, large trucks going by and rough roads are a few reasons why the right hitch is needed.

## Weight-Distributing Hitches and Weight Carrying Hitches



**A:** Body to Ground Distance

**B:** Front of Vehicle

When using a weight-distributing hitch, the hitch must be adjusted so the distance (A) remains the same both before and after coupling the trailer to the tow vehicle.

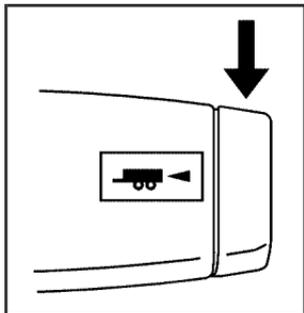
If a step-bumper hitch will be used, the bumper could be damaged in sharp turns. Make sure there is ample room when turning to avoid contact between the trailer and the bumper.

If the loaded trailer being pulled will weigh more than 5,000 lbs (2 270 kg), be sure to use a properly mounted weight-distributing hitch and sway control of the proper size. This equipment is very important for proper vehicle loading and good handling when driving. Always use a sway control if the trailer will weigh more than these limits. Ask a hitch dealer about sway controls.

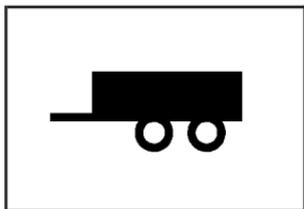
## Safety Chains

Always attach chains between the vehicle and the trailer. Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Instructions about safety chains may be provided by the hitch manufacturer or by the trailer manufacturer. If the trailer being towed weighs up to the vehicle's trailer rating limit, safety chains may be attached to the attaching point on the hitch platform. Always leave just enough slack so the rig can turn. Never allow safety chains to drag on the ground.

## Tow/Haul Mode



Pressing this button at the end of the shift lever turns on and off the tow/haul mode.



This indicator light on the instrument panel cluster comes on when the tow/haul mode is on.

Tow/Haul is a feature that assists when pulling a heavy trailer or a large or heavy load. See *Tow/Haul Mode* on page 2-36 for more information.

Tow/Haul is designed to be most effective when the vehicle and trailer combined weight is at least 75 percent of the vehicle's Gross Combined Weight Rating (GCWR). See "Weight of the Trailer" later in the section. Tow/Haul is most useful under the following driving conditions:

- When pulling a heavy trailer or a large or heavy load through rolling terrain.
- When pulling a heavy trailer or a large or heavy load in stop and go traffic.
- When pulling a heavy trailer or a large or heavy load in busy parking lots where improved low speed control of the vehicle is desired.

Operating the vehicle in Tow/Haul when lightly loaded or with no trailer at all will not cause damage. However, there is no benefit to the selection of Tow/Haul when the vehicle is unloaded. Such a selection when unloaded may result in unpleasant engine and transmission driving characteristics and reduced fuel economy. Tow/Haul is recommended only when pulling a heavy trailer or a large or heavy load.

## Trailer Brakes

A loaded trailer that weighs more than 2,000 lbs (900 kg) needs to have its own brake system that is adequate for the weight of the trailer. Be sure to read and follow the instructions for the trailer brakes so they are installed, adjusted and maintained properly.

Since the vehicle is equipped with StabiliTrak®, the trailer brakes cannot tap into the vehicle's hydraulic brake system.

## Driving with a Trailer

### CAUTION:

When towing a trailer, exhaust gases may collect at the rear of the vehicle and enter if the liftgate, trunk/hatch, or rear-most window is open.

Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

CAUTION: (Continued)

### CAUTION: (Continued)

To maximize safety when towing a trailer:

- Have the exhaust system inspected for leaks and make necessary repairs before starting a trip.
- Never drive with the liftgate, trunk/hatch, or rear-most window open.
- Fully open the air outlets on or under the instrument panel.
- Adjust the Climate Control system to a setting that brings in only outside air and set the fan speed to the highest setting. See Climate Control System in the Index.

For more information about carbon monoxide, see *Engine Exhaust on page 2-45*.

Towing a trailer requires a certain amount of experience. Get to know the rig before setting out for the open road. Get acquainted with the feel of handling and braking with the added weight of the trailer. And always keep in mind that the vehicle you are driving is now longer and not as responsive as the vehicle is by itself.

Before starting, check all trailer hitch parts and attachments, safety chains, electrical connectors, lamps, tires and mirror adjustments. If the trailer has electric brakes, start the vehicle and trailer moving and then apply the trailer brake controller by hand to be sure the brakes are working. This checks the electrical connection at the same time.

During the trip, check occasionally to be sure that the load is secure, and that the lamps and any trailer brakes are still working.

## **Following Distance**

Stay at least twice as far behind the vehicle ahead as you would when driving the vehicle without a trailer. This can help to avoid situations that require heavy braking and sudden turns.

## **Passing**

More passing distance is needed when towing a trailer. Because the rig is longer, it is necessary to go much farther beyond the passed vehicle before returning to the lane.

## **Backing Up**

Hold the bottom of the steering wheel with one hand. Then, to move the trailer to the left, move that hand to the left. To move the trailer to the right, move your hand to the right. Always back up slowly and, if possible, have someone guide you.

## Making Turns

**Notice:** Making very sharp turns while trailering could cause the trailer to come in contact with the vehicle. The vehicle could be damaged. Avoid making very sharp turns while trailering.

When turning with a trailer, make wider turns than normal. Do this so the trailer will not strike soft shoulders, curbs, road signs, trees or other objects. Avoid jerky or sudden maneuvers. Signal well in advance.

## Turn Signals When Towing a Trailer

The arrows on the instrument panel flash whenever signaling a turn or lane change. Properly hooked up, the trailer lamps also flash, telling other drivers the vehicle is turning, changing lanes or stopping.

When towing a trailer, the arrows on the instrument panel flash for turns even if the bulbs on the trailer are burned out. For this reason you may think other drivers are seeing the signal when they are not. It is important to check occasionally to be sure the trailer bulbs are still working.

## Driving On Grades

Reduce speed and shift to a lower gear *before* starting down a long or steep downgrade. If the transmission is not shifted down, the brakes might have to be used so much that they would get hot and no longer work well.

Vehicles can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.

The tow/haul mode may be used if the transmission shifts too often. See *Tow/Haul Mode Light on page 3-44*.

When towing at high altitude on steep uphill grades, consider the following: Engine coolant will boil at a lower temperature than at normal altitudes. If the engine is turned off immediately after towing at high altitude on steep uphill grades, the vehicle may show signs similar to engine overheating. To avoid this, let the engine run while parked, preferably on level ground, with the automatic transmission in P (Park) for a few minutes before turning the engine off. If the overheat warning comes on, see *Engine Overheating on page 5-33*.

## Parking on Hills

### CAUTION:

Parking the vehicle on a hill with the trailer attached can be dangerous. If something goes wrong, the rig could start to move. People can be injured, and both the vehicle and the trailer can be damaged. When possible, always park the rig on a flat surface.

If parking the rig on a hill:

1. Press the brake pedal, but do not shift into P (Park) yet. Turn the wheels into the curb if facing downhill or into traffic if facing uphill.
2. Have someone place chocks under the trailer wheels.
3. When the wheel chocks are in place, release the regular brakes until the chocks absorb the load.
4. Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
5. Be sure the transfer case is in a drive gear and not in N (Neutral).
6. Release the brake pedal.

### CAUTION:

It can be dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

If the engine has been left running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when on fairly level ground, use the steps that follow.

Always put the shift lever fully in P (Park) with the parking brake firmly set.

## Leaving After Parking on a Hill

1. Apply and hold the brake pedal while you:
  - Start the engine
  - Shift into a gear
  - Release the parking brake
2. Let up on the brake pedal.
3. Drive slowly until the trailer is clear of the chocks.
4. Stop and have someone pick up and store the chocks.

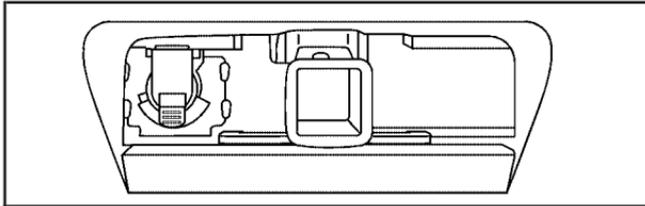
## Maintenance When Trailer Towing

The vehicle needs service more often when pulling a trailer. See this manual's Maintenance Schedule or Index for more information. Things that are especially important in trailer operation are automatic transmission fluid, engine oil, axle lubricant, belts, cooling system and brake system. It is a good idea to inspect these before and during the trip.

Check periodically to see that all hitch nuts and bolts are tight.

## Trailer Wiring Harness

### Heavy-Duty Trailer Wiring Harness Package



The vehicle is equipped with the seven-wire trailer towing harness. This harness with a seven-pin universal trailer connector is attached to a bracket on the hitch platform.

The seven-wire harness contains the following trailer circuits:

- Yellow: Left Stop/Turn Signal
- Dark Green: Right Stop/Turn Signal
- Brown: Taillamps
- White: Ground
- Light Green: Back-up Lamps
- Red/Black: Battery Feed\*
- Dark Blue: Trailer Brake\*

\*There is a location in the Underhood Fuse Block for these circuits, but they are not connected. They should be connected, and proper fuses installed, by your dealer/retailer or a qualified service center.

If charging a remote (non-vehicle) battery, press the Tow/Haul mode button located at the end of the shift lever. This will boost the vehicle system voltage and properly charge the battery.

## Electric Brake Control Wiring Provisions

These wiring provisions are included with the vehicle as part of the trailer wiring package. These provisions are for an electric brake controller. The instrument panel contains blunt cut wires near the data link connector for the trailer brake controller. The harness contains the following wires:

- Dark Blue: Brake Signal to Trailer Connector
- Red/Black: Battery
- Light Blue/White: Brake Switch
- White: Ground

It should be installed by your dealer/retailer or a qualified service center.

## Trailer Recommendations

Subtract the hitch loads from the Cargo Weight Rating (CWR). CWR is the maximum weight of the load the vehicle can carry. It does not include the weight of the people inside, but you can figure about 150 lbs. (68 kg) for each passenger. The total cargo load must not be more than the vehicles CWR.

Weigh the vehicle with the trailer attached, so the GVWR or GAWR are not exceeded. If using a weight-distributing hitch, weigh the vehicle without the spring bars in place.

The best performance is obtained by correctly spreading out the weight of the load and choosing the correct hitch and trailer brakes.

For more information see *Towing a Trailer on page 4-55*.

## Section 5 Service and Appearance Care

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## Service

For service and parts needs, visit your dealer/retailer. You will receive genuine GM parts and GM-trained and supported service people.

Genuine GM parts have one of these marks:

***ACDelco***<sup>®</sup>

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**GM** Parts<sup>®</sup>

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**GM** | Goodwrench<sup>®</sup>

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**GM** Accessories<sup>®</sup>

## Accessories and Modifications

When non-dealer/non-retailer accessories are added to the vehicle, they can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. Some of these accessories could even cause malfunction or damage not covered by the vehicle warranty.

Damage to vehicle components resulting from the installation or use of non-GM certified parts, including control module modifications, are not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. Your GM dealer/retailer can accessorize the vehicle using genuine GM Accessories. When you go to your GM dealer/retailer and ask for GM Accessories, you will know that GM-trained and supported service technicians will perform the work using genuine GM Accessories.

Also, see *Adding Equipment to Your Airbag-Equipped Vehicle* on page 1-79.

## California Proposition 65 Warning

Most motor vehicles, including this one, contain and/or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Engine exhaust, many parts and systems (including some inside the vehicle), many fluids, and some component wear by-products contain and/or emit these chemicals.

## California Perchlorate Materials Requirements

Certain types of automotive applications, such as airbag initiators, seat belt pretensioners, and lithium batteries contained in remote keyless transmitters, may contain perchlorate materials. Special handling may be necessary. For additional information, see [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

## Doing Your Own Service Work

### CAUTION:

You can be injured and the vehicle could be damaged if you try to do service work on a vehicle without knowing enough about it.

- Be sure you have sufficient knowledge, experience, the proper replacement parts, and tools before attempting any vehicle maintenance task.
- Be sure to use the proper nuts, bolts, and other fasteners. English and metric fasteners can be easily confused. If the wrong fasteners are used, parts can later break or fall off. You could be hurt.

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can. To order the proper service manual, see *Service Publications Ordering Information on page 7-15*.

This vehicle has an airbag system. Before attempting to do your own service work, see *Servicing Your Airbag-Equipped Vehicle on page 1-79*.

Keep a record with all parts receipts and list the mileage and the date of any service work performed. See *Maintenance Record on page 6-17*.

## Adding Equipment to the Outside of the Vehicle

Things added to the outside of the vehicle can affect the airflow around it. This can cause wind noise and can affect fuel economy and windshield washer performance. Check with your dealer/retailer before adding equipment to the outside of the vehicle.

## Fuel

Use of the recommended fuel is an important part of the proper maintenance of this vehicle. To help keep the engine clean and maintain optimum vehicle performance, we recommend the use of gasoline advertised as TOP TIER Detergent Gasoline.

This vehicle can use either unleaded gasoline or ethanol fuel containing up to 85% ethanol (E85). See *Gasoline Octane on page 5-5* and *Fuel E85 (85% Ethanol) on page 5-7*.

## Gasoline Octane

Use premium unleaded gasoline with a posted octane rating of 91 or higher. You can also use regular unleaded gasoline rated at 87 octane or higher, but the vehicle's acceleration could be slightly reduced, and you might notice a slight audible knocking noise, commonly referred to as spark knock. If the octane is less than 87, you might notice a heavy knocking noise when you drive. If this occurs, use a gasoline rated at 87 octane or higher as soon as possible. Otherwise, you could damage the engine. If you are using gasoline rated at 87 octane or higher and you hear heavy knocking, the engine needs service.

## Gasoline Specifications

At a minimum, gasoline should meet ASTM specification D 4814 in the United States or CAN/CGSB-3.5 or 3.511 in Canada. Some gasolines contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT). We recommend against the use of gasolines containing MMT. See *Additives on page 5-6* for additional information.

## California Fuel

If the vehicle is certified to meet California Emissions Standards, it is designed to operate on fuels that meet California specifications. See the underhood emission control label. If this fuel is not available in states adopting California emissions standards, the vehicle will operate satisfactorily on fuels meeting federal specifications, but emission control system performance might be affected. The malfunction indicator lamp could turn on and the vehicle might fail a smog-check test. See *Malfunction Indicator Lamp on page 3-40*. If this occurs, return to your authorized dealer/retailer for diagnosis. If it is determined that the condition is caused by the type of fuel used, repairs might not be covered by the vehicle warranty.

## Additives

To provide cleaner air, all gasolines in the United States are now required to contain additives that help prevent engine and fuel system deposits from forming, allowing the emission control system to work properly. In most cases, you should not have to add anything to the fuel. However, some gasolines contain only the minimum amount of additive required to meet U.S. Environmental Protection Agency regulations. To help keep fuel injectors and intake valves clean, or if the vehicle experiences problems due to dirty injectors or valves, look for gasoline that is advertised as TOP TIER Detergent Gasoline.

For customers who do not use TOP TIER Detergent Gasoline regularly, one bottle of GM Fuel System Treatment PLUS, added to the fuel tank at every engine oil change, can help clean deposits from fuel injectors and intake valves. GM Fuel System Treatment PLUS is the only gasoline additive recommended by General Motors.

Also, your dealer/retailer has additives that will help correct and prevent most deposit-related problems.

Gasolines containing oxygenates, such as ethers and ethanol, and reformulated gasolines might be available in your area. We recommend that you use these gasolines, if they comply with the specifications described earlier. However, E85 (85% ethanol) and other fuels containing more than 10% ethanol must not be used in vehicles that were not designed for those fuels.

**Notice:** This vehicle was not designed for fuel that contains methanol. Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.

Some gasolines that are not reformulated for low emissions can contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT); ask the attendant where you buy gasoline whether the fuel contains MMT. We recommend against the use of such gasolines.

Fuels containing MMT can reduce the life of spark plugs and the performance of the emission control system could be affected. The malfunction indicator lamp might turn on. If this occurs, return to your dealer/retailer for service.

## Fuel E85 (85% Ethanol)

This vehicle can use either unleaded gasoline or 85% ethanol fuel (E85). We encourage the use of E85 in vehicles that are designed to use it. The ethanol in E85 is a “renewable” fuel, meaning it is made from renewable sources such as corn and other crops.

Many service stations will not have an 85% ethanol fuel (E85) pump available. The U. S. Department of Energy has an alternative fuels website ([www.eere.energy.gov/afdc/infrastructure/locator.html](http://www.eere.energy.gov/afdc/infrastructure/locator.html)) that can help you find E85 fuel. Those stations that do have E85 should have a label indicating ethanol content. Do not use the fuel if the ethanol content is greater than 85%.

At a minimum, E85 should meet ASTM Specification D 5798. By definition, this means that fuel labeled E85 will have an ethanol content between 70% and 85%. Filling the fuel tank with fuel mixtures that do not meet ASTM specifications can affect driveability and could cause the malfunction indicator lamp to come on.

To ensure quick starts in the wintertime, the E85 fuel must be formulated properly for your climate according to ASTM specification D 5798. If you have trouble starting

on E85, it could be because the E85 fuel is not properly formulated for your climate. If this happens, switching to gasoline or adding gasoline to the fuel tank can improve starting. For good starting and heater efficiency below 32°F (0°C), the fuel mix in the fuel tank should contain no more than 70% ethanol. It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, it is recommended that you add as much fuel as possible — do not add less than three gallons (11 L) when refueling. You should drive the vehicle immediately after refueling for at least seven miles (11 km) to allow the vehicle to adapt to the change in ethanol concentration.

E85 has less energy per gallon than gasoline, so you will need to refill the fuel tank more often when using E85 than when you are using gasoline. See *Filling the Tank* on page 5-8.

**Notice:** Some additives are not compatible with E85 fuel and can harm the vehicle’s fuel system. Do not add anything to E85. Damage caused by additives would not be covered by the vehicle warranty.

**Notice:** This vehicle was not designed for fuel that contains methanol. Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.

## Fuels in Foreign Countries

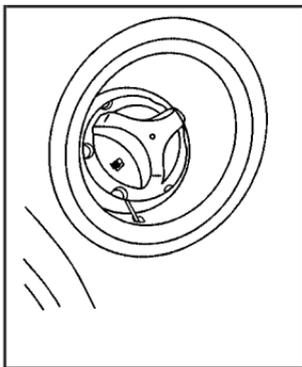
If you plan on driving in another country outside the United States or Canada, the proper fuel might be hard to find. Never use leaded gasoline or any other fuel not recommended in the previous text on fuel. Costly repairs caused by use of improper fuel would not be covered by the vehicle warranty.

To check the fuel availability, ask an auto club, or contact a major oil company that does business in the country where you will be driving.

## Filling the Tank

### CAUTION:

Fuel vapor burns violently and a fuel fire can cause bad injuries. To help avoid injuries to you and others, read and follow all the instructions on the pump island. Turn off the engine when you are refueling. Do not smoke if you are near fuel or refueling the vehicle. Do not use cellular phones. Keep sparks, flames, and smoking materials away from fuel. Do not leave the fuel pump unattended when refueling the vehicle. This is against the law in some places. Do not re-enter the vehicle while pumping fuel. Keep children away from the fuel pump; never let children pump fuel.



The fuel cap is located on the driver side of the vehicle.

Open the door to access the fuel cap. To remove the fuel cap, turn it slowly counterclockwise. While refueling, let the fuel cap hang by the tether, if it has one. If the vehicle has E85 fuel capability, the fuel cap will be yellow and state that E85 or gasoline can be used. See *Fuel E85 (85% Ethanol)* on page 5-7.

### **CAUTION:**

Fuel can spray out on you if you open the fuel cap too quickly. If you spill fuel and then something ignites it, you could be badly burned. This spray can happen if the tank is nearly full, and is more likely in hot weather. Open the fuel cap slowly and wait for any hiss noise to stop. Then unscrew the cap all the way.

Be careful not to spill fuel. Do not top off or overfill the tank and wait a few seconds after you have finished pumping before removing the nozzle. Clean fuel from painted surfaces as soon as possible. See *Washing Your Vehicle* on page 5-105.

When replacing the fuel cap, turn it clockwise until it clicks. Make sure the cap is fully installed. The diagnostic system can determine if the fuel cap has been left off or improperly installed. This would allow fuel to evaporate into the atmosphere. See *Malfunction Indicator Lamp* on page 3-40.

The TIGHTEN GAS CAP message displays on the Driver Information Center (DIC) if the fuel cap is not properly installed. See *DIC Warnings and Messages on page 3-56* for more information.

 **CAUTION:**

If a fire starts while you are refueling, do not remove the nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

**Notice:** If you need a new fuel cap, be sure to get the right type. Your dealer/retailer can get one for you. If you get the wrong type, it may not fit properly. This may cause the malfunction indicator lamp to light and may damage the fuel tank and emissions system. See *Malfunction Indicator Lamp on page 3-40*.

## Filling a Portable Fuel Container

 **CAUTION:**

Never fill a portable fuel container while it is in the vehicle. Static electricity discharge from the container can ignite the fuel vapor. You can be badly burned and the vehicle damaged if this occurs. To help avoid injury to you and others:

- Dispense fuel only into approved containers.
- Do not fill a container while it is inside a vehicle, in a vehicle's trunk, pickup bed, or on any surface other than the ground.

CAUTION: (Continued)

### CAUTION: (Continued)

- Bring the fill nozzle in contact with the inside of the fill opening before operating the nozzle. Contact should be maintained until the filling is complete.
- Do not smoke while pumping fuel.
- Do not use a cellular phone while pumping fuel.

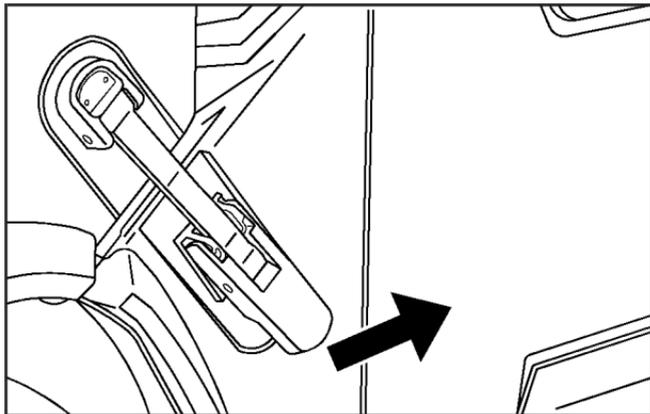
## Checking Things Under the Hood

### CAUTION:

Things that burn can get on hot engine parts and start a fire. These include liquids like fuel, oil, coolant, brake fluid, windshield washer and other fluids, and plastic or rubber. You or others could be burned. Be careful not to drop or spill things that will burn onto a hot engine.

## Hood Release

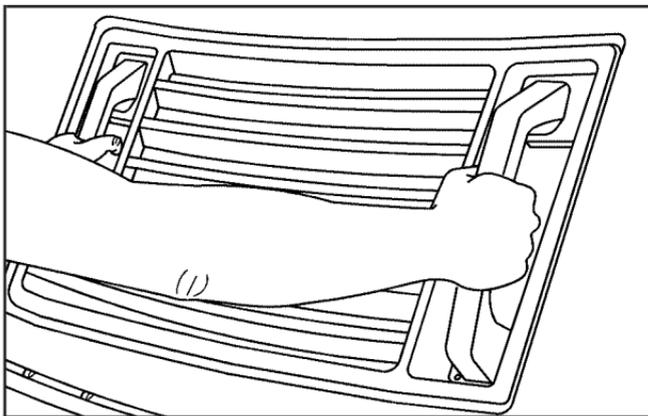
To open the hood:



1. Release both hood side latches.



2. Pull the handle with this symbol on it. It is located inside the vehicle to the lower left of the steering column.



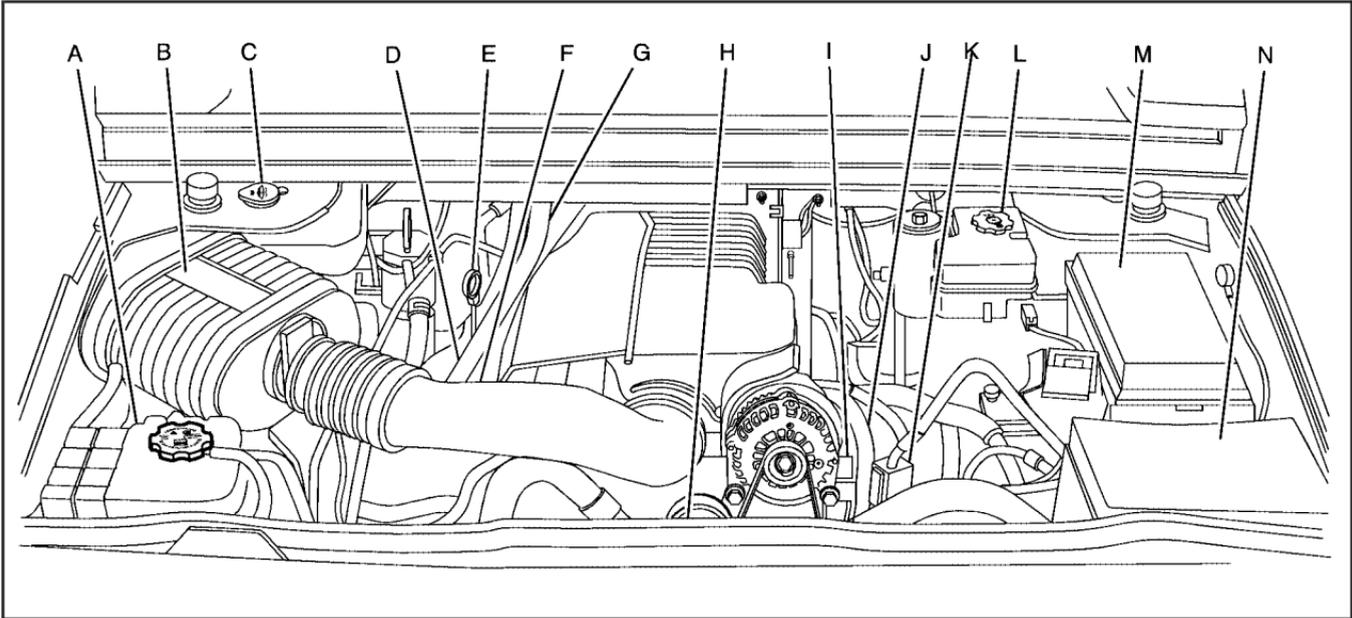
3. Then go to the front of the vehicle and pull the assist handles toward you to lift the hood.
4. Pull the hood open until it is supported by the cables.

Before closing the hood, be sure all filler caps are on properly. To close the hood:

1. Hold up the hood a few inches from the closed position and then let it go so that it has enough force to engage the hood latch.
2. Pull up on the assist handles to be sure that the hood is latched.
3. Latch both hood side latches.

# Engine Compartment Overview

When you open the hood on the 6.2L V8 engine here is what you will see:



- A. Coolant Surge Tank. See *Cooling System* on page 5-27.
- B. Engine Air Cleaner/Filter and Air Filter Restriction Indicator (If Equipped). See *Engine Air Cleaner/Filter* on page 5-20.
- C. Windshield Washer Fluid Reservoir. See “Adding Washer Fluid” under *Windshield Washer Fluid* on page 5-37.
- D. Engine Oil Fill Cap. See “When to Add Engine Oil” under *Engine Oil* on page 5-15.
- E. Engine Oil Dipstick. See “Checking Engine Oil” under *Engine Oil* on page 5-15.
- F. Air Filter Restriction Indicator (If Equipped). See *Engine Air Cleaner/Filter* on page 5-20.
- G. Automatic Transmission Fluid Dipstick. See “Checking the Fluid Level” under *Automatic Transmission Fluid* on page 5-23.
- H. Engine Cooling Fan. See *Cooling System* on page 5-27.
  - I. Remote Negative (–) Terminal (GND). See *Jump Starting* on page 5-42.
  - J. Power Steering Fluid Reservoir (Out of View). See *Power Steering Fluid* on page 5-36.

- K. Remote Positive (+) Terminal. See *Jump Starting* on page 5-42.
- L. Brake Fluid Reservoir. See “Brake Fluid” under *Brakes* on page 5-38.
- M. *Underhood Fuse Block* on page 5-113.
- N. *Battery* on page 5-41.

## Engine Oil

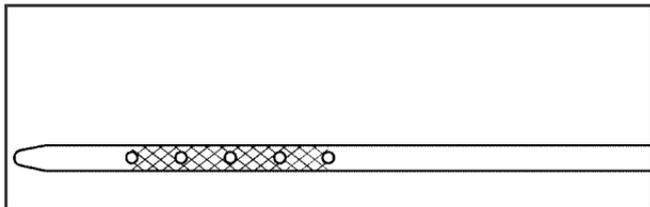
### Checking Engine Oil

It is a good idea to check the engine oil level at each fuel fill. In order to get an accurate reading, the oil must be warm and the vehicle must be on level ground.

The engine oil dipstick handle is a yellow loop. See *Engine Compartment Overview* on page 5-14 for the location of the engine oil dipstick.

1. Turn off the engine and give the oil several minutes to drain back into the oil pan. If this is not done, the oil dipstick might not show the actual level.
2. Pull out the dipstick and clean it with a paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

## When to Add Engine Oil



If the oil is below the cross-hatched area at the tip of the dipstick, add at least one quart/liter of the recommended oil. This section explains what kind of oil to use. For engine oil crankcase capacity, see *Capacities and Specifications on page 5-117*.

**Notice:** Do not add too much oil. If the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range, the engine could be damaged.



See *Engine Compartment Overview on page 5-14* for the location of the engine oil fill cap.

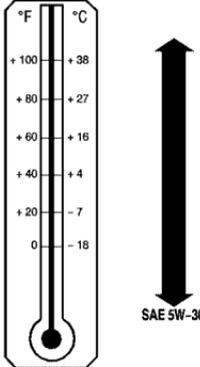
Add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

## What Kind of Engine Oil to Use

Look for three things:

RECOMMENDED SAE VISCOSITY GRADE ENGINE OILS

HOT WEATHER



LOOK FOR THIS SYMBOL AND GM STANDARD GM6094M

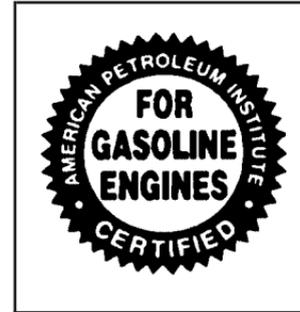


DO NOT USE SAE 10W-40, SAE 20W-50 OR ANY OTHER VISCOSITY GRADE OIL NOT RECOMMENDED

COLD WEATHER

- GM6094M  
Use only an oil that meets GM Standard GM6094M.
- SAE 5W-30  
SAE 5W-30 is best for the vehicle. These numbers on an oil container show its viscosity, or thickness. Do not use other viscosity oils such as SAE 20W-50.

- American Petroleum Institute (API) starburst symbol



Oils meeting these requirements should have the starburst symbol on the container. This symbol indicates that the oil has been certified by the American Petroleum Institute (API).

**Notice:** Use only engine oil identified as meeting GM Standard GM6094M and showing the American Petroleum Institute Certified For Gasoline Engines starburst symbol. Failure to use the recommended oil can result in engine damage not covered by the vehicle warranty.

## Cold Temperature Operation

If in an area of extreme cold, where the temperature falls below  $-20^{\circ}\text{F}$  ( $-29^{\circ}\text{C}$ ), use either an SAE 5W-30 synthetic oil or an SAE 0W-30 engine oil. Both provide easier cold starting for the engine at extremely low temperatures. Always use an oil that meets the required specification, GM6094M. See “What Kind of Engine Oil to Use” for more information.

## Engine Oil Additives / Engine Oil Flushes

Do not add anything to the oil. The recommended oils with the starburst symbol that meet GM Standard GM6094M are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

## Engine Oil Life System

### When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on engine revolutions and engine temperature, and not on mileage. Based on driving conditions, the mileage at which an oil change is indicated can vary considerably. For the oil life system to work properly, the system must be reset every time the oil is changed.

When the system has calculated that oil life has been diminished, it indicates that an oil change is necessary. A CHANGE ENGINE OIL SOON message comes on. See *DIC Warnings and Messages on page 3-56*. Change the oil as soon as possible within the next 600 miles (1 000 km). It is possible that, if driving under the best conditions, the oil life system might not indicate that an oil change is necessary for over a year. However, the engine oil and filter must be changed at least once a year and at this time the system must be reset. Your dealer/retailer has trained service people who will perform this work using genuine parts and reset the system. It is also important to check the oil regularly and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 3,000 miles (5 000 km) since the last oil change. Remember to reset the oil life system whenever the oil is changed.

## How to Reset the Engine Oil Life System

The Engine Oil Life System calculates when to change the engine oil and filter based on vehicle use. Whenever the oil is changed, reset the system so it can calculate when the next oil change is required. If a situation occurs where the oil is changed prior to a CHANGE ENGINE OIL SOON message being turned on, reset the system.

Always reset the engine oil life to 100% after every oil change. It will not reset itself. To reset the Engine Oil Life System:

1. Display the OIL LIFE REMAINING on the DIC.
2. Press and hold the SET/RESET button on the DIC for more than five seconds. The oil life will change to 100%.

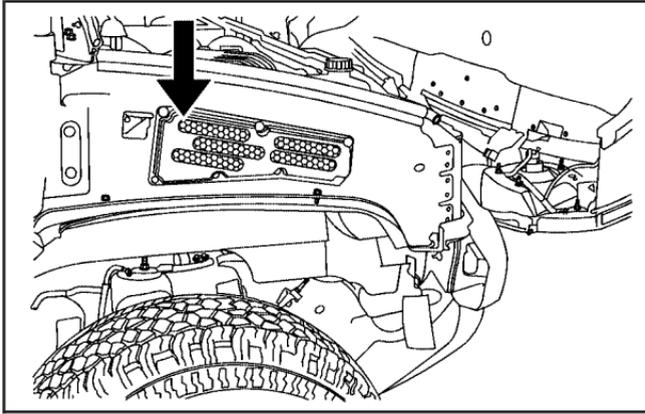
If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the Engine Oil Life System has not reset. Repeat the procedure.

## What to Do with Used Oil

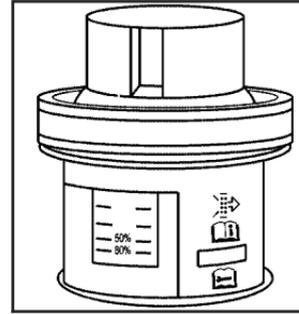
Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash, pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

## Engine Air Cleaner/Filter



**Notice:** If you spray water into the engine air cleaner/filter intake and water enters the engine air cleaner/filter housing, as shown in the illustration, you could damage your vehicle's engine. The repairs would not be covered by your warranty. Do not spray water into the engine air cleaner/filter intake and/or housing.



See *Engine Compartment Overview* on page 5-14 for the location of the engine air cleaner/filter and the air filter restriction indicator, if equipped.

## When to Inspect the Engine Air Cleaner/Filter

If the vehicle is equipped with an air filter restriction indicator, it lets you know when the engine air cleaner/filter needs to be replaced. On vehicles with a restriction indicator, you should inspect the air filter restriction indicator at every oil change and replace the engine air cleaner/filter when the indicator tells you to.

On vehicles without an air filter restriction indicator, you should inspect the air cleaner/filter at every oil change and replace it at the first oil change after 100,000 miles (160 000 km). See *Scheduled Maintenance* on page 6-4 for more information.

## How to Inspect the Engine Air Cleaner/Filter

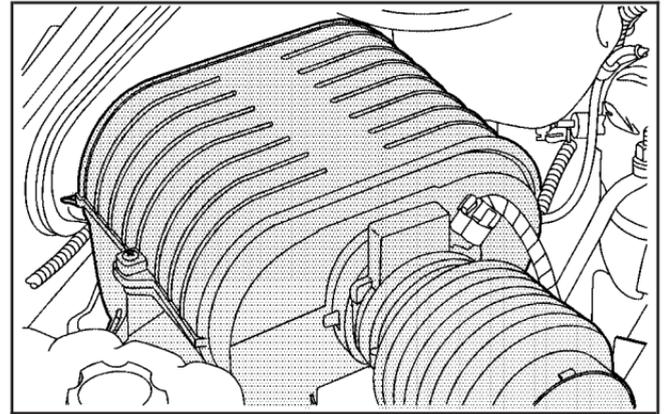
### Vehicles With an Air Filter Restriction Indicator

Locate the air filter restriction indicator on the engine air duct. When the indicator turns black or is in the red/orange change zone, replace the filter and reset the indicator. See “Inspecting the Engine Air Cleaner/Filter and Resetting the Air Filter Restriction Indicator” later in this section for further instructions.

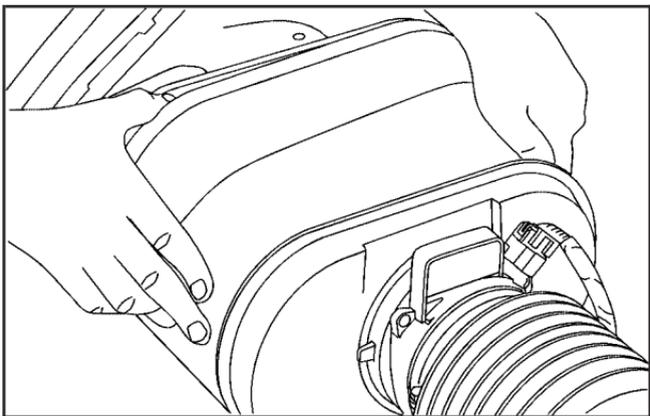
### Vehicles Without an Air Filter Restriction Indicator

To inspect the air cleaner/filter, remove it from the vehicle and lightly shake the filter to release loose dust and dirt. If the engine air cleaner/filter remains caked with dirt, a new filter is required. See “Inspecting the Engine Air Cleaner/Filter and Resetting the Air Filter Restriction Indicator” later in this section for further instructions.

## Inspecting the Engine Air Cleaner/Filter and Resetting the Air Filter Restriction Indicator



1. Loosen the screws on the engine air cleaner/filter cover.



2. Lift the cover upward and set it aside.
3. Pull the air cleaner/filter up and out from the air cleaner housing. Care should be taken to dislodge as little dirt as possible.

4. Clean the air cleaner/filter sealing surfaces and the housing.
5. Inspect or replace the engine air cleaner/filter.
6. Reinstall the cover and tighten the screws.
7. Reset the air filter restriction indicator, if equipped, by pressing the top button on the indicator.

If the vehicle is not equipped with the air filter restriction indicator, refer to the Maintenance Schedule to determine when to replace the engine air cleaner/filter. See *Additional Required Services* on page 6-6.

 **CAUTION:**

Operating the engine with the air cleaner/filter off can cause you or others to be burned. The air cleaner not only cleans the air; it helps to stop flames if the engine backfires. If it is not there and the engine backfires, you could be burned. Do not drive with it off, and be careful working on the engine with the air cleaner/filter off.

**Notice:** If the air cleaner/filter is off, a backfire can cause a damaging engine fire. And, dirt can easily get into the engine, which will damage it. Always have the air cleaner/filter in place when you are driving.

## Automatic Transmission Fluid

### When to Check and Change Automatic Transmission Fluid

It is usually not necessary to check the transmission fluid level. The only reason for fluid loss is a transmission leak or overheating the transmission. If you suspect a small leak, then use the following checking procedures to check the fluid level. However, if there is a large leak, then it may be necessary to have the vehicle towed to a dealer/retailer service department and have it repaired before driving the vehicle further.

**Notice:** Use of the incorrect automatic transmission fluid may damage the vehicle, and the damages may not be covered by the vehicle's warranty. Always use the automatic transmission fluid listed in *Recommended Fluids and Lubricants on page 6-13*.

Change the fluid and filter at the intervals listed in the Maintenance Schedule. See *Scheduled Maintenance on page 6-4*. Be sure to use the transmission fluid listed in *Recommended Fluids and Lubricants on page 6-13*.

## How to Check Automatic Transmission Fluid

**Notice:** Too much or too little fluid can damage your transmission. Too much can mean that some of the fluid could come out and fall on hot engine parts or exhaust system parts, starting a fire. Too little fluid could cause the transmission to overheat. Be sure to get an accurate reading if you check your transmission fluid.

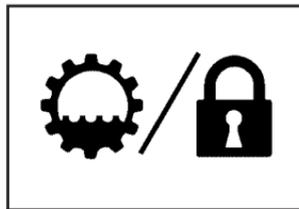
Before checking the fluid level, prepare the vehicle as follows:

1. Start the engine and park the vehicle on a level surface. Keep the engine running.
2. Apply the parking brake and place the shift lever in P (Park).
3. With your foot on the brake pedal, move the shift lever through each gear range, pausing for about three seconds in each range. Then, move the shift lever back to P (Park).
4. Allow the engine to idle (500 – 800 rpm) for at least one minute. Slowly release the brake pedal.
5. Keep the engine running and press the Trip/Fuel button or trip odometer reset stem until TRANS TEMP (Transmission Temperature) displays on the Driver Information Center (DIC).

6. Using the TRANS TEMP reading, determine and perform the appropriate check procedure. If the TRANS TEMP reading is not within the required temperature ranges, allow the vehicle to cool, or operate the vehicle until the appropriate transmission fluid temperature is reached.

### Cold Check Procedure

Use this procedure only as a reference to determine if the transmission has enough fluid to be operated safely until a hot check procedure can be made. The hot check procedure is the most accurate method to check the fluid level. Perform the hot check procedure at the first opportunity. Use this cold check procedure to check fluid level when the transmission temperature is between 80°F and 90°F (27°C and 32°C).

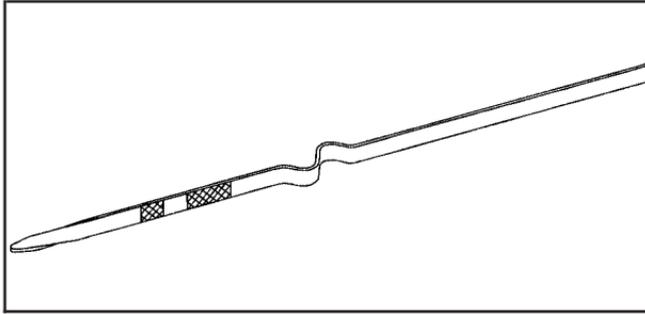


1. Locate the transmission dipstick at the rear of the engine compartment, on the passenger side of the vehicle.

See *Engine Compartment Overview* on page 5-14 for more information.

2. Flip the handle up, and then pull out the dipstick and wipe it with a clean rag or paper towel.

3. Install the dipstick by pushing it back in all the way, wait three seconds, and then pull it back out again.
4. Check both sides of the dipstick, and read the lower level. Repeat the check procedure to verify the reading.

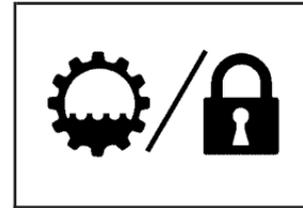


5. If the fluid level is below the COLD check band, add only enough fluid as necessary to bring the level into the COLD band. It does not take much fluid, generally less than one pint (0.5L). Do not overfill.
6. Perform a hot check at the first opportunity after the transmission reaches a normal operating temperature between 160°F to 200°F (71°C to 93°C).
7. If the fluid level is in the acceptable range, push the dipstick back in all the way, then flip the handle down to lock the dipstick in place.

## Hot Check Procedure

Use this procedure to check the transmission fluid level when the transmission fluid temperature is between 160°F and 200°F (71°C and 93°C).

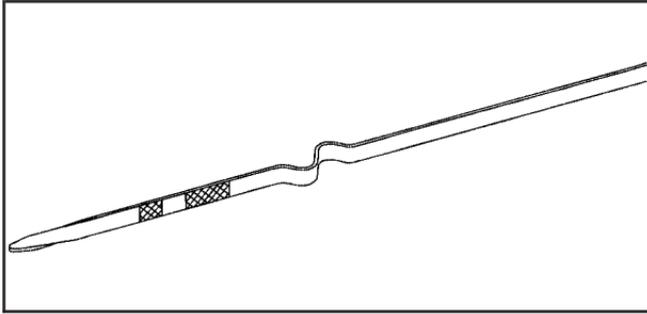
The hot check is the most accurate method to check the fluid level. The hot check should be performed at the first opportunity in order to verify the cold check. The fluid level rises as fluid temperature increases, so it is important to ensure the transmission temperature is within range.



1. Locate the transmission dipstick at the rear of the engine compartment, on the passenger side of the vehicle.

See *Engine Compartment Overview* on page 5-14 for more information.

2. Flip the handle up, and then pull out the dipstick and wipe it with a clean rag or paper towel.
3. Install the dipstick by pushing it back in all the way, wait three seconds, and then pull it back out again.
4. Check both sides of the dipstick, and read the lower level. Repeat the check procedure to verify the reading.



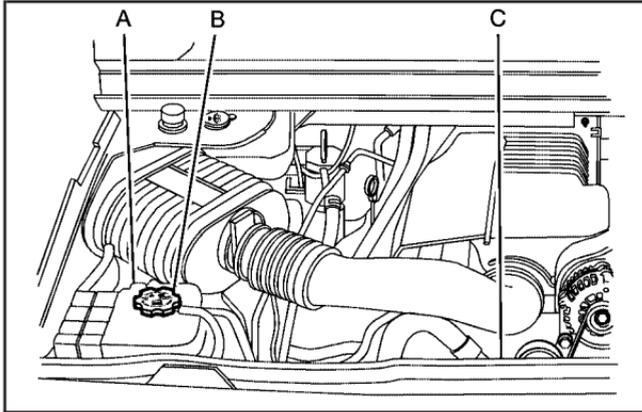
## Consistency of Readings

Always check the fluid level at least twice using the procedures described. Consistency is important to maintaining proper fluid level. If fluid is added, it may take 15 minutes or longer to obtain an accurate reading because of residual fluid draining down the dipstick tube. If inconsistent readings persist, check the transmission breather to be sure it is clean and not clogged. If readings are still inconsistent, contact your dealer/retailer.

5. Safe operating level is within the HOT cross hatch band on the dipstick. If the fluid level is not within the HOT band, and the transmission temperature is between 160°F and 200°F (71°C and 93°C), add or drain fluid as necessary to bring the level into the HOT band. If the fluid level is low, add only enough fluid to bring the level into the HOT band. It does not take much fluid, generally less than one pint (0.5L). Do not overfill.
6. If the fluid level is in the acceptable range, push the dipstick back in all the way, then flip the handle down to lock the dipstick in place.

## Cooling System

When you decide it is safe to lift the hood, here is what you will see:



- A. Coolant Surge Tank
- B. Coolant Surge Tank Pressure Cap
- C. Engine Cooling Fan

### CAUTION:

An electric fan under the hood can start up and injure you even when the engine is not running. Keep hands, clothing, and tools away from any underhood electric fan.

If the coolant inside the coolant surge tank is boiling, do not do anything else until it cools down. The vehicle should be parked on a level surface. Check the coolant level after the system cools down. Some amount of coolant may be lost due to overheating.

The coolant level should be at or above the FULL COLD mark. If it is not, you may have a leak at the pressure cap or in the radiator hoses, heater hoses, radiator, water pump, or somewhere else in the cooling system.

## CAUTION:

Heater and radiator hoses, and other engine parts, can be very hot. Do not touch them. If you do, you can be burned.

Do not run the engine if there is a leak. If you run the engine, it could lose all coolant. That could cause an engine fire, and you could be burned. Get any leak fixed before you drive the vehicle.

If there seems to be no leak, start the engine again. The engine cooling fan speed should increase when idle speed is doubled by pushing the accelerator pedal down. If it does not, the vehicle needs service. Turn off the engine.

**Notice:** Engine damage from running your engine without coolant is not covered by your warranty. See *Overheated Engine Protection Operating Mode on page 5-35* for information on driving to a safe place in an emergency.

**Notice:** Using coolant other than DEX-COOL<sup>®</sup> can cause premature engine, heater core, or radiator corrosion. In addition, the engine coolant could require changing sooner, at 30,000 miles (50 000 km) or 24 months, whichever occurs first. Any repairs would not be covered by the vehicle warranty. Always use DEX-COOL<sup>®</sup> (silicate-free) coolant in the vehicle.

## How to Add Coolant to the Coolant Surge Tank

If you have not found a problem yet, check to see if coolant is visible in the surge tank. If coolant is visible but the coolant level is not at or above the FULL COLD mark, add a 50/50 mixture of clean, drinkable water and DEX-COOL<sup>®</sup> coolant at the coolant surge tank, but be sure the cooling system, including the coolant surge tank pressure cap, is cool before you do it. See *Engine Coolant on page 5-31* for more information.

If no coolant is visible in the surge tank, add coolant as follows:

 **CAUTION:**

Steam and scalding liquids from a hot cooling system can blow out and burn you badly. They are under pressure, and if you turn the surge tank pressure cap — even a little — they can come out at high speed. Never turn the cap when the cooling system, including the surge tank pressure cap, is hot. Wait for the cooling system and surge tank pressure cap to cool if you ever have to turn the pressure cap.

 **CAUTION:**

Adding only plain water to the cooling system can be dangerous. Plain water, or some other liquid such as alcohol, can boil before the proper coolant mixture will. The vehicle's coolant warning system is set for the proper coolant mixture. With plain water or the wrong mixture, the engine could get too hot but you would not get the overheat warning. The engine could catch fire and you or others could be burned. Use a 50/50 mixture of clean, drinkable water and DEX-COOL<sup>®</sup> coolant.

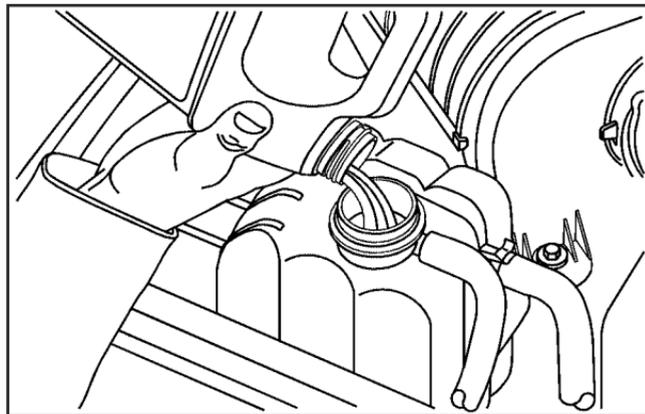
**Notice:** In cold weather, water can freeze and crack the engine, radiator, heater core and other parts. Use the recommended coolant and the proper coolant mixture.

## CAUTION:

You can be burned if you spill coolant on hot engine parts. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough. Do not spill coolant on a hot engine.



1. Locate the coolant surge tank pressure cap that has this label.

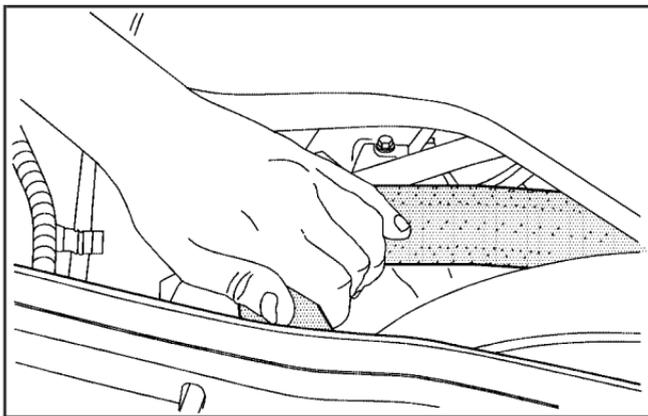


4. Fill the coolant surge tank with the proper mixture, to the FULL COLD mark.

2. You can remove the coolant surge tank pressure cap when the cooling system, including the coolant surge tank pressure cap and upper radiator hose, are no longer hot. Turn the pressure cap slowly counterclockwise about one full turn.

If you hear a hiss, wait for that to stop. A hiss means there is still some pressure left.

3. Then keep turning the pressure cap slowly, and remove it.



5. With the coolant surge tank pressure cap off, start the engine and let it run until you can feel the upper radiator hose getting hot. Watch out for the engine cooling fan.

By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, add more of the proper mixture to the coolant surge tank until the level reaches the FULL COLD mark.

6. Then replace the pressure cap. Be sure the pressure cap is hand-tight and fully seated.
7. Verify coolant level after engine is shut off and the coolant is cold. If necessary, repeat coolant fill procedure steps 1 through 7.

## Engine Coolant

The cooling system in the vehicle is filled with DEX-COOL<sup>®</sup> engine coolant. This coolant is designed to remain in the vehicle for five years or 150,000 miles (240 000 km), whichever occurs first, if you add only DEX-COOL<sup>®</sup> extended life coolant.

The following explains the cooling system and how to add coolant when it is low. If you have a problem with engine overheating, see *Engine Overheating on page 5-33*.

A 50/50 mixture of clean, drinkable water and DEX-COOL<sup>®</sup> coolant will:

- Give freezing protection down to  $-34^{\circ}\text{F}$  ( $-37^{\circ}\text{C}$ ).
- Give boiling protection up to  $265^{\circ}\text{F}$  ( $129^{\circ}\text{C}$ ).
- Protect against rust and corrosion.
- Help keep the proper engine temperature.
- Let the warning lights and gages work as they should.

**Notice:** Using coolant other than DEX-COOL<sup>®</sup> can cause premature engine, heater core, or radiator corrosion. In addition, the engine coolant may require changing sooner, at the first maintenance service after each 30,000 miles (50 000 km) or 24 months, whichever occurs first. Any repairs would not be covered by the vehicle warranty. Always use DEX-COOL<sup>®</sup> (silicate-free) coolant in the vehicle.

## What Kind of Coolant to Use

Use a mixture of one-half clean, drinkable water and one-half DEX-COOL<sup>®</sup> coolant which will not damage aluminum parts. If you use this coolant mixture, you do not need to add anything else.

### CAUTION:

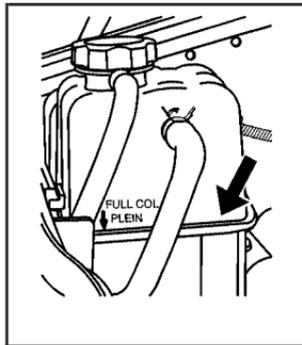
Adding only plain water to the cooling system can be dangerous. Plain water, or some other liquid such as alcohol, can boil before the proper coolant mixture will. The vehicle's coolant warning system is set for the proper coolant mixture. With plain water or the wrong mixture, the engine could get too hot but would not get the overheat warning. The engine could catch fire and you or others could be burned. Use a 50/50 mixture of clean, drinkable water and DEX-COOL<sup>®</sup> coolant.

**Notice:** If an improper coolant mixture is used, the engine could overheat and be badly damaged. The repair cost would not be covered by the vehicle warranty. Too much water in the mixture can freeze and crack the engine, radiator, heater core, and other parts.

If you have to add coolant more than four times a year, have your dealer/retailer check the cooling system.

**Notice:** If extra inhibitors and/or additives are used in the vehicle's cooling system, the vehicle could be damaged. Use only the proper mixture of the engine coolant listed in this manual for the cooling system. See *Recommended Fluids and Lubricants on page 6-13* for more information.

## Checking Coolant



The coolant surge tank is located in the engine compartment on the passenger side of the vehicle. See *Engine Compartment Overview* on page 5-14 for more information on location.

### CAUTION:

Turning the surge tank pressure cap when the engine and radiator are hot can allow steam and scalding liquids to blow out and burn you badly. Never turn the surge tank pressure cap — even a little — when the engine and radiator are hot.

The vehicle must be on a level surface. When the engine is cold, the coolant level should be at the FULL COLD mark.

## Adding Coolant

If you need more coolant, add the proper DEX-COOL<sup>®</sup> coolant mixture at the surge tank, but only when the engine is cool.

### CAUTION:

You can be burned if you spill coolant on hot engine parts. Coolant contains ethylene glycol, and it will burn if the engine parts are hot enough. Do not spill coolant on a hot engine.

When replacing the pressure cap, make sure it is hand-tight and fully seated.

## Engine Overheating

You will find a coolant temperature gage on the vehicle's instrument panel. See *Engine Coolant Temperature Gage* on page 3-39.

In addition, you will find an ENGINE OVERHEATED IDLE ENGINE and an ENGINE POWER IS REDUCED message in the Driver Information Center (DIC) on the instrument panel. See *DIC Warnings and Messages* on page 3-56.

## If Steam Is Coming From the Engine

### CAUTION:

Steam from an overheated engine can burn you badly, even if you just open the hood. Stay away from the engine if you see or hear steam coming from it. Turn it off and get everyone away from the vehicle until it cools down. Wait until there is no sign of steam or coolant before you open the hood.

If you keep driving when the vehicle's engine is overheated, the liquids in it can catch fire. You or others could be badly burned. Stop the engine if it overheats, and get out of the vehicle until the engine is cool.

See *Overheated Engine Protection Operating Mode on page 5-35* for information on driving to a safe place in an emergency.

**Notice:** If the engine catches fire while driving with no coolant, the vehicle can be badly damaged. The costly repairs would not be covered by the vehicle warranty. See *Overheated Engine Protection Operating Mode on page 5-35* for information on driving to a safe place in an emergency.

## If No Steam Is Coming From the Engine

The ENGINE OVERHEATED IDLE ENGINE message, along with a low coolant condition, can indicate a serious problem.

If you get an engine overheat warning, but see or hear no steam, the problem may not be too serious. Sometimes the engine can get a little too hot when you:

- Climb a long hill on a hot day.
- Stop after high-speed driving.
- Idle for long periods in traffic.
- Tow a trailer. See *Towing a Trailer on page 4-55*.

If you get the ENGINE COOLANT HOT message with no sign of steam, try this for a minute or so:

1. Turn on the heater to full hot at the highest fan speed and open the windows as necessary.
2. If you are in a traffic jam, shift to N (Neutral); otherwise, shift to the highest gear while driving — D (Drive).

If you no longer have the overheat warning, you can drive. Just to be safe, drive slower for about 10 minutes. If the warning does not come back on, you can drive normally.

If the warning continues and you have not stopped, pull over, stop, and park the vehicle right away.

If there is still no sign of steam, push down the accelerator until the engine speed is about twice as fast as normal idle speed for at least three minutes while you are parked. If you still have the warning, turn off the engine and get everyone out of the vehicle until it cools down. Also, see “Overheated Engine Protection Operating Mode” later in this section.

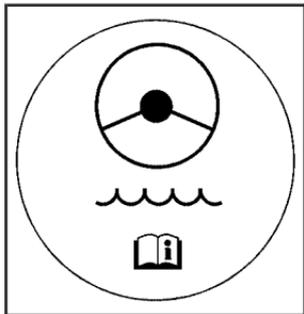
You may decide not to lift the hood but to get service help right away.

## Overheated Engine Protection Operating Mode

If an overheated engine condition exists and the ENGINE POWER IS REDUCED message is displayed, an overheat protection mode which alternates firing groups of cylinders helps prevent engine damage. In this mode, you will notice a loss in power and engine performance. This operating mode allows the vehicle to be driven to a safe place in an emergency. Driving extended miles (km) and/or towing a trailer in the overheat protection mode should be avoided.

**Notice:** After driving in the overheated engine protection operating mode, to avoid engine damage, allow the engine to cool before attempting any repair. The engine oil will be severely degraded. Repair the cause of coolant loss, change the oil and reset the oil life system. See *Engine Oil on page 5-15*.

## Power Steering Fluid



See *Engine Compartment Overview* on page 5-14 for reservoir location.

### When to Check Power Steering Fluid

It is not necessary to regularly check power steering fluid unless you suspect there is a leak in the system or you hear an unusual noise. A fluid loss in this system could indicate a problem. Have the system inspected and repaired.

## How to Check Power Steering Fluid

To check the power steering fluid:

1. Turn the key off and let the engine compartment cool down.
2. Wipe the cap and the top of the reservoir clean.
3. Unscrew the cap and wipe the dipstick with a clean rag.
4. Replace the cap and completely tighten it.
5. Remove the cap again and look at the fluid level on the dipstick.

The level should be at the FULL COLD mark. If necessary, add only enough fluid to bring the level up to the mark.

### What to Use

To determine what kind of fluid to use, see *Recommended Fluids and Lubricants* on page 6-13. Always use the proper fluid.

**Notice:** Use of the incorrect fluid may damage the vehicle and the damages may not be covered by the vehicle's warranty. Always use the correct fluid listed in *Recommended Fluids and Lubricants* on page 6-13.

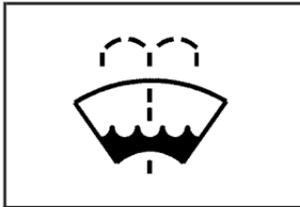
# Windshield Washer Fluid

## What to Use

When you need windshield washer fluid, be sure to read the manufacturer's instructions before use. If you will be operating your vehicle in an area where the temperature may fall below freezing, use a fluid that has sufficient protection against freezing.

## Adding Washer Fluid

Your vehicle has a message that comes on when the washer fluid is low. The message is displayed for 15 seconds at the start of each ignition cycle if the fluid is low. When the CHECK WASHER FLUID message is displayed, you will need to add washer fluid to the windshield washer fluid reservoir. See *DIC Warnings and Messages on page 3-56* for more information.



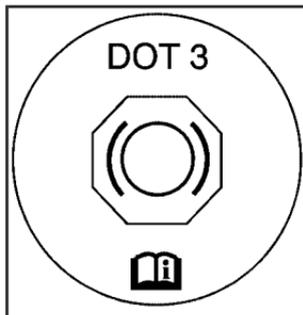
Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See *Engine Compartment Overview on page 5-14* for reservoir location.

### Notice:

- When using concentrated washer fluid, follow the manufacturer's instructions for adding water.
- Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage your washer fluid tank and other parts of the washer system. Also, water does not clean as well as washer fluid.
- Fill the washer fluid tank only three-quarters full when it is very cold. This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.
- Do not use engine coolant (antifreeze) in your windshield washer. It can damage the vehicle's windshield washer system and paint.

## Brakes

### Brake Fluid



The brake master cylinder reservoir is filled with DOT-3 brake fluid. See *Engine Compartment Overview on page 5-14* for the location of the reservoir.

There are only two reasons why the brake fluid level in the reservoir might go down:

- The brake fluid level goes down because of normal brake lining wear. When new linings are installed, the fluid level goes back up.
- A fluid leak in the brake hydraulic system can also cause a low fluid level. Have the brake hydraulic system fixed, since a leak means that sooner or later the brakes will not work well.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove brake fluid, as necessary, only when work is done on the brake hydraulic system.

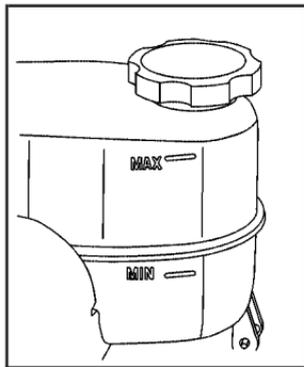
#### CAUTION:

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system. See "Checking Brake Fluid" in this section.

Refer to the Maintenance Schedule to determine when to check the brake fluid. See *Scheduled Maintenance on page 6-4*.

## Checking Brake Fluid

Check brake fluid by looking at the brake fluid reservoir. See *Engine Compartment Overview* on page 5-14.



The fluid level should be above MIN. If it is not, have the brake hydraulic system checked to see if there is a leak.

After work is done on the brake hydraulic system, make sure the level is above the MIN but not over the MAX mark.

### What to Add

Use only new DOT-3 brake fluid from a sealed container. See *Recommended Fluids and Lubricants* on page 6-13.

Always clean the brake fluid reservoir cap and the area around the cap before removing it. This helps keep dirt from entering the reservoir.

### CAUTION:

With the wrong kind of fluid in the brake hydraulic system, the brakes might not work well. This could cause a crash. Always use the proper brake fluid.

#### Notice:

- Using the wrong fluid can badly damage brake hydraulic system parts. For example, just a few drops of mineral-based oil, such as engine oil, in the brake hydraulic system can damage brake hydraulic system parts so badly that they will have to be replaced. Do not let someone put in the wrong kind of fluid.
- If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Be careful not to spill brake fluid on the vehicle. If you do, wash it off immediately. See *Washing Your Vehicle* on page 5-105.

## Brake Wear

This vehicle has disc brakes. Disc brake pads have built-in wear indicators that make a high-pitched warning sound when the brake pads are worn and new pads are needed. The sound can come and go or be heard all the time the vehicle is moving, except when applying the brake pedal firmly.

### CAUTION:

The brake wear warning sound means that soon the brakes will not work well. That could lead to an accident. When the brake wear warning sound is heard, have the vehicle serviced.

**Notice:** Continuing to drive with worn-out brake pads could result in costly brake repair.

Some driving conditions or climates can cause a brake squeal when the brakes are first applied or lightly applied. This does not mean something is wrong with the brakes.

Properly torqued wheel nuts are necessary to help prevent brake pulsation. When tires are rotated, inspect brake pads for wear and evenly tighten wheel nuts in the proper sequence to torque specifications in *Capacities and Specifications on page 5-117*.

Brake linings should always be replaced as complete axle sets.

## Brake Pedal Travel

See your dealer/retailer if the brake pedal does not return to normal height, or if there is a rapid increase in pedal travel. This could be a sign that brake service might be required.

## Brake Adjustment

Every brake stop, the disc brakes adjust for wear.

## Replacing Brake System Parts

The braking system on a vehicle is complex. Its many parts have to be of top quality and work well together if the vehicle is to have really good braking. The vehicle was designed and tested with top-quality brake parts. When parts of the braking system are replaced — for example, when the brake linings wear down and new ones are installed — be sure to get new approved replacement parts. If this is not done, the brakes might not work properly. For example, if someone puts in brake linings that are wrong for the vehicle, the balance between the front and rear brakes can change — for the worse. The braking performance expected can change in many other ways if the wrong replacement brake parts are installed.

## Battery

This vehicle has a maintenance free battery. When it is time for a new battery, see your dealer/retailer for one that has the replacement number shown on the original battery's label. See *Engine Compartment Overview on page 5-14* for battery location.

**Warning:** Battery posts, terminals, and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. Wash hands after handling.

## Vehicle Storage

### CAUTION:

Batteries have acid that can burn you and gas that can explode. You can be badly hurt if you are not careful. See *Jump Starting on page 5-42* for tips on working around a battery without getting hurt.

**Infrequent Usage:** If the vehicle is driven infrequently, remove the black, negative (–) cable from the battery. This helps keep the battery from running down.

**Extended Storage:** For extended storage of the vehicle, remove the black, negative (–) cable from the battery or use a battery trickle charger. This helps maintain the charge of the battery over an extended period of time.

## Jump Starting

If your vehicle's battery has run down, you may want to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

### CAUTION:

Batteries can hurt you. They can be dangerous because:

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

**Notice:** Ignoring these steps could result in costly damage to the vehicle that would not be covered by the warranty.

**Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.**

1. Check the other vehicle. It must have a 12-volt battery with a negative ground system.

**Notice:** If the other vehicle's system is not a 12-volt system with a negative ground, both vehicles can be damaged. Only use vehicles with 12-volt systems with negative grounds to jump start your vehicle.

2. Get the vehicles close enough so the jumper cables can reach, but be sure the vehicles are not touching each other. If they are, it could cause a ground connection you do not want. You would not be able to start your vehicle, and the bad grounding could damage the electrical systems.

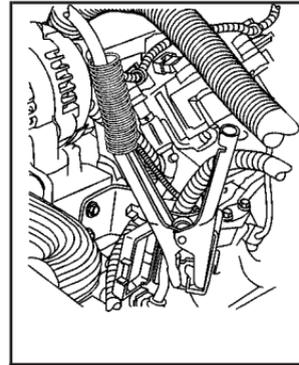
To avoid the possibility of the vehicles rolling, set the parking brake firmly on both vehicles involved in the jump start procedure. Put an automatic transmission in P (Park) or a manual transmission in N (Neutral) before setting the parking brake.

**Notice:** If you leave the radio or other accessories on during the jump starting procedure, they could be damaged. The repairs would not be covered by the warranty. Always turn off the radio and other accessories when jump starting the vehicle.

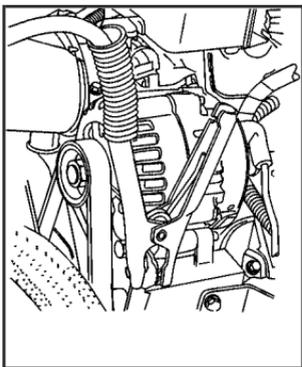
3. Turn off the ignition on both vehicles. Unplug unnecessary accessories plugged into the cigarette lighter or accessory power outlets. Turn off the radio and all lamps that are not needed. This will avoid sparks and help save both batteries. And it could save your radio!

4. Open the hoods and locate the positive (+) and negative (-) terminal locations of the other vehicle.

Your vehicle has a remote positive (+) jump starting terminal and a remote negative (-) jump starting terminal. You should always use these remote terminals instead of the terminals on the battery.



The remote positive (+) terminal is located near the engine accessory drive bracket. On some vehicles, the terminal may be covered by a red plastic cover. To access the remote positive (+) terminal, open the cover, if equipped.



The remote negative (-) terminal is located on the engine accessory drive bracket and is marked GND (Ground).

See *Engine Compartment Overview on page 5-14* for more information on the location of the remote terminals.

### **CAUTION:**

Using a match near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light.

Be sure the battery has enough water. You do not need to add water to the battery installed in your new vehicle. But if a battery has filler caps, be sure the right amount of fluid is there. If it is low, add water to take care of that first. If you do not, explosive gas could be present.

Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in your eyes or on your skin, flush the place with water and get medical help immediately.

5. Check that the jumper cables do not have loose or missing insulation. If they do, you could get a shock. The vehicles could be damaged too.

Before you connect the cables, here are some basic things you should know. Positive (+) will go to positive (+) or to a remote positive terminal (+) if the vehicle has one. Negative (-) will go to a heavy, unpainted metal engine part or to a remote negative (-) terminal, if the vehicle has one.

Do not connect positive (+) to negative (-) or you will get a short that would damage the battery and maybe other parts too.

 **CAUTION:**

Fans or other moving engine parts can injure you badly. Keep your hands away from moving parts once the engine is running.

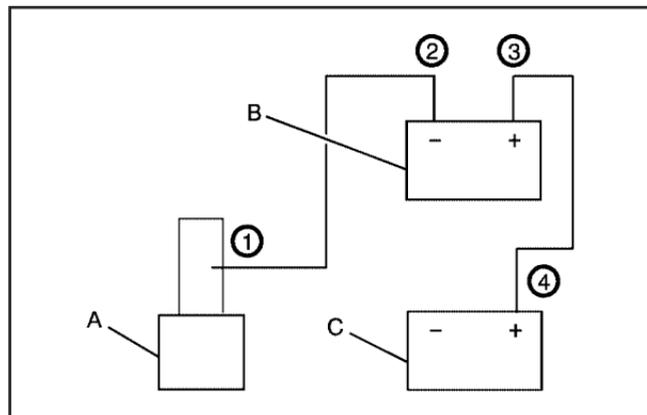
6. Connect the red positive (+) cable to the positive (+) terminal of the dead battery. Use a remote positive (+) terminal if the vehicle has one.
7. Do not let the other end touch metal. Connect it to the positive (+) terminal of the good battery. Use a remote positive (+) terminal if the vehicle has one.
8. Now connect the black negative (-) cable to the negative (-) terminal of the good battery. Use a remote negative (-) terminal if the vehicle has one.

Do not let the other end touch anything until the next step. The other end of the negative (-) cable does not go to the dead battery. It goes to a heavy, unpainted metal engine part or to a remote negative (-) terminal on the vehicle with the dead battery.

9. Connect the other end of the negative (-) cable at least 12 inches (30 cm) away from the dead battery, but not near engine parts that move. The electrical connection is just as good there, and the chance of sparks getting back to the battery is much less. Use a remote negative (-) terminal if the vehicle has one. Your vehicle's remote negative (-) terminal is marked GND.

10. Now start the vehicle with the good battery and run the engine for awhile.
11. Try to start the vehicle that had the dead battery. If it will not start after a few tries, it probably needs service.

**Notice:** If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect and remove the jumper cables in the correct order, making sure that the cables do not touch each other or other metal.



### Jumper Cable Removal

- A. Heavy, Unpainted Metal Engine Part or Remote Negative (-) Terminal
- B. Good Battery or Remote Positive (+) and Negative (-) Terminals
- C. Dead Battery or Remote Positive (+) Terminal

To disconnect the jumper cables from both vehicles do the following:

1. Disconnect the black negative (-) cable from the vehicle that had the dead battery.
2. Disconnect the black negative (-) cable from the vehicle with the good battery.
3. Disconnect the red positive (+) cable from the vehicle with the good battery.
4. Disconnect the red positive (+) cable from the other vehicle.
5. Return the positive (+) remote terminal cover, if equipped, to its original position.

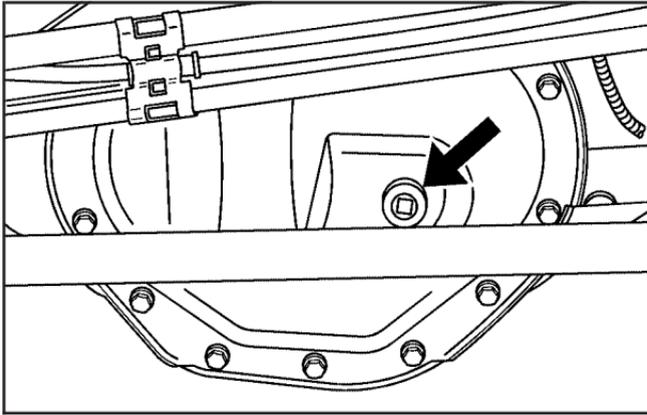
## Rear Axle

### When to Check Lubricant

It is not necessary to regularly check rear axle fluid unless you suspect there is a leak or you hear an unusual noise. A fluid loss could indicate a problem. Have it inspected and repaired.

All axle assemblies are filled by volume of fluid during production. They are not filled to reach a certain level. When checking the fluid level on any axle, variations in the readings can be caused by factory fill differences between the minimum and the maximum fluid volume. Also, if a vehicle has just been driven before checking the fluid level, it may appear lower than normal because fluid has traveled out along the axle tubes and has not drained back to the sump area. Therefore, a reading taken five minutes after the vehicle has been driven will appear to have a lower fluid level than a vehicle that has been stationary for an hour or two. Remember that the rear axle assembly must be supported to get a true reading.

## How to Check Lubricant



To get an accurate reading, the vehicle should be on a level surface.

When the differential is cold, the proper level is from 5/8 inch to 1-5/8 inch (15 mm to 40 mm) below the bottom of the filler plug hole, located on the rear axle. Add only enough fluid to reach the proper level.

## What to Use

Refer to the Maintenance Schedule to determine what kind of lubricant to use. See *Recommended Fluids and Lubricants* on page 6-13.

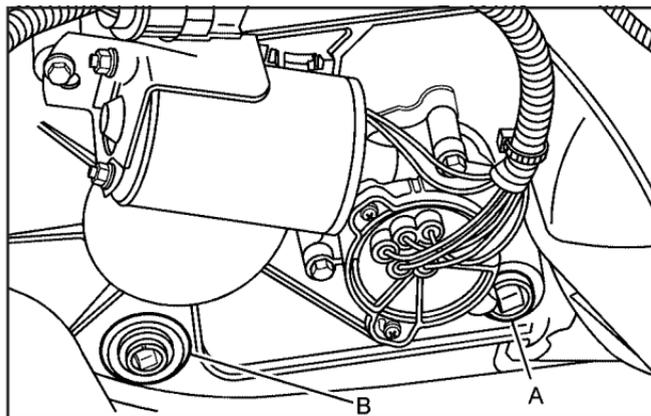
## Four-Wheel Drive

### Transfer Case

It is not necessary to regularly check transfer case fluid unless you suspect there is a leak or you hear an unusual noise. A fluid loss could indicate a problem. Have it inspected and repaired.

Refer to the Maintenance Schedule to determine how often to change the lubricant. See *Scheduled Maintenance* on page 6-4.

## How to Check Lubricant



- A. Filler Plug
- B. Drain Plug

1. Remove the filler plug (A). The fluid level should be just below the bottom of the filler plug hole located on the transfer case. To get an accurate reading, the vehicle should be on a level surface.

2. Add fluid if necessary.

Refer to the Maintenance Schedule to determine what kind of lubricant to use. See *Recommended Fluids and Lubricants* on page 6-13.

3. Reinstall the filler plug. Use care not to overtighten the filler plug.

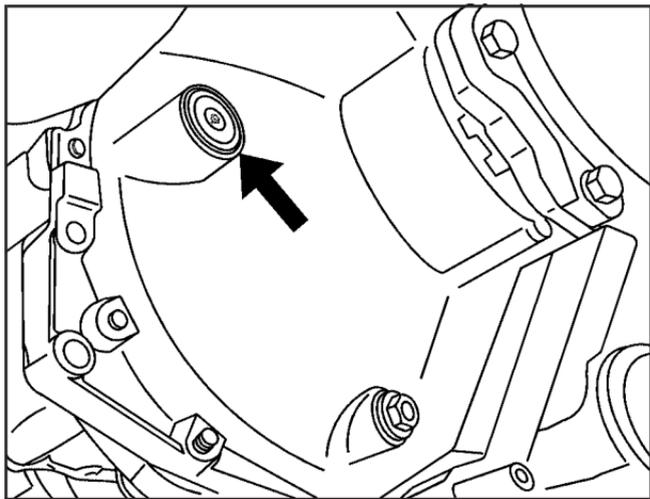
## Front Axle

### When to Check and Change Lubricant

It is not necessary to regularly check front axle fluid unless you suspect there is a leak or you hear an unusual noise. A fluid loss could indicate a problem. Have it inspected and repaired.

## How to Check Lubricant

To get an accurate reading, the vehicle should be on a level surface.



When the differential is cold, the proper level is from about 1/4 inch (6 mm) to about 3/8 inch (10 mm) below the filler plug hole.

## What to Use

Refer to the Maintenance Schedule to determine what kind of lubricant to use. See *Recommended Fluids and Lubricants* on page 6-13.

## Bulb Replacement

For the proper type of replacement bulbs, see *Replacement Bulbs* on page 5-55.

For any bulb changing procedure not listed in this section, contact your dealer/retailer.

## Halogen Bulbs

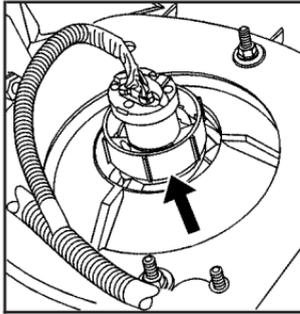
### CAUTION:

Halogen bulbs have pressurized gas inside and can burst if you drop or scratch the bulb. You or others could be injured. Be sure to read and follow the instructions on the bulb package.

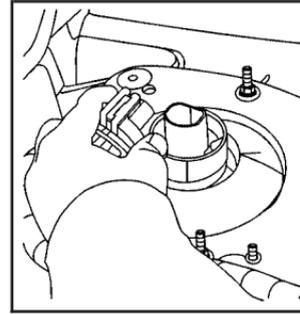
## Headlamps

To replace a headlamp bulb:

1. Open the hood. See *Hood Release* on page 5-12.
2. Locate the affected headlamp on the inner front portion of the hood.



3. Turn the bulb socket counterclockwise and pull it out of the headlamp assembly.



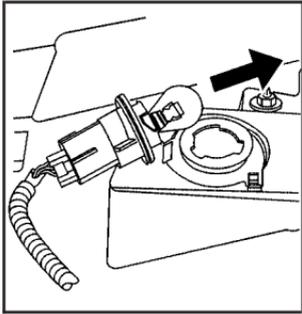
4. Unplug the electrical connector.

5. Pull the old bulb straight out of the bulb socket.
6. Push the new bulb socket into the headlamp assembly aligning the bulb socket with the headlamp assembly. Do not touch the bulb with your fingers or hands.
7. Turn the bulb socket retainer clockwise to lock it into place.
8. Plug in the electrical connector.

## Front Turn Signal and Parking Lamps

To replace a front turn signal or parking lamp bulb:

1. Open the hood. See *Hood Release* on page 5-12.

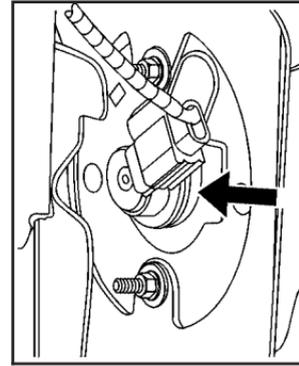


2. Turn the bulb socket counterclockwise and remove it from the lamp housing.

3. Pull the bulb from the bulb socket.
4. Push the new bulb straight into the socket until it clicks.
5. Turn the bulb socket clockwise until it locks into place.

## Daytime Running Lamps (DRL)

To replace a daytime running lamp bulb:



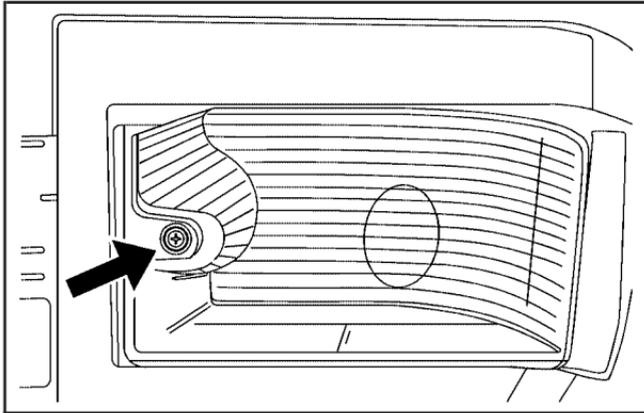
1. Locate the lamp assembly behind the front bumper through the wheel opening.

2. Turn the bulb socket counterclockwise and remove it from the lamp housing.
3. Remove the bulb from the bulb socket.
4. Push the new bulb straight in the bulb socket until it clicks.
5. Reinstall the bulb socket into the lamp housing and turn it clockwise until it locks.

## Roof Marker Lamps

### Corner Roof Marker Lamps

To replace one of these bulbs:

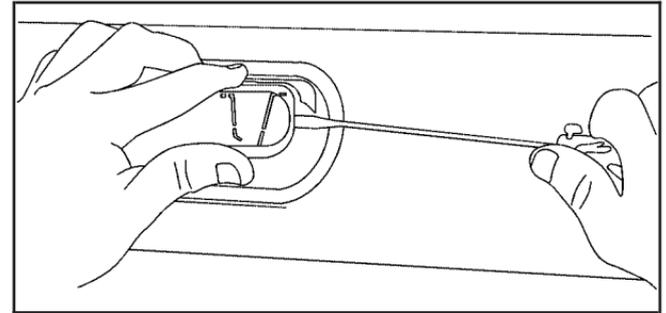


1. Remove the screw and lift off the lens.
2. Turn the bulb socket counterclockwise pull it out of the lamp assembly.
3. Pull the old bulb straight out of the bulb socket.
4. Push the new bulb straight into the bulb socket until it connects.

5. Turn the bulb socket clockwise into the lamp assembly until it locks into place.
6. Place the side of the lens with the slotted end into the notch first and then tighten the screw.

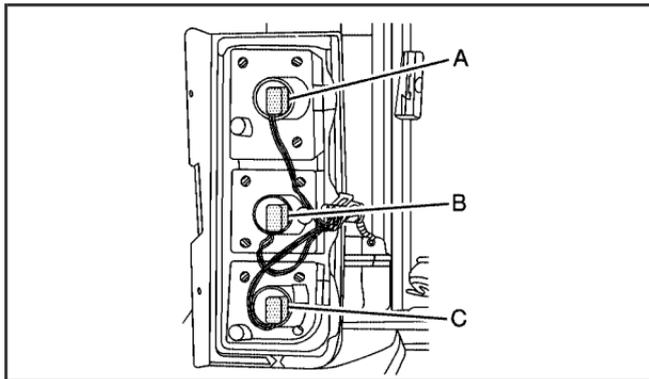
### Center Roof Marker Lamps

To replace one of these bulbs:



1. Push in on the notch with a flat tool and pull the lamp out.
2. Turn the bulb socket counterclockwise and remove it from the lamp housing.
3. Pull the old bulb straight out of the bulb socket.
4. Push the new bulb straight into the bulb socket until it connects.
5. Place the slotted end of the lamp in place on one side and push the other end of the lamp down until it locks in place.

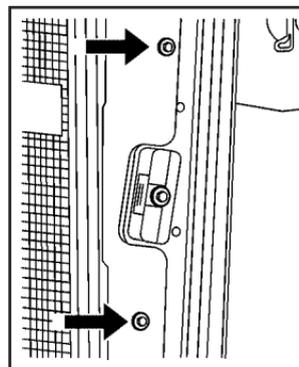
## Taillamps, Turn Signal, Stoplamps and Back-up Lamps



- A. Stoplamp/Taillamp
- B. Turn Signal Lamp
- C. Back-Up Lamp

To replace one of these bulbs:

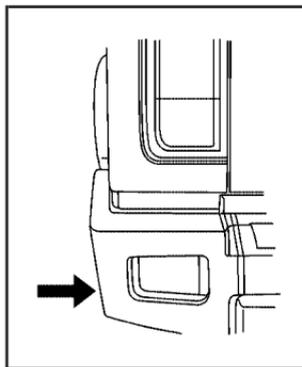
1. Open the liftgate or tailgate. See *Liftgate (SUV)* on page 2-13 or *Tailgate/Spare Tire Carrier* on page 2-16.
2. If the vehicle has the taillamp guard, remove the four retaining screws. Do not remove the plastic retainers.



3. Remove the two screws from the rear lamp assembly and remove the rear lamp assembly.

4. Turn the bulb socket counterclockwise to remove it from the taillamp housing.
5. Pull the bulb straight out from the socket.
6. Press a new bulb into the socket, insert it into the taillamp housing and turn the socket counterclockwise until it is locked in place.
7. Reinstall the rear lamp assembly and tighten the screws.
8. Reinstall the taillamp guard by lining up the guard with the holes in vehicle. Then install and tighten the four screws.

The vehicle may have a taillamp in the bumper.  
To replace it:



1. Locate the affected taillamp which is behind and under the bumper.

2. Turn the bulb socket counterclockwise and remove it from the lamp housing.
3. Remove the bulb from the bulb socket.
4. Install the new bulb into the bulb socket.
5. Reinstall the bulb socket into the lamp housing and turn it clockwise to lock it.

## Replacement Bulbs

| Exterior Lamp                      | Bulb Number     |
|------------------------------------|-----------------|
| Back-up Lamp                       | 3156K           |
| Daytime Running Lamp (DRL)         | 4114K LCP       |
| Front Turn Signal and Parking Lamp | 4157K or 3157KX |
| Low-Beam and High-Beam Headlamps   | 9007            |
| Taillamp and Stoplamp              | 3057K           |
| Rear Taillamp in Bumper            | 3057K           |
| Rear Turn Signal Lamp              | 3156K           |
| Roof Marker Lamp Center            | 168             |
| Roof Marker Lamp Corner            | 194             |

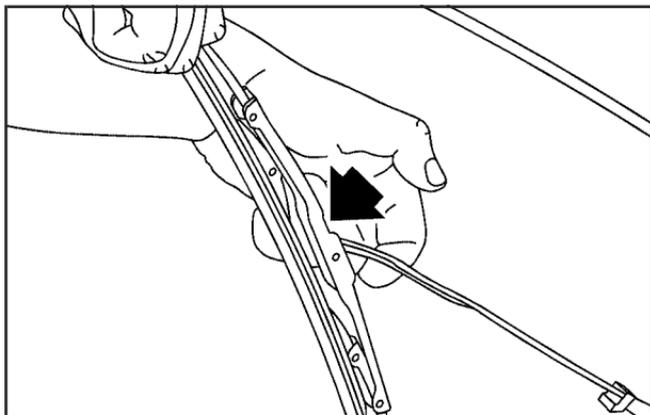
For replacement bulbs not listed here, contact your dealer/retailer.

## Windshield Wiper Blade Replacement

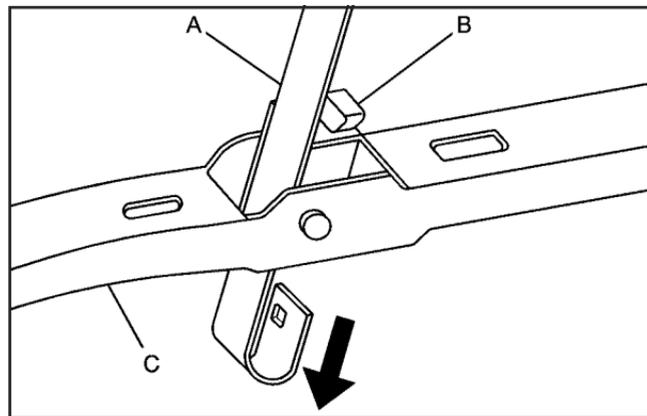
Windshield wiper blades should be inspected for wear and cracking. See *Scheduled Maintenance* on page 6-4 for more information.

Replacement blades come in different types and are removed in different ways. For proper type and length, see *Maintenance Replacement Parts* on page 6-15.

To replace the windshield wiper blade assembly:



1. Lift the wiper arm away from the windshield.



2. Push the release lever (B) to disengage the hook and push the wiper arm (A) out of the blade (C).
3. Push the new wiper blade securely on the wiper arm until you hear the release lever click into place.

## Tires

Your new vehicle comes with high-quality tires made by a leading tire manufacturer. If you ever have questions about your tire warranty and where to obtain service, see your vehicle Warranty booklet for details. For additional information refer to the tire manufacturer.

### CAUTION:

Poorly maintained and improperly used tires are dangerous.

- Overloading your vehicle's tires can cause overheating as a result of too much flexing. You could have an air-out and a serious accident. See *Loading the Vehicle on page 4-44*.

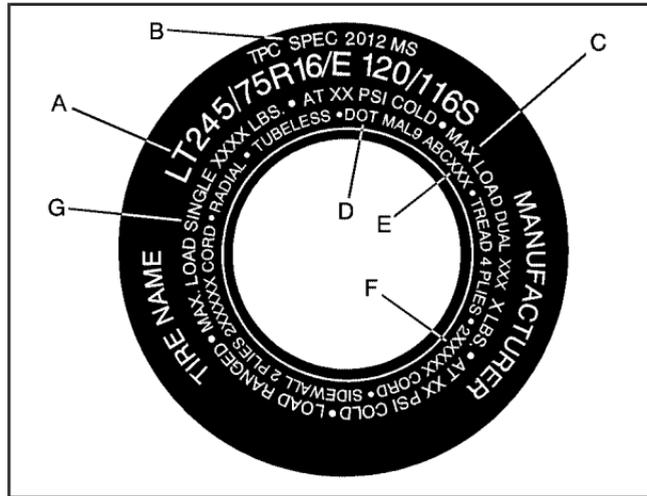
CAUTION: (Continued)

### CAUTION: (Continued)

- Underinflated tires pose the same danger as overloaded tires. The resulting accident could cause serious injury. Check all tires frequently to maintain the recommended pressure. Tire pressure should be checked when your vehicle's tires are cold. See *Inflation - Tire Pressure on page 5-63*.
- Overinflated tires are more likely to be cut, punctured, or broken by a sudden impact — such as when you hit a pothole. Keep tires at the recommended pressure.
- Worn, old tires can cause accidents. If the tire's tread is badly worn, or if your vehicle's tires have been damaged, replace them.

## Tire Sidewall Labeling

Useful information about a tire is molded into the sidewall. The following illustrations are examples of a typical LT-Metric tire sidewall.



Light Truck (LT-Metric) Tire

**(A) Tire Size:** The tire size code is a combination of letters and numbers used to define a particular tire's width, height, aspect ratio, construction type, and service description. See the "Tire Size" illustration later in this section for more detail.

**(B) TPC Spec (Tire Performance Criteria Specification):** Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety guidelines.

**(C) Dual Tire Maximum Load:** Maximum load that can be carried and the maximum pressure needed to support that load when used in a dual configuration. For information on recommended tire pressure see *Inflation - Tire Pressure* on page 5-63 and *Loading the Vehicle* on page 4-44.

**(D) DOT (Department of Transportation):** The Department of Transportation (DOT) code indicates that the tire is in compliance with the U.S. Department of Transportation Motor Vehicle Safety Standards.

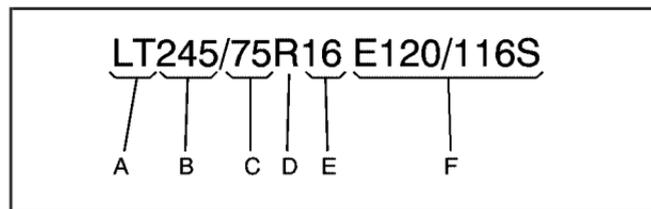
**(E) Tire Identification Number (TIN):** The letters and numbers following DOT code are the Tire Identification Number (TIN). The TIN shows the manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.

**(F) Tire Ply Material:** The type of cord and number of plies in the sidewall and under the tread.

**(G) Single Tire Maximum Load:** Maximum load that can be carried and the maximum pressure needed to support that load when used as a single. For information on recommended tire pressure see *Inflation - Tire Pressure on page 5-63* and *Loading the Vehicle on page 4-44*.

## Tire Size

The following illustration shows an example of a typical passenger vehicle tire size.



Light Truck (LT-Metric) Tire

**(A) Light Truck (LT-Metric) Tire:** The United States version of a metric tire sizing system. The letters LT as the first two characters in the tire size means a light truck tire engineered to standards set by the U.S. Tire and Rim Association.

**(B) Tire Width:** The three-digit number indicates the tire section width in millimeters from sidewall to sidewall.

**(C) Aspect Ratio:** A two-digit number that indicates the tire height-to-width measurements. For example, if the tire size aspect ratio is 75, as shown in item C of the light truck (LT-Metric) tire illustration, it would mean that the tire's sidewall is 75 percent as high as it is wide.

**(D) Construction Code:** A letter code is used to indicate the type of ply construction in the tire. The letter R means radial ply construction; the letter D means diagonal or bias ply construction; and the letter B means belted-bias ply construction.

**(E) Rim Diameter:** Diameter of the wheel in inches.

**(F) Service Description:** The service description indicates the load range and speed rating of a tire. The load index can range from 1 to 279. Speed ratings range from A to Z.

## Tire Terminology and Definitions

**Air Pressure:** The amount of air inside the tire pressing outward on each square inch of the tire. Air pressure is expressed in pounds per square inch (psi) or kilopascal (kPa).

**Accessory Weight:** This means the combined weight of optional accessories. Some examples of optional accessories are, automatic transmission, power steering, power brakes, power windows, power seats, and air conditioning.

**Aspect Ratio:** The relationship of a tire's height to its width.

**Belt:** A rubber coated layer of cords that is located between the plies and the tread. Cords may be made from steel or other reinforcing materials.

**Bead:** The tire bead contains steel wires wrapped by steel cords that hold the tire onto the rim.

**Bias Ply Tire:** A pneumatic tire in which the plies are laid at alternate angles less than 90 degrees to the centerline of the tread.

**Cold Tire Pressure:** The amount of air pressure in a tire, measured in pounds per square inch (psi) or kilopascals (kPa) before a tire has built up heat from driving. See *Inflation - Tire Pressure on page 5-63*.

**Curb Weight:** The weight of a motor vehicle with standard and optional equipment including the maximum capacity of fuel, oil, and coolant, but without passengers and cargo.

**DOT Markings:** A code molded into the sidewall of a tire signifying that the tire is in compliance with the U.S. Department of Transportation (DOT) motor vehicle safety standards. The DOT code includes the Tire Identification Number (TIN), an alphanumeric designator which can also identify the tire manufacturer, production plant, brand, and date of production.

**GVWR:** Gross Vehicle Weight Rating. See *Loading the Vehicle on page 4-44*.

**GAWR FRT:** Gross Axle Weight Rating for the front axle. See *Loading the Vehicle on page 4-44*.

**GAWR RR:** Gross Axle Weight Rating for the rear axle. See *Loading the Vehicle on page 4-44*.

**Intended Outboard Sidewall:** The side of an asymmetrical tire, that must always face outward when mounted on a vehicle.

**Kilopascal (kPa):** The metric unit for air pressure.

**Light Truck (LT-Metric) Tire:** A tire used on light duty trucks and some multipurpose passenger vehicles.

**Load Index:** An assigned number ranging from 1 to 279 that corresponds to the load carrying capacity of a tire.

**Maximum Inflation Pressure:** The maximum air pressure to which a cold tire can be inflated. The maximum air pressure is molded onto the sidewall.

**Maximum Load Rating:** The load rating for a tire at the maximum permissible inflation pressure for that tire.

**Maximum Loaded Vehicle Weight:** The sum of curb weight, accessory weight, vehicle capacity weight, and production options weight.

**Normal Occupant Weight:** The number of occupants a vehicle is designed to seat multiplied by 150 lbs (68 kg). See *Loading the Vehicle on page 4-44*.

**Occupant Distribution:** Designated seating positions.

**Outward Facing Sidewall:** The side of an asymmetrical tire that has a particular side that faces outward when mounted on a vehicle. The side of the tire that contains a whitewall, bears white lettering, or bears manufacturer, brand, and/or model name molding that is higher or deeper than the same moldings on the other sidewall of the tire.

**Passenger (P-Metric) Tire:** A tire used on passenger cars and some light duty trucks and multipurpose vehicles.

**Recommended Inflation Pressure:** Vehicle manufacturer's recommended tire inflation pressure as shown on the tire placard. See *Inflation - Tire Pressure on page 5-63* and *Loading the Vehicle on page 4-44*.

**Radial Ply Tire:** A pneumatic tire in which the ply cords that extend to the beads are laid at 90 degrees to the centerline of the tread.

**Rim:** A metal support for a tire and upon which the tire beads are seated.

**Sidewall:** The portion of a tire between the tread and the bead.

**Speed Rating:** An alphanumeric code assigned to a tire indicating the maximum speed at which a tire can operate.

**Traction:** The friction between the tire and the road surface. The amount of grip provided.

**Tread:** The portion of a tire that comes into contact with the road.

**Treadwear Indicators:** Narrow bands, sometimes called wear bars, that show across the tread of a tire when only 1/16 inch (1.6 mm) of tread remains. See *When It Is Time for New Tires on page 5-71*.

**UTQGS (Uniform Tire Quality Grading Standards):** A tire information system that provides consumers with ratings for a tire's traction, temperature, and treadwear. Ratings are determined by tire manufacturers using government testing procedures. The ratings are molded into the sidewall of the tire. See *Uniform Tire Quality Grading on page 5-74*.

**Vehicle Capacity Weight:** The number of designated seating positions multiplied by 150 lbs (68 kg) plus the rated cargo load. See *Loading the Vehicle on page 4-44*.

**Vehicle Maximum Load on the Tire:** Load on an individual tire due to curb weight, accessory weight, occupant weight, and cargo weight.

**Vehicle Placard:** A label permanently attached to a vehicle showing the vehicle's capacity weight and the original equipment tire size and recommended inflation pressure. See "Tire and Loading Information Label" under *Loading the Vehicle on page 4-44*.

## Inflation - Tire Pressure

Tires need the correct amount of air pressure to operate effectively.

**Notice:** Do not let anyone tell you that under-inflation or over-inflation is all right. It is not. If your tires do not have enough air (under-inflation), you can get the following:

- Too much flexing
- Too much heat
- Tire overloading
- Premature or irregular wear
- Poor handling
- Reduced fuel economy

If your tires have too much air (over-inflation), you can get the following:

- Unusual wear
- Poor handling
- Rough ride
- Needless damage from road hazards

A vehicle specific Tire and Loading Information label is attached to your vehicle. This label shows your vehicle's original equipment tires and the correct inflation pressures for your tires when they are cold. The recommended cold tire inflation pressure, shown on the label, is the minimum amount of air pressure needed to support your vehicle's maximum load carrying capacity.

For additional information regarding how much weight your vehicle can carry, and an example of the Tire and Loading Information label, see *Loading the Vehicle on page 4-44*. How you load your vehicle affects vehicle handling and ride comfort. Never load your vehicle with more weight than it was designed to carry.

### When to Check

Check your tires once a month or more.

Do not forget to check the pressure of the spare tire. See *Spare Tire on page 5-101* for additional information.

## How to Check

Use a good quality pocket-type gage to check tire pressure. You cannot tell if your tires are properly inflated simply by looking at them. Radial tires may look properly inflated even when they are underinflated. Check the tire's inflation pressure when the tires are cold. Cold means your vehicle has been sitting for at least three hours or driven no more than 1 mile (1.6 km).

Remove the valve cap from the tire valve stem. Press the tire gage firmly onto the valve to get a pressure measurement. If the cold tire inflation pressure matches the recommended pressure on the Tire and Loading Information label, no further adjustment is necessary. If the pressure is low, add air until you reach the recommended amount.

If you overfill the tire, release air by pushing on the metal stem in the center of the tire valve. Recheck the tire pressure with the tire gage.

Be sure to put the valve caps back on the valve stems. They help prevent leaks by keeping out dirt and moisture.

## Tire Pressure Monitor System

The Tire Pressure Monitor System (TPMS) uses radio and sensor technology to check tire pressure levels. The TPMS sensors monitor the air pressure in your vehicle's tires and transmit tire pressure readings to a receiver located in the vehicle.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated.

Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

See *Tire Pressure Monitor Operation* on page 5-66 for additional information.

## **Federal Communications Commission (FCC) and Industry and Science Canada**

The Tire Pressure Monitor System (TPMS) operates on a radio frequency and complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

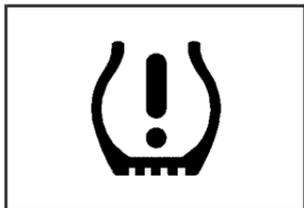
The TPMS operates on a radio frequency and complies with RSS-210 of Industry and Science Canada. Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to this system by other than an authorized service facility could void authorization to use this equipment.

## Tire Pressure Monitor Operation

This vehicle may have a Tire Pressure Monitor System (TPMS). The TPMS is designed to warn the driver when a low tire pressure condition exists. TPMS sensors are mounted onto each tire and wheel assembly, excluding the spare tire and wheel assembly. The TPMS sensors monitor the air pressure in the vehicle's tires and transmits the tire pressure readings to a receiver located in the vehicle.



When a low tire pressure condition is detected, the TPMS illuminates the low tire pressure warning light located on the instrument panel cluster.

At the same time a message to check the pressure in a specific tire appears on the Driver Information Center (DIC) display. The low tire pressure warning light and the DIC warning message come on at each ignition cycle until the tires are inflated to the correct inflation pressure. Using the DIC, tire pressure levels can be viewed by the driver. For additional information and details about the DIC operation and displays see *DIC Operation and*

*Displays (Using DIC Buttons)* on page 3-47 or *DIC Operation and Displays (Using Trip Odometer Reset Stem)* on page 3-52 and *DIC Warnings and Messages* on page 3-56.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as you start to drive. This could be an early indicator that the air pressure in the tire(s) are getting low and need to be inflated to the proper pressure.

A Tire and Loading Information label, attached to your vehicle, shows the size of your vehicle's original equipment tires and the correct inflation pressure for your vehicle's tires when they are cold. See *Loading the Vehicle* on page 4-44, for an example of the Tire and Loading Information label and its location on your vehicle. Also see *Inflation - Tire Pressure* on page 5-63.

Your vehicle's TPMS can warn you about a low tire pressure condition but it does not replace normal tire maintenance. See *Tire Inspection and Rotation* on page 5-69 and *Tires* on page 5-57.

**Notice:** Liquid tire sealants could damage the Tire Pressure Monitor System (TPMS) sensors. Sensor damage caused by using a tire sealant is not covered by your warranty. Do not use liquid tire sealants.

## TPMS Malfunction Light and Message

The TPMS will not function properly if one or more of the TPMS sensors are missing or inoperable. When the system detects a malfunction, the low tire warning light flashes for about one minute and then stays on for the remainder of the ignition cycle. A DIC warning message is also displayed. The low tire warning light and DIC warning message come on at each ignition cycle until the problem is corrected. Some of the conditions that can cause the malfunction light and DIC message to come on are:

- One of the road tires has been replaced with the spare tire. The spare tire does not have a TPMS sensor. The TPMS malfunction light and DIC message should go off once you re-install the road tire containing the TPMS sensor.
- The TPMS sensor matching process was started but not completed or not completed successfully after rotating the vehicle's tires. The DIC message and TPMS malfunction light should go off once the TPMS sensor matching process is performed successfully. See "TPMS Sensor Matching Process" later in this section.
- One or more TPMS sensors are missing or damaged. The DIC message and the TPMS malfunction light should go off when the TPMS sensors are installed and the sensor matching process is performed successfully. See your dealer/retailer for service.
- Replacement tires or wheels do not match your vehicle's original equipment tires or wheels. Tires and wheels other than those recommended for your vehicle could prevent the TPMS from functioning properly. See *Buying New Tires on page 5-72*.
- Operating electronic devices or being near facilities using radio wave frequencies similar to the TPMS could cause the TPMS sensors to malfunction.

If the TPMS is not functioning it cannot detect or signal a low tire condition. See your dealer/retailer for service if the TPMS malfunction light and DIC message comes on and stays on.

## TPMS Sensor Matching Process

Each TPMS sensor has a unique identification code. Any time you rotate your vehicle's tires or replace one or more of the TPMS sensors, the identification codes will need to be matched to the new tire/wheel position. The sensors are matched to the tire/wheel positions in the following order: driver side front tire, passenger side front tire, passenger side rear tire, and driver side rear tire using a TPMS diagnostic tool. See your dealer/retailer for service.

The TPMS sensors can also be matched to each tire/wheel position by increasing or decreasing the tire's air pressure. If increasing the tire's air pressure, do not exceed the maximum inflation pressure indicated on the tire's sidewall.

To decrease air-pressure out of a tire you can use the pointed end of the valve cap, a pencil-style air pressure gage, or a key.

You have two minutes to match the first tire/wheel position, and five minutes overall to match all four tire/wheel positions. If it takes longer than two minutes, to match the first tire and wheel, or more than five minutes to match all four tire and wheel positions the matching process stops and you need to start over.

The TPMS sensor matching process is outlined below:

1. Set the parking brake.
2. Turn the ignition switch to ON/RUN with the engine off.
3. Press the Remote Keyless Entry (RKE) transmitter's lock and unlock buttons at the same time for approximately five seconds. The horn sounds twice to signal the receiver is in relearn mode and TIRE LEARNING ACTIVE message displays on the DIC screen.
4. Start with the driver side front tire.
5. Remove the valve cap from the valve cap stem. Activate the TPMS sensor by increasing or decreasing the tire's air pressure for five seconds, or until a horn chirp sounds. The horn chirp, which may take up to 30 seconds to sound, confirms that the sensor identification code has been matched to this tire and wheel position.
6. Proceed to the passenger side front tire, and repeat the procedure in Step 5.

7. Proceed to the passenger side rear tire, and repeat the procedure in Step 5.
8. Proceed to the driver side rear tire, and repeat the procedure in Step 5. The horn sounds two times to indicate the sensor identification code has been matched to the driver side rear tire, and the TPMS sensor matching process is no longer active. The TIRE LEARNING ACTIVE message on the DIC display screen goes off.
9. Turn the ignition switch to LOCK/OFF.
10. Set all four tires to the recommended air pressure level as indicated on the Tire and Loading Information label.
11. Put the valve caps back on the valve stems.

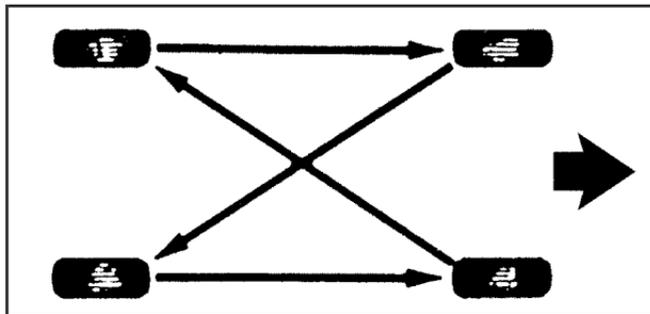
## Tire Inspection and Rotation

We recommend that you regularly inspect your vehicle's tires, including the spare tire, for signs of wear or damage. See *When It Is Time for New Tires on page 5-71* for more information.

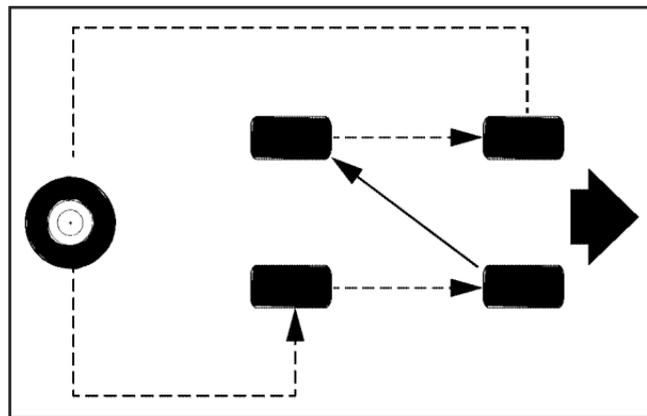
Tires should be rotated every 5,000 to 8,000 miles (8 000 to 13 000 km). See *Scheduled Maintenance on page 6-4*.

The purpose of a regular tire rotation is to achieve a uniform wear for all tires on the vehicle. This will ensure that your vehicle continues to perform most like it did when the tires were new.

Any time you notice unusual wear, rotate your tires as soon as possible and check wheel alignment. Also check for damaged tires or wheels. See *When It Is Time for New Tires* on page 5-71 and *Wheel Replacement* on page 5-76.



**Four-Tire Rotation Pattern**



**Five-Tire Rotation Pattern**

When rotating your vehicle's tires, always use one of the correct rotation patterns shown here. The five-tire rotation pattern includes a full-size spare tire and wheel assembly that matches the regular road tires and wheels in size, type, and brand.

After the tires have been rotated, adjust the front and rear inflation pressures as shown on the Tire and Loading Information label. See *Inflation - Tire Pressure* on page 5-63 and *Loading the Vehicle* on page 4-44.

Reset the Tire Pressure Monitor System. See *Tire Pressure Monitor Operation* on page 5-66.

Make certain that all wheel nuts are properly tightened. See “Wheel Nut Torque” under *Capacities and Specifications* on page 5-117.

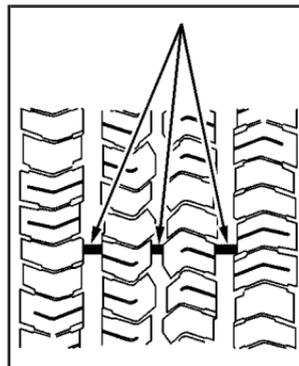
### CAUTION:

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When you change a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, you can use a cloth or a paper towel to do this; but be sure to use a scraper or wire brush later, if needed, to get all the rust or dirt off. See *Changing a Flat Tire* on page 5-80.

Make sure the spare tire is stored securely. Push, pull, and then try to rotate or turn the tire. See *Storing a Flat or Spare Tire and Tools (SUT)* on page 5-95 or *Storing a Flat or Spare Tire and Tools (SUV)* on page 5-98.

## When It Is Time for New Tires

Various factors, such as maintenance, temperatures, driving speeds, vehicle loading, and road conditions, influence when you need new tires.



One way to tell when it is time for new tires is to check the treadwear indicators, which appear when your tires have only 1/16 inch (1.6 mm) or less of tread remaining. Some commercial truck tires may not have treadwear indicators.

You need new tires if any of the following statements are true:

- You can see the indicators at three or more places around the tire.
- You can see cord or fabric showing through the tire's rubber.
- The tread or sidewall is cracked, cut, or snagged deep enough to show cord or fabric.
- The tire has a bump, bulge, or split.
- The tire has a puncture, cut, or other damage that cannot be repaired well because of the size or location of the damage.

The rubber in tires degrades over time, even if they are not being used. This is also true for the spare tire, if your vehicle has one. Multiple conditions affect how fast this aging takes place, including temperatures, loading conditions, and inflation pressure maintenance. With proper care and maintenance tires will typically wear out before they degrade due to age. If you are unsure about the need to replace your tires as they get older, consult the tire manufacturer for more information.

## Buying New Tires

GM has developed and matched specific tires for your vehicle. The original equipment tires installed on your vehicle, when it was new, were designed to meet General Motors Tire Performance Criteria Specification (TPC spec) system rating. If you need replacement tires, GM strongly recommends that you get tires with the same TPC Spec rating. This way, your vehicle will continue to have tires that are designed to give the same performance and vehicle safety, during normal use, as the original tires.

GM's exclusive TPC Spec system considers over a dozen critical specifications that impact the overall performance of your vehicle, including brake system performance, ride and handling, traction control, and tire pressure monitoring performance. GM's TPC Spec number is molded onto the tire's sidewall near the tire size. If the tires have an all-season tread design, the TPC spec number will be followed by a MS, for mud and snow. See *Tire Sidewall Labeling on page 5-58* for additional information.

GM recommends replacing tires in sets of four. This is because uniform tread depth on all tires will help keep your vehicle performing most like it did when the tires were new. Replacing less than a full set of tires can affect the braking and handling performance of your vehicle. See *Tire Inspection and Rotation on page 5-69* for information on proper tire rotation.

 **CAUTION:**

Mixing tires could cause you to lose control while driving. If you mix tires of different sizes, brands, or types (radial and bias-belted tires) the vehicle may not handle properly, and you could have a crash. Using tires of different sizes, brands, or types may also cause damage to your vehicle. Be sure to use the correct size, brand, and type of tires on your vehicle's wheels.

 **CAUTION:**

If you use bias-ply tires on the vehicle, the wheel rim flanges could develop cracks after many miles of driving. A tire and/or wheel could fail suddenly, causing a crash. Use only radial-ply tires with the wheels on the vehicle.

If you must replace your vehicle's tires with those that do not have a TPC Spec number, make sure they are the same size, load range, speed rating, and construction type (radial and bias-belted tires) as your vehicle's original tires.

Vehicles equipped with a tire pressure monitoring system may give an inaccurate low-pressure warning if non-TPC spec rated tires are installed on your vehicle. Non-TPC Spec rated tires may give a low-pressure warning that is higher or lower than the proper warning level you would get with TPC Spec rated tires. See *Tire Pressure Monitor System on page 5-64*.

Your vehicle's original equipment tires are listed on the Tire and Loading Information Label. See *Loading the Vehicle on page 4-44*, for more information about the Tire and Loading Information Label and its location on your vehicle.

## Different Size Tires and Wheels

If you add wheels or tires that are a different size than your original equipment wheels and tires, this could affect the way your vehicle performs, including its braking, ride and handling characteristics, stability, and resistance to rollover. Additionally, if your vehicle has electronic systems such as anti-lock brakes, rollover airbags, traction control, and electronic stability control, the performance of these systems can be affected.

### CAUTION:

If you add different sized wheels, your vehicle may not provide an acceptable level of performance and safety if tires not recommended for those wheels are selected. You may increase the chance that you will crash and suffer serious injury. Only use GM specific wheel and tire systems developed for your vehicle, and have them properly installed by a GM certified technician.

See *Buying New Tires on page 5-72* and *Accessories and Modifications on page 5-3* for additional information.

## Uniform Tire Quality Grading

Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:

### **Treadwear 200 Traction AA Temperature A**

The following information relates to the system developed by the United States National Highway Traffic Safety Administration (NHTSA), which grades tires by treadwear, traction, and temperature performance. This applies only to vehicles sold in the United States. The grades are molded on the sidewalls of most passenger car tires. The Uniform Tire Quality Grading (UTQG) system does not apply to deep tread, winter-type snow tires, space-saver, or temporary use spare tires, tires with nominal rim diameters of 10 to 12 inches (25 to 30 cm), or to some limited-production tires.

While the tires available on General Motors passenger cars and light trucks may vary with respect to these grades, they must also conform to federal safety requirements and additional General Motors Tire Performance Criteria (TPC) standards.

## Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and a half (1.5) times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

## Traction – AA, A, B, C

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

### **WARNING:**

The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

## Temperature – A, B, C

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

### **WARNING:**

The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

## Wheel Alignment and Tire Balance

The tires and wheels on your vehicle were aligned and balanced carefully at the factory to give you the longest tire life and best overall performance. Adjustments to wheel alignment and tire balancing will not be necessary on a regular basis. However, if you notice unusual tire wear or your vehicle pulling to one side or the other, the alignment might need to be checked. If you notice your vehicle vibrating when driving on a smooth road, the tires and wheels might need to be rebalanced. See your dealer/retailer for proper diagnosis.

## Wheel Replacement

Replace any wheel that is bent, cracked, or badly rusted or corroded. If wheel nuts keep coming loose, the wheel, wheel bolts, and wheel nuts should be replaced. If the wheel leaks air, replace it (except some aluminum wheels, which can sometimes be repaired). See your dealer/retailer if any of these conditions exist.

Your dealer/retailer will know the kind of wheel you need.

Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

If you need to replace any of your wheels, wheel bolts, wheel nuts, or Tire Pressure Monitor System (TPMS) sensors, replace them only with new GM original equipment parts. This way, you will be sure to have the right wheel, wheel bolts, wheel nuts, and TPMS sensors for your vehicle.

### CAUTION:

Using the wrong replacement wheels, wheel bolts, or wheel nuts on your vehicle can be dangerous. It could affect the braking and handling of your vehicle, make your tires lose air and make you lose control. You could have a collision in which you or others could be injured. Always use the correct wheel, wheel bolts, and wheel nuts for replacement.

**Notice:** The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle ground clearance, and tire or tire chain clearance to the body and chassis.

See *Changing a Flat Tire* on page 5-80 for more information.

## Used Replacement Wheels

### CAUTION:

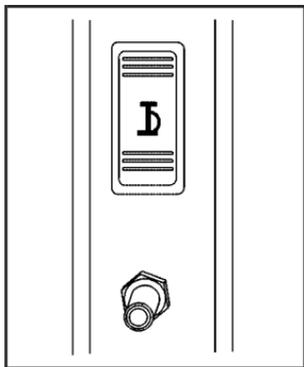
Putting a used wheel on the vehicle is dangerous. You cannot know how it has been used or how far it has been driven. It could fail suddenly and cause a crash. If you have to replace a wheel, use a new GM original equipment wheel.

## Tire Chains

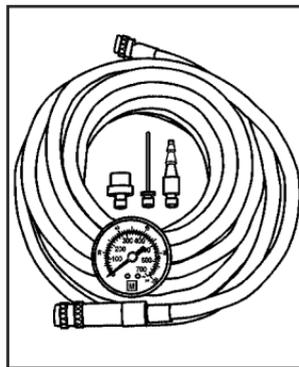
**Notice:** Use tire chains only where legal and only when you must. Use chains that are the proper size for the vehicle's tires. Install them on the tires of the rear axle. Do not use chains on the tires of the front axle. Tighten them as tightly as possible with the ends securely fastened. Drive slowly and follow the chain manufacturer's instructions. If you can hear the chains contacting the vehicle, stop and retighten them. If the contact continues, slow down until it stops. Driving too fast or spinning the wheels with chains on will damage the vehicle.

## Accessory Inflator

Your vehicle may have an accessory inflator system. You can inflate things like basketballs and bicycle tires. You can also use it to bring your tire pressure up to the proper pressure. The engine must be running and the gearshift lever must be in P (Park) for the inflator to operate.



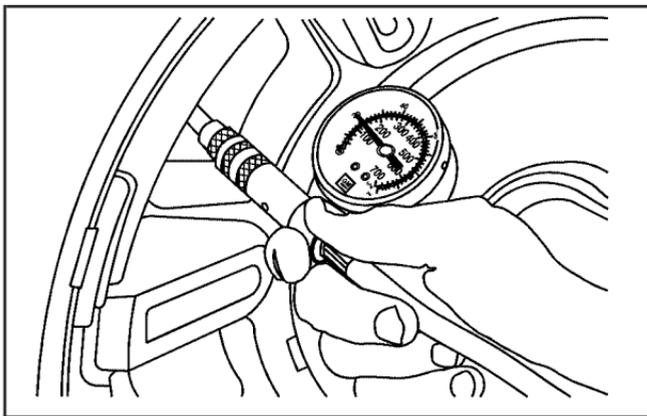
The accessory inflator is located in the rear compartment on the passenger's side of the vehicle.



The accessory inflator kit includes a hose and three nozzle adapters.

To use the accessory inflator, do the following:

1. Attach the appropriate nozzle adapter to the end of the hose.
2. Attach that end of the hose to the object you wish to inflate.
3. Remove the dust cover and attach the hose to the outlet.



The accessory inflator hose also has a built-in air pressure gage. As soon as you start to inflate an object it will automatically read the current pressure.

4. Press and release the switch to turn the accessory inflator on. The indicator light will remain on while the inflator is running.

When you are finished using the inflator, press and release the switch to turn it off. Place the inflator kit tools and the hose back in the pouch.

If your vehicle is equipped with the air suspension system, load leveling will not function with the inflator hose attached to the inflator outlet.

## **⚠ CAUTION:**

Inflating something too much can make it explode, and you or others could be injured. Be sure to read the inflator instructions, and inflate any object only to its recommended pressure.

## **If a Tire Goes Flat**

It is unusual for a tire to blowout while you are driving, especially if you maintain your vehicle's tires properly. If air goes out of a tire, it is much more likely to leak out slowly. But if you should ever have a blowout, here are a few tips about what to expect and what to do:

If a front tire fails, the flat tire creates a drag that pulls the vehicle toward that side. Take your foot off the accelerator pedal and grip the steering wheel firmly. Steer to maintain lane position, and then gently brake to a stop well out of the traffic lane.

A rear blowout, particularly on a curve, acts much like a skid and may require the same correction you would use in a skid. In any rear blowout remove your foot from the accelerator pedal. Get the vehicle under control by steering the way you want the vehicle to go. It may be very bumpy and noisy, but you can still steer. Gently brake to a stop, well off the road if possible.

 **CAUTION:**

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

If a tire goes flat, the next part shows how to use the jacking equipment to change a flat tire safely.

## Changing a Flat Tire

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place. Turn on the hazard warning flashers. See *Hazard Warning Flashers on page 3-6*.

 **CAUTION:**

Changing a tire can be dangerous. The vehicle can slip off the jack and roll over or fall on you or other people. You and they could be badly injured or even killed. Find a level place to change your tire. To help prevent the vehicle from moving:

1. Set the parking brake firmly.
2. Put the shift lever in P (Park).
3. Be sure the transfer case is in a drive gear — not in Neutral.

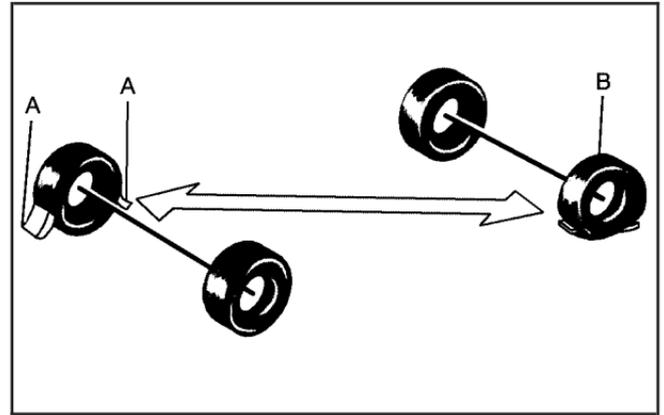
CAUTION: (Continued)

### CAUTION: (Continued)

4. Turn off the engine and do not restart while the vehicle is raised.
5. Do not allow passengers to remain in the vehicle.

To be even more certain the vehicle will not move, you can put blocks at the front and rear of the tire farthest away from the one being changed. That would be the tire on the other side, at the opposite end of the vehicle.

When the vehicle has a flat tire (B), use the following example as a guide to assist you in the placement of wheel blocks (A).



- A. Wheel Block
- B. Flat Tire

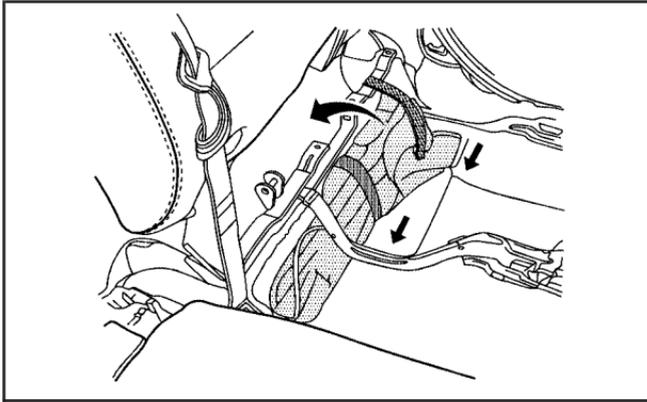
The following information explains how to use the jack and change a tire.

## Removing the Spare Tire and Tools (SUT)

The jack is stored in the rear cargo compartment on the passenger side of the vehicle. The tools for the jack are stored under the rear passenger's seat.

To remove the tools:

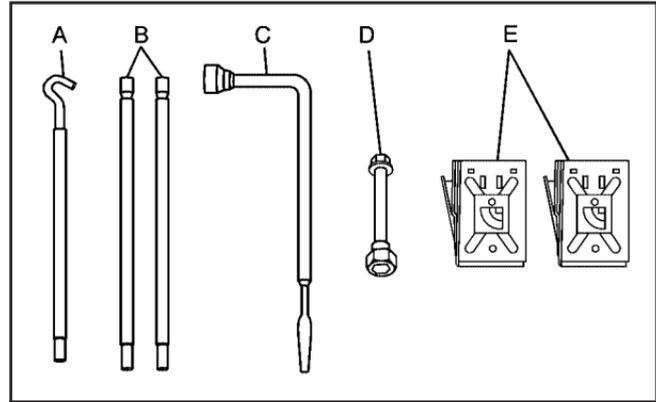
1. Locate the tools by lifting the driver's side second row seat up to expose the floor.



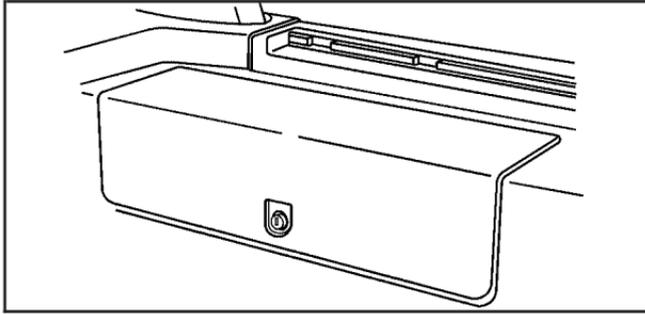
2. Remove the strap from the seat rail. Then carefully slide the tool bag out from under the seat rail as shown.

Take care to not pinch the seat cables or electrical harnesses.

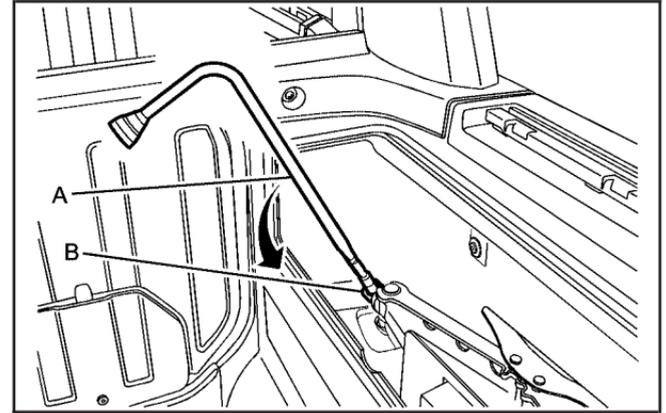
3. Open the tool bag. You will find the following tools needed to remove the spare tire and flat tire:



- |                               |                           |
|-------------------------------|---------------------------|
| A. Jack Handle                | D. Wheel Wrench Extension |
| B. Jack Handle Extensions (2) | E. Wheel Blocks           |
| C. Wheel Wrench               |                           |

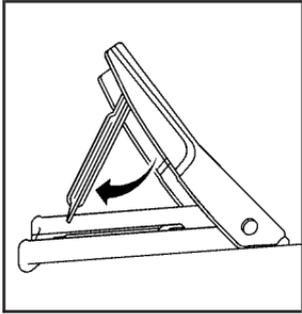


To access the jack, remove the cover, unlock it and then pull the cover off.



Release the jack by inserting the wheel wrench (A) into the hole (B) and turn counterclockwise.

Before proceeding, be sure to set the wheel blocks at the appropriate tire as previously shown.



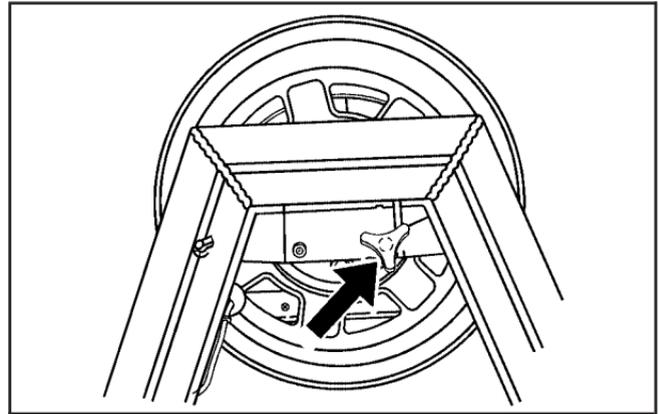
Remove the wheel blocks from the tool bag. Then lift the wheel block as shown to lock it into place.

## Removing the Spare Tire (SUT)

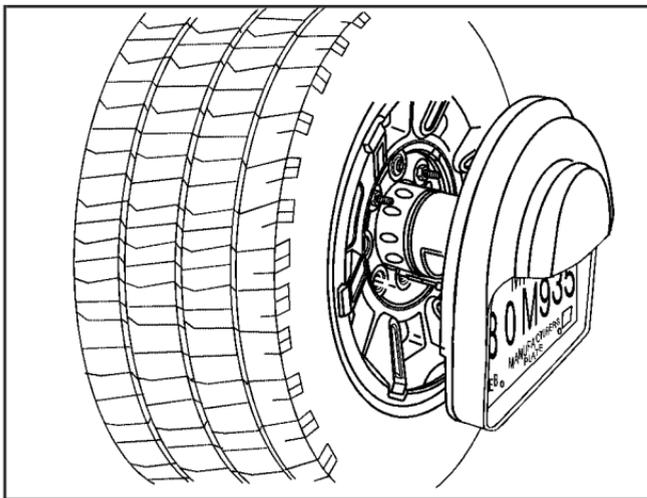
The spare tire is attached to the tire carrier. To remove the spare tire:

In order to remove the spare tire, you may need someone to assist you.

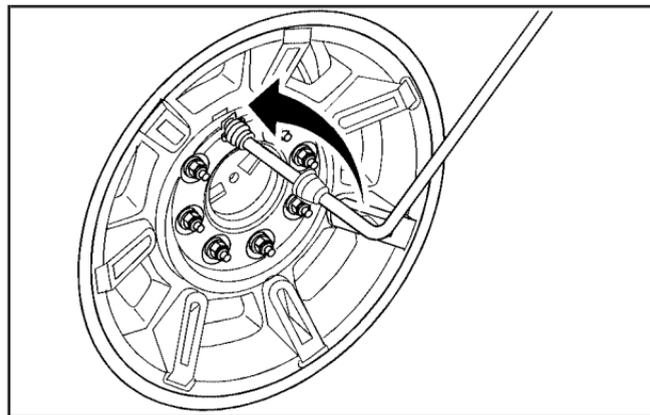
1. Open the tire carrier. See *Tailgate/Spare Tire Carrier* on page 2-16 for tire carrier operation.



2. Unscrew the wing nut on the back of the tire carrier.



3. Pull off the license plate holder from the spare tire.
4. Attach the wheel wrench to the wheel wrench extender to remove the wheel nuts.
5. Turn the wheel wrench with the wheel wrench extender counterclockwise to loosen the wheel nuts.



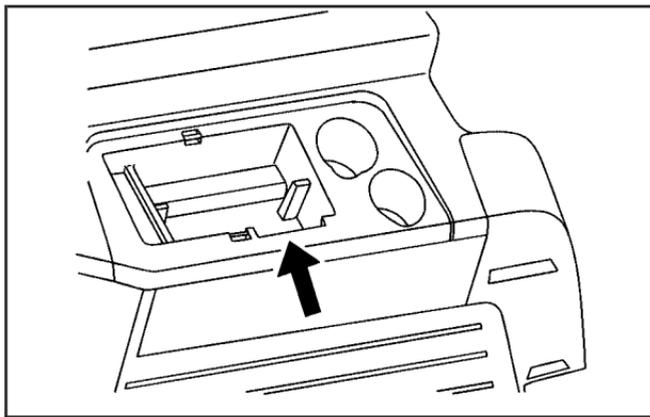
6. Remove the wheel nuts holding the spare tire onto the tire carrier.
7. Pull off the spare tire and gently lower to the ground. Set it next to the flat tire.

## Removing the Spare Tire and Tools (SUV)

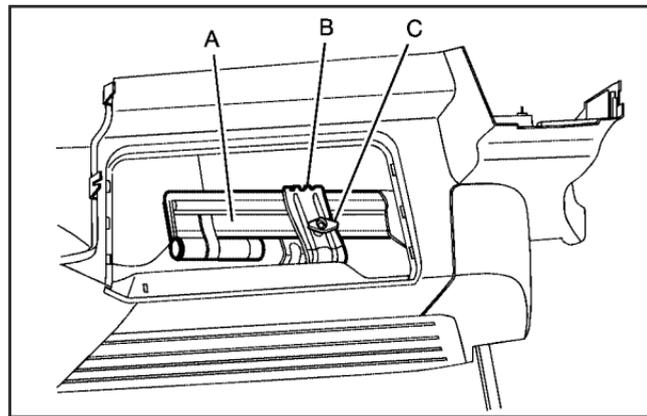
### Removing the Tools (SUV)

The equipment you will need to change a flat tire is stored under the storage tray, which is located on the driver side trim panel (over the rear wheelhouse).

To remove the equipment:

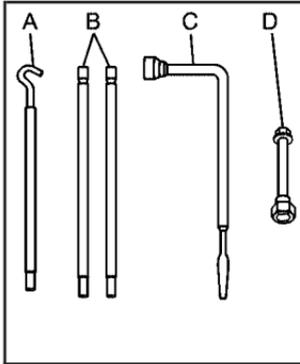


1. Remove the tray to access the tools by pulling up on the finger depression.



2. Turn the retainer nut (C) counterclockwise. Remove the tool bag (A) and the two wheel blocks (B) from the storage area.

3. Open the tool bag. The following tools needed to remove the spare tire and flat tire are inside the tool bag:

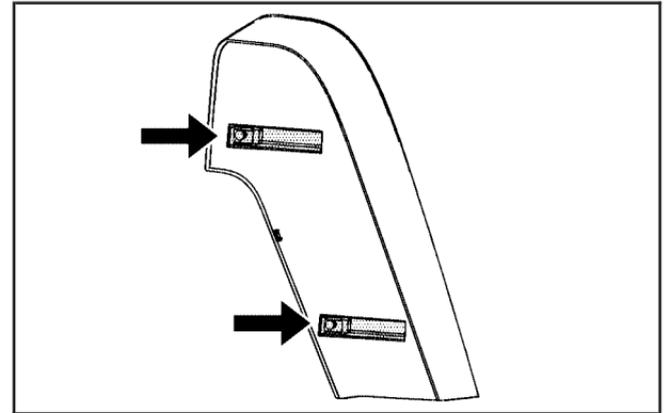


- A. Jack Handle
- B. Jack Handle Extensions (2)
- C. Wheel Wrench
- D. Wheel Wrench Extension

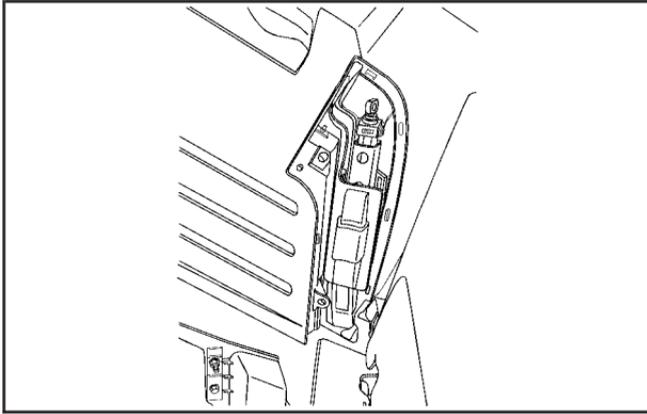
Before proceeding, be sure to set the wheel blocks at the appropriate tire as previously shown. To use the wheel blocks:

## Removing the Jack (SUV)

The jack is stored in the rear cargo area on the driver side.



1. To access the jack pull on the two latches to remove the trim cover.

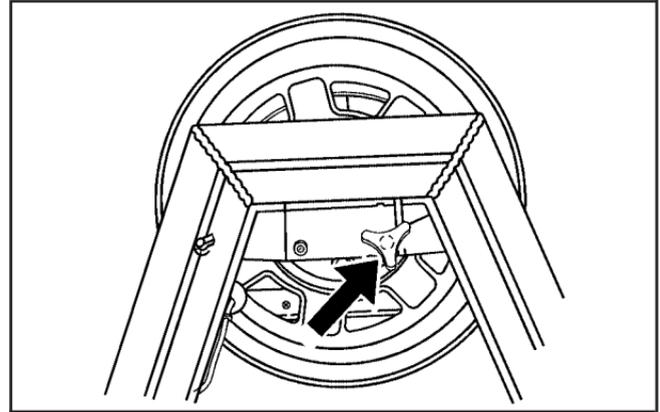


## Removing the Spare Tire (SUV)

The spare tire is attached to the tire carrier. To remove the spare tire:

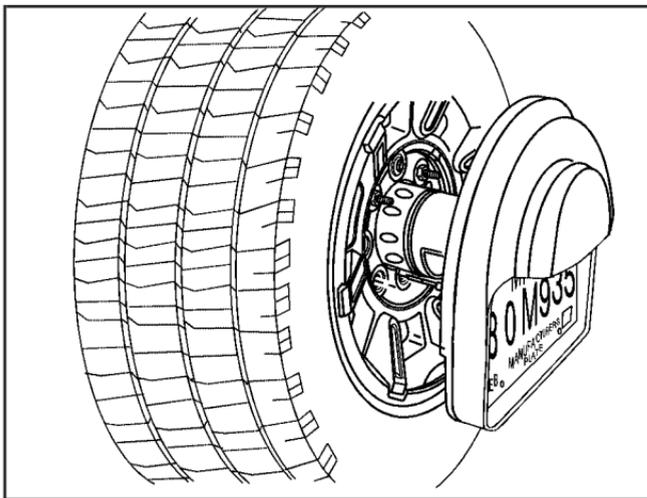
In order to remove the spare tire, you may need someone to assist you.

1. Open the tire carrier. See *Tailgate/Spare Tire Carrier* on page 2-16 for tire carrier operation.

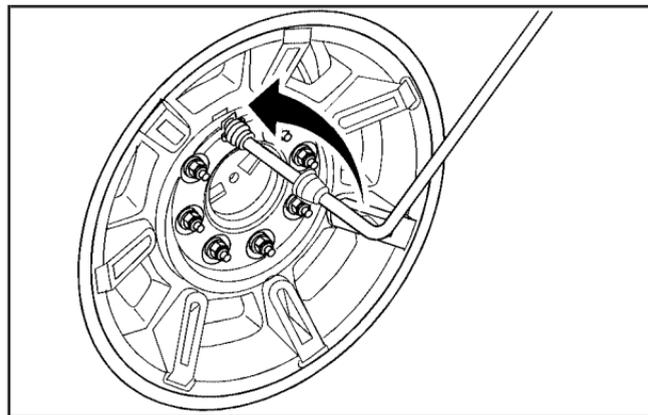


2. Unscrew the wing nut on the back of the tire carrier.

2. Insert the wheel wrench into the hole and turn it counterclockwise to release it.
3. Grasp and lift the jack out of the bracket.



3. Pull off the license plate holder from the spare tire.
4. Attach the wheel wrench to the wheel wrench extender to remove the wheel nuts. Turn the wheel wrench with the wheel wrench extender counterclockwise to loosen the wheel nuts.

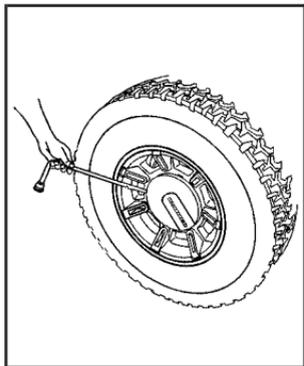


5. Remove the wheel nuts holding the spare tire onto the tire carrier.
6. Pull off the spare tire and gently lower it to the ground. Set it next to the flat tire.

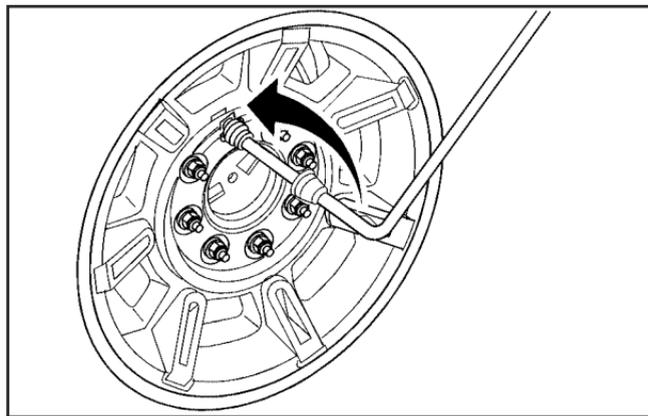
## Removing the Flat Tire and Installing the Spare Tire

### Jack (SUV and SUT)

1. Do a safety check before proceeding. See *Changing a Flat Tire on page 5-80* for more information.



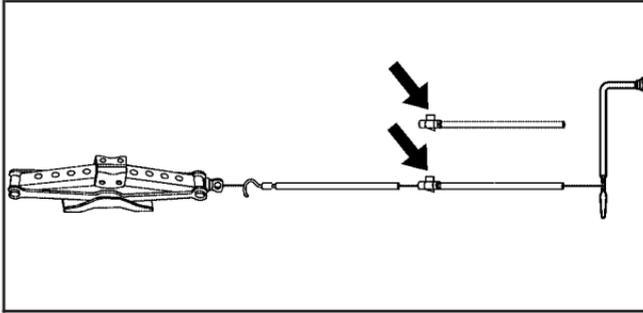
2. To remove the center cap, place the flat end of the wheel wrench in the slot on the wheel and carefully pry the center cap out.



4. Turn the wheel wrench counterclockwise to loosen the wheel nuts. Do not remove them yet. Now jack the vehicle up.

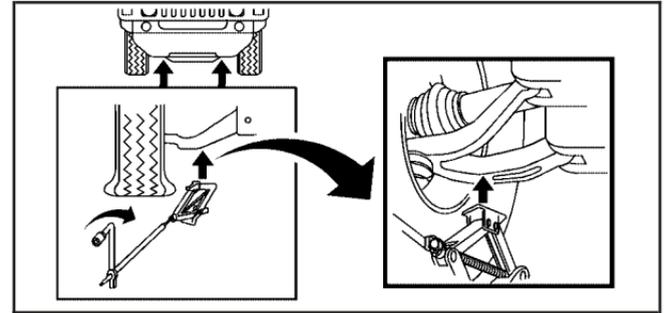
3. Attach the wheel wrench to the extender.

5. Assemble the jack and tools:



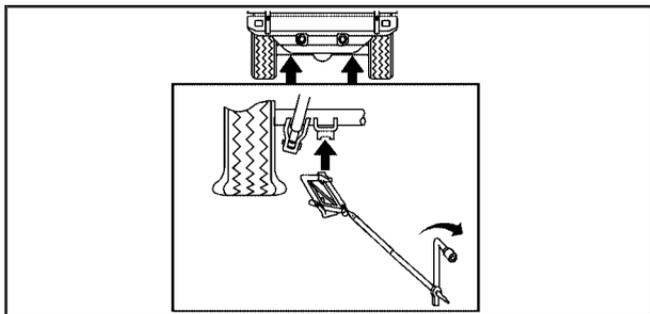
Assemble the jack together with the jack handle and the jack handle extensions, as shown above.

6. Turn the wheel wrench clockwise to raise the jack head to the lifting point.



**Front Flat Tire – Jack**

7. **Front Flat Tire:** Position the jack under the vehicle on the front lower control arm behind the flat tire.



### Rear Flat Tire – Jack

**Rear Flat Tire:** Place the jack under the curved rear axle pad. Make sure the jack head is positioned so that the rear axle pad is resting securely on the jack head.

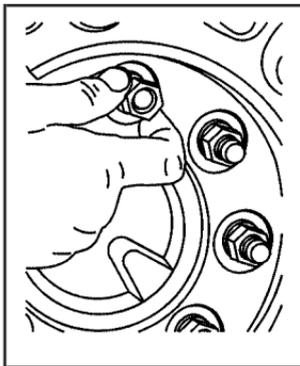
### ⚠ CAUTION:

Getting under a vehicle when it is jacked up is dangerous. If the vehicle slips off the jack, you could be badly injured or killed. Never get under a vehicle when it is supported only by a jack.

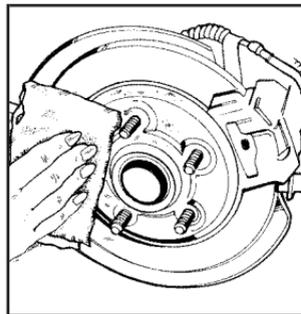
### ⚠ CAUTION:

Raising your vehicle with the jack improperly positioned can damage the vehicle and even make the vehicle fall. To help avoid personal injury and vehicle damage, be sure to fit the jack lift head into the proper location before raising the vehicle.

8. Turn the wheel wrench clockwise to raise the vehicle. Raise the vehicle far enough off the ground so there is enough room for the spare tire to clear the ground.



9. Remove all the wheel nuts and take off the flat tire.



10. Remove any rust or dirt from the wheel bolts, mounting surfaces and spare wheel.

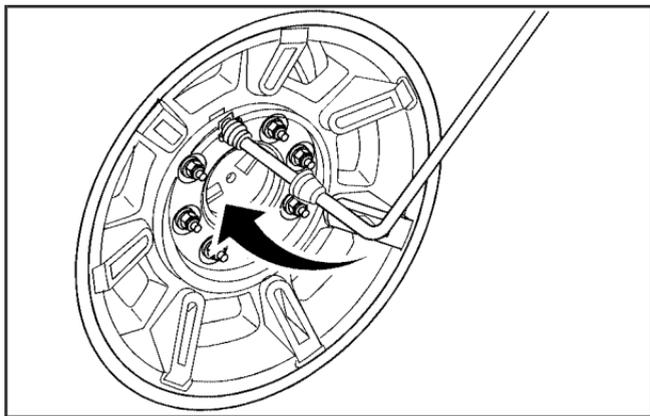
**⚠ CAUTION:**

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, use a cloth or a paper towel to do this; but be sure to use a scraper or wire brush later, if needed, to get all the rust or dirt off. See *Changing a Flat Tire* on page 5-80.

**⚠ CAUTION:**

Never use oil or grease on bolts or nuts because the nuts might come loose. The vehicle's wheel could fall off, causing a crash.

11. Install the spare tire.
12. Put the wheel nuts back on with the rounded end of the nuts toward the wheel.

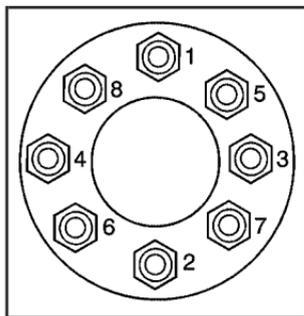


13. Tighten each wheel nut by hand. Then use the wheel wrench to tighten the nuts by turning it clockwise until the wheel is held against the hub. You will not be tightening the nuts fully yet.
14. Lower the vehicle by turning the wheel wrench counterclockwise. Then lower the jack completely.

### CAUTION:

Incorrect or improperly tightened wheel nuts can cause the wheel to come loose and even come off. This could lead to a crash. If you have to replace them, be sure to get new original equipment wheel nuts. Stop somewhere as soon as you can and have the nuts tightened with a torque wrench to the proper torque specification. See *Capacities and Specifications on page 5-117* for wheel nut torque specification.

**Notice:** Improperly tightened wheel nuts can lead to brake pulsation and rotor damage. To avoid expensive brake repairs, evenly tighten the wheel nuts in the proper sequence and to the proper torque specification. See *Capacities and Specifications on page 5-117* for the wheel nut torque specification.



15. Tighten the nuts firmly in a crisscross sequence as shown by turning the wheel wrench with the wheel wrench extender clockwise.

16. When you install the wheel and tire, you must also reinstall the center cap. Place the cap on the wheel and tap it into place until it sits flush with the wheel.

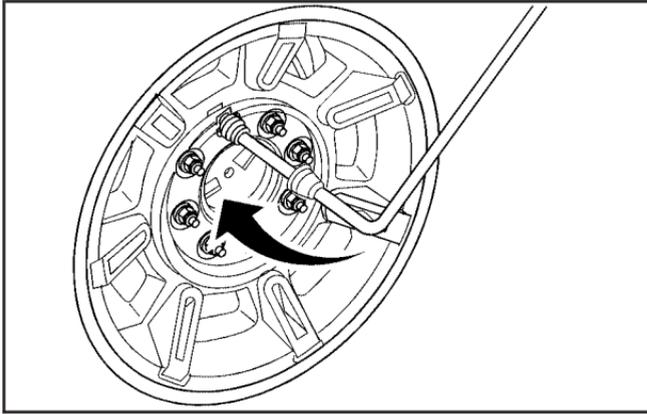
## Storing a Flat or Spare Tire and Tools (SUT)

### Storing the Flat or Spare Tire

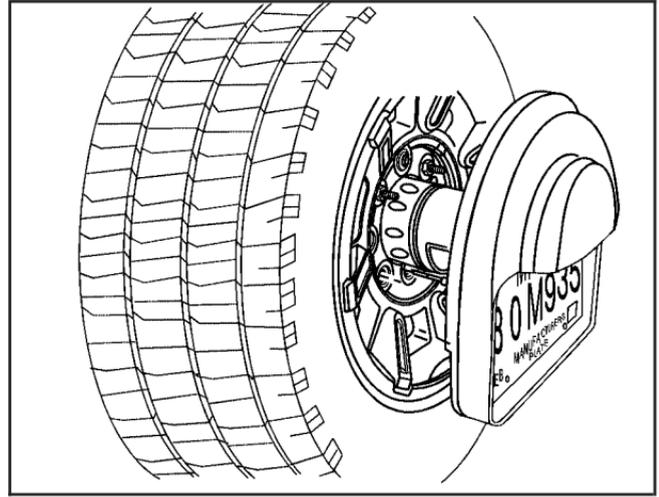
Use the following art and text to help you store the spare or flat tire back into its proper location when you are done.

To store the flat or spare tire on the tire carrier:

1. Close the tire carrier. See *Tailgate/Spare Tire Carrier on page 2-16* for tire carrier operation.
2. Place the flat or spare tire onto the tire carrier with the outside of the wheel facing you.
3. Reinstall the wheel nuts holding the spare or flat tire to the tire carrier. Tighten the nuts by hand.



4. Use the wheel wrench and the wheel wrench extension to tighten the nuts firmly. Try to move the tire back and forth slightly to be sure it is secure.

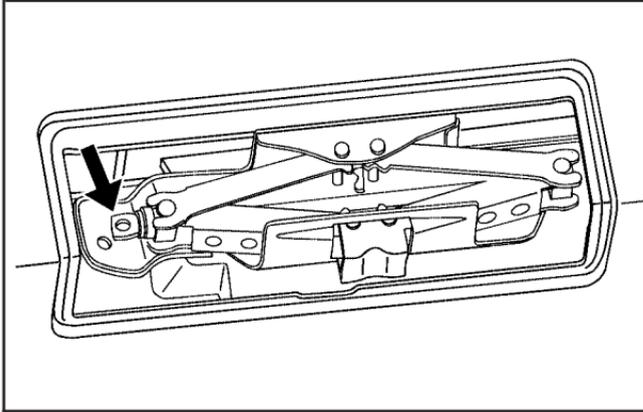


5. Slide the license plate holder onto the spare or flat tire. Secure it from the back of the tire carrier with the wing nut.  
If you choose not to reinstall the spare or flat tire on the vehicle, you will still need to reinstall the license plate holder on the spare tire carrier.

## Storing the Jack and Tools

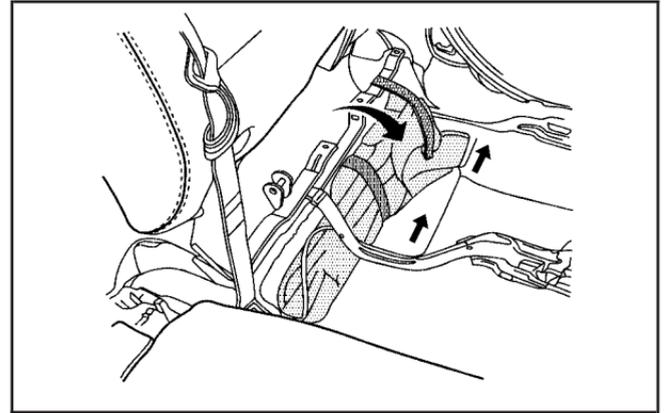
To store the jack and tools:

1. Lower the jack completely.
2. Place the jack in the mounting bracket.



3. Turn the hole at the top of the jack clockwise until the jack is held tight in the mounting bracket.
4. Push and pull on the jack and retighten if necessary to make sure the jack is secure.
5. Place the wheel blocks in the tool bag.

6. Place the remaining tools in the tool bag.
7. Make sure nothing is located under or in front of the seat and then lift the rear driver's side second row seat so that the floor is exposed.



8. Place the narrow end of the tool bag under the seat rails as shown. Slide the tool bag under the rear seat. Be careful not to pinch the seat cables or electrical harnesses.
9. Reinstall the strap to the seat rail.
10. Return the seat to the correct position.

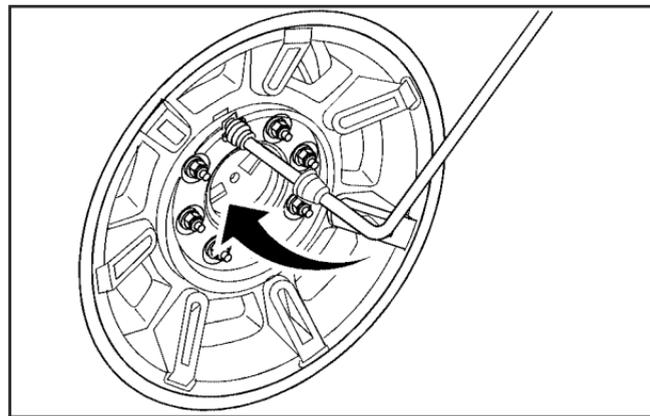
## Storing a Flat or Spare Tire and Tools (SUV)

### Storing the Flat or Spare Tire

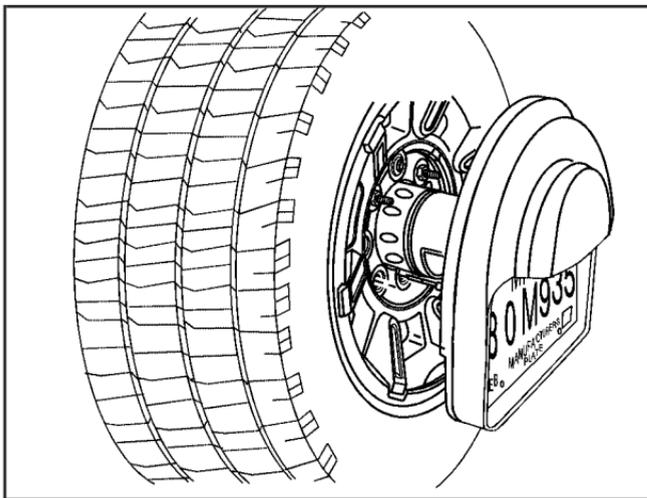
Use the following art and text to help store the spare or flat tire back into its proper location when done changing a tire.

To store the flat or spare tire on the tire carrier:

1. Close the tire carrier. See *Tailgate/Spare Tire Carrier on page 2-16* for tire carrier operation.
2. Place the flat or spare tire onto the tire carrier with the outside of the wheel facing out.
3. Reinstall the wheel nuts holding the spare or the flat tire to the tire carrier. Tighten the nuts by hand.



4. Use the wheel wrench and wheel wrench extension to tighten the nuts firmly.
5. Try to move the tire back and forth slightly to make sure it is secure.



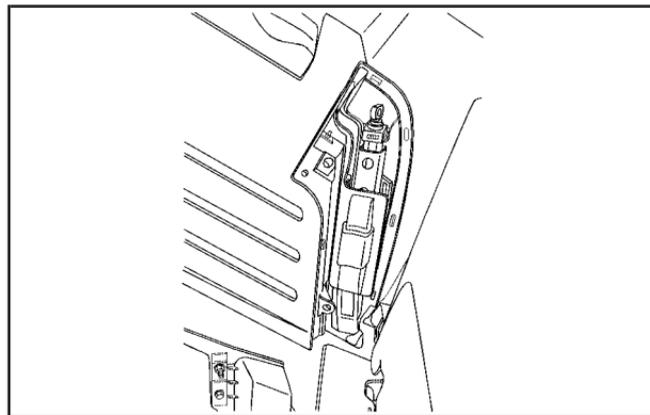
6. Slide the license plate holder onto the spare or flat tire. Secure it from the back of the tire carrier with the wing nut.

If you choose not to reinstall the spare or flat tire on the vehicle, you still need to reinstall the license plate holder on the spare tire carrier.

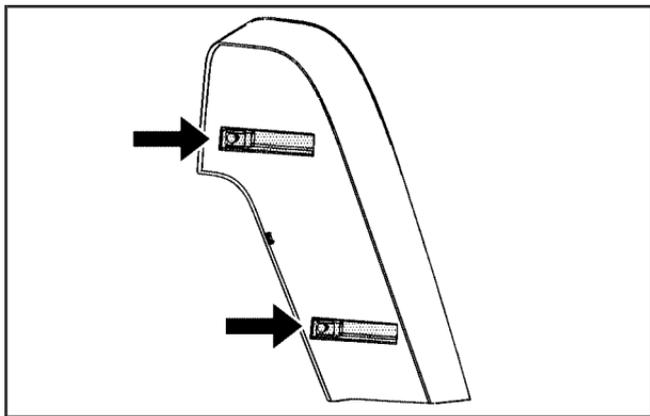
## Storing the Jack and Tools

To store the jack and tools:

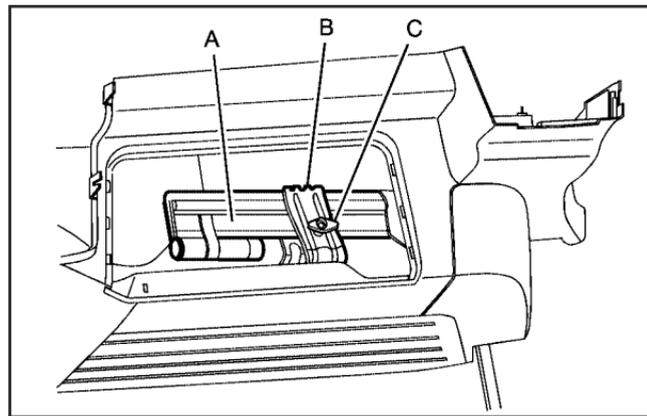
1. Lower the jack completely.
2. Place the jack in the mounting bracket.



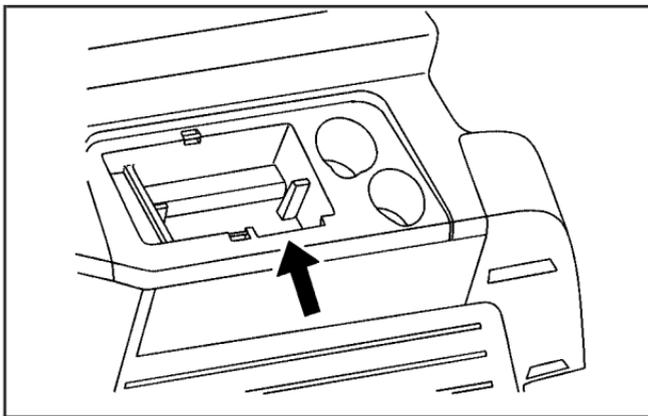
3. Turn the hole at the top of the jack clockwise until the jack is held tight in the mounting bracket.
4. Push and pull on the jack and retighten if necessary to make sure the jack is secure.



5. Replace the trim cover. Make sure the latches are pushed down.
6. Place all the tools, except for the wheel blocks, in the tool bag.
7. Place the tool bag in the storage area.



8. Use the wheel blocks (B) to secure the tool bag (A) to the bracket.
9. Turn the retainer nut (C) clockwise to secure the wheel blocks (B) and tool bag (A) into place.



10. Return the storage tray to its original location by pushing down on the finger depression.

## Spare Tire

Your vehicle, when new, had a fully-inflated spare tire. A spare tire may lose air over time, so check its inflation pressure regularly. See *Inflation - Tire Pressure on page 5-63* and *Loading the Vehicle on page 4-44* for information regarding proper tire inflation and loading your vehicle. For instruction on how to remove, install or store a spare tire, see *Removing the Flat Tire and Installing the Spare Tire on page 5-90* and *Storing a Flat or Spare Tire and Tools (SUT) on page 5-95* or *Storing a Flat or Spare Tire and Tools (SUV) on page 5-98*.

After installing the spare tire on your vehicle, you should stop as soon as possible and make sure the spare is correctly inflated.

Have the damaged or flat road tire repaired or replaced as soon as you can and installed back onto your vehicle. This way, a spare tire will be available in case you need it again. Do not mix tires and wheels of different sizes, because they will not fit. Keep your spare tire and its wheel together.

# Appearance Care

## Interior Cleaning

The vehicle's interior will continue to look its best if it is cleaned often. Although not always visible, dust and dirt can accumulate on the upholstery. Dirt can damage carpet, fabric, leather, and plastic surfaces. Regular vacuuming is recommended to remove particles from the upholstery. It is important to keep the upholstery from becoming and remaining heavily soiled. Soils should be removed as quickly as possible. The vehicle's interior may experience extremes of heat that could cause stains to set rapidly.

Lighter colored interiors may require more frequent cleaning. Use care because newspapers and garments that transfer color to home furnishings may also transfer color to the vehicle's interior.

When cleaning the vehicle's interior, only use cleaners specifically designed for the surfaces being cleaned. Permanent damage may result from using cleaners

on surfaces for which they were not intended. Use glass cleaner only on glass. Remove any accidental over-spray from other surfaces immediately. To prevent over-spray, apply cleaner directly to the cleaning cloth.

**Notice: Using abrasive cleaners when cleaning glass surfaces on the vehicle, could scratch the glass and/or cause damage to the rear window defogger. When cleaning the glass on the vehicle, use only a soft cloth and glass cleaner.**

Many cleaners contain solvents that may become concentrated in the vehicle's breathing space. Before using cleaners, read and adhere to all safety instructions on the label. While cleaning the vehicle's interior, maintain adequate ventilation by opening the vehicle's doors and windows.

Dust may be removed from small buttons and knobs using a small brush with soft bristles.

Products that remove odors from the vehicle's upholstery and clean the vehicle's glass can be obtained from your dealer/retailer.

Do not clean the vehicle using:

- A knife or any other sharp object to remove a soil from any interior surface.
- A stiff brush. It can cause damage to the vehicle's interior surfaces.
- Heavy pressure or aggressive rubbing with a cleaning cloth. Use of heavy pressure can damage the interior and does not improve the effectiveness of soil removal.
- Laundry detergents or dishwashing soaps with degreasers can leave residue that streaks and attracts dirt. For liquid cleaners, about 20 drops per gallon (3.78 L) of water is a good guide. Use only mild, neutral-pH soaps.
- Too much cleaner that saturates the upholstery.
- Organic solvents such as naphtha, alcohol, etc. that can damage the vehicle's interior.

## Fabric/Carpet

Use a vacuum cleaner with a soft brush attachment frequently to remove dust and loose dirt. A canister vacuum with a beater bar in the nozzle may only be used on floor carpet and carpeted floor mats. For any soil, always try to remove it first with plain water or club soda. Before cleaning, gently remove as much of the soil as possible using one of the following techniques:

- For liquids: gently blot the remaining soil with a paper towel. Allow the soil to absorb into the paper towel until no more can be removed.
- For solid dry soils: remove as much as possible and then vacuum.

To clean:

1. Saturate a lint-free, clean white cloth with water or club soda.
2. Wring the cloth to remove excess moisture.
3. Start on the outside edge of the soil and gently rub toward the center. Continue cleaning, using a clean area of the cloth each time it becomes soiled.
4. Continue to gently rub the soiled area until the cleaning cloth remains clean.
5. If the soil is not completely removed, use a mild soap solution and repeat the cleaning process that was used with plain water.

If any of the soil remains, a commercial fabric cleaner or spot lifter may be necessary. When a commercial upholstery cleaner or spot lifter is to be used, test a small hidden area for colorfastness first. If the locally cleaned area gives any impression that a ring formation may result, clean the entire surface.

After the cleaning process has been completed, a paper towel can be used to blot excess moisture from the fabric or carpet.

## Leather

A soft cloth dampened with water can be used to remove dust. If a more thorough cleaning is necessary, a soft cloth dampened with a mild soap solution can be used. Allow the leather to dry naturally. Do not use heat to dry. Never use steam to clean leather. Never use spot lifters or spot removers on leather. Many commercial leather cleaners and coatings that are sold to preserve and protect leather may permanently change the appearance and feel of the leather and are not recommended. Do not use silicone or wax-based products, or those containing organic solvents to clean the vehicle's interior because they can alter the appearance by increasing the gloss in a non-uniform manner. Never use shoe polish on leather.

## Instrument Panel, Vinyl, and Other Plastic Surfaces

A soft cloth dampened with water may be used to remove dust. If a more thorough cleaning is necessary, a clean soft cloth dampened with a mild soap solution can be used to gently remove dust and dirt. Never use spot lifters or removers on plastic surfaces. Many commercial cleaners and coatings that are sold to preserve and protect soft plastic surfaces may permanently change the appearance and feel of the interior and are not recommended. Do not use silicone or wax-based products, or those containing organic solvents to clean the vehicle's interior because they can alter the appearance by increasing the gloss in a non-uniform manner.

Some commercial products may increase gloss on the instrument panel. The increase in gloss may cause annoying reflections in the windshield and even make it difficult to see through the windshield under certain conditions.

## Wood Panels

Use a clean cloth moistened in warm, soapy water (use mild dish washing soap). Dry the wood immediately with a clean cloth.

## Speaker Covers

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with just water and mild soap.

## Care of Safety Belts

Keep belts clean and dry.

### CAUTION:

Do not bleach or dye safety belts. It may severely weaken them. In a crash, they might not be able to provide adequate protection. Clean safety belts only with mild soap and lukewarm water.

## Weatherstrips

Silicone grease on weatherstrips will make them last longer, seal better, and not stick or squeak. Apply silicone grease with a clean cloth. During very cold, damp weather frequent application may be required. See *Recommended Fluids and Lubricants* on page 6-13.

## Washing Your Vehicle

The best way to preserve the vehicle's finish is to keep it clean by washing it often.

**Notice:** Certain cleaners contain chemicals that can damage the emblems or nameplates on the vehicle. Check the cleaning product label. If it states that it should not be used on plastic parts, do not use it on the vehicle or damage may occur and it would not be covered by the warranty.

Do not wash the vehicle in direct sunlight. Use a car washing soap. Do not use cleaning agents that are petroleum based or that contain acid or abrasives, as they can damage the paint, metal or plastic on the vehicle. Approved cleaning products can be obtained from your dealer/retailer. Follow all manufacturers' directions regarding correct product usage, necessary safety precautions and appropriate disposal of any vehicle care product.

Rinse the vehicle well, before washing and after to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

High pressure car washes may cause water to enter the vehicle. Avoid using high pressure washes closer than 12 inches (30 cm) to the surface of the vehicle. Use of power washers exceeding 1,200 psi (8 274 kPa) can result in damage or removal of paint and decals.

## Cleaning Exterior Lamps/Lenses

Use only lukewarm or cold water, a soft cloth and a car washing soap to clean exterior lamps and lenses. Follow instructions under *Washing Your Vehicle on page 5-105*.

## Finish Care

Occasional waxing or mild polishing of the vehicle by hand may be necessary to remove residue from the paint finish. Approved cleaning products can be obtained from your dealer/retailer.

If the vehicle has a basecoat/clearcoat paint finish, the clearcoat gives more depth and gloss to the colored basecoat. Always use waxes and polishes that are non-abrasive and made for a basecoat/clearcoat paint finish.

**Notice:** Machine compounding or aggressive polishing on a basecoat/clearcoat paint finish may damage it. Use only non-abrasive waxes and polishes that are made for a basecoat/clearcoat paint finish on the vehicle.

Foreign materials such as calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can damage the vehicle's finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Exterior painted surfaces are subject to aging, weather and chemical fallout that can take their toll over a period of years. To help keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

## Protecting Exterior Bright Metal Parts

Bright metal parts should be cleaned regularly to keep their luster. Washing with water is all that is usually needed. However, chrome polish may be used on chrome or stainless steel trim, if necessary.

Use special care with aluminum trim. To avoid damaging protective trim, never use auto or chrome polish, steam or caustic soap to clean aluminum. A coating of wax, rubbed to high polish, is recommended for all bright metal parts.

## Windshield, Backglass, and Wiper Blades

Clean the outside of the windshield and backglass with glass cleaner.

Clean the rubber blades using a lint free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when you clean the blades. Bugs, road grime, sap and a buildup of vehicle wash/wax treatments may cause wiper streaking. Replace the wiper blades if they are worn or damaged.

Wipers can be damaged by:

- Extreme dusty conditions
- Sand and salt
- Heat and sun
- Snow and ice, without proper removal

## Aluminum Wheels

**Notice:** Using strong soaps, chemicals, abrasive polishes, cleaners, brushes, or cleaners that contain acid on aluminum or chrome-plated wheels, could damage the surface of the wheel(s). The repairs would not be covered by the warranty. Use only approved cleaners on aluminum or chrome-plated wheels.

Keep the wheels clean using a soft clean cloth with mild soap and water. Rinse with clean water. After rinsing thoroughly, dry with a soft clean towel. A wax may then be applied.

**Notice:** Using chrome polish on aluminum wheels could damage the wheels. The repairs would not be covered by the warranty. Use chrome polish on chrome wheels only.

The surface of these wheels is similar to the painted surface of the vehicle. Do not use strong soaps, chemicals, abrasive polishes, abrasive cleaners, cleaners with acid, or abrasive cleaning brushes on them because the surface could be damaged. Do not use chrome polish on aluminum wheels.

**Notice:** Driving the vehicle through an automatic car wash that has silicone carbide tire cleaning brushes, could damage the aluminum or chrome-plated wheels. The repairs would not be covered by the warranty. Never drive a vehicle equipped with aluminum or chrome-plated wheels through an automatic car wash that uses silicone carbide tire cleaning brushes.

## Tires

To clean the tires, use a stiff brush with tire cleaner.

**Notice:** Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.

## Sheet Metal Damage

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

## Finish Damage

Any stone chips, fractures or deep scratches in the finish should be repaired right away. Bare metal will corrode quickly and may develop into major repair expense.

Minor chips and scratches can be repaired with touch-up materials available from your dealer/retailer. Larger areas of finish damage can be corrected in your dealer's/retailer's body and paint shop.

## Underbody Maintenance

Chemicals used for ice and snow removal and dust control can collect on the underbody. If these are not removed, corrosion and rust can develop on the underbody parts such as fuel lines, frame, floor pan, and exhaust system even though they have corrosion protection.

At least every spring, flush these materials from the underbody with plain water. Clean any areas where mud and debris can collect. Dirt packed in close areas of the frame should be loosened before being flushed. Your dealer/retailer or an underbody car washing system can do this.

## Chemical Paint Spotting

Some weather and atmospheric conditions can create a chemical fallout. Airborne pollutants can fall upon and attack painted surfaces on the vehicle. This damage can take two forms: blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface.

Although no defect in the paint job causes this, we will repair, at no charge to the owner, the surfaces of new vehicles damaged by this fallout condition within 12 months or 12,000 miles (20 000 km) of purchase, whichever occurs first.

## Vehicle Identification

### Vehicle Identification Number (VIN)



This is the legal identifier for the vehicle. It appears on a plate in the front corner of the instrument panel, on the driver side. It can be seen through the windshield from outside the vehicle. The VIN also appears on the Certification/Tire and Service Parts labels and the certificates of title and registration.

### Engine Identification

The eighth character in the VIN is the engine code. This code helps identify the vehicle's engine, specifications, and replacement parts. See "Engine Specifications" under *Capacities and Specifications on page 5-117* for the vehicle's engine code.

## Service Parts Identification Label

This label is on the inside of the glove box. It is very helpful if parts need to be ordered. The label has the following information:

- Vehicle Identification Number (VIN)
- Model designation
- Paint information
- Production options and special equipment

Do not remove this label from the vehicle.

## Electrical System

### Add-On Electrical Equipment

**Notice:** Do not add anything electrical to the vehicle unless you check with your dealer/retailer first. Some electrical equipment can damage the vehicle and the damage would not be covered by the vehicle's warranty. Some add-on electrical equipment can keep other components from working as they should.

Add-on equipment can drain the vehicle battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything electrical to the vehicle, see *Servicing Your Airbag-Equipped Vehicle on page 1-79*.

## Windshield Wiper Fuses

The windshield wiper motor is protected by a circuit breaker and a fuse. If the motor overheats due to heavy snow, etc., the wiper will stop until the motor cools. If the overload is caused by some electrical problem, have it fixed.

## Power Windows and Other Power Options

Circuit breakers in the fuse block protect the power windows and other power accessories. When the current load is too heavy, the circuit breaker opens and closes, protecting the circuit until the problem is fixed or goes away.

## Fuses and Circuit Breakers

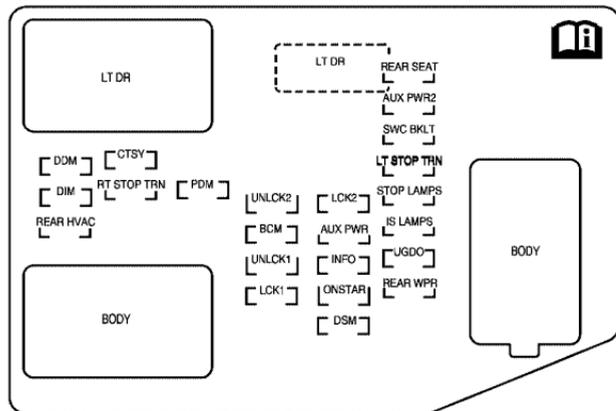
The wiring circuits in the vehicle are protected from short circuits by a combination of fuses, circuit breakers and fusible thermal links. This greatly reduces the chance of fires caused by electrical problems.

Look at the silver-colored band inside the fuse. If the band is broken or melted, replace the fuse. Be sure you replace a bad fuse with a new one of the identical size and rating.

Fuses of the same amperage can be temporarily borrowed from another fuse location, if a fuse goes out. Replace the fuse as soon as you can.

## Instrument Panel Fuse Block

The instrument panel fuse block access door is located on the driver side edge of the instrument panel.



| Fuses     | Usage                              |
|-----------|------------------------------------|
| AUX PWR   | Rear Cargo Accessory Power Outlets |
| AUX PWR 2 | Floor Console Power Outlets        |
| BCM       | Body Control Module                |

| Fuses       | Usage  |
|-------------|--|
| CTSY        | Dome Lamps, Front Passenger Side Turn Signal     |
| DDM         | Driver Door Module                               |
| DIM         | Instrument Panel Back Lighting                   |
| DSM         | Drive Seat Module                                |
| INFO        | Infotainment System, Remote Keyless Entry System |
| IS LPS      | Interior Lamps                                   |
| LCK 1       | Power Door Lock 1 (Lock Feature)                 |
| LCK2        | Power Door Lock 2 (Lock Feature)                 |
| LT DR       | Driver Side Power Window Circuit Breaker         |
| LT STOP TRN | Driver Side Turn Signal, Stoplamp                |
| ONSTAR      | OnStar <sup>®</sup>                              |
| PDM         | Passenger Door Module                            |
| REAR HVAC   | Rear Climate Controls                            |
| REAR SEAT   | Rear Seats                                       |

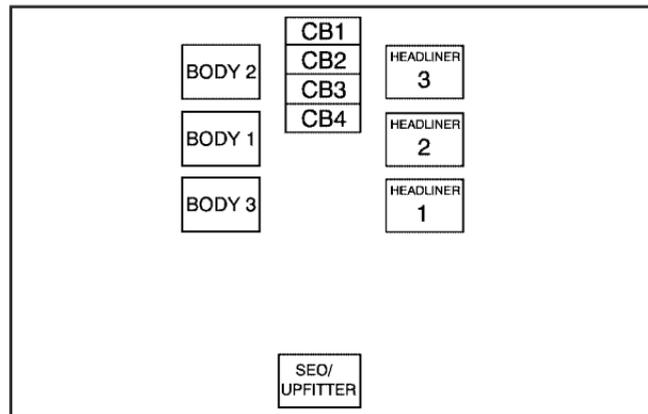
| Fuses       | Usage                                   |
|-------------|---|
| REAR WPR    | Rear Wiper                              |
| RT STOP TRN | Passenger Side Turn Signal, Stoplamp    |
| STOP LAMPS  | Stoplamps, Center High-Mounted Stoplamp |
| SWC BKLT    | Steering Wheel Controls Backlight       |
| UGDO        | Universal Home Remote System            |
| UNLCK1      | Power Door Lock 1 (Unlock Feature)      |
| UNLCK2      | Power Door Lock 2 (Unlock Feature)      |

| Harness Connector | Usage                          |
|-------------------|--------------------------------|
| LT DR             | Driver Door Harness Connection |
| BODY              | Harness Connector              |
| BODY              | Harness Connector              |

## Center Instrument Panel Fuse Block

The center instrument panel fuse block is located underneath the instrument panel, to the left of the steering column.

### Top View

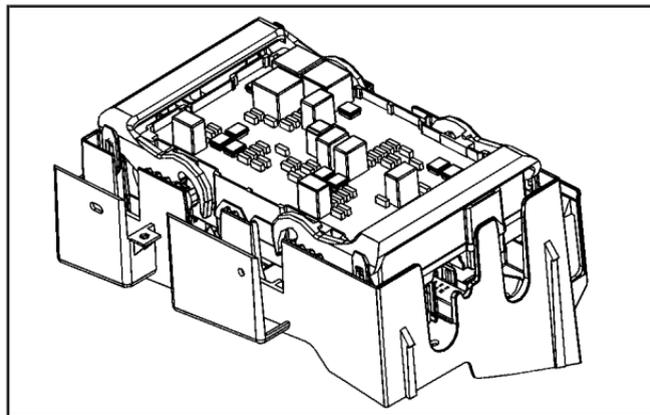


| Harness Connector | Usage                    |
|-------------------|--------------------------|
| BODY 2            | Body Harness Connector 2 |
| BODY 1            | Body Harness Connector 1 |
| BODY 3            | Body Harness Connector 3 |

| Harness Connector | Usage   |
|-------------------|---|
| HEADLINER 3       | Headliner Harness Connector 3                       |
| HEADLINER 2       | Headliner Harness Connector 2                       |
| HEADLINER 1       | Headliner Harness Connector 1                       |
| SEO/UPFITTER      | Special Equipment Option Upfitter Harness Connector |

| Circuit Breaker | Usage                                       |
|-----------------|---|
| CB1             | Passenger Side Power Window Circuit Breaker |
| CB2             | Passenger Seat Circuit Breaker              |
| CB3             | Driver Seat Circuit Breaker                 |
| CB4             | Rear Sliding Window                         |

## Underhood Fuse Block

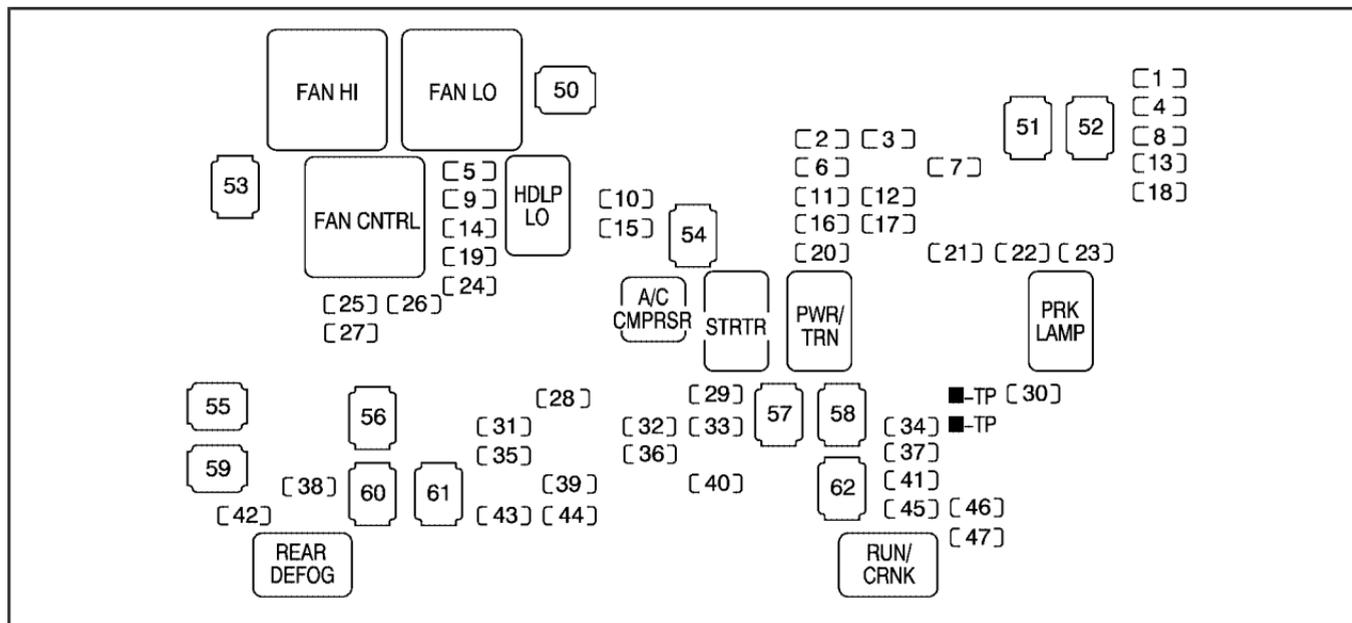


The underhood fuse block in the engine compartment is located on the driver side of the vehicle near the battery. Lift the cover for access to the fuse/relay block.

**Notice:** Spilling liquid on any electrical components on the vehicle may damage it. Always keep the covers on any electrical component.

To remove fuses if you don't have a fuse extractor, hold the end of the fuse between your thumb and index finger and pull straight out.

See *Engine Compartment Overview* on page 5-14 for more information on its location.



| Fuses | Usage                                   |
|-------|---|
| 1     | Left Trailer Stop/Turn Lamp             |
| 2     | Engine Controls                         |
| 3     | Engine Control Module, Throttle Control |
| 4     | Right Trailer Stop/Turn Lamp            |

| Fuses | Usage   |
|-------|---|
| 5     | Front Washer                                      |
| 6     | Oxygen Sensors                                    |
| 7     | Vehicle Stability System, Antilock Brake System-2 |
| 8     | Trailer Back-up Lamps                             |

| <b>Fuses</b> | <b>Usage</b>                                |
|--------------|---|
| 9            | Left Low-Beam Headlamp                      |
| 10           | Engine Control Module (Battery)             |
| 11           | Fuel Injectors, Ignition Coils (Right Side) |
| 12           | Transmission Control Module (Battery)       |
| 13           | Vehicle Back-up Lamps                       |
| 14           | Right Low-Beam Headlamp                     |
| 15           | Air Conditioning Compressor                 |
| 16           | Oxygen Sensors                              |
| 17           | Transmission Controls (Ignition)            |
| 18           | Fuel Pump                                   |
| 19           | Rear Washer                                 |
| 20           | Fuel Injectors, Ignition Coils (Left Side)  |
| 21           | Trailer Park Lamps                          |
| 22           | Left Park Lamps                             |
| 23           | Right Park Lamps                            |
| 24           | Horn  |
| 25           | Right Side High-Beam Headlamp               |
| 26           | Daytime Running Lamps (DRL)                 |
| 27           | Left High-Beam Headlamp                     |
| 28           | Sunroof                                     |

| <b>Fuses</b> | <b>Usage</b>   |
|--------------|--|
| 29           | Key Ignition System, Theft Deterrent System                  |
| 30           | Windshield Wiper   |
| 31           | SEO B2 Upfitter Usage (Battery)                              |
| 32           | Electrically Controlled Air Suspension                       |
| 33           | Climate Controls (Battery)                                   |
| 34           | Airbag System (Ignition)                                     |
| 35           | Amplifier  |
| 36           | Audio System   |
| 37           | Miscellaneous (Ignition), Cruise Control, Rear Vision Camera |
| 38           | Airbag System (Battery)                                      |
| 39           | Instrument Panel Cluster                                     |
| 40           | Run, Accessory   |
| 41           | Auxiliary Climate Control (Ignition)                         |
| 42           | Rear Defogger  |
| 43           | SEO B1 Upfitter Usage (Battery)                              |
| 44           | Cigarette Lighter, Auxiliary Power Outlet                    |
| 45           | Special Equipment Option (SEO)                               |
| 46           | Climate Controls (Ignition)                                  |
| 47           | Engine Control Module (Ignition)                             |

| <b>Fuses</b> | <b>Usage</b>   |
|--------------|--|
| 50           | Cooling Fan 1 (J-Case)                                     |
| 51           | Electronically Controlled Air Suspension (J-Case)          |
| 52           | Vehicle Stability System, Antilock Brake System-1 (J-Case) |
| 53           | Cooling Fan 2 (J-Case)                                     |
| 54           | Starter (J-Case)   |
| 55           | Stud 2 Trailer Brake Module (J-Case)                       |
| 56           | Left Bussed Electrical Center 1 (J-Case)                   |
| 57           | Heated Windshield Washer System (J-Case)                   |
| 58           | Four-Wheel Drive System (J-Case)                           |
| 59           | Stud 1 Trailer Connector Battery Power (J-Case)            |

| <b>Fuses</b> | <b>Usage</b>                             |
|--------------|--|
| 60           | Mid Bussed Electrical Center 1 (J-Case)  |
| 61           | Climate Control Blower (J-Case)          |
| 62           | Left Bussed Electrical Center 2 (J-Case) |

| <b>Relays</b> | <b>Usage</b>                |
|---------------|-----------------------------|
| A/C CMPRSR    | Air Conditioning Compressor |
| FAN CNTRL     | Cooling Fan Control         |
| FAN HI        | Cooling Fan High Speed      |
| FAN LO        | Cooling Fan Low Speed       |
| HDLP LO       | Low-Beam Headlamp           |
| PRK LAMP      | Parking Lamps               |
| PWR/TRN       | Powertrain                  |
| REAR DEFOG    | Rear Defogger               |
| RUN/CRNK      | Switched Power              |
| STRTR         | Starter                     |

# Capacities and Specifications

Please refer to *Recommended Fluids and Lubricants* on page 6-13 for more information.

## Capacities and Specifications

| Application   | Capacities  |         |
|---|---|---------|
|   | English   | Metric  |
| Air Conditioning Refrigerant R134a  | For the air conditioning system refrigerant charge amount, see the refrigerant caution label located under the hood. See your dealer/retailer for more information. |         |
| Cooling System  |   |         |
| SUT Model   | 15.4 qt   | 14.6 L  |
| SUV Model   | 16.7 qt   | 15.8 L  |
| Engine Oil with Filter  | 6.0 qt  | 5.7 L   |
| Fuel Tank   | 32.0 gal  | 121.0 L |
| Transfer Case Fluid   | 1.5 qt  | 1.4 L   |
| Transmission Fluid (Pan Removal and Filter Replacement)   | 6.0 qt  | 5.7 L   |
| Wheel Nut Torque  | 140 lb ft   | 190 N•m |
| All capacities are approximate. When adding, be sure to fill to the approximate level, as recommended in this manual. |   |         |

## Engine Specifications

| Engine  | VIN Code | Transmission | Spark Plug Gap     |
|---------|----------|--------------|--------------------|
| 6.2L V8 | 2        | Automatic    | 0.040 in (1.01 mm) |



## Section 6 Maintenance Schedule

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|  |     |   |      |
|--|-----|---|------|
| <b>Maintenance Schedule</b> .....      | 6-2 | Owner Checks and Services .....         | 6-9  |
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## Maintenance Schedule

### Introduction

**Important:** Keep engine oil at the proper level and change as recommended.



*Have you purchased the GM Protection Plan? The Plan supplements the vehicle warranties. See the Warranty and Owner Assistance booklet or your dealer/retailer for details.*

## Maintenance Requirements

**Notice:** Maintenance intervals, checks, inspections, replacement parts, and recommended fluids and lubricants as prescribed in this manual are necessary to keep this vehicle in good working condition. Any damage caused by failure to follow scheduled maintenance might not be covered by the vehicle warranty.

### Your Vehicle and the Environment

Proper vehicle maintenance not only helps to keep the vehicle in good working condition, but also helps the environment. All recommended maintenance is important. Improper vehicle maintenance can even affect the quality of the air we breathe. Improper fluid levels or the wrong tire inflation can increase the level of emissions from the vehicle. To help protect the environment, and to keep the vehicle in good condition, be sure to maintain the vehicle properly.

## Using the Maintenance Schedule

We want to help keep this vehicle in good working condition. But we do not know exactly how you will drive it. You might drive very short distances only a few times a week. Or you might drive long distances all the time in very hot, dusty weather. You might use the vehicle in making deliveries. Or you might drive it to work, to do errands, or in many other ways.

Because of all the different ways people use their vehicles, maintenance needs vary. You might need more frequent checks and replacements. So please read the following and note how you drive. If you have any questions on how to keep the vehicle in good condition, see your dealer/retailer.

This schedule is for vehicles that:

- carry passengers and cargo within recommended limits on the Tire and Loading Information label. See *Loading the Vehicle on page 4-44*.
- are driven on reasonable road surfaces within legal driving limits.
- are driven off-road in the recommended manner. See *Off-Road Driving on page 4-15*.
- use the recommended fuel. See *Gasoline Octane on page 5-5*.

The services in *Scheduled Maintenance on page 6-4* should be performed when indicated. See *Additional Required Services on page 6-6* and *Maintenance Footnotes on page 6-7* for further information.

### CAUTION:

Performing maintenance work on a vehicle can be dangerous. In trying to do some jobs, you can be seriously injured. Do your own maintenance work only if you have the required know-how and the proper tools and equipment for the job. If you have any doubt, see your dealer/retailer to have a qualified technician do the work. See *Doing Your Own Service Work on page 5-4*.

Some maintenance services can be complex. So, unless you are technically qualified and have the necessary equipment, have your dealer/retailer do these jobs.

When you go to your dealer/retailer for service, trained and supported service technicians will perform the work using genuine parts.

To purchase service information, see *Service Publications Ordering Information on page 7-15*.

*Owner Checks and Services on page 6-9* tells what should be checked, when to check it, and what can easily be done to help keep the vehicle in good condition.

The proper replacement parts, fluids, and lubricants to use are listed in *Recommended Fluids and Lubricants on page 6-13* and *Maintenance Replacement Parts on page 6-15*. When the vehicle is serviced, make sure these are used. All parts should be replaced and all necessary repairs done before you or anyone else drives the vehicle. We recommend the use of genuine parts from your dealer/retailer.

## Scheduled Maintenance

When the CHANGE ENGINE OIL message displays in the Driver Information Center (DIC), service is required for the vehicle. See *DIC Warnings and Messages on page 3-56*. Have the vehicle serviced as soon as possible within the next 600 miles (1 000 km). It is possible that, if driving under the best conditions, the engine oil life system may not indicate that vehicle service is necessary for over a year. However, the engine oil and filter must be changed at least once a year and at this time the system must be reset. Your dealer/retailer has trained service technicians who will perform this work using genuine parts and reset the system.

If the engine oil life system is ever reset accidentally, service the vehicle within 3,000 miles (5 000 km) since the last service. Remember to reset the oil life system whenever the oil is changed. See *Engine Oil Life System on page 5-18* for information on the Engine Oil Life System and resetting the system.

When the CHANGE ENGINE OIL message appears, certain services, checks, and inspections are required. Required services are described in the following for “Maintenance I” and “Maintenance II.” Generally, it is recommended that the first service be Maintenance I, the second service be Maintenance II, and then alternate Maintenance I and Maintenance II thereafter. However, in some cases, Maintenance II may be required more often.

**Maintenance I** — Use Maintenance I if the CHANGE ENGINE OIL message displays within 10 months since the vehicle was purchased or Maintenance II was performed.

**Maintenance II** — Use Maintenance II if the previous service performed was Maintenance I. Always use Maintenance II whenever the message displays 10 months or more since the last service or if the message has not come on at all for one year.

## Scheduled Maintenance

| Service  | Maintenance I | Maintenance II |
|--|---------------|----------------|
| Change engine oil and filter. See <i>Engine Oil</i> on page 5-15. Reset oil life system. See <i>Engine Oil Life System</i> on page 5-18. An <i>Emission Control Service</i> .      | •             | •              |
| Lubricate chassis components. See <i>footnote #</i> .  | •             | •              |
| Visually check for any leaks or damage. See <i>footnote (j)</i> .  | •             | •              |
| For vehicles driven in dusty/dirty conditions: Inspect engine air cleaner filter. If necessary, replace filter. See <i>Engine Air Cleaner/Filter</i> on page 5-20.                 |               | •              |
| Rotate tires and check inflation pressures and wear. See <i>Tire Inspection and Rotation</i> on page 5-69 and “Tire Wear Inspection” in <i>At Least Once a Month</i> on page 6-10. | •             | •              |
| Inspect brake system. See <i>footnote (a)</i> .  | •             | •              |
| Check engine coolant and windshield washer fluid levels and add fluid as needed.   | •             | •              |
| Perform any needed additional services. See “Additional Required Services” in this section.  | •             | •              |
| Inspect suspension and steering components. See <i>footnote (b)</i> .  |               | •              |
| Inspect engine cooling system. See <i>footnote (c)</i> .   |               | •              |
| Inspect wiper blades. See <i>footnote (d)</i> .  |               | •              |
| Inspect restraint system components. See <i>footnote (e)</i> .   |               | •              |
| Lubricate body components. See <i>footnote (f)</i> .   |               | •              |
| Check transmission fluid level and add fluid as needed.  |               | •              |

## Additional Required Services

The following services should be performed at the first maintenance service (I or II) after the indicated miles (kilometers) shown for each item.

### Additional Required Services

| Service and Miles (Kilometers)   | 25,000<br>(40 000) | 50,000<br>(80 000) | 75,000<br>(120 000) | 100,000<br>(160 000) | 125,000<br>(200 000) | 150,000<br>(240 000) |
|--|--------------------|--------------------|---------------------|----------------------|----------------------|----------------------|
| Inspect fuel system for damage or leaks.   | •                  | •                  | •                   | •                    | •                    | •                    |
| Inspect exhaust system for loose or damaged components.                                    | •                  | •                  | •                   | •                    | •                    | •                    |
| Replace engine air cleaner filter. See <i>Engine Air Cleaner/Filter on page 5-20</i> .     |                    |                    |                     | •                    |                      |                      |
| Change automatic transmission fluid and filter (severe service). See <i>footnote (h)</i> . |                    | •                  |                     | •                    |                      | •                    |
| Change automatic transmission fluid and filter (normal service).                           |                    |                    |                     | •                    |                      |                      |
| Change transfer case fluid (severe service). See <i>footnotes (g) and (l)</i> .            |                    | •                  |                     | •                    |                      | •                    |
| Change transfer case fluid (normal service). See <i>footnote (g)</i> .                     |                    |                    |                     | •                    |                      |                      |
| Replace spark plugs and inspect spark plug wires. <i>An Emission Control Service.</i>      |                    |                    |                     | •                    |                      |                      |

### Additional Required Services (cont'd)

| Service and Miles (Kilometers)   | 25,000<br>(40 000) | 50,000<br>(80 000) | 75,000<br>(120 000) | 100,000<br>(160 000) | 125,000<br>(200 000) | 150,000<br>(240 000) |
|--|--------------------|--------------------|---------------------|----------------------|----------------------|----------------------|
| Engine cooling system service (or every five years, whichever occurs first). <i>An Emission Control Service. See footnote (i).</i> |                    |                    |                     |                      |                      | •                    |
| Inspect engine accessory drive belt. <i>An Emission Control Service. See footnote (k).</i>   |                    |                    |                     |                      |                      | •                    |

### Maintenance Footnotes

# Lubricate the front suspension, steering linkage, and parking brake cable guides. Control arm ball joints require lubrication but should not be lubricated unless their temperature is 10°F (-12°C) or higher, or they could be damaged.

(a) Visually inspect brake lines and hoses for proper hook-up, binding, leaks, cracks, chafing, etc. Inspect disc brake pads for wear and rotors for surface condition. Inspect other brake parts, including calipers, parking brake, etc.

(b) Visually inspect front and rear suspension and steering system for damaged, loose, or missing parts, signs of wear or lack of lubrication. Inspect power steering lines and hoses for proper hook-up, binding, leaks, cracks, chafing, etc. Visually check constant velocity joints, rubber boots and axle seals for leaks.

(c) Visually inspect hoses and have them replaced if they are cracked, swollen, or deteriorated. Inspect all pipes, fittings, and clamps; replace with genuine parts as needed. To help ensure proper operation, a pressure test of the cooling system and pressure cap and cleaning the outside of the radiator and air conditioning condenser is recommended at least once a year.

(d) *Inspect wiper blades for wear, cracking, or contamination. Clean the windshield and wiper blades, if contaminated. Replace wiper blades that are worn or damaged. See Windshield Wiper Blade Replacement on page 5-56 and Windshield, Backglass, and Wiper Blades on page 5-107 for more information.*

(e) *Make sure the safety belt reminder light and safety belt assemblies are working properly. Look for any other loose or damaged safety belt system parts. If you see anything that might keep a safety belt system from doing its job, have it repaired. Have any torn or frayed safety belts replaced. Also see Checking the Restraint Systems on page 1-80.*

(f) *Lubricate all key lock cylinders, hood latch assembly, secondary latch, pivots, spring anchor, release pawl, rear compartment hinges, outer liftgate handle pivot points, rear door detent link, roller mechanism, liftgate handle pivot points, latch bolt, fuel door hinge, cargo door hinge, locks, and folding seat hardware. More frequent lubrication may be required when exposed to a corrosive environment. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak.*

*Spare tire carrier hinge and latch: Inspect for leaks and lubricate if required. Remove the setscrew at the hinge casting and add lubricant, moving the hinge back and forth periodically, until lubricant can be seen coming from the setscrew opening. Install setscrew and tighten to 7 ft lb (9N•m). See Recommended Fluids and Lubricants on page 6-13 for what lubricant to use.*

(g) *Check vent hose at transfer case for kinks and proper installation. Check to be sure vent hose is unobstructed, clear, and free of debris. During any maintenance, if a power washer is used to clean mud and dirt from the underbody, care should be taken to not directly spray the transfer case output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and should be replaced.*

(h) *Change automatic transmission fluid and filter if the vehicle is mainly driven under one or more of these conditions:*

- In heavy city traffic where the outside temperature regularly reaches 90°F (32°C) or higher.*
- In hilly or mountainous terrain.*
- When doing frequent trailer towing.*
- Uses such as found in taxi, police, or delivery service.*

(i) *Drain, flush, and refill cooling system. This service can be complex; you should have your dealer/retailer perform this service. See Engine Coolant on page 5-31 for what to use. Inspect hoses. Clean radiator, condenser, pressure cap, and filler neck. Pressure test the cooling system and pressure cap.*

(j) *A fluid loss in any vehicle system could indicate a problem. Have the system inspected and repaired and the fluid level checked. Add fluid if needed.*

(k) *Visually inspect belt for fraying, excessive cracks, or obvious damage. Replace belt if necessary.*

(l) *Severe Service: Change transfer case fluid if the vehicle is mainly used for trailer towing or driven in city traffic, wet environment, or high ambient temperatures.*

## Owner Checks and Services

These owner checks and services should be performed at the intervals specified to help ensure vehicle safety, dependability, and emission control performance. Your dealer/retailer can assist with these checks and services.

Be sure any necessary repairs are completed at once. Whenever any fluids or lubricants are added to the vehicle, make sure they are the proper ones, as shown in *Recommended Fluids and Lubricants on page 6-13*.

## At Each Fuel Fill

*It is important to perform these underhood checks at each fuel fill.*

### Engine Oil Level Check

**Notice:** It is important to check the engine oil regularly and keep it at the proper level. Failure to keep the engine oil at the proper level can cause damage to the engine not covered by the vehicle warranty.

Check the engine oil level and add the proper oil if necessary. See *Engine Oil on page 5-15*.

### Engine Coolant Level Check

Check the engine coolant level and add DEX-COOL<sup>®</sup> coolant mixture if necessary. See *Engine Coolant on page 5-31*.

### Windshield Washer Fluid Level Check

Check the windshield washer fluid level in the windshield washer fluid reservoir and add the proper fluid if necessary.

## At Least Once a Month

### Tire Inflation Check

Inspect the vehicle's tires and make sure they are inflated to the correct pressures. Do not forget to check the spare tire. See *Inflation - Tire Pressure on page 5-63*. Check to make sure the spare tire is stored securely. See *Changing a Flat Tire on page 5-80*.

### Tire Wear Inspection

Tire rotation may be required for high mileage highway drivers prior to the Engine Oil Life System service notification. Check the tires for wear and, if necessary, rotate the tires. See *Tire Inspection and Rotation on page 5-69*.

## At Least Once a Year

### Starter Switch Check

#### CAUTION:

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle.
2. Firmly apply both the parking brake and the regular brake. See *Parking Brake on page 2-42*.  
Do not use the accelerator pedal, and be ready to turn off the engine immediately if it starts.
3. Try to start the engine in each gear. The vehicle should start only in P (Park) or N (Neutral). If the vehicle starts in any other position, contact your dealer/retailer for service.

## Automatic Transmission Shift Lock Control System Check

### CAUTION:

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle. It should be parked on a level surface.
2. Firmly apply the parking brake. See *Parking Brake* on page 2-42.

Be ready to apply the regular brake immediately if the vehicle begins to move.

3. With the engine off, turn the ignition to ON/RUN, but do not start the engine. Without applying the regular brake, try to move the shift lever out of P (Park) with normal effort. If the shift lever moves out of P (Park), contact your dealer/retailer for service.

## Ignition Transmission Lock Check

While parked, and with the parking brake set, try to turn the ignition to LOCK/OFF in each shift lever position.

- The ignition should turn to LOCK/OFF only when the shift lever is in P (Park).
- The ignition key should come out only in LOCK/OFF.

Contact your dealer/retailer if service is required.

## Parking Brake and Automatic Transmission P (Park) Mechanism Check

### CAUTION:

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

- To check the parking brake's holding ability:  
With the engine running and the transmission in N (Neutral), slowly remove foot pressure from the regular brake pedal. Do this until the vehicle is held by the parking brake only.
- To check the P (Park) mechanism's holding ability:  
With the engine running, shift to P (Park). Then release the parking brake followed by the regular brake.

Contact your dealer/retailer if service is required.

## Underbody Flushing Service

At least every spring, use plain water to flush any corrosive materials from the underbody. Take care to clean thoroughly any areas where mud and other debris can collect.

## Recommended Fluids and Lubricants

Fluids and lubricants identified below by name, part number, or specification can be obtained from your dealer/retailer.

| Usage                  | Fluid/Lubricant   |
|------------------------|---|
| Engine Oil             | Engine oil which meets GM Standard GM6094M and displays the American Petroleum Institute Certified for Gasoline Engines starburst symbol. To determine the proper viscosity for your vehicle's engine, see <i>Engine Oil on page 5-15</i> . |
| Engine Coolant         | 50/50 mixture of clean, drinkable water and use only DEX-COOL <sup>®</sup> Coolant. See <i>Engine Coolant on page 5-31</i> .  |
| Hydraulic Brake System | Delco <sup>®</sup> Supreme 11 Brake Fluid or equivalent DOT-3 brake fluid.  |
| Windshield Washer      | Optikleen <sup>®</sup> Washer Solvent.  |

| Usage                  | Fluid/Lubricant   |
|------------------------|---|
| Power Steering System  | GM Power Steering Fluid (GM Part No. U.S. 89021184, in Canada 89021186).  |
| Automatic Transmission | DEXRON <sup>®</sup> -VI Automatic Transmission Fluid.   |
| Key Lock Cylinders     | Multi-Purpose Lubricant, Superlube (GM Part No. U.S. 12346241, in Canada 10953474).   |
| Chassis Lubrication    | Chassis Lubricant (GM Part No. U.S. 12377985, in Canada 88901242) or lubricant meeting requirements of NLGI #2, Category LB or GC-LB. |
| Front and Rear Axle    | SAE 75W-90 Synthetic Axle Lubricant (GM Part No. U.S. 89021677, in Canada 89021678) meeting GM Specification 9986115.                 |
| Transfer Case          | DEXRON <sup>®</sup> -VI Automatic Transmission Fluid.   |

| <b>Usage</b>                             | <b>Fluid/Lubricant</b>   |
|--|--|
| Front Axle<br>Propshaft<br>Spline        | Spline Lubricant, Special Lubricant (GM Part No. U.S. 12345879, in Canada 10953511) or lubricant meeting requirements of GM 9985830. |
| Hood Hinges                              | Multi-Purpose Lubricant, Superlube (GM Part No. U.S. 12346241, in Canada 10953474).  |
| Outer Tailgate<br>Handle Pivot<br>Points | Multi-Purpose Lubricant, Superlube (GM Part No. U.S. 12346241, in Canada 10953474).  |
| Spare Tire<br>Carrier Hinge              | PTFE Filled Synthetic Grease (GM Part No. U.S. 89022180, in Canada 890221801) meeting GM Specification 9986139.                      |

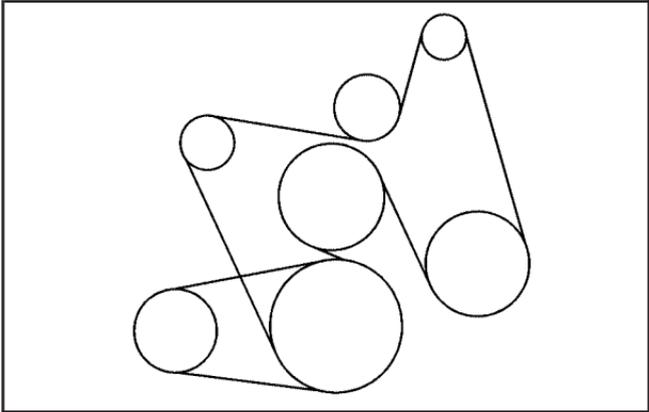
| <b>Usage</b>                 | <b>Fluid/Lubricant</b>   |
|------------------------------|--|
| Spare Tire<br>Carrier Latch  | Multi-Purpose Lubricant, Superlube (GM Part No. U.S. 12346241, in Canada 10953474).  |
| Weatherstrip<br>Conditioning | Weatherstrip Lubricant (GM Part No. U.S. 3634770, in Canada 10953518) or Dielectric Silicone Grease (GM Part No. U.S. 12345579, in Canada 992887). |
| Weatherstrip<br>Squeaks      | Synthetic Grease with Teflon, Superlube (GM Part No. U.S. 12371287, in Canada 10953437).   |

## Maintenance Replacement Parts

Replacement parts identified below by name, part number or specification can be obtained from your dealer/retailer.

| <b>Part</b>               | <b>GM Part Number</b> | <b>ACDelco Part Number</b> |
|---------------------------|-----------------------|----------------------------|
| Engine Air Cleaner/Filter | 15286805              | A2948C                     |
| Engine Oil Filter         | 89017524              | PF48                       |
| Spark Plugs               | 12609877              | 41-985                     |
| Wiper Blades              |                       |                            |
| Front – 17.0 in (43.0 cm) | 15060730              | —                          |
| Rear – 11.0 in (28.0 cm)  | 12335785              | —                          |

# Engine Drive Belt Routing



## Maintenance Record

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. See *Maintenance Requirements on page 6-2*. Any additional information from *Owner Checks and Services on page 6-9* can be added on the following record pages. You should retain all maintenance receipts.

### Maintenance Record

| Date | Odometer Reading | Serviced By | Maintenance I or Maintenance II | Services Performed |
|------|------------------|-------------|---------------------------------|--------------------|
|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |
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|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |



### Maintenance Record (cont'd)

| Date | Odometer Reading | Serviced By | Maintenance I or Maintenance II | Services Performed |
|------|------------------|-------------|---------------------------------|--------------------|
|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |
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|      |                  |             |                                 |                    |
|      |                  |             |                                 |                    |

### Maintenance Record (cont'd)

| Date | Odometer Reading | Serviced By | Maintenance I or Maintenance II | Services Performed |
|------|------------------|-------------|---------------------------------|--------------------|
|      |                  |             |                                 |                    |
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## Section 7 Customer Assistance Information

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# Customer Assistance and Information

## Customer Satisfaction Procedure

Your satisfaction and goodwill are important to your dealer and to HUMMER. Normally, any concerns with the sales transaction or the operation of the vehicle will be resolved by the dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern has not been resolved to your satisfaction, the following steps should be taken:

**STEP ONE:** Discuss your concern with a member of dealership management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service or parts manager, contact the owner of the dealership or the general manager.

**STEP TWO:** If after contacting a member of dealership management, it appears your concern cannot be resolved by the dealership without further help, call the HUMMER Consumer Relations Manager at 1-866-HUMMER6 (486-6376), Customer Assistance prompt. In Canada, call GM of Canada Customer Communication Centre at 1-800-263-3777 (English), or 1-800-263-7854 (French).

We encourage you to call the toll-free number in order to give your inquiry prompt attention. Have the following information available to give the Customer Assistance Representative:

- Vehicle Identification Number (VIN). This is available from the vehicle registration or title, or the plate at the top left of the instrument panel and visible through the windshield.
- Dealership name and location
- Vehicle delivery date and present mileage

When contacting HUMMER, please remember that your concern will likely be resolved at a dealer's facility. That is why we suggest you follow Step One first if you have a concern.

**STEP THREE — U.S. Owners:** Both General Motors and your dealer are committed to making sure you are completely satisfied with your new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) Auto Line Program to enforce any additional rights you may have.

The BBB Auto Line Program is an out of court program administered by the Council of Better Business Bureaus to settle automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

Contact the BBB Auto Line Program using the toll-free telephone number or write them at:

BBB Auto Line Program  
Council of Better Business Bureaus, Inc.  
4200 Wilson Boulevard  
Suite 800  
Arlington, VA 22203-1838

Telephone: 1-800- 955-5100  
[dr.bbb.org/goauto](http://dr.bbb.org/goauto)

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. General Motors reserves the right to change eligibility limitations and/or discontinue its participation in this program.

**STEP THREE — Canadian Owners:** In the event that you do not feel your concerns have been addressed after following the procedure outlined in Steps One and Two, General Motors of Canada Limited wants you to be aware of its participation in a no-charge Mediation/Arbitration Program. General Motors of Canada Limited has committed to binding arbitration of owner disputes involving factory-related vehicle service claims. The program provides for the review of the facts involved by an impartial third party arbiter, and may include an informal hearing before the arbiter. The program is designed so that the entire dispute settlement process, from the time you file your complaint to the final decision, should be completed in approximately 70 days. We believe our impartial program offers advantages over courts in most jurisdictions because it is informal, quick, and free of charge.

For further information concerning eligibility in the Canadian Motor Vehicle Arbitration Plan (CAMVAP), call toll-free 1-800-207-0685, or call the General Motors Customer Communication Centre, 1-800-263-3777 (English), 1-800-263-7854 (French), or write to:

Mediation/Arbitration Program c/o Customer  
Communication Centre  
General Motors of Canada Limited  
Mail Code: CA1-163-005  
1908 Colonel Sam Drive  
Oshawa, Ontario L1H 8P7

Your inquiry should be accompanied by the Vehicle Identification Number (VIN).

## Online Owner Center

### Online Owner Center (U.S.) — [www.gmownercenter.com/hummer](http://www.gmownercenter.com/hummer)

Information and services customized for your specific vehicle — all in one convenient place.

- Digital owner manual, warranty information, and more
- Online service and maintenance records
- Find HUMMER dealers for service nationwide
- Exclusive privileges and offers
- Recall notices for your specific vehicle
- OnStar® and GM Cardmember Services Earnings summaries

### Other Helpful Links:

HUMMER — [www.hummer.com](http://www.hummer.com)

HUMMER Merchandise — [www.hummerstuff.com](http://www.hummerstuff.com)

## My GM Canada (Canada) — [www.gm.ca](http://www.gm.ca)

My GM Canada is a password-protected section of [www.gm.ca](http://www.gm.ca) where you can save information on GM vehicles, get personalized offers, and use handy tools and forms with greater ease.

Here are a few of the valuable tools and services you will have access to:

- My Showroom: Find and save information on vehicles and current offers in your area.
- My Dealers/Retailers: Save details such as address and phone number for each of your preferred GM dealers/retailers.
- My Driveway: Access quick links to parts and service estimates, check trade-in values, or schedule a service appointment by adding the vehicles you own to your driveway profile.
- My Preferences: Manage your profile and use tools and forms with greater ease.

To sign up, visit the My GM Canada section within [www.gm.ca](http://www.gm.ca).

## Customer Assistance for Text Telephone (TTY) Users

To assist customers who are deaf, hard of hearing, or speech-impaired and who use Text Telephones (TTYs), HUMMER has TTY equipment available at its Customer Assistance Center. Any TTY user in the U.S. can communicate with HUMMER by dialing: 1-800-833-6537. (TTY users in Canada can dial 1-800-263-3830.)

## Customer Assistance Offices

HUMMER encourages customers to call the toll-free number for assistance. However, if a customer wishes to write or e-mail HUMMER, refer to the addresses below.

### United States – Customer Assistance

HUMMER Customer Assistance Center  
P.O. Box 33177  
Detroit, MI 48232-5177

[www.HUMMER.com](http://www.HUMMER.com)  
1-866-HUMMER6 (1-866-486-6376)  
1-800-833-6537 (For Text Telephone devices (TTYs))  
Roadside Assistance: 1-866-HUMMER6  
(1-866-486-6376)

From Puerto Rico:

1-800-496-9992 (English)  
1-800-496-9993 (Spanish)

From U.S. Virgin Islands:

1-800-496-9994

## Canada – Customer Assistance

General Motors of Canada Limited  
Customer Communication Centre, CA1-163-005  
1908 Colonel Sam Drive  
Oshawa, Ontario L1H 8P7

[www.gmcanada.com](http://www.gmcanada.com)  
1-800-263-3777 (English)  
1-800-263-7854 (French)  
1-800-263-3830 (For Text Telephone devices (TTYs))  
Roadside Assistance: 1-800-268-6800

## Overseas – Customer Assistance

Please contact the local General Motors Business Unit.

### Mexico, Central America and Caribbean Islands/Countries (Except Puerto Rico and U.S. Virgin Islands) – Customer Assistance

General Motors de Mexico, S. de R.L. de C.V.  
Customer Assistance Center  
Paseo de la Reforma # 2740  
Col. Lomas de Bezares  
C.P. 11910, Mexico, D.F.  
01-800-508-0000  
Long Distance: 011-52-53 29 0 800

## GM Mobility Reimbursement Program



This program, available to qualified applicants, can reimburse you up to \$1,000 of the cost of eligible aftermarket adaptive equipment required for your vehicle, such as hand controls or a wheelchair/scooter lift.

The offer is available for a very limited period of time from the date of vehicle purchase/lease. For more details, or to determine your vehicle's eligibility, visit [gmmobility.com](http://gmmobility.com) or call the GM Mobility Assistance Center at 1-800-323-9935. Text telephone (TTY) users, call 1-800-833-9935.

General Motors of Canada also has a Mobility Program. Call 1-800-GM-DRIVE (463-7483) for details. TTY users call 1-800-263-3830.

## Roadside Service

For U.S. purchased vehicles, call **1-866-HUMMER6 (486-6376)**; **(Text Telephone (TTY): 1-888-889-2438)**.

For Canadian purchased vehicles, call **1-800-268-6800**.

Service is available 24 hours a day, 365 days a year.

## Calling for Assistance

When calling Roadside Assistance, have the following information ready:

- Your name, home address, and home telephone number
- Telephone number of your location
- Location of the vehicle
- Model, year, color, and license plate number of the vehicle
- Odometer reading, Vehicle Identification Number (VIN), and delivery date of the vehicle
- Description of the problem

## Coverage

Services are provided up to 5 years/100,000 miles (160 000 km), whichever comes first.

In the U.S., anyone driving the vehicle is covered. In Canada, a person driving the vehicle without permission from the owner is not covered.

Roadside Assistance is not a part of the New Vehicle Limited Warranty. HUMMER and General Motors of Canada Limited reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification.

HUMMER and General Motors of Canada Limited reserve the right to limit services or payment to an owner or driver if they decide the claims are made too often, or the same type of claim is made many times.

## Services Provided

- **Emergency Fuel Delivery:** Delivery of enough fuel for the vehicle to get to the nearest service station.
- **Lock-Out Service:** Service is provided to unlock the vehicle if you are locked out. A remote unlock may be available if you have OnStar<sup>®</sup>. For security reasons, the driver must present identification before this service is given.

- **Emergency Tow From a Public Road or Highway:** Tow to the nearest HUMMER dealer for warranty service, or if the vehicle was in a crash and cannot be driven.
- **Flat Tire Change:** Service is provided to change a flat tire with spare tire. The spare tire, if equipped, must be in good condition and properly inflated. It is your responsibility for the repair or replacement of the tire if it is not covered by the warranty.
- **Battery Jump Start:** Service is provided to jump start a dead battery.
- **Trip Routing Service:** Detailed maps of North America are provided when requested either with the most direct route or the most scenic route. Additional travel information is also available. Allow three weeks for delivery.
- **Trip Interruption Benefits and Assistance:** If your trip is interrupted due to a warranty failure, incidental expenses may be reimbursed during the 5 year/100,000 miles (160 000 km) Powertrain warranty period. Items considered are hotel, meals, and rental car.

## HUMMER Technician Roadside Service (U.S. only)

HUMMER's exceptional Roadside Service is more than an auto club or towing service. It provides every HUMMER owner in the United States with the advantage of contacting a HUMMER advisor and, where available, a HUMMER trained dealer technician who can provide on-site service.

A dealer technician will travel to your location within a 30 mile radius of a participating HUMMER dealership. If beyond this radius, we will arrange to have your vehicle towed to the nearest HUMMER dealership. Each technician travels with a specially equipped service vehicle complete with the necessary HUMMER parts and tools required to handle most roadside repairs.

## Services Not Included in Roadside Assistance

- Impound towing caused by violation of any laws.
- Legal fines.
- Mounting, dismounting or changing of snow tires, chains, or other traction devices.
- Towing or services for vehicles driven on a non-public road or highway.

## Services Specific to Canadian Purchased Vehicles

- **Fuel delivery:** Reimbursement is approximately \$5 Canadian. Diesel fuel delivery may be restricted. Propane and other fuels are not provided through this service.
- **Lock-Out Service:** Vehicle registration is required.
- **Trip Routing Service:** Limit of six requests per year.
- **Trip Interruption Benefits and Assistance:** Pre-authorization, original detailed receipts, and a copy of the repair orders are required. Once authorization has been received, the Roadside Assistance advisor will help you make arrangements and explain how to receive payment.
- **Alternative Service:** If assistance cannot be provided right away, the Roadside Assistance advisor may give you permission to get local emergency road service. You will receive payment, up to \$100, after sending the original receipt to Roadside Assistance. Mechanical failures may be covered, however any cost for parts and labor for repairs not covered by the warranty are the owner responsibility.

## Scheduling Service Appointments

When your vehicle requires warranty service, contact your dealer/retailer and request an appointment.

By scheduling a service appointment and advising your service consultant of your transportation needs, your dealer/retailer can help minimize your inconvenience.

If your vehicle cannot be scheduled into the service department immediately, keep driving it until it can be scheduled for service, unless, of course, the problem is safety-related. If it is, please call your dealership/retailer, let them know this, and ask for instructions.

If the dealer/retailer requests you to bring the vehicle for service, you are urged to do so as early in the work day as possible to allow for the same day repair.

## Courtesy Transportation

To enhance your ownership experience, we and our participating dealers are proud to offer Courtesy Transportation, a customer support program for vehicles with the Bumper to Bumper (Base Warranty Coverage period in Canada) and extended powertrain, and hybrid specific warranties in both the U.S. and Canada.

Several courtesy transportation options are available to assist in reducing your inconvenience when warranty repairs are required.

Courtesy Transportation is not a part of the New Vehicle Limited Warranty. A separate booklet entitled "Warranty and Owner Assistance Information" furnished with each new vehicle provides detailed warranty coverage information.

## Transportation Options

Warranty service can generally be completed while you wait. However, if you are unable to wait, GM helps to minimize your inconvenience by providing several transportation options. Depending on the circumstances, your dealer can offer you one of the following:

### Shuttle Service

Participating dealers can provide shuttle service to get you to your destination with minimal interruption of your daily schedule. This includes one-way or round trip shuttle service to a destination up to 10 miles (16 km) from the dealership.

### Public Transportation or Fuel Reimbursement

If your vehicle requires warranty repairs, and public transportation is used instead of the dealer's shuttle service, the expense must be supported by original receipts and can only be up to the maximum amount allowed by GM for shuttle service.

In addition, for U.S. customers, should you arrange transportation through a friend or relative, limited reimbursement for reasonable fuel expenses may be available. Claim amounts should reflect actual costs and be supported by original receipts. See your dealer for information regarding the allowance amounts for reimbursement of fuel or other transportation costs.

### **Courtesy Rental Vehicle**

Your dealer may arrange to provide you with a courtesy rental vehicle or reimburse you for a rental vehicle that you obtain if your vehicle is kept for a warranty repair. If you obtain a rental vehicle on your own, please see your dealer for the maximum number of days allowed and the allowance per rental day. Rental reimbursement must be supported by original receipts. This requires that you sign and complete a rental agreement and meet state, local, and rental vehicle provider requirements. Requirements vary and may include minimum age requirements, insurance coverage, credit card, etc. You are responsible for fuel usage charges and may also be responsible for taxes, levies, usage fees, excessive mileage, or rental usage beyond the completion of the repair.

It may not be possible to provide a like-vehicle as a courtesy rental.

### **Additional Program Information**

All program options, such as shuttle service, may not be available at every dealer. Please contact your dealer for specific information about availability. All Courtesy Transportation arrangements will be administered by appropriate dealer personnel.

*General Motors reserves the right to unilaterally modify, change, or discontinue Courtesy Transportation at any time and to resolve all questions of claim eligibility pursuant to the terms and conditions described herein at its sole discretion.*

### **Collision Damage Repair**

If your vehicle is involved in a collision and it is damaged, have the damage repaired by a qualified technician using the proper equipment and quality replacement parts. Poorly performed collision repairs will diminish your vehicle's resale value, and safety performance can be compromised in subsequent collisions.

## Collision Parts

Genuine GM Collision parts are new parts made with the same materials and construction methods as the parts with which your vehicle was originally built. Genuine GM Collision parts are your best choice to ensure that your vehicle's designed appearance, durability and safety are preserved. The use of Genuine GM parts can help maintain your GM New Vehicle Warranty.

Recycled original equipment parts may also be used for repair. These parts are typically removed from vehicles that were total losses in prior crashes. In most cases, the parts being recycled are from undamaged sections of the vehicle. A recycled original equipment GM part, may be an acceptable choice to maintain your vehicle's originally designed appearance and safety performance, however, the history of these parts is not known. Such parts are not covered by your GM New Vehicle Limited Warranty, and any related failures are not covered by that warranty.

Aftermarket collision parts are also available. These are made by companies other than GM and may not have been tested for your vehicle. As a result, these parts may fit poorly, exhibit premature durability/corrosion problems, and may not perform properly in subsequent collisions. Aftermarket parts are not covered by your GM New Vehicle Limited Warranty, and any vehicle failure related to such parts are not covered by that warranty.

## Repair Facility

GM also recommends that you choose a collision repair facility that meets your needs before you ever need collision repairs. Your GM dealer/retailer may have a collision repair center with GM-trained technicians and state of the art equipment, or be able to recommend a collision repair center that has GM-trained technicians and comparable equipment.

## Insuring Your Vehicle

Protect your investment in your GM vehicle with comprehensive and collision insurance coverage. There are significant differences in the quality of coverage afforded by various insurance policy terms. Many insurance policies provide reduced protection to your GM vehicle by limiting compensation for damage repairs by using aftermarket collision parts. Some insurance companies will not specify aftermarket collision parts. When purchasing insurance, we recommend that you assure your vehicle will be repaired with GM original equipment collision parts. If such insurance coverage is not available from your current insurance carrier, consider switching to another insurance carrier.

If your vehicle is leased, the leasing company may require you to have insurance that assures repairs with Genuine GM Original Equipment Manufacturer (OEM) parts or Genuine Manufacturer replacement parts. Read your lease carefully, as you may be charged at the end of your lease for poor quality repairs.

## If a Crash Occurs

Here is what to do if you are involved in a crash.

- Try to relax and then check to make sure you are all right. If you are uninjured, make sure that no one else in your vehicle, or the other vehicle, is injured.
- If there has been an injury, call emergency services for help. Do not leave the scene of a crash until all matters have been taken care of. Move your vehicle only if its position puts you in danger or you are instructed to move it by a police officer.
- Give only the necessary and requested information to police and other parties involved in the crash. Do not discuss your personal condition, mental frame of mind, or anything unrelated to the crash. This will help guard against post-crash legal action.
- If you need roadside assistance, call GM Roadside Assistance. See *Roadside Service on page 7-7* for more information.
- If your vehicle cannot be driven, know where the towing service will be taking it. Get a card from the tow truck operator or write down the driver's name, the service's name, and the phone number.
- Remove any valuables from your vehicle before it is towed away. Make sure this includes your insurance information and registration if you keep these items in your vehicle.
- Gather the important information you will need from the other driver. Things like name, address, phone number, driver's license number, vehicle license plate, vehicle make, model and model year, Vehicle Identification Number (VIN), insurance company and policy number, and a general description of the damage to the other vehicle.
- If possible, call your insurance company from the scene of the crash. They will walk you through the information they will need. If they ask for a police report, phone or go to the police department headquarters the next day and you can get a copy of the report for a nominal fee. In some states/provinces with "no fault" insurance laws, a report may not be necessary. This is especially true if there are no injuries and both vehicles are driveable.
- Choose a reputable collision repair facility for your vehicle. Whether you select a GM dealer/retailer or a private collision repair facility to fix the damage, make sure you are comfortable with them. Remember, you will have to feel comfortable with their work for a long time.
- Once you have an estimate, read it carefully and make sure you understand what work will be performed on your vehicle. If you have a question, ask for an explanation. Reputable shops welcome this opportunity.

## Managing the Vehicle Damage Repair Process

In the event that your vehicle requires damage repairs, GM recommends that you take an active role in its repair. If you have a pre-determined repair facility of choice, take your vehicle there, or have it towed there. Specify to the facility that any required replacement collision parts be original equipment parts, either new Genuine GM parts or recycled original GM parts. Remember, recycled parts will not be covered by your GM vehicle warranty.

Insurance pays the bill for the repair, but you must live with the repair. Depending on your policy limits, your insurance company may initially value the repair using aftermarket parts. Discuss this with your repair professional, and insist on Genuine GM parts. Remember if your vehicle is leased you may be obligated to have the vehicle repaired with Genuine GM parts, even if your insurance coverage does not pay the full cost.

If another party's insurance company is paying for the repairs, you are not obligated to accept a repair valuation based on that insurance company's collision policy repair limits, as you have no contractual limits with that company. In such cases, you can have control of the repair and parts choices as long as cost stays within reasonable limits.

## Reporting Safety Defects

### Reporting Safety Defects to the United States Government

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying General Motors.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer/retailer, or General Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to [safercar.gov](http://safercar.gov); or write to:

Administrator, NHTSA  
1200 New Jersey Avenue, S.E.  
Washington D.C., 20590

You can also obtain other information about motor vehicle safety from [safercar.gov](http://safercar.gov).

## Reporting Safety Defects to the Canadian Government

If you live in Canada, and you believe that your vehicle has a safety defect, notify Transport Canada immediately, in addition to notifying General Motors of Canada Limited. Call them at 1-800-333-0510 or write to:

Transport Canada  
Road Safety Branch  
2780 Sheffield Road  
Ottawa, Ontario K1B 3V9

## Reporting Safety Defects to General Motors

In addition to notifying NHTSA (or Transport Canada) in a situation like this, please notify General Motors.

Call 1-866-HUMMER6 (486-6376), or write:

HUMMER Customer Assistance Center  
P.O. Box 33177  
Detroit, MI 48232-5177

In Canada, call 1-800-263-3777 (English) or 1-800-263-7854 (French), or write:

General Motors of Canada Limited  
Customer Communication Centre CA1-163-005  
1908 Colonel Sam Drive  
Oshawa, Ontario L1H 8P7

## Service Publications Ordering Information

### Service Manuals

Service Manuals have the diagnosis and repair information on engines, transmission, axle suspension, brakes, electrical, steering, body, etc.

### Service Bulletins

Service Bulletins give additional technical service information needed to knowledgeably service General Motors cars and trucks. Each bulletin contains instructions to assist in the diagnosis and service of your vehicle.

### Owner Information

Owner publications are written specifically for owners and intended to provide basic operational information about the vehicle. The owner manual includes the Maintenance Schedule for all models.

In-Portfolio: Includes a Portfolio, Owner Manual, and Warranty Booklet.

RETAIL SELL PRICE: \$35.00 (U.S.) plus processing fee

Without Portfolio: Owner Manual only.

RETAIL SELL PRICE: \$25.00 (U.S.) plus processing fee

## Current and Past Model Order Forms

Technical Service Bulletins and Manuals are available for current and past model GM vehicles. To request an order form, specify year and model name of the vehicle.

**ORDER TOLL FREE: 1-800-551-4123**  
**Monday-Friday 8:00 AM - 6:00 PM**  
**Eastern Time**

For Credit Card Orders Only  
(VISA-MasterCard-Discover), visit Helm, Inc.  
on the World Wide Web at: [helminc.com](http://helminc.com)

Or you can write to:

Helm, Incorporated  
P.O. Box 07130  
Detroit, MI 48207

Prices are subject to change without notice and without incurring obligation. Allow ample time for delivery.

Note to Canadian Customers: All listed prices are quoted in U.S. funds. Canadian residents are to make checks payable in U.S. funds.

## Vehicle Data Recording and Privacy

Your GM vehicle has a number of sophisticated computers that record information about the vehicle's performance and how it is driven. For example, your vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy airbags in a crash and, if so equipped, to provide antilock braking to help the driver control the vehicle. These modules may store data to help your dealer/retailer technician service your vehicle. Some modules may also store data about how you operate the vehicle, such as rate of fuel consumption or average speed. These modules may also retain the owner's personal preferences, such as radio pre-sets, seat positions, and temperature settings.

## Event Data Recorders

This vehicle has an Event Data Recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating
- Whether or not the driver and passenger safety belts were buckled/fastened
- How far, if at all, the driver was pressing the accelerator and/or brake pedal
- How fast the vehicle was traveling

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

**Important:** EDR data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) is recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

GM will not access this data or share it with others except: with the consent of the vehicle owner or, if the vehicle is leased, with the consent of the lessee; in response to an official request of police or similar government office; as part of GM's defense of litigation through the discovery process; or, as required by law. Data that GM collects or receives may also be used for GM research needs or may be made available to others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

## OnStar®

If your vehicle has OnStar and you subscribe to the OnStar services, please refer to the OnStar Terms and Conditions for information on data collection and use. See also *OnStar® System on page 2-54* in this manual for more information.

## Navigation System

If your vehicle has a navigation system, use of the system may result in the storage of destinations, addresses, telephone numbers, and other trip information. Refer to the navigation system operating manual for information on stored data and for deletion instructions.

## Radio Frequency Identification (RFID)

RFID technology is used in some vehicles for functions such as tire pressure monitoring and ignition system security, as well as in connection with conveniences such as key fobs for remote door locking/unlocking and starting, and in-vehicle transmitters for garage door openers. RFID technology in GM vehicles does not use or record personal information or link with any other GM system containing personal information.

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